Course Material No.10

Online Platform: User Guide



Course 10: Online Platform – User Guide aims to help new users navigate the K-CA FTA Platform, which focuses on the Free Trade Agreement between the Republic of Korea and Central America. This guide can be used alongside the video tutorial to learn how to effectively engaging with the Korean market.

Platform Contents

Our platform is organized into several key sections: the K-CA FTA Online Platform Overview, the Republic of Korea (ROK) Market, Useful Resources, and Frequently Asked Questions (FAQ). Each section offers a range of valuable materials:

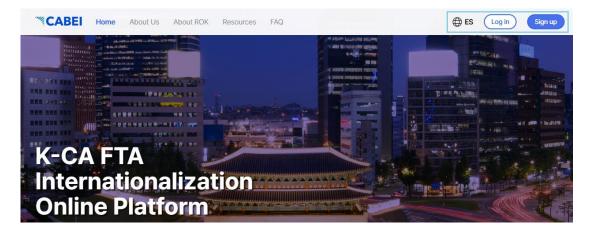
- **K-CA Online Platform**: This section introduces the platform's objective and its key stakeholders.
- ❖ K-CA FTA: This section provides the history of the K-CA FTA, and access to the full text of the agreement designed to enhance users' understanding of the agreement.
- ❖ ROK Market: Here, exporters from Central America will find a country profile of Korea, and trade status updates between Central America and the ROK, Per product market information, and logistics information.
- * Resources: This section includes e-learning courses, publications, upcoming events, and success stories.
- FAQ: Frequently Asked Questions and answers to the questions for platform users.

We invite you to explore this platform to deepen your understanding of the K-CA FTA and the ROK Market, and identify exciting opportunities for the Central American businesses.

HOW TO USE

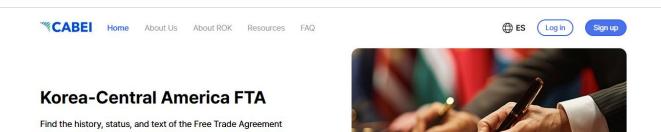
>>> Language Setting, Signing in and Log in

- On the top-right corner of the homepage, set your preferred language option: English or Spanish.
- Click on the Log in button, and enter your username and password.
- If you don't have an account yet, click on Sign up to create a new account.





- Click the Home to access a quick overview of the platform.
- ❖ You can navigate to each section clicking Learn More including; About K-CA FTA, ROK Market Brief, E-learning Course, and Success Story.



between Korea and Central America.





ROK Market Information

Access to the ROK market information and understand per product market size, market demand and supply, regulation.

E-Learning Course

Explore free online courses that will help doing business in Korea and lead to success in the Korea market.

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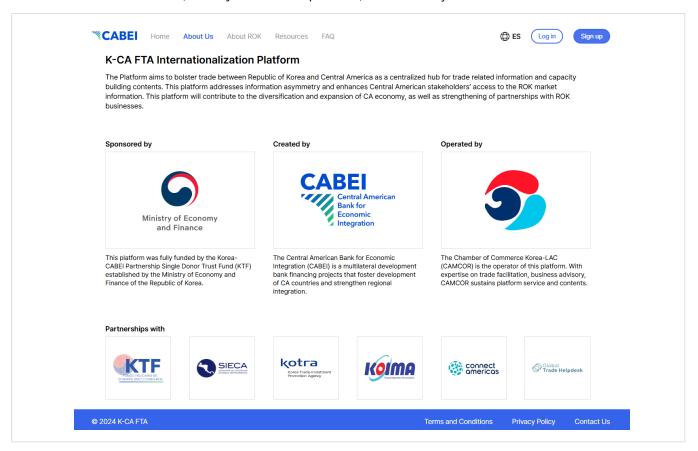
Success Story

Discover successful cases of the export and import activities between Korea and Central America.

Terms and Conditions Privacy Policy

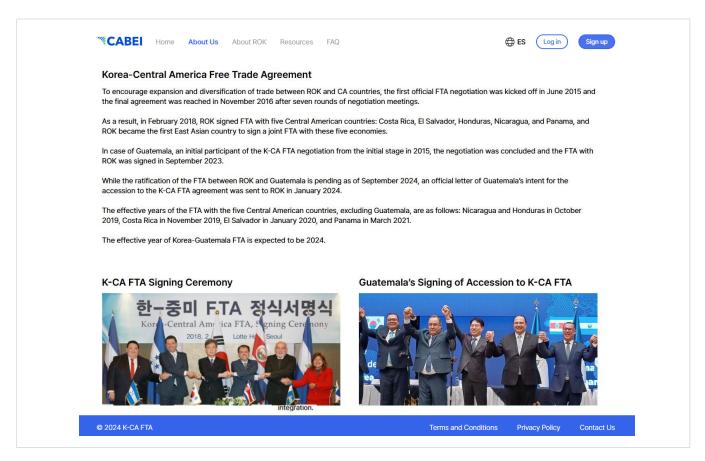
>>> K-CA Online Platform

❖ In the About Platform section, the objective of this platform, as well as key stakeholders are introduced.



