# Joseph Raphael Laganson Betito

#### FRONT END DEVELOPER & DESIGNER I PROJECT MANAGEMENT I SEO

A Graduate of Ateneo de Naga with a Bachelor of Science in Computer Science, specializing in app building, design, and workflow management. Strong expertise in developing innovative applications and streamlining processes for enhanced efficiency. Demonstrated proficiency in project management and collaborating with diverse teams to deliver high-quality results.

------ AREAS OF EXPERTISE ------

Professional Skills Customer Relationship Management, Project Management, Team Leadership,

Conflict Resolution, Innovation and Development, Stakeholder Engagement, Process Optimization, Strategic Planning, Client Communication, Technology

Integration, UIUX Design, SEO Analysis

Technical Skills HTML, CSS, JavaScript, React, Python, Github, Figma, Hubspot, Wordpress, Wix,

Teams, Clickup, Slack

------ CAREER EXPERIENCE ------

## Project Manager, Lead Designer | Vet Ping

Naga City, Bicol June - August 2024

- **Developed Innovative App:** Created the first veterinarian-focused app in the local market, allowing mobile veterinarians to issue real-time notifications about their location or arrival.
- Enhanced Client Interaction: Enabled clients to inform veterinarians of upcoming or due check-ups, resulting in a 50% increase in scheduling efficiency and better coordination.
- Optimized Travel Efficiency: Reduced travel time and gas costs by 25% for mobile veterinarians, especially for clients in remote areas, leading to significant cost savings and improved service delivery.

#### Founder, Project Manager, Lead Designer | Dalan; StartUp Project

- **Developed Innovative Reporting Application:** Designed and implemented a pioneering reporting app for the LGU of Naga, bridging the gap between citizens and officials and enhancing infrastructure maintenance and law enforcement efficiency.
- **Secured Funding:** Pitched the app to the City's investment board, securing one of ten spots in the funded program, which provided financial support for further development.
- Oversaw Collaboration and Implementation: Managed collaboration between the city and startup, leading to the successful development of a pilot program that improved road and pedestrian infrastructure report speed times by almost 80%.

## Intern - Front End, Lead Design, QA Tester, and Project Manager | DAR

- **Developed Automated Attendance System:** Created an RFID-based attendance system that replaced the manual approach and streamlined the attendance process for intern programs.
- Implemented and Tested System: Deployed and tested the system with fellow interns, resulting in a 50% reduction in attendance tracking time and increased accuracy.
- Enhanced Efficiency: Improved attendance management by automating the process, which minimized errors and saved time compared to the previous manual system.

Naga City, Bicol December 2023 -June 2024

Naga City, Bicol June - July 2023

EDUCATION
Bachelors of Science in Computer Science   Ateneo De Naga University Certificate, Search Engine Optimization I & II   Hubspot
LEADERSHIP

#### Executive Committee Assistant | College of Computer Studies

- **Provided Strategic Guidance:** Advised committee heads and their assistants on strategic approaches to improve student engagement, resulting in increased participation and satisfaction among student members.\
- Optimized Sales Processes: Developed and implemented effective sales strategies, leading to a significant increase in revenue and streamlining the sales process for greater efficiency.
- Enhanced Leadership Development: Offered leadership coaching and support to committee members, fostering a culture of effective leadership and improving overall team performance and cohesion.

# Execute Committee Head | United Education, Nursing, and Computer Studies

- Led Team-Building Activities: Organized team-building events to strengthen cohesion and enhance collaboration among team members.
- **Mentored Team Members:** Offered guidance and professional development to support team growth and maximize potential.
- Managed Internal Conflicts: Utilized effective communication and conflict resolution strategies to maintain a harmonious team environment.

Naga City, Bicol February 2024 - April 2024

Naga City, Bicol February 2023 - April 2023