Sviatoslav Syniuk

Full Stack Developer Dynamic Full Stack Developer specializing in creating, optimizing, and maintaining scalable web applications. Proficient in modern web technologies, backend development, and cloud integration. Skilled at improving user interfaces, implementing automation, and delivering solutions that drive business results.

Contact

Email
slavpublic@gmail.com

Portfolio
zviatos.github.io

Location
Madrid, Spain 28007

Eligibility for Spain's **Garantía Juvenil** program

Open to relocation and remote work opportunities

Education

09/2022 - 06/2024
Development of Web Applications
Cesur
Associate Degree

06/2020 - 09/2022
Science and Tecnology
Pureze de María
Bachillerato

Technical Skills

- **Programming Languages**: Python, Java, PHP, JavaScript (TypeScript)
- **Frameworks & Libraries**: Django, React, Angular, Node.js, Express
- **Cloud & APIs**: AWS, Google Cloud, REST APIs
- **Development Tools**: Git, Docker, Postman, Figma, Adobe Suite
- **Database Management**: MongoDB, MySQL, Firebase
- **Other**: Agile Development, Version Control, UI/UX Design

Achievements & certificates

- **Bronze Award (6th place), Calentamiento Pre-Navideño Programming Contest, ProgramaMe**
- **Scientific Computing with Python, freeCodeCamp**

Professional Experience

11/2024 - Current
EuropaMundo | Madrid, Spain
Customer service

- Resolved customer concerns and requests using advanced digital platforms, such as CRM and ticketing systems, improving customer satisfaction.
- Improved customer satisfaction levels, reducing waiting times and increasing the quality of responses by 25%.
- Served and assisted international clients by providing them with detailed information on tours, customized travel and itinerary options.

10/2023 - 07/2024
Bluecell | Madrid, Spain
Junior Full Stack Developer

- Created and customized websites across multiple platforms, achieving a 50% improvement in user interface satisfaction scores and a 35% increase in site manageability, based on customer feedback and maintenance metrics.
- Implemented and customized AI-connected chatbots, resulting in a 40% improvement in user engagement and a 20% reduction in customer service response times on client websites.

07/2023 - 11/2023
Nails Star | Madrid, Spain
Auxiliar Administrator

- Executed a comprehensive meeting management strategy that facilitated more than 50 meetings per month, achieving a 20% reduction in scheduling conflicts and enabling more efficient use of team members' time.
- Implemented a correspondence metrics tracking system, resulting in a 40% improvement in response times and an increase in overall internal stakeholder satisfaction.

02/2023 - 07/2023
Fiverr (Freelance) | Madrid, Spain
Back-end Developer

- Collaborated with clients worldwide to deliver efficient and reliable code solutions, achieving a 95% satisfaction rate and generating repeat business from 40% of clients.
- Specialized in creating simple and effective code for various projects, including database creation and scripting, which improved data processing speed by 30% and reduced code-related errors by 25% on average across all projects.

Languages

Spanish: Bilingual

English: Advanced (C1)

Ukrainian: Native

German: Basic (A2)