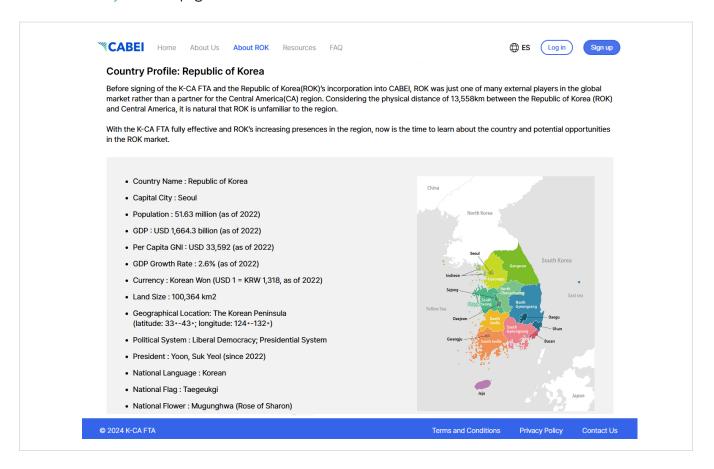
>>> K-CA FTA

- ❖ In the K-CA FTA section, review the overview of the FTA and the historical timeline of the agreement.
- The links to the full FTA text is provided for users.



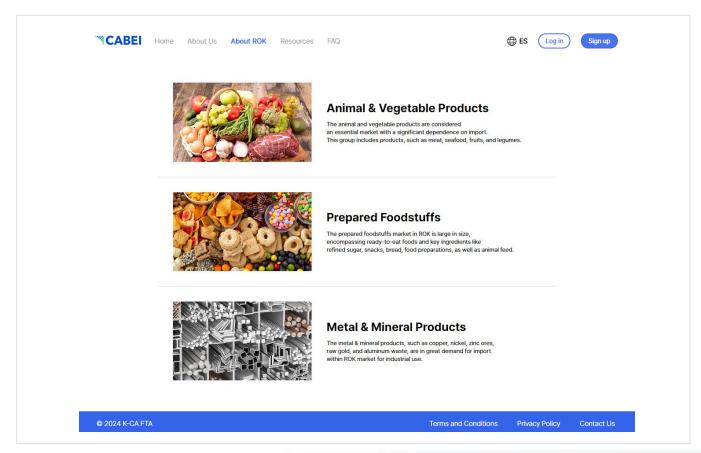
>>> ROK Country Overview

❖ The ROK Country Overview page offers an introduction to the ROK market.



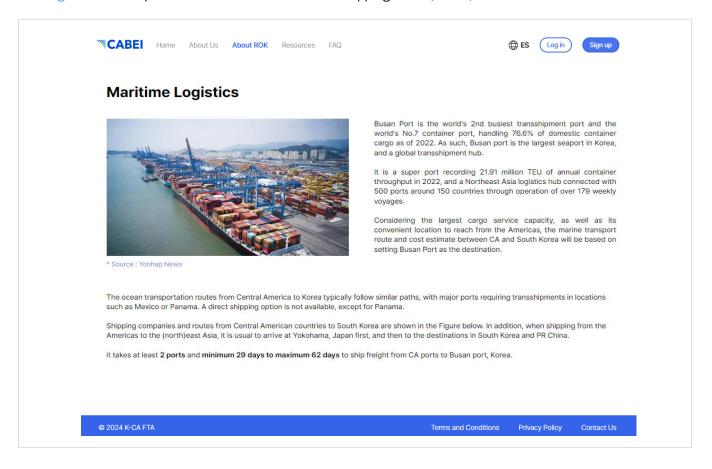
>>> ROK Market Information

- ❖ Within the ROK Market Information section, explore market trends across various product categories.
- Click on a product to view detailed reports, including market snapshots, competitive landscape, consumer preferences, and distribution channels.



