

## 5.2 Operations methods

# Checklist

## What you should know

By the end of this subtopic, you should be able to:

- define the following terms: (AO1)
  - job production
  - batch production
  - mass/flow production
  - mass customisation
- examine the features of the main methods of production, including: (AO3)
  - job production
  - batch production
  - mass/flow production
  - mass customisation

