

USER MANUAL FOR UPI Prepaid Card

2019-09-03 Version 2.1

Catalogue

Introduction.....	3
1. About UPI Prepaid Card.....	4
2. Application	4
3. Card Activation.....	11
4. Card Use	11
4-1.Card Loading.....	11
4-2.Checking the Balance and Transactions	13
4-3.Card PIN	14
5. Card Limits	15
6. Card Fees.....	15
7. Inquiry.....	15

Introduction

- This manual contains the contents that a user needs to know before using UPI Prepaid Card. Please read this manual and follow the instructions. All the images, text and information are owned by TILA EXCHANGE OÜ without authorization, all or part of contents of this manual are prohibited to reproduce, copy or reprint.
- The manual may be changed without prior notice.
- The information on this manual is provided to the cardholder as confidential.

*** The actual image may be different from the image in this manual.**

1. About UPI Prepaid Card

UPI Prepaid Card is a prepaid card that can be charged with the following currencies: USD. Since it is not a credit card, there is no danger of overdraft. The UPI Prepaid Card is an Union Pay International/UPI brand Card. Generally it can be used in UnionPay stores worldwide. (However, in some stores it may not be able to be used due to restrictions of UPI. In this case, it is recommended to try it in other UnionPay stores.)

A prepaid card needs to be charged before using and can be used repeatedly until the balance becomes zero. Thus, prepaid cards have the same features with cash. As long as you load your prepaid card, you can use it freely.

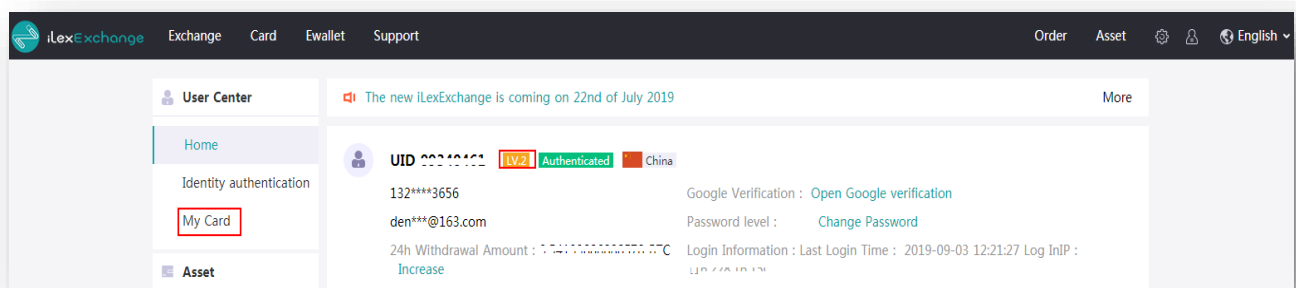
In conclusion, prepaid card is more analogous to cash payment compared to debit card.

* Difference between prepaid card, debit card and credit card

Prepaid card	Pay in advance	Buy the card in advance and charge beforehand
Debit card	Pay forthwith	Necessary to charge to account in advance and deduct money from account when using the card
Credit card	Pay afterwards	Credit (like income) is necessary

2. Application

① User(Level 2 verified) go Login→My Card→Card Application.



iLexExchange Exchange Card Ewallet Support Order Asset English

User Center

- Home
- Identity authentication
- My Card**

Asset

- Deposit & Withdraw
- Funds History

Order

- Exchange

Security Center

- Security Setting
- Withdrawal Address
- Login History

CARD APPLICATION MANUAL INFO

About UPI Prepaid Card (Unionpay International Prepaid Card)

- Can be used at any retail store and ATM with the Unionpay International card logo.
- Card will be automatically activate upon initial card load.

Card Application Form

Personal Details

Full Name	Denise Liu
Nationality	China
Card Email	denisetest@163.com
Phone NO.	

*You will receive one-time card authentication code. Please make sure the phone number you entered is active and can receive message.

