## Classification of Spam and Ham Emails

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10/24/2020

I completed this assignment myself without consulting books or tutorials that specifically addressed this data set.

Create a data frame of "derived" variables that give various measures of email messages.

To make the process simple and easy to debug, I created the following functions:

- read\_files(): takes in a directory as an input, and read all the emails into a "derived" data frame with the variables stated in Page 3.
- derived\_df(): belongs in read\_files() and is used to create a data frame with the variable names as columns.
- get\_row\_data(): belongs in read\_lines(), for each email in the directory, we want to obtain the necessary data and record them in the data frame.
- get\_attachment\_lines(): takes in the header and body of the email, and extract the attachment "lines" from the body.
- a function for each variable in Page 3.

The functions are listed below (Explanations are being commented on top of each function):

```
# create an empty data frame with allocated variables
derived df = function() {
  df = data.frame(isSpam = logical(),
                  isRe = logical(),
                  numLinesInBody = integer(),
                  bodyCharacterCount = integer(),
                  replyUnderline = logical(),
                  subjectExclamationCount = integer(),
                  subjectQuestCount = integer(),
                  numAttachments = integer(),
                  priority = logical(),
                  numRecipients = integer(),
                  percentCapitals = numeric(),
                  isInReplyTo = logical(),
                  sortedRecipients = logical(),
                  subjectPunctuationCheck = logical(),
                  hourSent = integer(),
                  multipartText = logical(),
```

```
containsImages = logical(),
                  isPGPsigned = logical(),
                  percentHTMLTags = numeric(),
                  subjectSpamWords = logical(),
                  percentSubjectBlanks = numeric(),
                  messageIdHasNoHostname = logical(),
                  fromNumericEnd = logical(),
                  isYelling = logical(),
                  percentForwards = numeric(),
                  isOriginalMessage = logical(),
                  isDear = logical(),
                  isWrote = logical(),
                  averageWordLength = numeric(),
                  numDollarSigns = integer())
 return (df)
# get data from file
# we first want to separate the email content into header and body+attachments
# to extract the data of each field, we call the respective functions
get_row_data = function(file){
  content = readLines(file, warn = FALSE)
 header = content[c(1:grep("^$", content)[1])]
  body = content[-c(1:grep("^$", content)[1])]
  return (list(is_spam(file),
              is_re(header),
              num_lines_in_body(header, body),
              body_character_count(header, body),
              reply_underline(header),
              subject_exclamation_count(header),
              subject_quest_count(header),
              num_attachments(header, body),
              is_priority(header),
              num_recipients(header),
              percent_capitals(header, body),
              is_in_reply_to(header),
              sorted_recipients(header),
              subject_punctuation_check(header),
              hour_sent(header),
              multipart_text(header),
