

USER MANUAL FOR UPI Prepaid Card

2019-09-26 Version 2.2

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Introduction

- This manual contains the contents that a user needs to know before using UPI Prepaid Card. Please read this manual and follow the instructions. All the images, text and information are owned by TILA EXCHANGE OÜ without authorization, all or part of contents of this manual are prohibited to reproduce, copy or reprint.
- The manual may be changed without prior notice.
- The information on this manual is provided to the cardholder as confidential.

*** The actual image may be different from the image in this manual.**

1. About UPI Prepaid Card

UPI Prepaid Card is a prepaid card that can be charged with the following currencies: USD. Since it is not a credit card, there is no danger of overdraft. The UPI Prepaid Card is an Union Pay International/UPI brand Card. Generally it can be used in UnionPay stores worldwide. (However, in some stores it may not be able to be used due to restrictions of UPI. In this case, it is recommended to try it in other UnionPay stores.)

A prepaid card needs to be charged before using and can be used repeatedly until the balance becomes zero. Thus, prepaid cards have the same features with cash. As long as you load your prepaid card, you can use it freely.

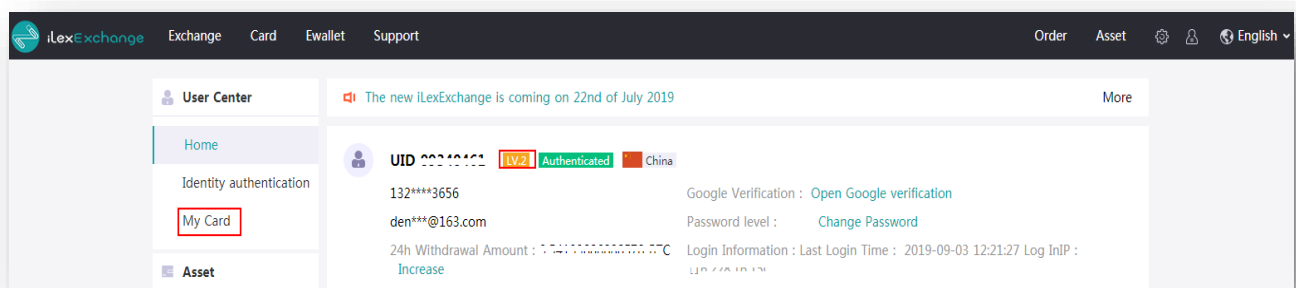
In conclusion, prepaid card is more analogous to cash payment compared to debit card.

* Difference between prepaid card, debit card and credit card

Prepaid card	Pay in advance	Buy the card in advance and charge beforehand
Debit card	Pay forthwith	Necessary to charge to account in advance and deduct money from account when using the card
Credit card	Pay afterwards	Credit (like income) is necessary

2. Application

① User(Level 2 verified) go Login→My Card→Card Application.



iLexExchange Exchange Card Ewallet Support Order Asset English

User Center

- Home
- Identity authentication
- My Card

Asset

- Deposit & Withdraw
- Funds History

Order

- Exchange

Security Center

- Security Setting
- Withdrawal Address
- Login History

CARD APPLICATION MANUAL INFO

About UPI Prepaid Card (Unionpay International Prepaid Card)

- Can be used at any retail store and ATM with the Unionpay International card logo.
- Card will be automatically activate upon initial card load.

Card Application Form

Personal Details

Full Name	Denise Liu
Nationality	China
Card Email	denisetest@163.com
Phone NO.	
*You will receive one-time card authentication code. Please make sure the phone number you entered is active and can receive message.	
Gender	Please Select
Date of Birth	Select
Country of Birth	Select
Civil Status	Please Select

② Fill in the application form.

*** The card fee and postal fee is auto deducted from user's iLexExchange Account.**

User Center

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My Card

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CARD APPLICATION

MANUAL INFO

About UPI Prepaid Card (Unionpay International Prepaid Card)

• Can be used at any retail store and ATM with the Unionpay International card logo.

• Card will be automatically activate upon initial card load.

