Quality Engineer

Zehra Khatoon

Email Id: zehrawarsi786@gmail.com

Contact No.: +91 7754023067

CAREER OBJECTIVE:

A disciplined Quality Engineer with 2+ years of experience in Automation Testing Using Core Java & Selenium, Manual Testing includes System Testing, Regression Testing, API Testing Using Insomnia, Basic Database Testing Using SQL queries.

PROFESSIONAL SUMMARY:

- Have 2.4 years of hands-on 'Web Application Testing' Experience.
- Experience in **Automation Testing** Using Core-Java, **Selenium WebDriver**, TestNG Framework.
- Exceptional skills on **Agile methodologies** for rapid development and regular adaption to the varying requirement and continuous delivery of the working software.
- Extensive knowledge in Software Development Life Cycle, Software Test Life Cycle, Testing Concepts and Testing Methodologies.
- Working Knowledge on Preparation & Execution of Test-Cases and Test-Scripts.
- Hands-on Experience in System and Functional Testing, Defect Retesting & Regression Testing.
- Good Understanding of Analyzing test results, identify issues and report bugs.
- Very Good Understanding of Defect Reporting, Defect Tracking & Bug Life Cycle.
- Good knowledge on issue tracking tool like **JIRA**.
- **API** Testing using Insomnia with different http methods.
- Experienced in working with MS-Office Suit & ability to excel in usage of different tools.

WORK EXPERIENCE:

- Currently working as Quality Engineer at Infosys Private Limited from June 28th, 2021 to Present.

TECHNICAL SKILLs:

- Programming : Core Java, Basic SQL.
- Automation Tools : Selenium WebDriver.
- Defect Tracking Tool : Jira.
- Other Testing Tools : Insomnia, Soap UI.
- Testing Related Skills : Automation, Manual Testing, API Testing, System and Functional Testing, BDD Testing, Regression Testing, Retesting, Bug Reporting etc.
- Other Skills : Generative AI

PROJECTS:

1.PROJECT: PCP API Modernization **Organization**: Infosys Private Limited **Client**: Health Care Services Corporation, UK **Role: Quality Engineer**

Description: This project track includes elimination of the dependency on Gem Fire & re-platform to a Cloud Native database, enhancement of data model to address API performance and simplify data

utilization, architecture of resiliency posture for full cloud deployment and improvement of data ingestion & processing to reduce the data latency.

Responsibilities:
- Analyzing Business Requirement, Understanding User Stories, Preparing & Executing Test Cases.
- Perform internal Test Cases Peer Reviews.
- Prioritizes and monitors activities to meet delivery timelines for individually assigned features.
- Identification of defects, reporting them in **Jira**.
- Performing Functional Testing, Regression Testing and Re-Testing.
- Validation of Expected output vs Actual output in respective API Testing Using **Insomnia**.
- Identify the test cases for Automation.
- Worked on **Selenium WebDriver** with **java**.

2. PROJECT: Correspondence & Engagement Management **Organization**: Infosys Private Limited

Client: Health Care Services Corporation, UK **Role: Quality Engineer**

Description: This project includes providing a secure gateway where customers—patients and clients—can engage and exchange information through emails & letters. It provides patient and client engagement solutions efficiently manage the creation, printing and distribution of patient statements, client invoices and other supporting correspondences.

Responsibilities:
- Requirement Analysis: Analyzing the requirements and communicating with BA & dev team.
- Design functional test cases for all the required features /stories as required.
- Performing Functional Testing, Retesting, Regression Testing.
- Identification of defects, reporting them in Jira and to the Onsite lead.
- Active participation in weekly status calls with the client.

3. PROJECT: Claims System **Organization:** Infosys Private Ltd.

Client: Health Care Services Corporation, UK **Role: Quality Engineer**

Description: Medical claims management is the process by which insurance payer companies assess claims and determine their validity and the extent of coverage.

Responsibilities:

- Requirement gathering: To understand the requirements by going through the specifications and with inputs from Business Analysts to participate efficiently in the Design and Development of Test automation scripts and E2E testing for the project.
- Test case preparation: To create test plans and perform validation activities (Functional, Regression) based on the plans, identification of defects (by manual, API, and testing), creation of Test cases, Documentations and Automation scripts.
- Involved in Test Data preparation which is a key role in Data Migration Enhancement.
- Analyzed the defects and provided suggestions on proper guidelines to be followed.

EDUCATIONAL QUALIFICATION:
- B.Tech with Computer Science & Engineering from AKTU, Lucknow in 2019.

- HSC from UP Board in 2015.
- SSC from UP Board in 2013.

DECLARATION:

I hereby declare that all details furnished above are true to the best of my knowledge and belief.

Place: Lucknow   **Yours Sincerely: Zehra Khatoon**