To whom it may concern:

Good Day!

We the 4th year students of Notre Dame of Dadiangas University who are presently enrolled in CS - 417(BPO II) subject are assigned to developed an Queuing System for Notre Dame of Dadiangas University Finance office as a requirement in the said subject.

In connection with this, we would like to ask permission from your good office to allow us to gather information in relation of our study. Rest assured that any information gathered will be kept in confidential and will be used for academic purposes only.

Your kindness and cooperation would help us to improve our knowledge in the said subject matter. Thank you and God Bless.

Sincerely Yours,

Baños, Axl Jet R. Panila, Raymart Louie M.

Bula, Dinah Jamilla C. Requilino, Zeliza V.

Data, Percinette Howell B.