              contains_images(header, body),
              is PGP signed(content),
              percent_HTML_tags(header, body),
              subject_spam_words(header),
              percent_subject_blanks(header),
              message_id_has_no_hostname(header),
              from_numeric_end(header),
              is_yelling(header),
              percent_forwards(header, body),
              is_original_message(header, body),
              is_dear(body),
```

```
is_wrote(body),
              average_word_length(header, body),
              num_dollar_signs(body))
}
# get indexes of body that is for attachments
# function runs through the following possible cases:
# - if header contains the field "MIME version", then it contains attachments,
      and we will obtain the attachments via the boundary in the header
# - if the body contains some field "boundary", we get the boundary to obtain
     find the attachements
# - we find the lines "+_NextPart_xxxxx" from the body as that indicates that there
     is an attachment underneath
# - otherwise, we look for the lines "= Multipart Boundary 0000" as that also
      indicates that there is an attachment underneath
# after obtaining the boundaries, we find the lines of the body that contain the
  boundaries
# then, if between every two boundary there contains the keyword "attachment", then
    that chunk is an attachment, and we return those lines
get_attachment_lines = function(header, body){
  if (max(grepl("^MIME-Version=", header, ignore.case = TRUE)) == 1){
   b_line = header[grepl("boundary=.*", header)]
   b_stmt = regmatches(b_line, gregexpr("boundary=.*", b_line))[[1]]
   b stmt = substring(b stmt, 10)
   boundary = gsub("\"", "", b_stmt)
  } else if (max(grepl("boundary=", body, ignore.case = TRUE)) == 1){
   b_line = body[grepl("boundary=.*", body)]
   b_stmt = regmatches(b_line, gregexpr("boundary=.*\\b", b_line))[[1]]
   b_stmt = substring(b_stmt, 10)
   boundary = gsub("\"", "", b_stmt)
   boundary = gsub("; .*", "", boundary)
  } else if (max(grepl("=_NextPart_[0-9a-zA-Z]+", body, ignore.case = TRUE)) == 1){
   b_line = body[grep1("=_NextPart_[0-9a-zA-Z]+", body)]
   boundary = regmatches(b_line, gregexpr("=_NextPart_[0-9a-zA-Z]+", b_line))[[1]]
   boundary = "= Multipart Boundary 0802010258"
  }
  bb = c(agrep(boundary, body, fixed = TRUE), length(body))
  ba = grep("attachment", body, ignore.case = TRUE)
  attachment_lines = integer(0)
  for (val in ba){
   k = min(which(val < bb)) # min index of bb for which val < bb[k]
   attachment_lines = c(attachment_lines, max(1,bb[k-1]):(bb[k]-1))
 return (attachment_lines)
# returns TRUE if mail is spam and FALSE if mail is ham
is_spam = function(filename) {
  return (grepl("^[.]/.*spam.*/", filename))
```

```
# returns TRUE if Re: appears as the first word in subject and FALSE otherwise
is_re = function(header) {
  # check if subject field exists in header
  if (sum(grepl("^Subject:", header)) == 0) {
   return (NA)
 }
  subject = header[grep("^Subject:", header)]
 return (grep1("^Subject:.*[Rr]e:.+", subject))
# return number of lines in body
num_lines_in_body = function(header, body) {
  #remove attachment sections
  if (num_attachments(header, body) > 0) {
   al = get_attachment_lines(header, body)
   body = body[-al]
 return (length(body))
}
# count the number of characters in body of email messages, exclude html tags
body_character_count = function(header, body) {
  # remove attachment sections
  if (num_attachments(header, body) > 0) {