Card Application Form

Personal Details

Full Name

test

Nationality

China

Card Email

junejintest@sina.com

Phone NO.

18721

*You will receive one-time card authentication code.Please make sure the phone number you entered is active and can receive message.

Gender

Female

Date of Birth

1999-09-09

Country of Birth

Japan +0081

Civil Status

Single

Mother's Maiden Surname

tanaka

Mother's First Name

yuki

Card Application

Type of Card

UPI Prepaid Card

Application Amount

1 Card

Card Fee

15USDT

Delivery Address

Shipping Country

Japan +0081

Shipping State

kyotosfu

Shipping City

totikikenn

Shipping Street

marumarumiti

Shipping Code (ZipCode)

0159621

Post Fee

4USDT

Attachment

To proceed with your card application, please kindly download and fill out [PREPAID CARD APPLICATION FORM](#) and upload it.

[How to fill the application form?](#)

Upload "Prepaid Card Application Form"

Please upload the file

UPI Prepaid Card Application Form 20190926 ver1.0.0.pdf

☒ * Agree [UPI Prepaid Card TERMS AND CONDITIONS](#)

Cancel

Next

Only alphabet,half-width space()are allowed.

Only alphabet, number, half-width space(), hyphen(-) ,and slash(/) are allowed.

Only alphabet and numbers are allowed.

In order to complete your prepaid card application process, please fill out the request form and upload it.

6 | Page

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③ Validate the data that you provided

User Center

Home

Identity authentication

My Card

Asset

Deposit & Withdraw

Funds History

Order

Exchange

Security Center

Security Setting

Withdrawal Address

Login History

CARD APPLICATIONMANUAL INFO

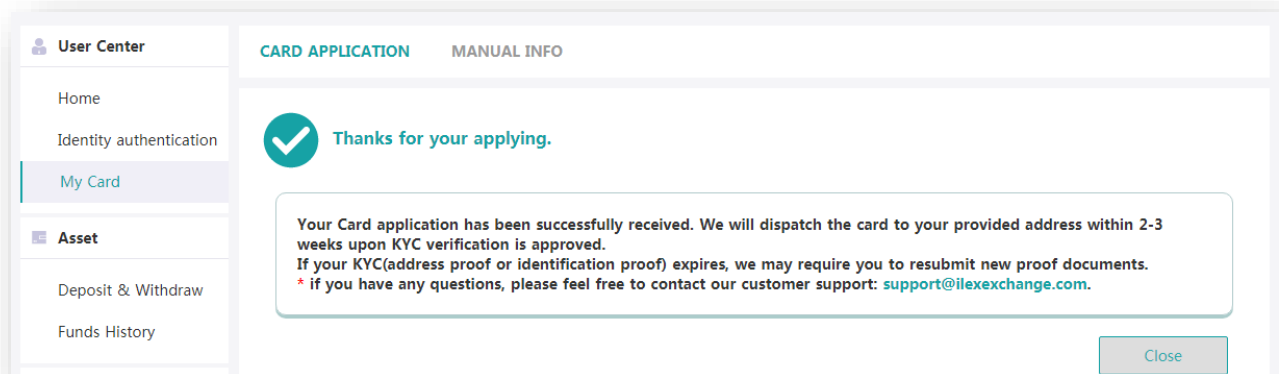
Re-confirm Details

Full Name	test
Nationality	China
Card Email	junejintest@sina.com
Phone NO.	1872
Gender	Female
Date of Birth	1999-09-09
Country of Birth	Japan
Civil Status	Single
Mother's Maiden Surname	tanaka
Mother's First Name	yuki
Type of Card	UPI Prepaid Card
Application Amount	1 Card
Shipping Country	Japan
Shipping State	kyoutosfu
Shipping City	oosakakenn
Shipping Street	totikikenn
Shipping Code (ZipCode)	0159621
Card Fee	15USDT
Post Fee	4USDT
Debit Amount	19 USDT
Payment Method	iLex Exchange Account Payment
Card Application Form	UPI Prepaid Card Application Form 20190926 ver1.0.0.pdf

