

## Usability test

### Tasks for a simple example

#### **Tasks:**

Find types of services on RushWays website:

<b>Task 1</b>	<p>Find a car available to rent for 1 day, for your personal use. What's the vehicle Type? Carrinha</p> <p>-----</p> <p style="text-align: right;">Very difficult <span style="border: 1px solid black; padding: 0 5px;">1</span> <span style="border: 1px solid black; padding: 0 5px;">2</span> <span style="border: 1px solid black; padding: 0 5px;">3</span> <span style="background-color: red; color: white; border: 1px solid black; padding: 0 5px;">4</span> <span style="border: 1px solid black; padding: 0 5px;">5</span> Very easy</p>
<b>Task 2</b>	<p>How many vehicles are in occasional services catalog? 5</p> <p>-----</p> <p style="text-align: right;">Very difficult <span style="border: 1px solid black; padding: 0 5px;">1</span> <span style="border: 1px solid black; padding: 0 5px;">2</span> <span style="border: 1px solid black; padding: 0 5px;">3</span> <span style="background-color: red; color: white; border: 1px solid black; padding: 0 5px;">4</span> <span style="border: 1px solid black; padding: 0 5px;">5</span> Very easy</p>
<b>Task 3</b>	<p>Find a van that can transport a bunch of boxes with total weight of 760 Kg. How much does the van costs? 53.89</p> <p>-----</p> <p style="text-align: right;">Very difficult <span style="border: 1px solid black; padding: 0 5px;">1</span> <span style="border: 1px solid black; padding: 0 5px;">2</span> <span style="border: 1px solid black; padding: 0 5px;">3</span> <span style="border: 1px solid black; padding: 0 5px;">4</span> <span style="background-color: red; color: white; border: 1px solid black; padding: 0 5px;">5</span> Very easy</p>
<b>Task 4</b>	<p>What is the cost of renting a vehicle that can transport 9 people? 53.82</p> <p>-----</p> <p style="text-align: right;">Very difficult <span style="border: 1px solid black; padding: 0 5px;">1</span> <span style="border: 1px solid black; padding: 0 5px;">2</span> <span style="border: 1px solid black; padding: 0 5px;">3</span> <span style="border: 1px solid black; padding: 0 5px;">4</span> <span style="background-color: red; color: white; border: 1px solid black; padding: 0 5px;">5</span> Very easy</p>
<b>Task 5</b>	<p>What is our company contact's? 235645123</p> <p>-----</p> <p style="text-align: right;">Very difficult <span style="border: 1px solid black; padding: 0 5px;">1</span> <span style="border: 1px solid black; padding: 0 5px;">2</span> <span style="border: 1px solid black; padding: 0 5px;">3</span> <span style="border: 1px solid black; padding: 0 5px;">4</span> <span style="background-color: red; color: white; border: 1px solid black; padding: 0 5px;">5</span> Very easy</p>
<b>Task 6</b>	<p>Rent 3 merchandise vehicles, 2 of them with 3 seats and a capacity of at least 1500kg, the other one must have 2 seats and a capacity of at least 1000kg. What are the names of the vehicles that you choose? 2 Ford E Transit 1 Ford Novo Ranger</p> <p>-----</p> <p style="text-align: right;">Very difficult <span style="border: 1px solid black; padding: 0 5px;">1</span> <span style="border: 1px solid black; padding: 0 5px;">2</span> <span style="border: 1px solid black; padding: 0 5px;">3</span> <span style="background-color: red; color: white; border: 1px solid black; padding: 0 5px;">4</span> <span style="border: 1px solid black; padding: 0 5px;">5</span> Very easy</p>
<b>Task 7</b>	<p>Rent a moving service, with team included. What object is being carried into the truck on the icon that relies on the modal? Couch</p> <p>-----</p> <p style="text-align: right;">Very difficult <span style="border: 1px solid black; padding: 0 5px;">1</span> <span style="border: 1px solid black; padding: 0 5px;">2</span> <span style="background-color: red; color: white; border: 1px solid black; padding: 0 5px;">3</span> <span style="border: 1px solid black; padding: 0 5px;">4</span> <span style="border: 1px solid black; padding: 0 5px;">5</span> Very easy</p>