   al = get_attachment_lines(header, body)
   bod = body[-al]
  }
 html_tags = gregexpr("<.*>", body)
 data = regmatches(body, html_tags, invert = TRUE)
 return (sum(nchar(data)))
}
# whether the Reply-To field in the header has an underline
# and numbers/letters
reply underline = function(header) {
  if (sum(grepl("^Reply-To", header)) == 0) {
   return (NA)
  }
 reply_to = header[grep("^Reply-To", header)]
 return (grep1("([0-9a-zA-Z]*_[0-9a-zA-Z]+|[0-9a-zA-Z]*, [0-9a-zA-Z]*)",
                reply_to))
}
# count number of exclamation marks (!) in subject
subject_exclamation_count = function(header) {
  # check if subject field exists in header
 if (sum(grepl("^Subject:", header)) == 0) {
   return (NA)
 }
```

```
subject = header[grep("^Subject:", header)]
  subject_vec = strsplit(subject, "")[[1]]
 return (sum(subject vec == "!"))
# count number of question# function runs through the following possible cases:
# - if header contains the field "MIME version", then it contains attachments,
     and we will obtain the attachments via the boundary in the header
# - if the body contains some field "boundary", we get the boundary to obtain
     find the attachements
# - we find the lines "+_{
m NextPart\_xxxxx}" from the body as that indicates that there
     is an attachment underneath
# - otherwise, we look for the lines "= Multipart Boundary 0000" as that also
     indicates that there is an attachment underneath
# marks (?) in subject
subject_quest_count = function(header) {
  # check if subject field exists in header
  if (sum(grepl("^Subject:", header)) == 0) {
   return (NA)
  }
  subject = header[grep("^Subject:", header)]
  subject_vec = strsplit(subject, "")[[1]]
 return (sum(subject_vec == "?"))
# returns number of attachments in body
# function runs through the following possible cases:
# - if header contains the field "MIME version", then it contains attachments,
      and we will obtain the attachments via the boundary in the header
# - if the body contains some field "boundary", we get the boundary to obtain
     find the attachements
# - we find the lines "+_{
m NextPart\_xxxxx}" from the body as that indicates that there
    is an attachment underneath
# - otherwise, we look for the lines "= Multipart Boundary 0000" as that also
     indicates that there is an attachment underneath
# our output will be the number of matches of these boundaries, since each boundary
# is above an attachment
# if email has no attachments, our variable bb will be an empty vector, hence our
  output will be O.
num_attachments = function(header, body) {
  if (max(grepl("^MIME-Version=", header, ignore.case = TRUE)) == 1){
    b_line = header[grepl("boundary=.*", header)]
   b_stmt = regmatches(b_line, gregexpr("boundary=.*", b_line))[[1]]
   b_stmt = substring(b_stmt, 10)
   boundary = gsub("\"", "", b_stmt)
  } else if (max(grepl("boundary=", body, ignore.case = TRUE)) == 1){
   b_line = body[grepl("boundary=.*", body)]
   b_stmt = regmatches(b_line, gregexpr("boundary=.*\\b", b_line))[[1]]
   b_stmt = substring(b_stmt, 10)
   boundary = gsub("\"", "", b_stmt)
   boundary = gsub("; .*", "", boundary)
  } else if (max(grepl("=_NextPart_[0-9a-zA-Z]+", body, ignore.case = TRUE)) == 1){
```

```
b_line = body[grep1("=_NextPart_[0-9a-zA-Z]+", body)]
   boundary = regmatches(b_line, gregexpr("=_NextPart_[0-9a-zA-Z]+", b_line))[[1]]
 } else{
   boundary = "= Multipart Boundary 0802010258"
 bb = c(agrep(boundary, body, fixed = TRUE))