Cancel

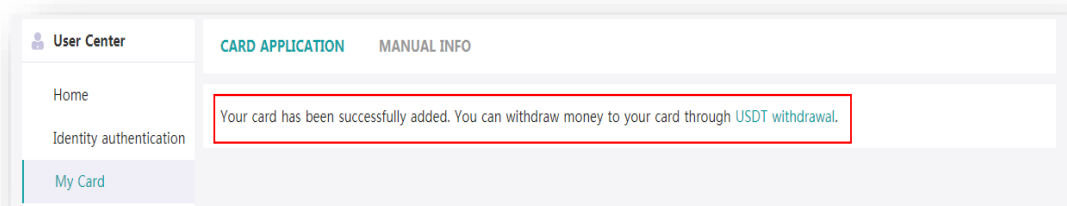
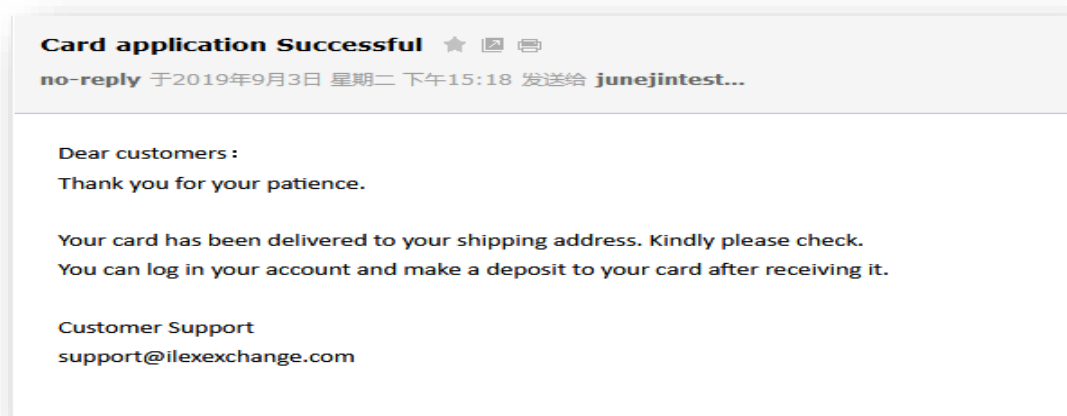
Confirm

④Thank you page.



⑤Successful card application

If your card application has been approved, you will receive a notification to your registered email address. Then, you will see that your card has been added on “My Card” page.



⑥Card application rejected

What should you do after your card application is denied?

- You will receive a notification via email regarding with the card application failure from our support team.
- You have to resend the corrected information/documents on the “Card” page.
- You may reach us on support@ilexexchange.com if you haven’t received immediate feedback.

The image shows an email notification at the top and a web application interface below it, connected by a large blue arrow pointing downwards.

Email Notification:

Card application failed ★ 📧 🖨

no-reply 于2019年9月3日 星期二 下午14:34 发送给 junejintest...

Dear customers :

We are regret to inform you that your card application is failed.
Our customer support will send an email to your registered email address about the reject reason.
You can login your account and reapply it.

Customer Support
support@ilexexchange.com

Web Application Interface:

The interface shows a sidebar menu on the left with the following sections:

- User Center
 - Home
 - Identity authentication
 - My Card (highlighted with a red box)
- Asset
 - Deposit & Withdraw
 - Funds History
- Order
 - Exchange
- Security Center
 - Security Setting
 - Withdrawal Address
 - Login History

The main content area is titled "CARD APPLICATION" (highlighted with a red box) and "MANUAL INFO". It contains the following information:

About UPI Prepaid Card (Unionpay International Prepaid Card)

- Can be used at any retail store and ATM with the Unionpay International card logo.
- Card will be automatically activate upon intial card load.

Card Application Form

Personal Details

Full Name	test
Nationality	China
Card Email	junejintest@sina.com
Phone NO.	187_.....


*You will receive one-time card authentication code.Please make sure the phone number you entered is active and can receive message.

