# How I got started with QA: 2 different experiences in the same team

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# **Agenda**

- □ Our backgrounds
- □ Lemax
- □ What we do as QA Engineers
- □ Why QA?
- □ What was easy vs. challenging
- □ What we like about QA
- ☐ Lessons learned

### Hello!

#### Matea Đonlić

- → Graduated from FER in 2014
- → Worked in academia as a researcher for 5 years (received Ph.D. degree in 2019)
- → Joined Lemax in 08/2020 as a Quality
  Assurance Engineer

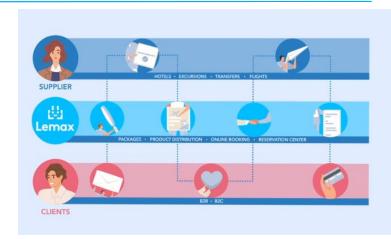
#### **Ema Vergles**

- → Quality Assurance Engineer
- → Joined Lemax in 04/2019
- → Started as a QA in 06/2020
- → Prior to Lemax worked in international public and private organisations, mainly project management and research



### Lemax

- Company located in Zagreb and Osijek
- Complete solution (platform) for travel agencies and tour operators
- Eliminates manual work (bunch of emails, spreadsheets, etc)
- Automation of the entire process with suppliers, partners and travelers
- Clients from all around the world







## What we do as QA Engineers at Lemax

#### **QA Team**

→ Improving internal processes and tools



#### **Scrum Team**

- → New development
  - Sprint ceremonies
  - Test cases
  - Regression testing
- → Testing bug fixes





# Why we chose QA?





# What was easy vs. challenging

Brainstorming / story analysis

Planning and writing test cases

System functionalities

Scrum way of working/teamwork

Prioritisation

Technical part (API/SQL)



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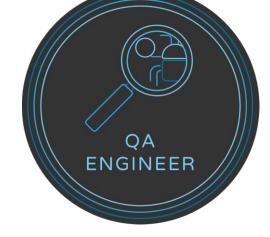
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### What we like about QA

Scrum methodology!



Involvement in developing new functionalities

Diverse tasks

Being exposed to technological tools

#### **Lessons learned**

#### Soft skills:

- → Analytical mindset
- →Detailed oriented, precise and accurate
- →Show curiosity
- →Thirst for knowledge
- →Teamwork!

One of the top 10 happiest jobs in the world!

A non-technical person can learn technical skills, and a person who isn't familiar with the software domain can learn it!

### **QUESTIONS?**

### **THANK YOU!**



# We are hiring!