 return (length(bb))
}
# check if email is of high/highest priority
is_priority = function(header) {
 if (max(grepl("^X-Priority:", header)) == 1) {
   xp = tolower(header[grep("^X-Priority:", header)])
   if (grepl("(high|1|2)", xp) == TRUE) {
     return (TRUE)
                   #based on spam_2 dir, 1-highest, 2-high
   }
 }
 if (max(grepl("^X-Smell-Priority:", header)) == 1) {
   xsp = tolower(header[grep("^X-Smell-Priority:", header)])
   if (grepl("high", xsp) == TRUE) {
     return (TRUE)
   }
 }
 return (FALSE)
}
# check number of recipients from email via To, Cc, Bcc
num_recipients = function(header) {
 # return NA if To: field does not exist
 if (max(grepl("^(To|Cc):", header, ignore.case = TRUE)) == 0) {
   return (0)
 }
 # regex for email: local@dom
 local = "[A-Za-z0-9_-]+(\.[A-Za-z0-9_-]+)*"
 pattern = paste0(local, "@", dom)
 to_rcp = character(0) # declare to_rcp for sake of combining recipient list
 if (max(grepl("^To:", header, ignore.case = TRUE)) == 1) {
   to = header[grep("^To:", header)]
   to_getpattern = gregexpr(pattern, to)
   to_rcp = regmatches(to, to_getpattern)[[1]]
 }
 cc_rcp = character(0) # declare cc_rcp for sake of combining recipient list
 if (max(grepl("^Cc:", header)) == 1) {
   cc = header[grep("^Cc:", header)]
   cc_getpattern = gregexpr(pattern, cc)
   cc_rcp = regmatches(cc, cc_getpattern)[[1]]
 }
```

```
bcc_rcp = character(0) # declare bcc_rcp for sake of combining recipient list
  if (max(grepl("^Bcc:", header)) == 1) {
   bcc = header[grep("^Bcc:", header)]
   bcc_getpattern = gregexpr(pattern, bcc)
   bcc_rcp = regmatches(bcc, bcc_getpattern)[[1]]
 rcp list = c(to rcp, cc rcp, bcc rcp)
 return (length(unique(rcp_list)))
# returns percentage of the body that are capitals
percent_capitals = function(header, body) {
  # remove attachment sections
  if (num_attachments(header, body) > 0) {
   al = get_attachment_lines(header, body)
   bod = body[-al]
 rm_tags = gsub("<.*>", "", body)
  letters = regmatches(rm_tags, gregexpr("[[:alpha:]]", rm_tags))
  caps = regmatches(rm_tags, gregexpr("[A-Z]", rm_tags))
 return (sum(lengths(caps)) / sum(lengths(letters)))
}
# whether the header of the message has an In-Reply-To field
is in reply to = function(header) {
  return (max(grepl("^In-Reply-To:", header)) == 1)
# check if email addresses are sorted
sorted_recipients = function(header) {
  # return NA if To: field does not exist
  if (max(grepl("^(To|Cc):", header, ignore.case = TRUE)) == 0) {
   return (0)
  }
  to_rcp = character(0) # declare to_rcp for sake of combining recipient list
  if (max(grepl("^To:", header, ignore.case = TRUE)) == 1) {
   to = header[grep("^To:", header)]
   to_getpattern = gregexpr("[^[:space:]]+@[a-zA-Z]+(\\.[a-zA-Z]+)+", to)
   to_rcp = regmatches(to, to_getpattern)[[1]]
  }
  cc_rcp = character(0) # declare cc_rcp for sake of combining recipient list
  if (max(grepl("^Cc:", header)) == 1) {
   cc = header[grep("^Cc:", header)]
    cc_getpattern = gregexpr("[^[:space:]]+@[a-zA-Z]+(\.[a-zA-Z]+)+", cc)
    cc_rcp = regmatches(cc, cc_getpattern)[[1]]
  if ((length(to_rcp) <= 2) & (length(cc_rcp) <= 2)){</pre>
   return (NA)
```

```
} else{
   return((!is.unsorted(to_rcp) | !is.unsorted(rev(to_rcp))) &
             (!is.unsorted(cc_rcp) | !is.unsorted(rev(cc_rcp))))
}
# whether the subject has punctuation or digits surrounded by characters
subject punctuation check = function(header) {
  # check if subject field exists in header
  if (max(grepl("^Subject:", header)) == 0) {