Gender	Please Select
Date of Birth	Select
Country of Birth	Select
Civil Status	Please Select

② Fill in the application form.

*** The card fee and postal fee is auto deducted from user's iLexExchange Account.**

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My Card

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CARD APPLICATIONMANUAL INFO

About UPI Prepaid Card (Unionpay International Prepaid Card)

- Can be used at any retail store and ATM with the Unionpay International card logo.
- Card will be automatically activate upon initial card load.

Card Application Form

Personal Details

Full Name

test

Nationality

China

Card Email

junejintest@sina.com

Phone NO.

18721 - - - - -

*You will receive one-time card authentication code.Please make sure the phone number you entered is active and can receive message.

Gender

Female

Date of Birth

1999-09-09

Country of Birth

Japan +0081

Civil Status

Single

Mother's Maiden Surname

tanaka

Mother's First Name

yuki

Card Application

Type of Card

UPI Prepaid Card

Application Amount

1 Card

Card Fee

15USDT

Delivery Address

Shipping Country

Japan +0081

Shipping State

kyoutosfu

Shipping City

totikikenn

Shipping Street

marumarumiti

Shipping Code (ZipCode)

0159621

Post Fee

4USDT

☒ * Agree [UPI Prepaid Card TERMS AND CONDITIONS](#)

Cancel

Next

Only alphabet,half-width space()are allowed.

Only alphabet, number, half-width space(), hyphen(-) ,and slash(/) are allowed.

Only alphabet and numbers are allowed.

③ Validate the data that you provided

User Center

Home

Identity authentication

My Card

Asset

Deposit & Withdraw

Funds History

Order

Exchange

Security Center

Security Setting

Withdrawal Address

Login History

CARD APPLICATIONMANUAL INFO

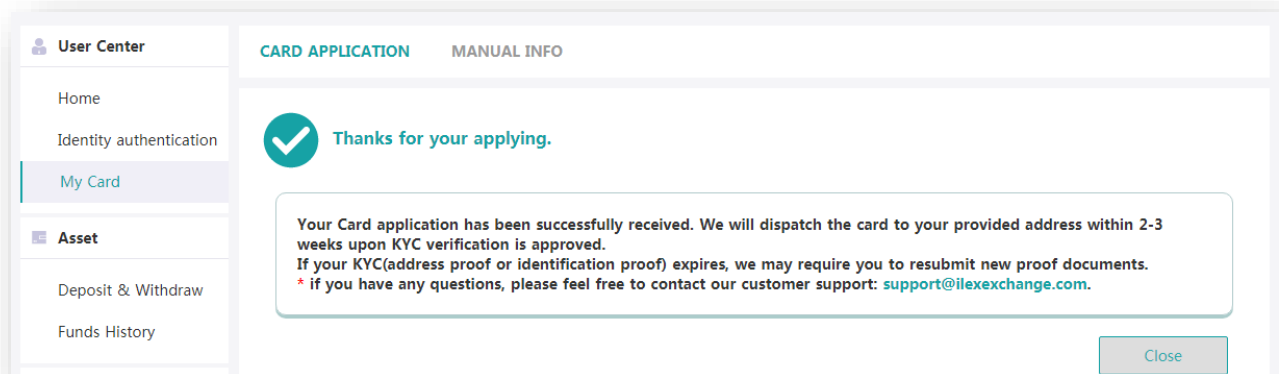
Re-confirm Details

Full Name	test
Nationality	China
Card Email	junejintest@sina.com
Phone NO.	1872
Gender	Female
Date of Birth	1999-09-09
Country of Birth	Japan
Civil Status	Single
Mother's Maiden Surname	tanaka
Mother's First Name	yuki
Type of Card	UPI Prepaid Card
Application Amount	1 Card
Shipping Country	Japan
Shipping State	kyotosfu
Shipping City	oosakakenn
Shipping Street	totikikenn
Shipping Code (ZipCode)	0159621
Card Fee	15USDT
Post Fee	4USDT
Debit Amount	19 USDT
Payment Method	iLex Exchange Account Payment

