Youssef Radouan

7 years in operations / quality digital transformation

INFORMATION & CONTACT

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BRIEF

Youssef has over 7 years of experience in the field of quality and operations digital transformation. His international profile, problem solving mindset, curiosity, accountability and adaptability allow him to accurately address challenges.

EDUCATION

Audencia Business School (September 2016-December 2017) – Nantes, France
Master of Science
Major : **Purchasing & Supply Chain**

ENCG Settat (September 2011 – June 2016) – Settat, Morocco
Master in Audit & Management Control
Courses: Business Strategy, Innovation Process, Entrepreneurial Management, Project Management, Quality and Management Control.

ASSOCIATIVE EXPERIENCE

BDE (Student Office) of Audencia 2017 - Integration Pole
Participation in organizing the Integration Weekend (600 participants, €155,000 budget).

SKILLS

Language

French	Fluent
Arabic	Fluent
English	Fluent
Spanish	Intermediate

IT

– Office (MS Copilot, Word, Powerpoint, Excel & PowerBI)
– ERP (SAP PP, PM and QM)
– Operations (MES, Digital Worker & WMS)
– Quality (Process Control, LIMS Labvantage, QMS Veeva and AI for consumer feedback monitoring)

Certification

– Six Sigma Yellow Belt
– SAP S4/HANA Manufacturing & Production Planning

INTERESTS

Travel and foreign cultures – Many trips to Europe, Africa, and North America
Tennis – 14 years of individual and club competition
Running – 10 KM and half marathon finisher

PROFESSIONAL EXPERIENCE

Global Quality & Food Safety Digital Platform Leader (April 2023 - Present) – Danone, Paris

As Global Program Lead, I drive the digital transformation of Danone's Quality & Food Safety by unifying siloed systems into a scalable, cloud-based platform powered by Veeva QualityOne—bridging strategy, operations, and cross-functional alignment.

Key Achievements & Responsibilities:

Strategic Platform Leadership: Defined and executed the global digital quality roadmap, aligning with Industry 4.0 principles, embedded into the Danone industry 5.0 vision and leveraging Veeva QualityOne to standardize and harmonize global processes.

Value Realization: Developed and defended business cases for digital investments, demonstrating ROI through cost savings, cost avoidance, risk mitigation, and operational efficiency.

Agile Deployment & Governance: Led six-month deployment cycles using a 'big bang' approach, ensuring on-time, in-scope delivery across multiple geographies while managing platform governance, training, and documentation.

Operational Excellence: Owned the full lifecycle of deployed modules, including access control, master data stewardship, integration assessments, proof of value cases and cost model optimization.

Business-IT Synergy: Acted as a strategic liaison between business and IT stakeholders, translating complex requirements into streamlined, compliant digital workflows.

Cross-Functional Alignment: Collaborated with Operations, Finance, and Master Data teams to ensure platform alignment with consumer-centric and regulatory objectives.

Vendor & Innovation Management: Maintained a strong partnership with Veeva to ensure early adoption of innovative features.

Quality Supply Chain Business Analyst (January 2018 - March 2023) – Accenture, Paris

As a consultant within Danone global operation and quality IT team, I had a role in shaping and deploying digital solutions.

Key Achievements & Responsibilities:

Functional Design & Data Modeling: Designed functional specs and data models to support scalable LIMS and satellite solutions.

Project & Team Coordination: Managed international project teams, coordinated timelines, and ensured delivery through structured governance (RACI, risk management, activities delivery).

Core Model Deployment: Deployed LabVantage LIMS Core Model integrated with SAP, WMS, and MES.

Training & Knowledge Management: Delivered user training and built knowledge assets to drive adoption and value.