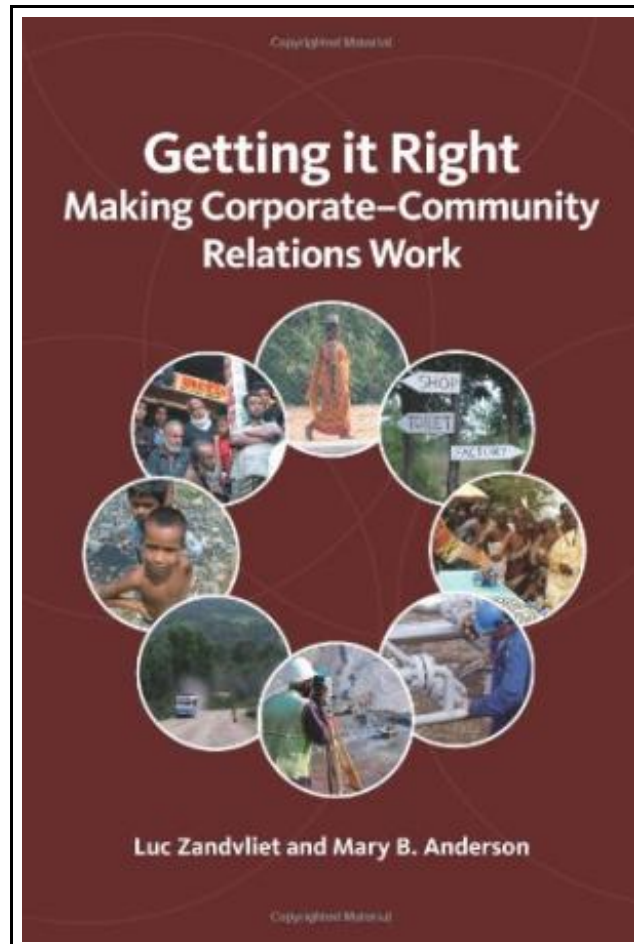


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GETTING IT RIGHT: MAKING CORPORATE-COMMUNITY RELATIONS WORK

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