

GOVERNMENT OF INDIA
MINISTRY OF SOCIAL JUSTICE AND EMPOWERMENT
DEPARTMENT OF EMPOWERMENT OF PERSONS WITH DISABILITIES (DIVYANGJAN)
RAJYA SABHA
UNSTARRED QUESTION No. 1267
TO BE ANSWERED ON: 21.09.2020

KIRAN Mental Health Rehabilitation Helpline

1267. SHRI MAHESH PODDAR:

Will the Minister of SOCIAL JUSTICE AND EMPOWERMENT be pleased to state:

- (a) the criteria for recruitment of volunteers, psychiatrists, and psychologist recruited for the 'KIRAN Mental Health Rehabilitation Helpline';
- (b) the steps being taken to ensure that volunteers are able to address callers seeking help in various languages and from varied backgrounds;
- (c) the State-wise locations of the centers from where KIRAN helpline will be operated; and
- (d) whether helpline volunteers and experts will have the mandate to make clinical diagnoses and prescribe medication for certain serious mental health conditions?

ANSWER

MINISTER OF STATE FOR SOCIAL JUSTICE AND EMPOWERMENT

(SHRI KRISHANPAL GURJAR)

- (a) First line of support and services as part of Mental Health Rehabilitation Helpline 'KIRAN' are being provided by the officials of 26 Institutions of the Department who have been specially drafted for this purpose. Second line of expert support advice and counseling services are being provided by 660 clinical /rehabilitation psychologists and 668 psychiatrists who have volunteered to provide their services for the helpline through their respective Associations.
- (b) Support and counseling services being provided through the helpline are being regularly monitored to address operational other issues with a view to further improving the quality of services through the helpline.
- (c) State-wise location of the Centres is annexed.
- (d) While rendering helpline services on telephone, volunteers and experts will not be making clinical diagnosis and prescribing medication.

**Annexure referred to in reply to part (c) of Unstarred Question No.1267 for answer on
21.09.2020**

State-wise list of Centres

S.No.	Composite regional Centres (CRCs)	State/UTs
1.	Pt. Deendayal Upadhyaya National Institute for Persons with Physical Disabilities (PDUNIPPD), Delhi	Delhi
2.	National Institute for Empowerment of Persons with Multiple Disabilities (NIEPMD), Chennai	Chennai
3.	National Institute for the Empowerment of Persons with Intellectual Disabilities (NIEPID), Secunderabad	Telangana
4.	National Institute for the Empowerment of Persons with Visual Disabilities (NIEPVD), Dehradun	Uttarakhand
5.	Ali Yavar Jung National Institute of Speech and Hearing Disabilities (AYJNISHD), Mumbai	Maharashtra
6.	National Institute of Mental Health Rehabilitation (NIMHR), Sehore, Madhya Pradesh	Madhya Pradesh
7.	Swami Vivekanand National Institute of the Rehabilitation Training and Research (SVNIRTAR), Cuttack	Odisha
8.	National Institute for Locomotor Disabilities (NILD), Kolkata	West Bengal
9.	National Institute for the Empowerment of Persons with Intellectual Disabilities (NIEPID), Regional Centre (NOIDA)	Uttar Pradesh
10.	National Institute for the Empowerment of Persons with Intellectual Disabilities (NIEPID), Regional Centre, Mumbai	Maharashtra
11.	National Institute for the Empowerment of Persons with Intellectual Disabilities (NIEPID), Regional Centre, Kolkata	West Bengal
12.	Composite Regional Centre, Ahmedabad	Gujarat
13.	Composite Regional Centre, Sundernagar	Himachal Pradesh
14.	Composite Regional Centre, Guwahati	Assam
15.	Composite Regional Centre, Davengere	Karnataka
16.	Composite Regional Centre, Nellore	Andhra Pradesh
17.	Composite Regional Centre, Rajnandagaon	Chattisgarh
18.	Composite Regional Centre, Srinagar	Jammu & Kashmir
19.	Composite Regional Centre, Kozhikode	Kerala
20.	Composite Regional Centre, Andaman & Nicobar	Andaman & Nicobar
21.	Composite Regional Centre, Bhopal	Madhya Pradesh
22.	Composite Regional Centre, Agartala	Tripura
23.	Composite Regional Centre, Nagpur	Maharashtra
24.	Composite Regional Centre, Gorakhpur	Uttar Pradesh
25.	Composite Regional Centre, Lucknow	Uttar Pradesh
26.	Composite Regional Centre, Ranchi	Jharkhand