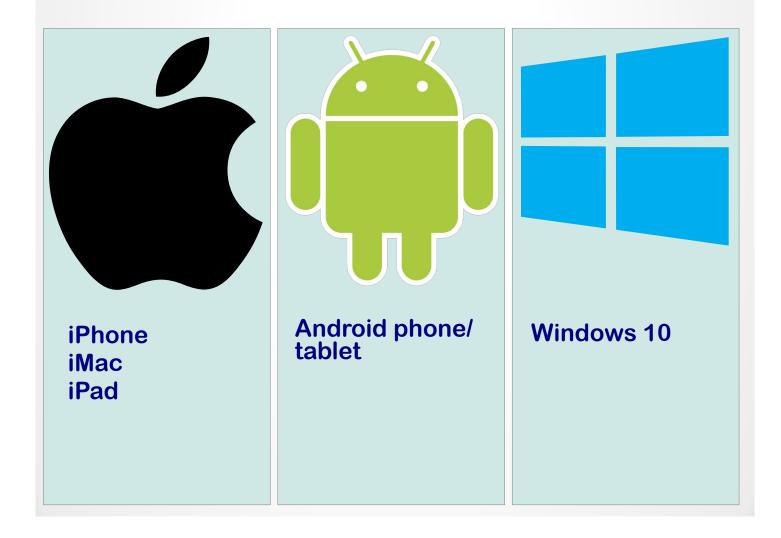
How to make a video call

So the first thing that we need to do is to figure out which device you are going to make the video call on.

You can do this using your Android phone or tablet, iPhone, iPad, a mac or a PC (Windows)

Also for all of these make sure your connected to WiFi or via a network cable for your internet access.

So first step is to click on which one you have:



Apple iPhone



OK, let's get you chatting with your loved ones on video.

The best thing to use for video calling on Apple devices is called FaceTime. FaceTime only works on Apple devices.

I've borrowed bits from the Apple support page for this because there's no use having a dog and barking yourself!

So first of all we don't need to install FaceTime as it's already installed on your device. We do however, need to activate the application for it.

To do this you will need your Apple ID:

Turn on FaceTime

Open the FaceTime app and sign in with your Apple ID. You can also do this from Settings > FaceTime.

If you're using an iPhone, FaceTime automatically registers your phone number. To also register your email address on your iPhone, go to Settings > FaceTime > Use your Apple ID



Apple iPhone



After you've done that you can make and receive FaceTime calls.

Here is how to make a call yourself:



Make a FaceTime call

To make a FaceTime call, you need the person's phone number or registered email address. There are a few ways to make a FaceTime call:

- In the FaceTime app, tap the plus button + and type the person's phone number or email address. Tap the number or address, then tap Audio or Video □ 4.
- If you have the person's phone number or email address saved in your Contacts, you can start typing their name and tap the name when it appears. Then tap Audio or Video
- You can also start a FaceTime video call from your iPhone during a phone call. Tap the FaceTime icon in the Phone app to switch to FaceTime.

Apple iMac



Read the below guide:

Click here the access the manufacturer's guide to use FaceTime.

Skype

To install skype go here and download the version you need: https://www.skype.com/en/get-skype/

Find the file you downloaded and double click it. Follow the on screen instructions.

After you've installed Skype have a look at this guide → here

Apple iPad



Below you will find links to assist you in the set up of FaceTime and making calls on your Apple iPad:

Setup FaceTime

Make Calls

Android Devices



For people using Android devices you have a few options on which application you want to use. We recommend using the same programme that the people you will be frequently contacting currently use.

Apps you can use:

Skype WhatsApp

You can install all of these via the Play Store. If you've not used this before you can find a guide by clicking → here

Here is a guide on using Skype for Android → here

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Windows 10



In Windows 10 you can use quite a few different applications to make video calls but we are going to focus on the most popular ones.

Those are Skype & Zoom

We recommend using the same program that the people you will be frequently contacting currently use.

Skype:

To install Skype click on the link and when asked to run or save choose **run**, you'll then get another prompt, choose **yes**. Ninite will then run (that's what's installing Skype for us). When it's finished you can go on and start to use Skype.

Skype link

After you've installed Skype have a look at this guide → here

Zoom:

To install Zoom click the link and when asked to run or save choose **run**, you'll then get another prompt, choose **yes**. Ninite will then run (that's what's installing Zoom for us). When it's finished you can go on and start to use Zoom.

Zoom link

After you've installed Zoom have a look at this guide → here