



## The increasing relevance of online marketing

By Gabriele Jung

GRIN Verlag Sep 2008, 2008. Taschenbuch. Book Condition: Neu. 210x148x2 mm. This item is printed on demand - Print on Demand Neuware - Research paper from the year 2007 in the subject Business economics - Marketing, Corporate Communication, CRM, Market Research, Social Media, grade: 1,7, University of applied sciences, Neuss, 26 entries in the bibliography, language: English, abstract: Executive Summary The internet developed from is shadowy existence to an interactive information, communica-tion and transaction medium. Interactive communication capabilities of webenabled tech-nologies increase consumer convenience, reduce information search costs, and make choice assistance and customization possible. Consumers and companies populate two market environments today: the face-to-face and the virtual face-to-screen exchange relation. More and more people buy online over the internet. The reasons are convenience, Choice, customization, communication, cost and control. The internet brings more transparency for the consumers. The internet contains a lot of chances for companies: They can establish new distribution channels over the internet and herewith the possibility to deal global. Because these chances are the same for every company the competition increases rapidly. The challenge is to win this rat race and exploit all possible features in the marketing mix. Instruments of the online marketing are affiliate...



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