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<b>Task 5</b>	<p>What is our company contact's? <a href="mailto:rushways@ua.pt">rushways@ua.pt</a> 235645123</p> <p>-----</p> <p>Very difficult <input type="text" value="1"/> <input type="text" value="2"/> <input type="text" value="3"/> <input type="text" value="4"/> <input type="text" value="5"/> Very easy</p>
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<b>Task 7</b>	<p>Rent a moving service, with team included. What happens when you submit you're information? Obtive informação de que a empresa irá entrar em contacto comigo</p> <p>-----</p> <p>Very difficult <input type="text" value="1"/> <input type="text" value="2"/> <input type="text" value="3"/> <input type="text" value="4"/> <input type="text" value="5"/> Very easy</p>

### **Tasks:**

Find types of services on RushWays website:

<b>Task 1</b>	Find a car available to rent for 1 day, for your personal use. What's the vehicle Type? Diesel ----- Very difficult <table border="1"><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr></table> Very easy	1	2	3	4	5
1	2	3	4	5		
<b>Task 2</b>	How many vehicles are in occasional services catalog? 10 ----- Very difficult <table border="1"><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr></table> Very easy	1	2	3	4	5
1	2	3	4	5		
<b>Task 3</b>	Find a van that can transport a bunch of boxes with total weight of 760 Kg. How much does the van costs? 43 ----- Very difficult <table border="1"><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr></table> Very easy	1	2	3	4	5
1	2	3	4	5		
<b>Task 4</b>	What is the cost of renting a vehicle that can transport 9 people? 53.82 ----- Very difficult <table border="1"><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr></table> Very easy	1	2	3	4	5
1	2	3	4	5		
<b>Task 5</b>	What is our company contact's? 235645123 ----- Very difficult <table border="1"><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr></table> Very easy	1	2	3	4	5
1	2	3	4	5		
<b>Task 6</b>	Rent 3 merchandise vehicles, 2 of them with 3 seats and a capacity of at least 1500kg, the other one must have 2 seats and a capacity of at least 1000kg. What are the names of the vehicles that you choose? 3 Ford E Transit ----- Very difficult <table border="1"><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr></table> Very easy	1	2	3	4	5
1	2	3	4	5		
<b>Task 7</b>	Rent a moving service, with team included. What happens when you submit you're information? A empresa vai entrar em contacto comigo nos próximos 2-3 dias ----- Very difficult <table border="1"><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr></table> Very easy	1	2	3	4	5
1	2	3	4	5		

### Tasks:

Find types of services on RushWays ebsite:

<b>Task 1</b>	<p>Find a car available to rent for 1 day, for your personal use. What's the vehicle Type? Electric</p> <p>-----</p> <p>Very difficult <input type="text" value="1"/> <input type="text" value="2"/> <input type="text" value="3"/> <input checked="" type="text" value="4"/> <input type="text" value="5"/> Very easy</p>
<b>Task 2</b>	<p>How many vehicles are in occasional services catalog? 10</p> <p>-----</p> <p>Very difficult <input type="text" value="1"/> <input type="text" value="2"/> <input type="text" value="3"/> <input type="text" value="4"/> <input checked="" type="text" value="5"/> Very easy</p>
<b>Task 3</b>	<p>Find a van that can transport a bunch of boxes with total weight of 760 Kg. How much does the van costs? 56.99</p> <p>-----</p> <p>Very difficult <input type="text" value="1"/> <input type="text" value="2"/> <input checked="" type="text" value="3"/> <input type="text" value="4"/> <input type="text" value="5"/> Very easy</p>
<b>Task 4</b>	<p>What is the cost of renting a vehicle that can transport 9 people? 53.82</p> <p>-----</p> <p>Very difficult <input type="text" value="1"/> <input type="text" value="2"/> <input type="text" value="3"/> <input type="text" value="4"/> <input checked="" type="text" value="5"/> Very easy</p>
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<b>Task 7</b>	<p>Rent a moving service, with team included. What happens when you submit you're information? Mandou me preparer os meus sofas</p> <p>-----</p> <p>Very difficult <input type="text" value="1"/> <input type="text" value="2"/> <input type="text" value="3"/> <input type="text" value="4"/> <input checked="" type="text" value="5"/> Very easy</p>