Cyclistic's Case Study

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About the Company:

"A bike-share program that features more than 5,800 bicycles and 600 docking stations. Cyclistic sets itself apart by also offering reclining bikes, hand tricycles, and cargo bikes, making bike-share more inclusive to people with disabilities and riders who can't use a standard two-wheeled bike. The majority of riders opt for traditional bikes; about 8% of riders use the assistive options. Cyclistic users are more likely to ride for leisure, but about 30% use them to commute to work each day." - From Coursera's Case Study Project.

Project overview:

- Cyclistic's marketing goal; to convert casual riders to Cyclistic members (annual membership).
- Key task for this analysis - How do annual members and casual riders use Cyclistic bikes differently.

Libraries setup for R project: Run packages installations if not already installed.

Then load libraries up.

```
library(tidyverse)
```

```
## -- Attaching packages --------------------------------------- tidyverse 1.3.1 --

## v ggplot2 3.3.5     v purrr   0.3.4
## v tibble  3.1.6     v dplyr   1.0.7
## v tidyr   1.1.4     v stringr 1.4.0
## v readr   2.1.1     v forcats 0.5.1

## -- Conflicts ------------------------------------------ tidyverse_conflicts() --
## x dplyr::filter() masks stats::filter()
## x dplyr::lag()    masks stats::lag()
```

```
library(lubridate)
```

```
##
## Attaching package: 'lubridate'

## The following objects are masked from 'package:base':
##
##     date, intersect, setdiff, union
```

```
library(dplyr)
```

Data collection and transformation: Data collected from Feb/2021 to Jan/2022. == Data made available by Motivate International Inc. under this license.

Data sets:

```
"m02_2021" <- read_csv("202102-divvy-tripdata.csv")
```

```
## Rows: 49622 Columns: 13
```

```
## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
```

```
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m03_2021" <- read_csv("202103-divvy-tripdata.csv")
```

```
## Rows: 228496 Columns: 13
```

```
## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
```

```
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m04_2021" <- read_csv("202104-divvy-tripdata.csv")
```

```
## Rows: 337230 Columns: 13
```

```
## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
```

```
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m05_2021" <- read_csv("202105-divvy-tripdata.csv")
```

```
## Rows: 531633 Columns: 13

## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at

##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m06_2021" <- read_csv("202106-divvy-tripdata.csv")
```

```
## Rows: 729595 Columns: 13

## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at

##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m07_2021" <- read_csv("202107-divvy-tripdata.csv")
```

```
## Rows: 822410 Columns: 13

## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at

##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m08_2021" <- read_csv("202108-divvy-tripdata.csv")
```

```
## Rows: 804352 Columns: 13

## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
```

```
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m09_2021" <- read_csv("202109-divvy-tripdata.csv")
```

```
## Rows: 756147 Columns: 13
```

```
## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
```

```
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m10_2021" <- read_csv("202110-divvy-tripdata.csv")
```

```
## Rows: 631226 Columns: 13
```

```
## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
```

```
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m11_2021" <- read_csv("202111-divvy-tripdata.csv")
```

```
## Rows: 359978 Columns: 13
```

```
## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
```

```
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m12_2021" <- read_csv("202112-divvy-tripdata.csv")
```

```
## Rows: 247540 Columns: 13
```

```
## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at

##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

```
"m01_2022" <- read_csv("202201-divvy-tripdata.csv")
```

```
## Rows: 103770 Columns: 13

## -- Column specification --------------------------------------------------------
## Delimiter: ","
## chr  (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl  (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at

##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

Format checking: Compare column names prior to joining data sets.

```
colnames(m01_2022)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m02_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m03_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m04_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m05_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m06_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m07_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m08_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m09_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m10_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m11_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

```
colnames(m12_2021)
```

```
##  [1] "ride_id"            "rideable_type"      "started_at"
##  [4] "ended_at"           "start_station_name" "start_station_id"
##  [7] "end_station_name"   "end_station_id"     "start_lat"
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

Column names, check. No renaming needed.

