

# Zeineb Eya Rahmani

## Quality Assurance Engineer & Business Analyst

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### Profile

QA Engineer and Business Analyst with **3+ years of experience** delivering high-quality **SaaS and AI-powered platforms** in fintech, accounting, Industry 4.0, marketing and data-driven products. Strong expertise in **requirements analysis, risk-based testing, test automation, and AI-assisted workflows**. Proven ability to reduce defects, improve release stability, and act as a bridge between business and technical teams in Agile environments.

### Education

**Engineering Degree in Computer Science, Ecole Supérieure Privée d'Ingénierie et de Technologies (ESPRIT)**   
09/2019 – 12/2024 | Ariana, Tunisia

### Certificates

Thinking Like an Analyst   
Designing a SAP Solution   
Implementating a SAP Solution   
Introduction To Microsoft Azure Cloud Services   
Microsoft Azure Management Tools and Security Solutions   
Microsoft Azure Services and Lifecycles   
Preparing For AZ-900 Microsoft Azure Fundamentals Exam   
Scrum Fundamentals Certified (SFC)   
Marketing Strategy Fundamentals   
Digital Marketing Fundamentals   
Marketing Research Fundamentals   
Six Sigma Yellow Belt 

### Professional Experience

**WeCraft, Software Quality Assurance Engineer & Business Analyst**   
10/2022 – present | Centre Urban Nord, Ariana, Tunisia

- **Projects:** Uvey (AI Accounting & Finance SaaS) | Deepnrise (Industry 4.0 QRQC) | Rektic (AI SEO & Content Generation)
- Owned QA activities across **multiple SaaS products**, ensuring quality, data accuracy, and release stability.
- Validated **AI-powered accounting workflows** enabling invoice and bank statement upload, **OCR extraction**, automated transaction classification, and **AI-based invoice-to-transaction matching** with human validation.
- Translated accounting and business requirements into **functional specifications, user stories, and acceptance criteria**.
- Designed and executed **risk-based functional, regression, and integration tests** for finance-critical workflows.
- Built and maintained **50+ Playwright automated tests**, integrated into **GitLab CI/CD** pipelines.
- Performed **API testing and data validation** to ensure consistency between AI services, accounting rules, and reporting outputs.
- Reduced defect resolution time by **30%** through improved defect tracking and prioritization.
- Analyzed logs using **Kibana and Elasticsearch** to identify root causes and prevent recurring issues.
- Built **QA dashboards** tracking test execution, defect trends, and quality KPIs to support release decisions.
- Supported **UAT**, documentation, and end-user training in Agile delivery cycles.

**WeCraft, Business Intelligence engineer** 

02/2024 – Present | Centre Urban Nord, Ariana, Tunisia

- Design **fraud detection and risk analysis dashboards** (BigQuery, Looker), improving decision-making efficiency by **30%**.
- Implement **ETL pipelines** using **Apache Airflow and dbt**, increasing data integration efficiency by **40%**.
- Develop reusable **data models** and defined KPIs to support finance and risk monitoring.
- Automate reconciliation processes, reducing data processing time by **25%**.

**WeCraft, Software Quality Assurance Analyst Intern** 

06/2022 – 08/2022 | Centre Urban Nord, Ariana, Tunisia

- Executed **150+ manual and automated test cases**, maintaining a **95% quality compliance rate**.
- Documented defects and test results, contributing to a **25% reduction in bug-fix turnaround time**.
- Collaborated with developers on debugging and validation across **Quarkus (backend)** and **Angular (frontend)** applications.

### Languages

**Arabic** — Native  
**English** — Bilingual  
**French** — Fluent  
**German** — Beginner