Cancel

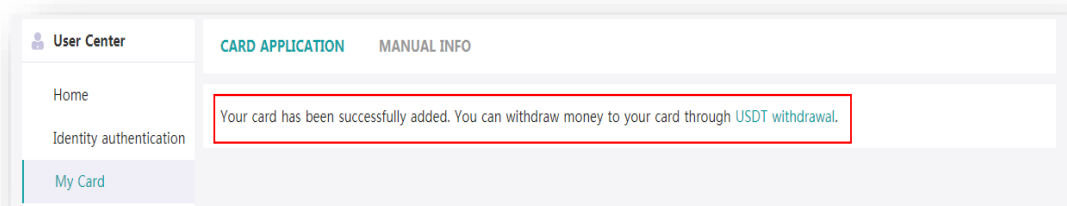
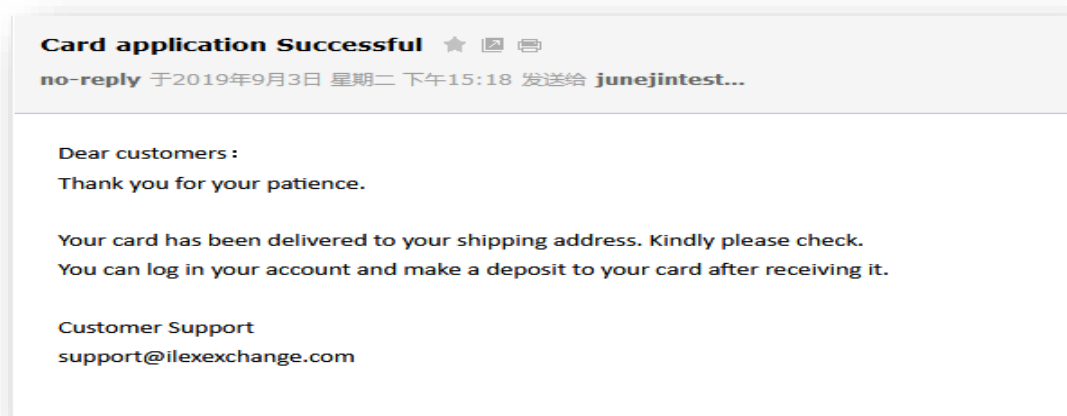
Confirm

④Thank you page.



⑤Successful card application

If your card application has been approved, you will receive a notification to your registered email address. Then, you will see that your card has been added on “My Card” page.



⑥Card application rejected

What should you do after your card application is denied?

- You will receive a notification via email regarding with the card application failure from our support team.
- You have to resend the corrected information/documents on the “Card” page.
- You may reach us on support@ilexexchange.com if you haven’t received immediate feedback.


The image shows an email notification and a web application interface. The email, titled "Card application failed", is dated September 3, 2019, at 14:34, sent to "junejintest...". The body of the email informs the customer that their card application is failed and that customer support will send an email about the reject reason. It also provides the email address support@ilexexchange.com.

A blue arrow points from the email to a screenshot of the web application. The application has a sidebar menu with "My Card" highlighted. The main content area shows the "CARD APPLICATION" section, which includes information about the UPI Prepaid Card and a "Card Application Form". The form contains fields for Personal Details: Full Name (test), Nationality (China), Card Email (junejintest@sina.com), Phone NO. (187_...), Gender (Please Select), Date of Birth (Select), Country of Birth (Select), and Civil Status (Please Select).

⑦ Deliver card to the user's address.



⑧ The card has been integrated with the user's account.



