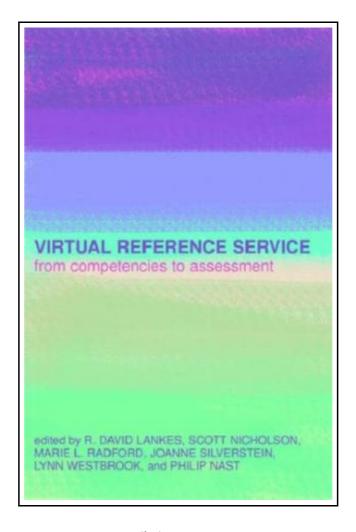
Virtual Reference Service: From Competencies to Assessment



Filesize: 1.97 MB

Reviews

I actually started out reading this pdf. Of course, it really is play, continue to an interesting and amazing literature. I realized this pdf from my i and dad encouraged this pdf to discover. (Maddison Becker)

VIRTUAL REFERENCE SERVICE: FROM COMPETENCIES TO ASSESSMENT



Facet Publishing, United Kingdom, 2008. Paperback. Book Condition: New. 229 x 152 mm. Language: N/A. Brand New Book. During the last decade, virtual reference has grown from a topic of largely theoretical conversation into a very real and practical library service. This is the latest volume in a groundbreaking series of cuttingedge conference titles which influenced that development, following on from Implementing Digital Reference Services (2002) and The Virtual Reference Desk (2006). Leading experts in the reference field contribute to this new collection, which shares with the reader examples of best practice, forward-looking models, and advice on new developments in virtual reference. The contributors discuss the building of consortia, motivational and coaching techniques for staff, instant messaging options, the creation of subject-specific taxonomies, how to improve interpersonal communications, methods of assessment and much more. A special section of the book introduces the all-new core competencies and standards of the Digital Reference Education Initiative, a funded project to compile training tools from digital reference educators and practitioners. The book is divided into four parts: each chapter offers both practical guidance and the latest thinking about virtual reference work in libraries: *Part 1: Starting up - creating your own consortium in less than six months: a true story of virtual reference; and implementing virtual reference on the fly: staff motivation and buy-in. *Part 2: Branching out adding instant messaging to an established virtual reference service; responding to triage taxonomy: answering virtual medical questions; and the evolving role of reference librarians in the health sciences environment. *Part 3: Ongoing improvement - examining interpersonal communication in virtual reference encounters: the library LAWLINE consortium; and assessing inappropriate use: learning from the AskColorado experience. *Part 4: Pulling it together - virtual reference training - meeting the challenges of reference service in a hybrid environment: teaching LIS...



Read Virtual Reference Service: From Competencies to Assessment Online
Download PDF Virtual Reference Service: From Competencies to Assessment

Related Books



Read Write Inc. Phonics: Green Set 1 Storybook 4 the Spell

Oxford University Press, United Kingdom, 2016. Paperback. Book Condition: New. Tim Archbold (illustrator). 207 x 152 mm. Language: N/A. Brand New Book. These engaging Storybooks provide structured practice for children learning to read the Read...

Read PDF »



Read Write Inc. Phonics: Grey Set 7 Non-Fiction 2 a Flight to New York

Oxford University Press, United Kingdom, 2016. Paperback. Book Condition: New. 213 x 98 mm. Language: N/A. Brand New Book. These decodable non-fiction books provide structured practice for children learning to read. Each set of books...

Read PDF »



The Voyagers Series - Europe: A New Multi-Media Adventure Book 1

Strength Through Communications, United States, 2011. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****. The Voyagers Series is a new multi-media, multi-disciplinary approach to teaching...

Read PDF »



Read Write Inc. Phonics: Orange Set 4 Storybook 2 I Think I Want to be a Bee Oxford University Press, United Kingdom, 2016. Paperback. Book Condition: New. Tim

Archbold (illustrator). 209 x 149 mm. Language: N/A. Brand New Book. These engaging Storybooks provide structured practice for children learning to read the Read...

Read PDF »



Read Write Inc. Phonics: Blue Set 6 Non-Fiction 2 How to Make a Peach Treat

Oxford University Press, United Kingdom, 2016. Paperback. Book Condition: New. 205 x 74 mm. Language: N/A. Brand New Book. These decodable non-fiction books provide structured practice for children learning to read. Each set of books...

Read PDF »



Read Write Inc. Phonics: Blue Set 6 Storybook 2 the Poor Goose

Oxford University Press, United Kingdom, 2016. Paperback. Book Condition: New. Tim Archbold (illustrator). 148 x 121 mm. Language: N/A. Brand New Book. These engaging Storybooks provide structured practice for children learning to read the Read Save ePub »



Read Write Inc. Phonics: Set 7 Non-Fiction 3 the Ice and Snow Book

Oxford University Press, United Kingdom, 2016. Paperback. Book Condition: New. 207 x 86 mm. Language: N/A. Brand New Book. These decodable non-fiction books provide structured practice for children learning to read. Each set of books

Save ePub »



Read Write Inc. Phonics: Yellow Set 5 Non-Fiction 5 a Mouse in the House

Oxford University Press, United Kingdom, 2016. Paperback. Book Condition: New. 216 x 172 mm. Language: N/A. Brand New Book. These decodable non-fiction books provide structured practice for children learning to read. Each set of books

Save ePub »



Read Write Inc. Phonics: Purple Set 2 Storybook 3 Big Blob and Baby Blob

Oxford University Press, United Kingdom, 2016. Paperback. Book Condition: New. Tim Archbold (illustrator). 210 x 145 mm. Language: N/A. Brand New Book. These engaging Storybooks provide structured practice for children learning to read the Read

Save ePub »



Read Write Inc. Phonics: Grey Set 7 Storybook 1 Rex to the Rescue

Oxford University Press, United Kingdom, 2016. Paperback. Book Condition: New. Tim Archbold (illustrator). 149 x 148 mm. Language: N/A. Brand New Book. These engaging Storybooks provide structured practice for children learning to read the Read

Save ePub »