   return (NA)
  subject = header[grep("^Subject:", header)]
  return (grepl("[a-zA-Z]+[0-9[:punct:]]+[a-zA-Z]+",
                subject))
}
# the hour in the day the mail was sent (0-23)
hour_sent = function(header) {
  # check if subject field exists in header
  if (max(grepl("^Date:", header)) == 0) {
   return (NA)
  }
 date = tolower(header[grep("^Date:", header)])
  pattern = regexpr("[0-9]{1,2}:[0-9]{1,2}", date)
 time = regmatches(date, pattern)
 hour = strsplit(time, ":")[[1]][1]
 return (as.integer(hour))
# whether the header states that the message is a multipart/text
multipart_text = function(header) {
  # check if subject field exists in header
  if (max(grepl("^Content-[Tt]ype:", header)) == 0) {
   return (NA)
  }
  content_type = header[grep("^Content-[Tt]ype:", header)]
  #print(content_type)
 return (grepl("multipart", content_type))
}
# returns TRUE if html body contains images, ie. <img...>
contains_images = function(header, body) {
  # returns NA if body of message is not html
  if (max(grepl("Content-[Tt]ype:.*html", header)) == 0) {
   return (NA)
  if (max(grepl("<img.*>", body)) == 1){
   return (TRUE)
  } else{
```

```
return (FALSE)
 }
}
# returns TRUE if PGP or GPG signed
is_PGP_signed = function(content) {
  if (max(grepl("(PGP|GPG) SIGNATURE", toupper(content))) == 1){
    return (TRUE)
  } else{
    return (FALSE)
  }
}
# return the proportion of any HTML text
percent_HTML_tags = function(header, body) {
  # remove attachment sections
  if (num_attachments(header, body) > 0) {
    al = get_attachment_lines(header, body)
    bod = body[-al]
  }
  if (max(grepl("^Content-[Tt]ype:.*[Hh][Tt][Mm][L1]", header)) == 0){
    return (NA)
  get_pattern = gregexpr("<.*>", body)
  not_tags = regmatches(body, get_pattern, invert = TRUE)
  html_tags = regmatches(body, get_pattern, invert = FALSE)
  return (sum(nchar(html_tags)) / (sum(nchar(not_tags)) + sum(nchar(html_tags))) * 100)
# check if subject line contains spam words
subject_spam_words = function(header) {
  # check if subject field exists in header
  if (max(grepl("^Subject:", header)) == 0) {
    return (NA)
  }
  subject = tolower(header[grep("^Subject:", header)])
  spam1 = "(viagra|pounds|free|weight|guarantee|millions|dollars|credit)"
  spam2 = "(risk|prescription|generic|drug|money back|credit card)"
  match1 = grepl(spam1, subject)
  match2 = grepl(spam2, subject)
  return (match1 | match2)
# percentage of blanks in the subject
percent_subject_blanks = function(header) {
  # check if subject field exists in header
  if (max(grepl("^Subject:", header)) == 0) {
    return (NA)
  }
  subject = header[grep("^Subject:", header)]
```

```
blanks = length(gregexpr(" ", subject)[[1]]) - 1
  m = regexpr(" ", subject)
  sub_len = nchar(regmatches(subject, m, invert = TRUE)[[1]][2])
  return (blanks / sub_len * 100)
}
# no message id hostname
message id has no hostname = function(header) {
  message id = header[grep("^Message-Id", header)[1]]
 pattern = "^Message-Id: <.+>"
 return (grepl(pattern, message_id) == FALSE)
}
# returns TRUE if From: field ends with numbers
from_numeric_end = function(header) {
  # check if subject field exists in header
  if (max(grep1("^Subject:", header)) == 0) {
   return (NA)
 }
  subject = header[grep("^Subject:", header)]
 return (grepl("[0-9]$", subject))
# check if subject of the mail is in caps
is_yelling = function(header) {
  # check if subject field exists in header
  if (max(grepl("^Subject:", header)) == 0) {
   return (NA)