The image shows a two-part user interface. The top part is a 'User Center' sidebar with 'My Card' selected, displaying a 'CARD APPLICATION' status of 'MANUAL INFO' and a message: 'Your card has been successfully added. You can withdraw money to your card through [USDT withdrawal](#).' The bottom part is the main account dashboard, showing a 'Total balance' of approximately 106,474.1241520 BTC and 108,840,327.22 USD, with a 24h withdrawal limit of 10,000 BTC. Below this is a 'Token' table with columns for Token, Available, Freeze (coin/c2c), Total assets, and USD. The table lists USDT with an available balance of 2034.17285498 and a total asset of 2034.17285498. At the bottom, there is a 'Card No.' field with the value 1111222233334444, which is highlighted with a red border.

User Center

- Home
- Identity authentication
- My Card**

CARD APPLICATION MANUAL INFO

Your card has been successfully added. You can withdraw money to your card through [USDT withdrawal](#).

Total balance 24h Withdrawal Limit : 10.0000 BTC

≈10647.41241520 BTC | 108840327.22 USD

Token ☐ Hide Small Balance Search Tokens [search](#)

Token	Available	Freeze (coin/c2c)	Total assets	USD	Action
USDT	2034.17285498	0	2034.17285498	\$ 2033.59	Deposit Withdrawal Transaction

OMNI/ERC20 **UPI Card** [imove](#)

Card No.
1111222233334444

3. Card Activation

The card will be automatically activated upon initial card loading.

4. Card Use

4-1. Card Loading

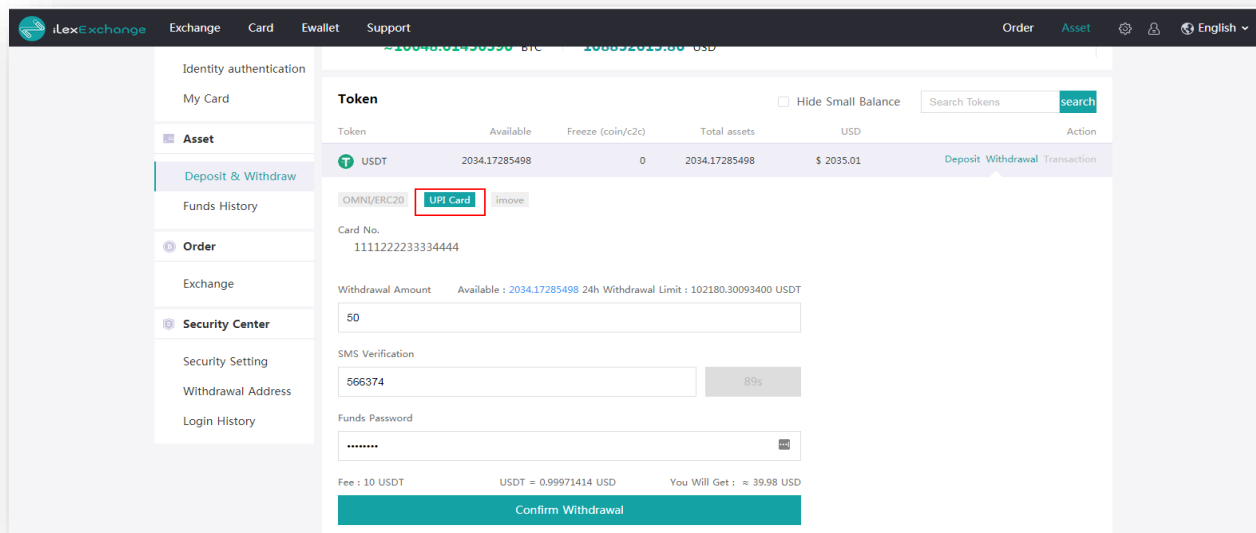
① Navigate to Login→ My Card→ USDT Withdrawal.

The screenshot shows the 'User Center' interface. On the left, the 'My Card' menu item is selected. The main content area displays a message: 'Your card has been successfully added. You can withdraw money to your card through **USDT withdrawal.**' A large blue arrow points down to the next step.