Gender	Please Select ▼
Date of Birth	Select 📅
Country of Birth	Select ▼
Civil Status	Please Select ▼

⑦ Deliver card to the user's address.



⑧ The card has been integrated with the user's account.



User Center

- Home
- Identity authentication
- My Card**

CARD APPLICATION MANUAL INFO

Your card has been successfully added. You can withdraw money to your card through [USDT withdrawal](#).

User Center

- Home
- Identity authentication
- My Card
- Asset**
- Deposit & Withdraw
- Funds History
- Order

Total balance 24h Withdrawal Limit : 10.0000 BTC

≈10647.41241520 BTC | 108840327.22 USD

Token ☐ Hide Small Balance Search Tokens **search**

Token	Available	Freeze (coin/c2c)	Total assets	USD	Action
USDT	2034.17285498	0	2034.17285498	\$ 2033.59	Deposit Withdrawal Transaction

OMNI/ERC20 **UPI Card** [imove](#)

Card No.
1111222233334444

3. Card Activation

The card will be automatically activated upon initial card loading.

4. Card Use

4-1.Card Loading

①Navigate to Login→ My Card→ USDT Withdrawal.

The image shows a two-step process for navigating to the USDT Withdrawal page. The top screenshot shows the 'User Center' sidebar with 'My Card' selected. The main content area displays 'CARD APPLICATION' and 'MANUAL INFO' tabs. A message states: 'Your card has been successfully added. You can withdraw money to your card through **USDT withdrawal.**' A large blue arrow points down to the second screenshot. The second screenshot shows the 'User Center' sidebar with 'Asset' selected and 'Deposit & Withdraw' chosen. The main content area shows the 'Total balance' and '24h Withdrawal Limit : 10.0000 BTC'. Below this is a table of tokens with columns: Token, Available, Freeze (coin/c2c), Total assets, USD, and Action. The 'Action' column for USDT has a 'Withdrawal' link highlighted with a red box.

User Center

Home
Identity authentication
My Card

CARD APPLICATION **MANUAL INFO**

Your card has been successfully added. You can withdraw money to your card through **USDT withdrawal.**

User Center

Home
Identity authentication
My Card

Asset

Deposit & Withdraw
Funds History

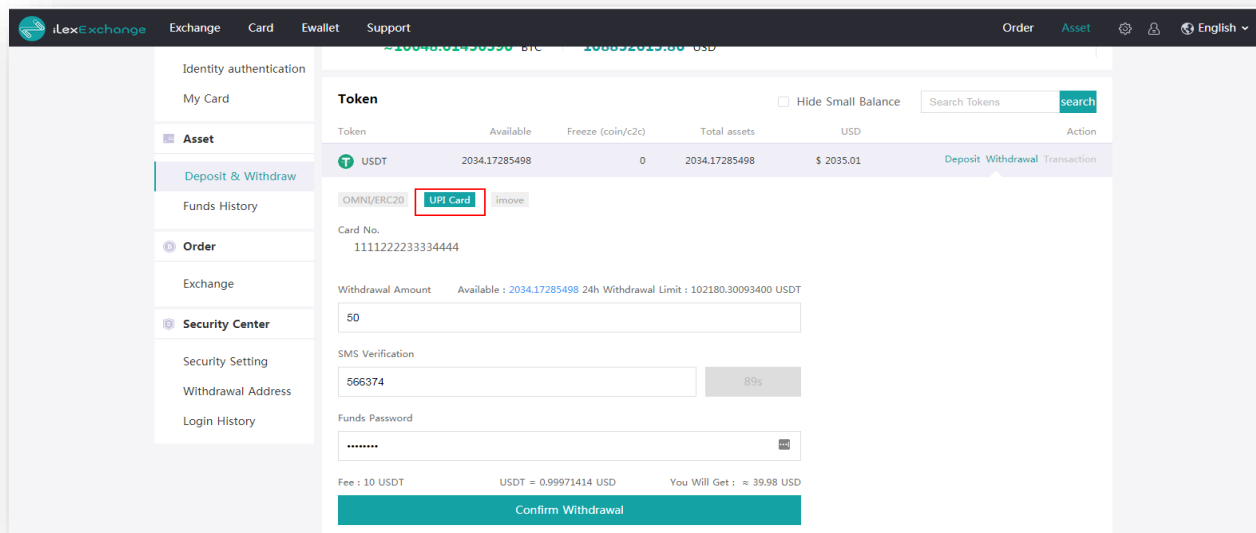
Total balance 24h Withdrawal Limit : 10.0000 BTC