Incongruity checking:

```
str(m01_2022)
```

```
## spec_tbl_df [103,770 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:103770] "C2F7DD78E82EC875" "A6CF8980A652D272" "BD0F91DFF741C66D" "CBB8
##  $ rideable_type     : chr [1:103770] "electric_bike" "electric_bike" "classic_bike" "classic_bike"
##  $ started_at        : POSIXct[1:103770], format: "2022-01-13 11:59:47" "2022-01-10 08:41:56" ...
##  $ ended_at          : POSIXct[1:103770], format: "2022-01-13 12:02:44" "2022-01-10 08:46:17" ...
##  $ start_station_name: chr [1:103770] "Glenwood Ave & Touhy Ave" "Glenwood Ave & Touhy Ave" "Sheffiel
##  $ start_station_id  : chr [1:103770] "525" "525" "TA1306000016" "KA1504000151" ...
##  $ end_station_name  : chr [1:103770] "Clark St & Touhy Ave" "Clark St & Touhy Ave" "Greenview Ave &
##  $ end_station_id    : chr [1:103770] "RP-007" "RP-007" "TA1307000001" "TA1309000021" ...
##  $ start_lat         : num [1:103770] 42 42 41.9 42 41.9 ...
##  $ start_lng         : num [1:103770] -87.7 -87.7 -87.7 -87.7 -87.6 ...
##  $ end_lat           : num [1:103770] 42 42 41.9 42 41.9 ...
##  $ end_lng           : num [1:103770] -87.7 -87.7 -87.7 -87.7 -87.6 ...
##  $ member_casual     : chr [1:103770] "casual" "casual" "member" "casual" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
```

```
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m02_2021)
```

```
## spec_tbl_df [49,622 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:49622] "89E7AA6C29227EFF" "0FEFDE2603568365" "E6159D746B2DBB91" "B32D3
##  $ rideable_type     : chr [1:49622] "classic_bike" "classic_bike" "electric_bike" "classic_bike" ..
##  $ started_at        : POSIXct[1:49622], format: "2021-02-12 16:14:56" "2021-02-14 17:52:38" ...
##  $ ended_at          : POSIXct[1:49622], format: "2021-02-12 16:21:43" "2021-02-14 18:12:09" ...
##  $ start_station_name: chr [1:49622] "Glenwood Ave & Touhy Ave" "Glenwood Ave & Touhy Ave" "Clark St
##  $ start_station_id  : chr [1:49622] "525" "525" "KA1503000012" "637" ...
##  $ end_station_name  : chr [1:49622] "Sheridan Rd & Columbia Ave" "Bosworth Ave & Howard St" "State S
##  $ end_station_id    : chr [1:49622] "660" "16806" "TA1305000029" "TA1305000034" ...
##  $ start_lat         : num [1:49622] 42 42 41.9 41.9 41.8 ...
##  $ start_lng         : num [1:49622] -87.7 -87.7 -87.6 -87.7 -87.6 ...
##  $ end_lat           : num [1:49622] 42 42 41.9 41.9 41.8 ...
##  $ end_lng           : num [1:49622] -87.7 -87.7 -87.6 -87.7 -87.6 ...
##  $ member_casual     : chr [1:49622] "member" "casual" "member" "member" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m03_2021)
```

```
## spec_tbl_df [228,496 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:228496] "CFA86D4455AA1030" "30D9DC61227D1AF3" "846D87A15682A284" "994D
##  $ rideable_type     : chr [1:228496] "classic_bike" "classic_bike" "classic_bike" "classic_bike" ..
##  $ started_at        : POSIXct[1:228496], format: "2021-03-16 08:32:30" "2021-03-28 01:26:28" ...
##  $ ended_at          : POSIXct[1:228496], format: "2021-03-16 08:36:34" "2021-03-28 01:36:55" ...
##  $ start_station_name: chr [1:228496] "Humboldt Blvd & Armitage Ave" "Humboldt Blvd & Armitage Ave"
```

```
##  $ start_station_id  : chr [1:228496] "15651" "15651" "15443" "TA1308000021" ...
##  $ end_station_name  : chr [1:228496] "Stave St & Armitage Ave" "Central Park Ave & Bloomingdale Ave
##  $ end_station_id    : chr [1:228496] "13266" "18017" "TA1308000043" "13323" ...
##  $ start_lat         : num [1:228496] 41.9 41.9 41.8 42 42 ...
##  $ start_lng         : num [1:228496] -87.7 -87.7 -87.6 -87.7 -87.7 ...
##  $ end_lat           : num [1:228496] 41.9 41.9 41.8 42 42.1 ...
##  $ end_lng           : num [1:228496] -87.7 -87.7 -87.6 -87.6 -87.7 ...
##  $ member_casual     : chr [1:228496] "casual" "casual" "casual" "casual" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m04_2021)
```

```
