

Shipping & Returns Policy

Our Store

Last updated: December 24, 2025

Shipping Coverage

We ship to supported locations where our courier partners operate. Availability may vary by region.

Processing Time

- Order processing typically takes 1-2 business days.
- During sales or holidays, processing may take longer.

Delivery Time & Charges

Delivery timelines and any applicable shipping charges are shown during checkout (when available) and depend on your location and order size.

- Delivery times are estimates and may be affected by courier delays, weather, or operational constraints.
- For COD, delivery agents may call to confirm the address before delivery.

Cash on Delivery (COD)

COD orders are payable at the time of delivery. Please provide a reachable phone number to avoid delivery issues.

- Refusing COD deliveries without a valid reason may restrict future COD eligibility.
- For large orders, additional verification may be requested.

Returns

Return eligibility depends on product condition and reason for return.

- Return requests should be made promptly after delivery.
- Items should be unused, unwashed, and in original condition (tags/packaging if applicable).
- Items damaged due to customer misuse are not eligible.

Exchanges

Exchanges (including size/color exchanges) are subject to stock availability.

- If the requested size/color is unavailable, we may offer an alternative or a return option depending on policy and item condition.

Damaged or Incorrect Items

If you receive a damaged or incorrect item, contact support with order details and photos where possible so we can resolve the issue quickly.