  }
  subject = header[grep("^Subject:", header)]
  pattern = "^Subject:.*([Rr]e)*[^a-z]+$"
  return (grepl(pattern, subject))
}
# returns percentage of body that is a forwarded message
percent_forwards = function(header, body) {
  if (max(grepl("^Subject:.*[Ff]wd", header))== 1){
   return (100)
  } else if (max(grepl("\\b(begin|end) forward", tolower(body))) == 1){
   fwd_index = grep("\b(begin|end) forward", tolower(body))
   fwd_lines = max(fwd_index) - min(fwd_index)
   return (fwd_lines / num_lines_in_body(header, body) * 100)
  } else if (max(grepl("^Subject:.*[Ff]wd", body))== 1){
    if (max(grepl("^Content-[Tt]ype:.*multipart", header)) == 1){
      boundary = strsplit(header[grepl("boundary=", header)], "=")[[1]][2]
     boundary = trimws(boundary, whitespace = '\"')
      idx = grep(boundary, body)
     for (i in length(idx):1){
        chunk = body[-c(1:idx[i])]
        is_fwd = (max(grepl("^Subject:.*[Ff]wd", chunk)) == 1)
        if (is_fwd == TRUE){
```

```
return (length(chunk) / num_lines_in_body(header, body) * 100)
        }
     }
   }
  }
  return (0)
}
# returns true if message is an original message
is_original_message = function(header, body) {
  # remove attachment sections
  if (num_attachments(header, body) > 0) {
    al = get_attachment_lines(header, body)
    bod = body[-al]
  }
  if (max(grepl("original message", body, ignore.case = TRUE)) == 0) {
    return (TRUE)
  } else{
    return (FALSE)
}
# returns TRUE if message contains Dear as a form of intro
is_dear = function(body) {
  if (max(grepl("^[[:space:]]?[Dd]ear", body)) == 1){
    return (TRUE)
  } else {
    return (FALSE)
  }
}
# returns TRUE if message consists of format <person> wrote: <content>
is_wrote = function(body) {
  if (max(grepl("[Ww]rote:", body)) == 1) {
    return (TRUE)
  } else{
    return (FALSE)
  }
}
# returns average word length in body
average_word_length = function(header, body) {
  # remove attachment sections
  if (num_attachments(header, body) > 0) {
    al = get_attachment_lines(header, body)
    bod = body[-al]
  # remove emails
  body = gsub("[a-zA-Z0-9[:punct:]]+@[a-zA-Z0-9]+(\\.[a-zA-Z0-9]+)+", "", body)
  # remove websites
  body = gsub("(https?:\/\/))?(www\.)[a-zA-Z0-9[:punct:]]+", "", body)
```

```
# remove html tags
  body = gsub("<[a-zA-Z0-9[:punct:]]+>", "", body)
  get_pattern = gregexpr("[[:alpha:][:digit:]]+", body)
  words = regmatches(body, get_pattern)
  nwords = sum(lengths(words))
                                      # total number of words
  ncharacter = 0
                                      # total number of alphanumeric characters
  for (i in 1:length(words)){
    ncharacter = ncharacter + sum(nchar(words[[i]]))
  return (ncharacter / nwords)
}
# returns number of dollar signs in body of message
num_dollar_signs = function(body) {
  get_pattern = gregexpr("\\$", body)
  dollars = regmatches(body, get_pattern)
  return (sum(lengths(dollars)))
}
# read files in a directory and output a data frame with relevant data
read_files = function(path) {
  # get list of files in folder
  files = list.files(path)
  # allocate space for data frame
  df = derived df()
  # from each file, get the necessary details (write in another function)
  for (i in 1:length(files)) {
    # append the results into data frame
    file = paste(path, "/", files[i], sep = "")
    if (sum(grepl("^[Ff]rom", readLines(file, warn = FALSE))) == 0){
      next
    }
    df[i,] = get_row_data(file)
  # return data frame
  return (df)
```