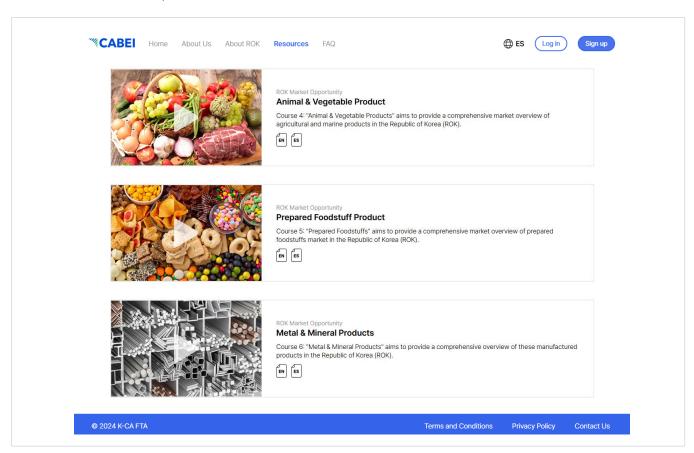
>>> Logistics

The Logistics section provides detailed information on shipping routes, costs, and transit times.



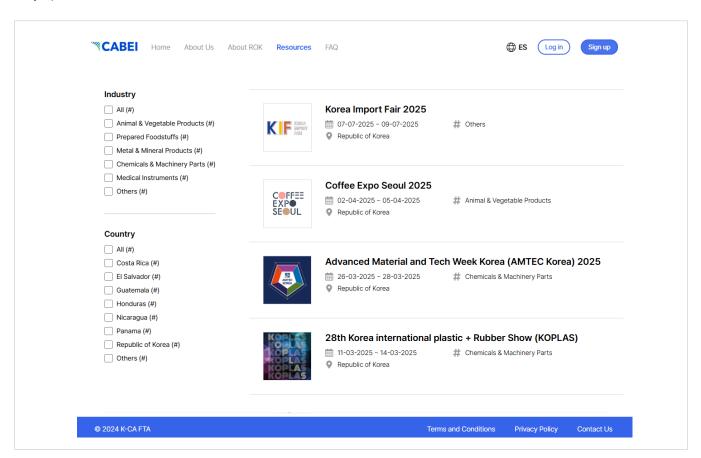
>>> E-learning

- Select E-learning to access interactive training modules.
- Course materials and scripts for each module can be downloaded.



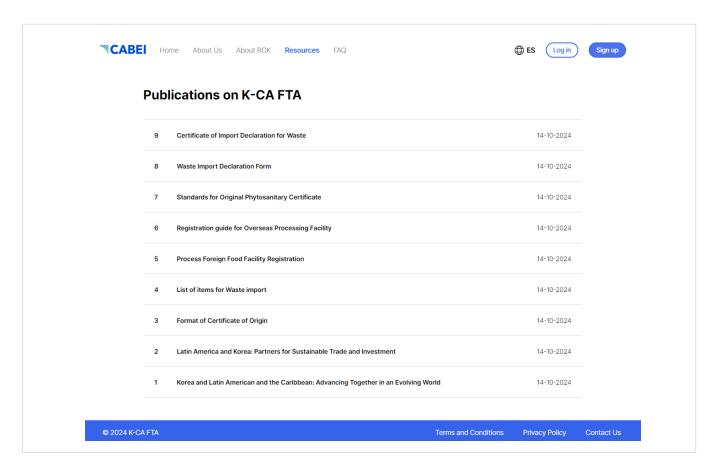


Stay updated on events in the Events section.



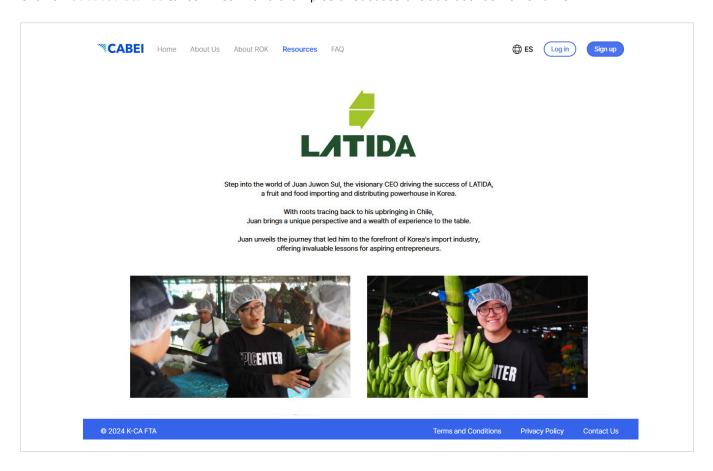
Publications

Under Publications, you can download reports, articles, and research papers.