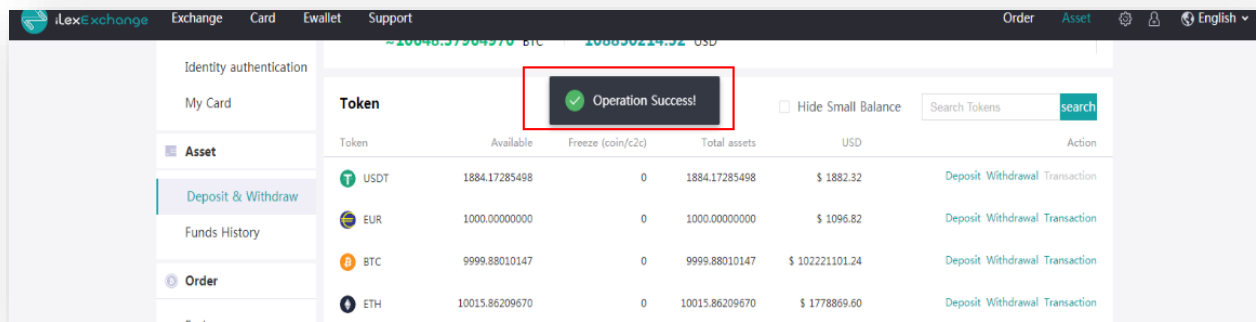
The second screenshot shows the 'Asset' section with the 'Deposit & Withdraw' menu item selected. It displays the 'Total balance' and '24h Withdrawal Limit : 10.0000 BTC'. Below this is a table of tokens with columns: Token, Available, Freeze (coin/c2c), Total assets, USD, and Action.

Token	Available	Freeze (coin/c2c)	Total assets	USD	Action
USDT	2034.17285498	0	2034.17285498	\$ 2033.59	Deposit Withdrawal Transaction
EUR	1000.00000000	0	1000.00000000	\$ 1096.82	Deposit Withdrawal Transaction
BTC	9999.88010147	0	9999.88010147	\$ 102221101.24	Deposit Withdrawal Transaction

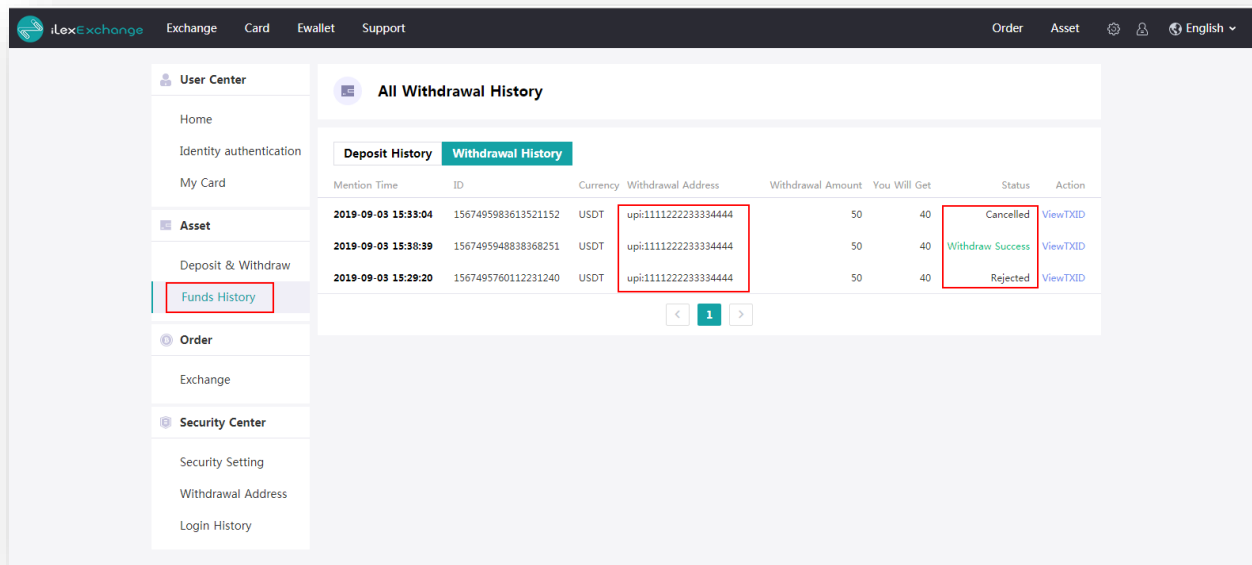
② Select currency(USDT) and fill in the amount.



