

Frequently Asked Questions (FAQ)

Our Store

Last updated: December 24, 2025

Ordering

You can place an order directly from the product page. Select the available size and/or color (if provided) and proceed to checkout.

- Orders are confirmed after you submit your shipping details and choose Cash on Delivery (COD).
- If an item is marked Out of stock, it cannot be ordered.
- If an item is marked Almost sold out, availability is limited and may change quickly.

Payment (Cash on Delivery)

We currently accept Cash on Delivery (COD) only. Please keep the exact amount ready where possible.

- COD availability may vary by location and order size.
- We do not store card details because card payments are not supported.

Shipping

Shipping times depend on your city and courier operations. Estimated delivery timelines are shared at checkout where available.

- Orders are typically processed within 1-2 business days.
- You may be contacted by phone for delivery confirmation.

Returns & Exchanges

If you receive a damaged or incorrect item, contact us as soon as possible so we can assist with a return or exchange.

- Items must be unused and in original packaging where applicable.
- Some items may be non-returnable for hygiene reasons.

Sizing & Color

If a product offers size and/or color options, you must select one before ordering. Options shown are the only available variants.

- Clothing sizes may include S, M, L, XL (or similar).

- Shoe sizes may include numeric sizes such as 41, 42, 43.
- Colors may look slightly different due to lighting and screen settings.

Support

For help with orders, deliveries, or returns, please contact support using the details on our website.