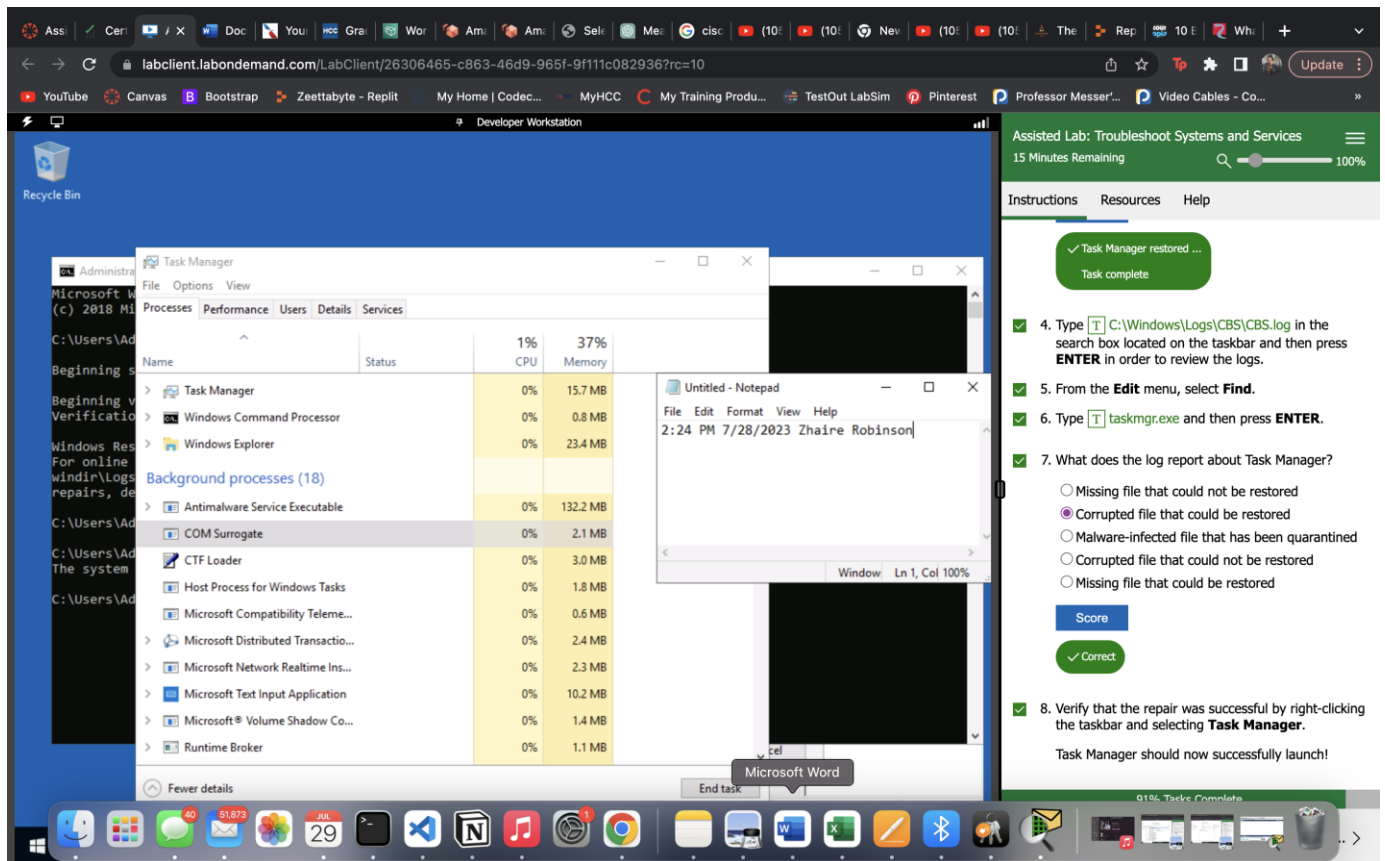


## Lab: TShoot Systems and Services (2)

### Lab 3: Check System File Checker status (1)

After step #8 I Verified that the repair was successful by right clicking the taskbar and selecting Task Manager.



### Lab 2: Investigate the issue (1)

After step #27 I Selected the engineering printer from the Printer drop-down menu and then clicked the blue Print button.

The screenshot shows a Mac desktop environment. At the top is a Chrome browser window with the address bar displaying `labclient.labondemand.com/LabClient/cda49749-28e7-4120-9c9e-f2a07b377d14?rc=10`. Below the browser is a Notepad window titled "Untitled - Notepad" containing the text: "2:32 PM 7/28/2023 Zhaire Robinson". In the foreground, there is a printer queue window titled "ENG\_PRT-06" showing a table of documents. The table has columns for Document Name, Status, Owner, Pages, Size, Submitted, and Port. One document, "FHS Standard.pdf", is listed with status "Spooling - Printing" and owner "Logan". At the bottom of the printer queue, it says "1 document(s) in queue." On the right side of the screen, there is a lab interface titled "Assisted Lab: Troubleshoot Systems and Services" with a progress bar at 100%. It lists instructions 20 through 27, with checkboxes indicating completion. A green notification bubble says "✓ Spooler service started ... Task complete". The bottom of the screen shows a dock with various application icons.

Document Name	Status	Owner	Pages	Size	Submitted	Port
FHS Standard.pdf	Spooling - Printing	Logan	18	1.86 MB/2.71 ...	2:33:58 PM 7/29/2023	nul

1 document(s) in queue.

Assisted Lab: Troubleshoot Systems and Services  
24 Minutes Remaining

Instructions Resources Help

- ✓ 20. Locate and select the service named **Print Spooler**.
- ✓ 21. Click the small green "play" button located on the toolbar. A message will display to indicate the service is starting.
- ✓ 22. Select the **Score** button to validate this task:  
**Score**  
✓ Spooler service started ...  
Task complete
- ✓ 23. Close the Services management console by clicking the **X** in the top-right corner of the window.
- ✓ 24. Click the engineering printer item and then select **Open queue**.
- ✓ 25. Locate and open the PDF saved to the desktop named **FHS Standard**.
- ✓ 26. Print the document by clicking the small print button located on the right-side of the document toolbar.
- ✓ 27. Select the engineering printer from the Printer drop-

74% Tasks Complete

< Previous Next: Check System File Checker... >