# StayMate AI Co-Host Setup Guide

Welcome to StayMate — your Al-powered virtual co-host for Airbnb! This guide walks you through how we set up your automation and what to expect once your Al co-host goes live. Our goal is to save you time, improve your guest experience, and help you host more confidently.

### **1**■■ Consultation Call → Beta Signup Form

Your StayMate journey begins with a quick consultation call to understand your property and hosting goals. After the call, you'll complete a short Beta Onboarding Form to share your Airbnb listing, property details, and communication preferences. Once submitted, we begin setting up your AI co-host.

### 2■■ Al Co-Host Setup

Our team configures your AI system to handle high-level guest messaging — including booking inquiries, check-in/out instructions, and general FAQs. Maintenance and cleaning coordination remain fully managed by you, the host. Setup typically takes less than 24 hours.

#### **3**■■ Confirmation Email

Once setup is complete, you'll receive a confirmation email from StayMate letting you know your automation is ready to go live. This email includes next steps and clear instructions for connecting your Airbnb account.

#### 4■■ Send Airbnb Co-Host Invite

After receiving your confirmation email, you'll send a co-host invite to StayMate from your Airbnb account. This step activates message automation, allowing StayMate to respond to your guests in real time.

## **5**■■ Ongoing Support

After your co-host connection is complete, StayMate automatically manages guest inquiries, check-ins, and general messages 24/7. You can reach out anytime by email at info@staymateai.net for support, updates, or adjustments.

## **■** Summary Overview

| Step | Action                                   | Who Does It     |
|------|--|-----------------|
| 1    | Consultation call + Beta onboarding form | Host + StayMate |
| 2    | Al co-host setup begins                  | StayMate        |
| 3    | Confirmation email sent                  | StayMate        |
| 4    | Send Airbnb co-host invite               | Host            |
| 5    | Automation live + support ongoing        | StayMate        |

# Need help? Email <a href="mailto:info@staymateai.net">info@staymateai.net</a>

StayMate is here to simplify hosting, improve guest experiences, and give you your time back.