≈10648.30776180 BTC | 108849479.66 USD

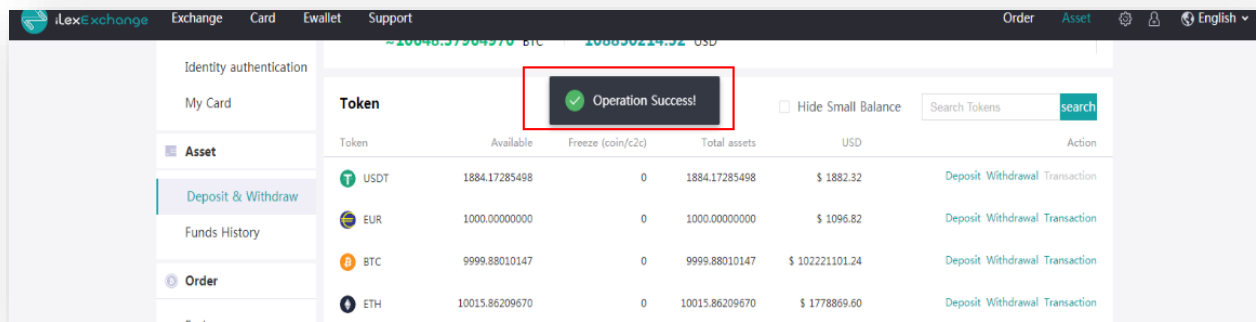
Token ☐ Hide Small Balance Search Tokens search

Token	Available	Freeze (coin/c2c)	Total assets	USD	Action
USDT	2034.17285498	0	2034.17285498	\$ 2033.59	Deposit Withdrawal Transaction
EUR	1000.00000000	0	1000.00000000	\$ 1096.82	Deposit Withdrawal Transaction
BTC	9999.88010147	0	9999.88010147	\$ 102221101.24	Deposit Withdrawal Transaction

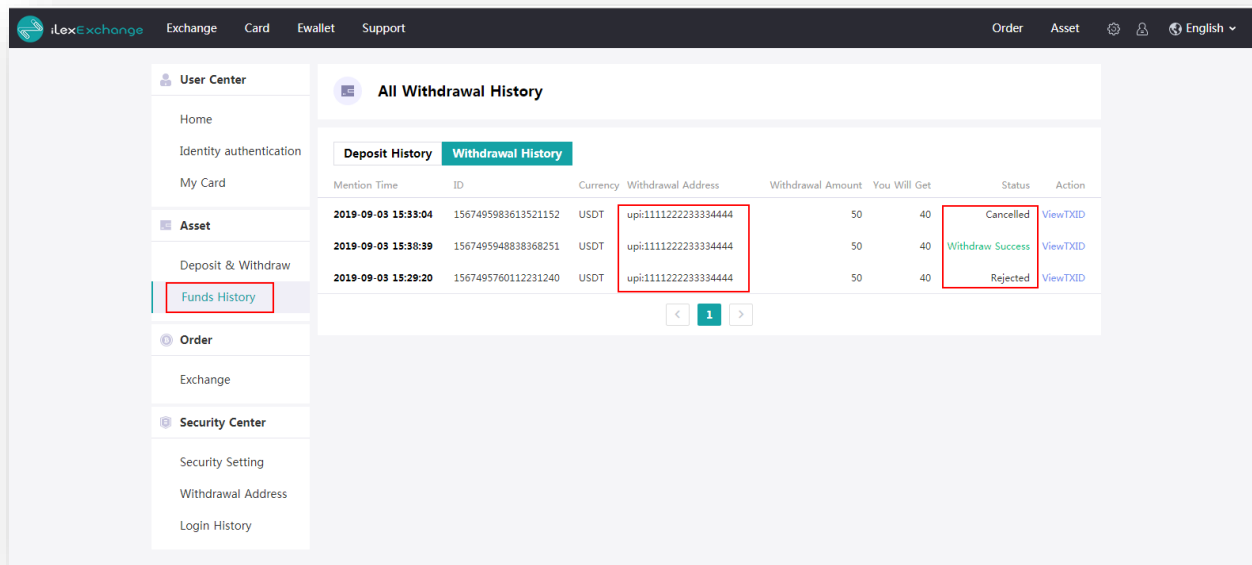
② Select currency(USDT) and fill in the amount.