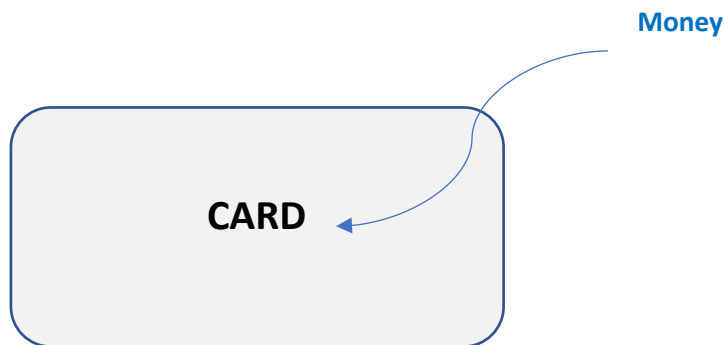
③ Successful card loading



④ Transaction history and status.



⑤ Confirm if your card loading is successful. If failed, please contact support@ilexexchange.com.



4-2. Checking the Balance and Transactions

Client can only check their card balance and transaction history via registering in the www.omnipay.asia website.

*When you are doing registration, please take note to fill Country Code instead of Country Abbreviation in the corresponding Country column at the bottom of Contact Info.

*Please refer to the screenshot for details.

Contact Info

Street address

City

State/Province

Zip code

JP - JAPAN

Enter valid email address

Country

Area code

Mobile - # only

Contact Info

test Info

test Info

test Info

123456

JP - JAPAN

test@test.com

81

00

123465

4-3.Card PIN

Kindly note that cardholder must keep his card pin confidential and remember his pin at all times for all transactions. PIN will be used in ATM withdrawal and POS shopping, and website balance inquiry (only need in the first time). PIN cannot be changed.

*PIN will be with the card when shipped.

In the event cardholder forgets the pin, or input wrong PIN more than 3 times (which will get the card blocked automatically), cardholder will be required to fill in a form for a card PIN reset request.

Please contact support@ilexexchange.com if you have need.

5. Card Limits

Items	Limit
Maximum Transaction Amount per Day (GMT+8)*	USD 3,000
Maximum Transaction Amount per Month*	USD 10,000
Maximum Usage Allowed per Hour*	5
Maximum Usage Allowed per Day*	20
Maximum Load Limit per Transaction	USD 10,000
Maximum Load Limit per Month	USD 10,000

* Including ATM withdrawal and online or POS shopping

*Currencies other than USD are equivalent to the above limit.

(Example: for JPY, if the limit is USD 3000, then 3000* exchange rate = about JPY 330,000)

6. Card Fees

Items	Fee (\$)
ATM Withdrawal	\$5.00
POS/Online Purchase	\$1.20
Foreign Exchange (FX) Rate	Rate specified by the bank and ATM
Load/Deposit	Min. \$10.00 and Max. 1.8%
Lost/Stolen Card Replacement Fee	\$19.00

Note:

1. Kindly refrain from checking your balance at the ATM.

Please visit the website portal to check your card's balance and transaction history as some ATMs may not be able to cater your balance inquiry request and still get charged of an inquiry fee. The inquiry fee will be handled by the cardholder.

2. Please keep all your transaction slip, if you are not able to provide all proof, we will have difficulty investigating the case.

7. Inquiry

If you have any inquiry, please contact support@ilexexchange.com