# USER MANUAL FOR UPI Prepaid Card

2019-5-28 Version 2.0

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# Introduction

- This manual contains the contents that a user needs to know before using UPI Prepaid Card. Please read this manual and follow the instructions. All the images, text and information are owned by TILA EXCHANGE OÜ without authorization, all or part of contents of this manual are prohibited to reproduce, copy or reprint.
- The manual may be changed without prior notice.
- The information on this manual is provided to the cardholder as confidential.
- \* The actual image may be different from the image in this manual.

# 1. About UPI Prepaid Card

UPI Prepaid Card is a prepaid card that can be charged with the following currencies: USD, JPY. Since it is not a credit card, there is no danger of overdraft. The UPI Prepaid Card is an Union Pay International/UPI brand Card. Generally it can be used in UnionPay stores worldwide. (However, in some stores it may not able to be used due to restrictions of UPI. In this case, it is recommended to try it in other UnionPay stores.)

A prepaid card needs to be charged before using and can be used repeatedly until the balance becomes zero. Thus, prepaid cards have the same features with cash. As long as you load your prepaid card, you can use it freely.

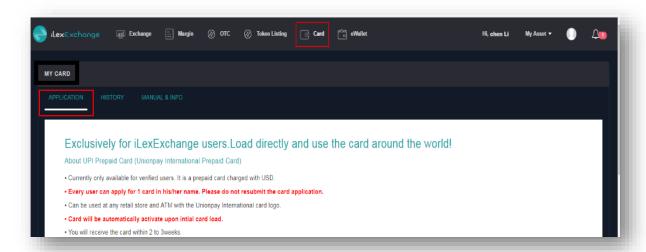
In conclusion, prepaid card is more analogous to cash payment compared to debit card.

\* Difference between prepaid card, debit card and credit card

Prepaid card	Pay in advance	Buy the card in advance and charge beforehand
Debit card	Pay forthwith	Necessary to charge to account in advance and deduct money from account when using the card
Credit card	Pay afterwards	Credit (like income) is necessary

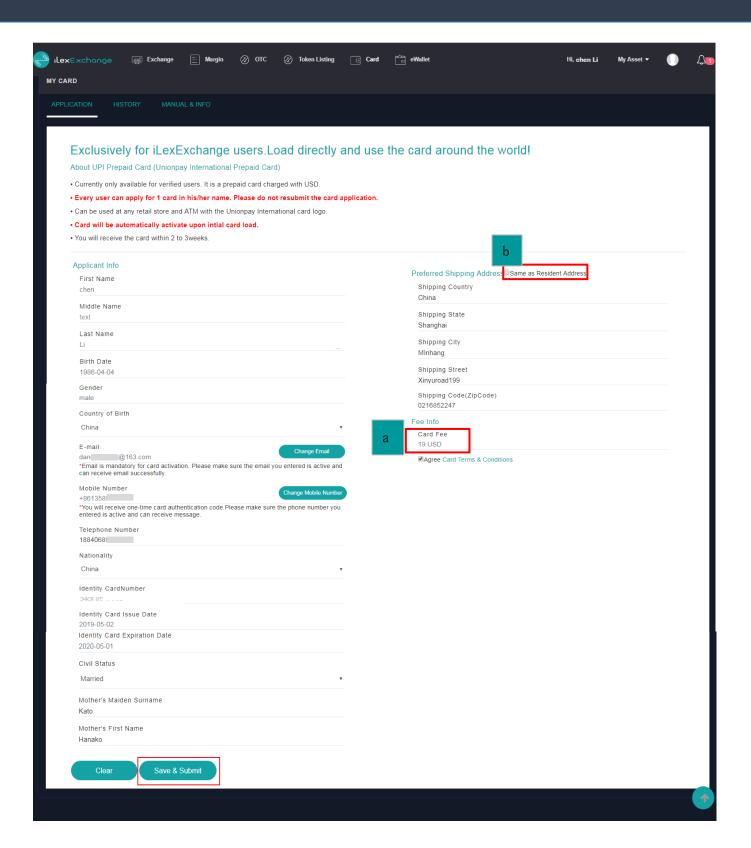
# 2. Application

① User(verified) go Login $\rightarrow$ Card $\rightarrow$ Card Applicaciton.



② Fill in application form.

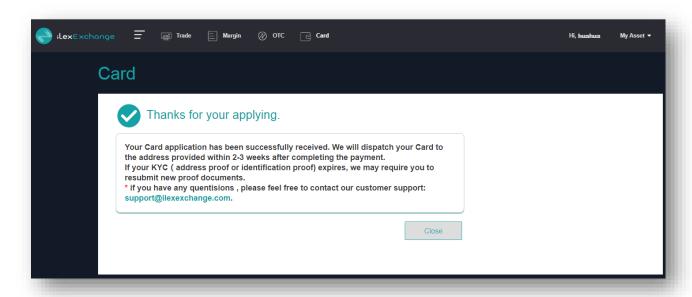
\*The card fee and postal fee is auto deducted from user' iLexExchange Account.