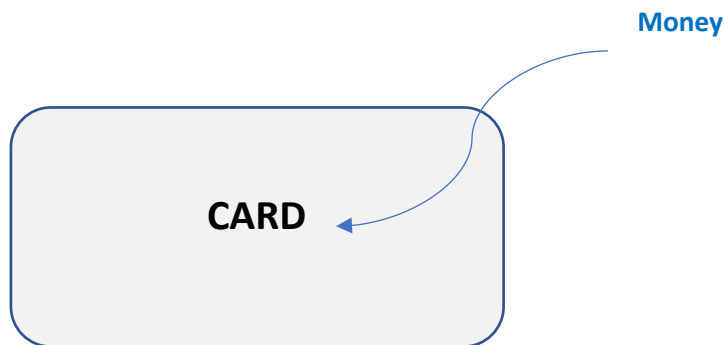
③ Successful card loading



④ Transaction history and status.



⑤ Confirm if your card loading is successful. If failed, please contact support@ilexexchange.com.



4-2. Checking the Balance and Transactions

Client can only check their card balance and transaction history via registering in the www.omnipay.asia website.

*When you are doing registration, please take note to fill Country Code instead of Country Abbreviation in the corresponding Country column at the bottom of Contact Info.

*Please refer to the screenshot for details.

Contact Info

Street address

City State/Province Zip code

JP - JAPAN

Enter valid email address

Country Area code Mobile - # only

→

Contact Info

test Info

test Info test Info 123456

JP - JAPAN

test@test.com

81 00 123465

4-3.Card PIN

Kindly note that cardholder must keep his card pin confidential and remember his pin at all times for all transactions. PIN will be used in ATM withdrawal and POS shopping, and website balance inquiry (only need in the first time). PIN cannot be changed.

*PIN will be with the card when shipped.

In the event cardholder forgets the pin, or input wrong PIN more than 3 times (which will get the card blocked automatically), cardholder will be required to fill in a form for a card PIN reset request.

Please contact support@ilexexchange.com if you have need.

5. Card Limits

Items	Limit
Maximum Transaction Amount per Day (GMT+8)*	USD 3,000
Maximum Transaction Amount per Month*	USD 10,000
Maximum Usage Allowed per Hour*	5
Maximum Usage Allowed per Day*	20
Maximum Load Limit per Transaction	USD 10,000
Maximum Load Limit per Month	USD 10,000

* Including ATM withdrawal and online or POS shopping

*Currencies other than USD are equivalent to the above limit.

(Example: for JPY, if the limit is USD 3000, then 3000* exchange rate = about JPY 330,000)

6. Card Fees

Items	Fee (\$)
ATM Withdrawal	\$5.00
POS/Online Purchase	\$1.20
Foreign Exchange (FX) Rate	Rate specified by the bank and ATM
Load/Deposit	Min. \$10.00 and Max. 1.8%
Lost/Stolen Card Replacement Fee	\$19.00

Note:

1. Kindly refrain from checking your balance at the ATM.

Please visit the website portal to check your card's balance and transaction history as some ATMs may not be able to cater your balance inquiry request and still get charged of an inquiry fee. The inquiry fee will be handled by the cardholder.

2. Please keep all your transaction slip, if you are not able to provide all proof, we will have difficulty investigating the case.

7. Inquiry

If you have any inquiry, please contact support@ilexexchange.com