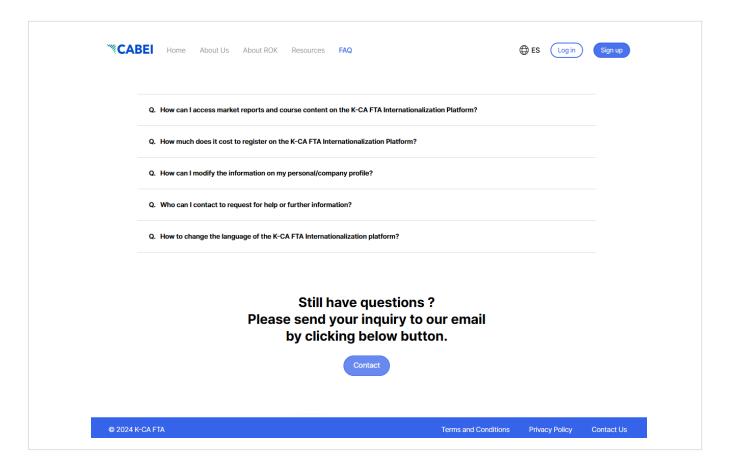
>>> Success Stories

Click on Success Stories to learn real-world examples of successful trade between CA and ROK.



>>> FAQ

Find answers to common questions in the FAQ section and get additional support.



>>> Footer

- The Terms and Conditions outline the rules and guidelines that govern the use of our website and services, ensuring users understand their rights and responsibilities.
- Following that, the Privacy Policy explains how we collect, use, and safeguard your personal information, highlighting our dedication to protecting user privacy and data security.
- Finally, the Contact Us section offers users the opportunity to reach out to us via email for any inquiries or support they may need.



TERMS AND CONDITIONS

1. Introduction

Welcome to K-CA FTA Internationalization Platform

These Terms of Service ("Terms", "Terms of Service") govern your use of our website located at 도매인주소 (together or individually "Service") operated by **The Chamber of Commerce Guatemala-Korea** ("Company", "we", "our", "us").

Our Privacy Policy also governs your use of our Service and explains how we collect, safeguard and disclose information that results from your use of our web pages.

Your agreement with us includes these Terms and our Privacy Policy ("Agreements"). You acknowledge that you have read and understood Agreements, and agree to be bound of them.

If you do not agree with (or cannot comply with) Agreements, then you may not use the Service, but please let us know by emailing at info@guatemala-corea.org so we can try to find a solution. These Terms apply to all visitors, users and others who wish to access or use Service.

2. Communications

By using our Service, you agree to subscribe to newsletters, marketing or promotional materials and other information we may send. However, you may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or by emailing at info@guatemala-corea.org.

3. Purchases

If you wish to purchase any product or service made available through Service ("Purchase"), you may be asked to supply certain information relevant to your Purchase including but not limited to, your credit or debit card number, the expiration date of your card, your billing address, and your shipping information.

You represent and warrant that: (i) you have the legal right to use any card(s) or other payment method(s) in connection with any Purchase; and that (ii) the information you supply to us is true, correct and complete.

We may employ the use of third party services for the purpose of facilitating payment and the completion of Purchases. By submitting your information, you grant us the right to provide the information to these third parties subject to our Privacy Policy.

We reserve the right to refuse or cancel your order at any time for reasons including but not limited to: product or service availability, errors in the description or price of the product or service, error in your order or other reasons.

We reserve the right to refuse or cancel your order if fraud or an unauthorized or illegal transaction is suspected.

19. Changes To Service

Our Services are not intended for use by children under the age of 18 ("Child" or "Children").

We reserve the right to withdraw or amend our Service, and any service or material we provide via Service, in our sole discretion without notice. We will not be liable if for any reason all or any part of Service is unavailable at any time or for any period. From time to time, we may restrict access to some parts of Service, or the entire Service, to users, including registered users.

20. Amendments To Terms

We may amend Terms at any time by posting the amended terms on this site. It is your responsibility to review these Terms periodically

Your continued use of the Platform following the posting of revised Terms means that you accept and agree to the changes. You are expected to check this page frequently so you are aware of any changes, as they are binding on you.

By continuing to access or use our Service after any revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, you are no longer authorized to use Service.

21. Waiver And Severability

No waiver by Company of any term or condition set forth in Terms shall be deemed a further or continuing waiver of such term or condition or a waiver of any other term or condition, and any failure of Company to assert a right or provision under Terms shall not constitute a waiver of such right or provision.

If any provision of Terms is held by a court or other tribunal of competent jurisdiction to be invalid, illegal or unenforceable for any reason, such provision shall be eliminated or limited to the minimum extent such that the remaining provisions of Terms will continue in full force and effect.

22. Acknowledgement

BY USING SERVICE OR OTHER SERVICES PROVIDED BY US, YOU ACKNOWLEDGE THAT YOU HAVE READ THESE TERMS OF SERVICE AND AGREE TO BE BOUND BY THEM.

23. Contact Us

Please send your feedback, comments, requests for technical support by email: info@guatemala-corea.org

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