# Re-confirm Details

Customer ID	44
Full Name	chen text Li
Birth Data	1986-04-04
Gender	male
Country of Birth	China
E-mail	dan @163.com
Mobile Number	1884068:
Nationality	China
PassportNumber	3401854793(
Passport Issue Date	2019-05-02
Passport Expiration Date	2020-05-01
Civil Status	single
Mother's Maiden Surname	11
Mother's First Name	11
Shipping Country	China
Shipping State	Shanghai
Shipping City	Minhang
Shipping Street	jinshan
Shipping Code(ZipCode)	021456789
Card Fee	19 USD
Cancel Confirm	

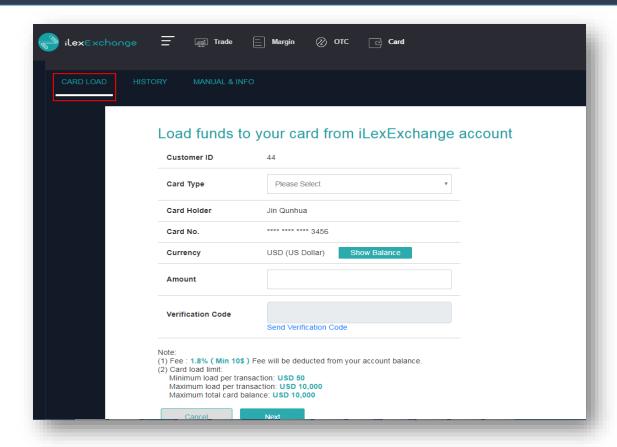
**4** Thank you page.



**(5)** Deliver card to user's address.



**(6)** User will see your card integrated with account.



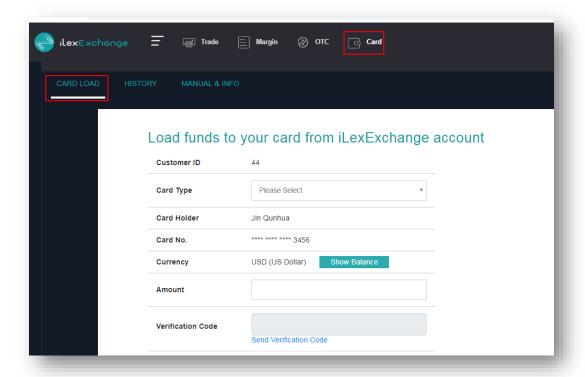
# 3. Card Activation

Card will be automatically activated upon initial card load.

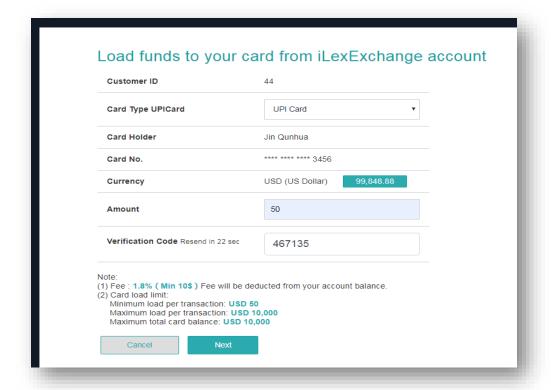
# 4. Card Use

# 4-1.Card Loading

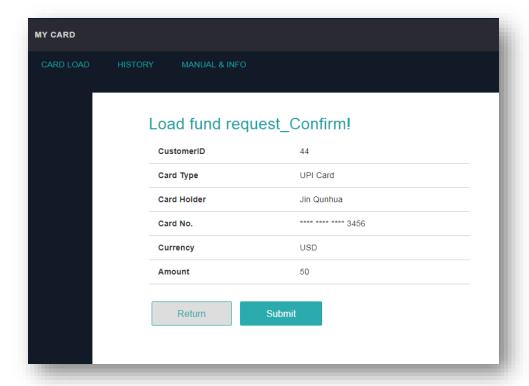
①Navigate to Login $\rightarrow$ Card $\rightarrow$ Card Load.



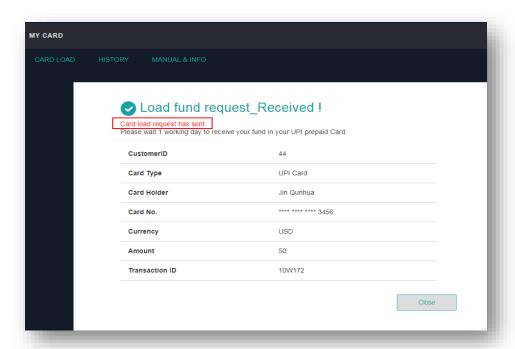
 $\ensuremath{\textcircled{2}}$  Select currency(USD) and fill in amount