To create the full data frame, we should just combine the data frames obtained from each directory, as shown below:

## Data analysis

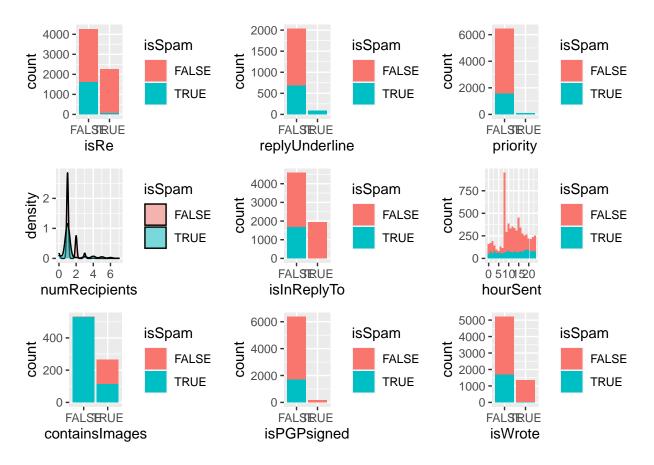
The following are some significant findings from this data set:

- Approximately 97% of emails with subjects starting with "Re:" are not spam emails.
- Approximately 97% of emails with subjects an underline in the "Reply-To" field are spam emails.
- Approximately 97% of high priority messages are spam emails, as compared to 75% of non-high priority messages are non-spam emails. However, there is a lack of evidence to fully support this due to the small number of high priority emails.
- Most non-spam emails are only sent to 1 or 2 recipients, as compared to spam emails that are sent to up to 7 recipients.
- All emails with "In-Reply-To:" fields are not spams.
- As for the time that emails are being sent, we find that the number of spam emails sent throughout the day is evenly spread out. On the other hand, for non-spam emails, there are significantly less emails being sent between 12-8am as compared to other times of the day. In fact, most non-spam emails are being sent between 8-9am (possibly due to most people starting work?).
- Given that an email is of HTML format, more than 99% of emails that contain no images are spam.
- All PGP signed emails are not spam. However, the number of emails that are PGP signed is very low.
- If the body of a message contains a line indicating an included message as identified by the word "wrote:", it is definitely not a spam.

[To be continued...]

```
library(ggplot2)
library(gridExtra)
# isRe barplpot
isRe_bar = ggplot(subset(df, !is.na(isSpam | isRe)),
                  aes(x = isRe, fill = isSpam, na.rm = TRUE)) +
           geom_bar(na.rm = TRUE)
# replyUnderline barplot
replyUnderline_bar = ggplot(subset(df, !is.na(replyUnderline)),
                            aes(x = replyUnderline, fill = isSpam, na.rm = TRUE)) +
                      geom_bar(na.rm = TRUE)
# priority barplot
priority_bar = ggplot(subset(df, !is.na(priority)),
                      aes(x = priority, fill = isSpam, na.rm = TRUE)) +
                geom_bar(na.rm = TRUE)
# numRecipients barplot
numRecipients_bar = ggplot(subset(df, !is.na(numRecipients)),
                      aes(x = numRecipients, fill = isSpam, na.rm = TRUE)) +
                    geom_density(alpha = 0.5)
# isInReplyTo barplot
isInReplyTo_bar = ggplot(subset(df, !is.na(isInReplyTo)),
                              aes(x = isInReplyTo, fill = isSpam, na.rm = TRUE)) +
                        geom bar(na.rm = TRUE)
# hourSent barplot
```

```
hourSent_bar = ggplot(subset(df, !is.na(hourSent)),
                      aes(x = hourSent, fill = isSpam, na.rm = TRUE)) +
                geom_bar(na.rm = TRUE)
# barplot of whether HTML email contains images
images_bar = ggplot(subset(df, !is.na(containsImages)),
                    aes(x = containsImages, fill = isSpam, na.rm = TRUE)) +
              geom bar(na.rm = TRUE)
# barplot of whether emails are PGP signed
PGP_bar = ggplot(subset(df, !is.na(isPGPsigned)),
                 aes(x = isPGPsigned, fill = isSpam, na.rm = TRUE)) +
          geom_bar(na.rm = TRUE)
# isWrote barplot
wrote_bar = ggplot(subset(df, !is.na(isWrote)),
                   aes(x = isWrote, fill = isSpam, na.rm = TRUE)) +
            geom_bar(na.rm = TRUE)
grid.arrange(isRe_bar, replyUnderline_bar, priority_bar,
             numRecipients_bar, isInReplyTo_bar, hourSent_bar,
             images_bar, PGP_bar, wrote_bar,
             nrow = 3)
```



• A huge proportion of the emails do not contain forwarded parts.

• Spam emails are either regular spam emails, or forwarded spam emails. They do not contain additional content as do some non-spam emails.

[To be continued...]

```
## percentForwards
## isSpam 0 0.1-99.9 100
## FALSE 4783 25 56
## TRUE 1668 0 8
```

- When comparing the subject field in spam and non-spam emails, there is a larger proportion (97%) of non-spam emails that do not contain exclamtion marks as compared to spam emails (75%).
- Additionally, non-spam emails do not contain more than 3 exclamation marks in their subject field.

[To be continued...]

```
## subjectExclamationCount
## isSpam 0 1-3 more than 3
## FALSE 4714 146 0
## TRUE 1249 406 21
```

• Subject fields with more than 25% blanks are all spam emails.