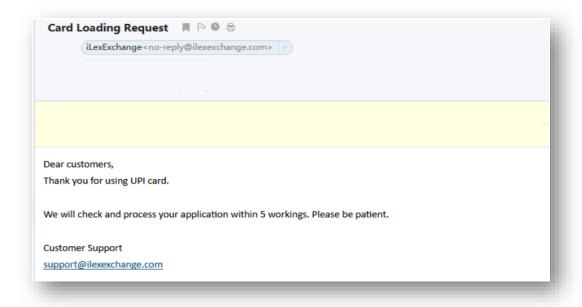
## ③ Confirm



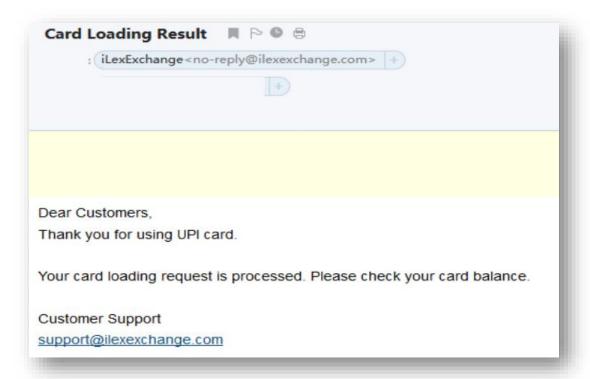
④ Submit card load request(withdraw confirmation email received).



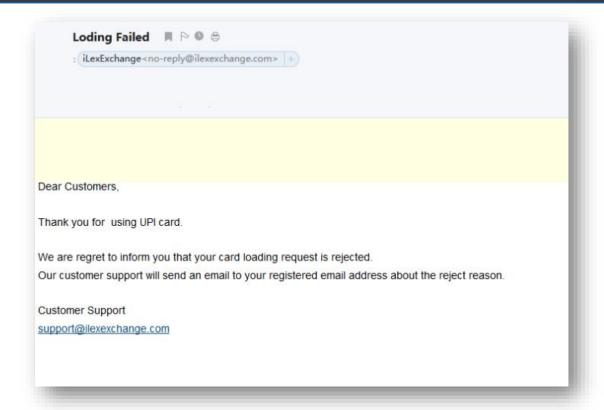
⑤ Card Loading Request Email.



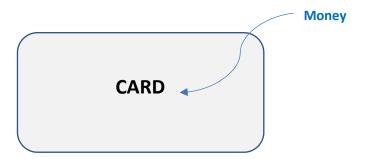
**6** Card Loading Result Email.



7 Card Loading Rejected Email.



® Wait 5 business day to confirm money loaded in your card.

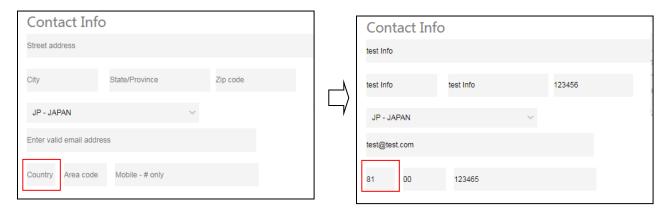


# **4-2.**Checking the Balance and Transactions

Client can only check their card balance and transaction history via registering in the www.omnipay.asia website.

\*When you are doing registration, please take note to fill Country Code instead of Country Abbreviation in the corresponding Country column at the bottom of Contact Info.

\*Please refer to the screenshot for details.



### 4-3.Card PIN

Kindly note that cardholder must keep his card pin confidential and remember his pin at all times for all transactions. PIN will be used in ATM withdrawal and POS shopping, and website balance inquiry (only need in the first time). PIN cannot be changed.

\*PIN will be with the card when shipped.

In the event cardholder forgets the pin, or input wrong PIN more than 3 times (which will get the card blocked automatically), cardholder will be required to fill in a form for a card PIN reset request.

Please contact <a href="mailto:support@ilexexchange.com">support@ilexexchange.com</a> if you have need.

## 5. Card Limits

Items	Limit
Maximum Transaction Amount per Day (GMT+8)*	USD 3,000
Maximum Transaction Amount per Month*	USD 10,000
Maximum Usage Allowed per Hour*	5
Maximum Usage Allowed per Day*	20
Maximum Load Limit per Transaction	USD 10,000;
Maximum Load Limit per Month	USD 10,000;

<sup>\*</sup> Including ATM withdrawal and online or POS shopping

(Example: for JPY, if the limit is USD 3000, then 3000\* exchange rate = about JPY 330,000)

# 6. Card Fees

Items	Fee (\$)
ATM Withdrawal	\$5.00
POS/Online Purchase	\$1.20
Foreign Exchange (FX) Rate	Rate specified by the bank and ATM
Load/Deposit	Min. \$10.00 and Max. 1.8%
Lost/Stolen Card Replacement Fee	\$19.00

### Note:

1. Kindly refrain from checking your balance at the ATM.

Please visit the website portal to check your card's balance and transaction history as some ATMs may not be able to cater your balance inquiry request and still get charged of an inquiry fee. The inquiry fee will be handled by the cardholder.

2. Please keep all your transaction slip, if you are not able to provide all proof, we will have difficulty investigating the case.

# 7. Inquiry

If you have any inquiry, please contact support@ilexexchange.com

<sup>\*</sup>Currencies other than USD are equivalent to the above limit.