## spec_tbl_df [337,230 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:337230] "6C992BD37A98A63F" "1E0145613A209000" "E498E15508A80BAD" "1887
##  $ rideable_type     : chr [1:337230] "classic_bike" "docked_bike" "docked_bike" "classic_bike" ...
##  $ started_at        : POSIXct[1:337230], format: "2021-04-12 18:25:36" "2021-04-27 17:27:11" ...
##  $ ended_at          : POSIXct[1:337230], format: "2021-04-12 18:56:55" "2021-04-27 18:31:29" ...
##  $ start_station_name: chr [1:337230] "State St & Pearson St" "Dorchester Ave & 49th St" "Loomis Blv
##  $ start_station_id  : chr [1:337230] "TA1307000061" "KA1503000069" "20121" "TA1305000034" ...
##  $ end_station_name  : chr [1:337230] "Southport Ave & Waveland Ave" "Dorchester Ave & 49th St" "Loo
##  $ end_station_id    : chr [1:337230] "13235" "KA1503000069" "20121" "13235" ...
##  $ start_lat         : num [1:337230] 41.9 41.8 41.7 41.9 41.7 ...
##  $ start_lng         : num [1:337230] -87.6 -87.6 -87.7 -87.7 -87.7 ...
##  $ end_lat           : num [1:337230] 41.9 41.8 41.7 41.9 41.7 ...
##  $ end_lng           : num [1:337230] -87.7 -87.6 -87.7 -87.7 -87.7 ...
##  $ member_casual     : chr [1:337230] "member" "casual" "casual" "member" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
```

```
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m05_2021)
```

```
## spec_tbl_df [531,633 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:531633] "C809ED75D6160B2A" "DD59FDCE0ACACAF3" "0AB83CB88C43EFC2" "7881
##  $ rideable_type     : chr [1:531633] "electric_bike" "electric_bike" "electric_bike" "electric_bike
##  $ started_at        : POSIXct[1:531633], format: "2021-05-30 11:58:15" "2021-05-30 11:29:14" ...
##  $ ended_at          : POSIXct[1:531633], format: "2021-05-30 12:10:39" "2021-05-30 12:14:09" ...
##  $ start_station_name: chr [1:531633] NA NA NA NA ...
##  $ start_station_id  : chr [1:531633] NA NA NA NA ...
##  $ end_station_name  : chr [1:531633] NA NA NA NA ...
##  $ end_station_id    : chr [1:531633] NA NA NA NA ...
##  $ start_lat         : num [1:531633] 41.9 41.9 41.9 41.9 41.9 ...
##  $ start_lng         : num [1:531633] -87.6 -87.6 -87.7 -87.7 -87.7 ...
##  $ end_lat           : num [1:531633] 41.9 41.8 41.9 41.9 41.9 ...
##  $ end_lng           : num [1:531633] -87.6 -87.6 -87.7 -87.7 -87.7 ...
##  $ member_casual     : chr [1:531633] "casual" "casual" "casual" "casual" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m06_2021)
```

```
## spec_tbl_df [729,595 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:729595] "99FEC93BA843FB20" "06048DCFC8520CAF" "9598066F68045DF2" "B03C
##  $ rideable_type     : chr [1:729595] "electric_bike" "electric_bike" "electric_bike" "electric_bike
##  $ started_at        : POSIXct[1:729595], format: "2021-06-13 14:31:28" "2021-06-04 11:18:02" ...
##  $ ended_at          : POSIXct[1:729595], format: "2021-06-13 14:34:11" "2021-06-04 11:24:19" ...
##  $ start_station_name: chr [1:729595] NA NA NA NA ...
##  $ start_station_id  : chr [1:729595] NA NA NA NA ...
##  $ end_station_name  : chr [1:729595] NA NA NA NA ...
##  $ end_station_id    : chr [1:729595] NA NA NA NA ...
##  $ start_lat         : num [1:729595] 41.8 41.8 41.8 41.8 41.8 ...
##  $ start_lng         : num [1:729595] -87.6 -87.6 -87.6 -87.6 -87.6 ...
```

```
##  $ end_lat           : num [1:729595] 41.8 41.8 41.8 41.8 41.8 ...
##  $ end_lng           : num [1:729595] -87.6 -87.6 -87.6 -87.6 -87.6 ...
##  $ member_casual     : chr [1:729595] "member" "member" "member" "member" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m07_2021)
```

```
## spec_tbl_df [822,410 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:822410] "0A1B623926EF4E16" "B2D5583A5A5E76EE" "6F264597DDBF427A" "379B5
##  $ rideable_type     : chr [1:822410] "docked_bike" "classic_bike" "classic_bike" "classic_bike" ...
##  $ started_at        : POSIXct[1:822410], format: "2021-07-02 14:44:36" "2021-07-07 16:57:42" ...
##  $ ended_at          : POSIXct[1:822410], format: "2021-07-02 15:19:58" "2021-07-07 17:16:09" ...
##  $ start_station_name: chr [1:822410] "Michigan Ave & Washington St" "California Ave & Cortez St" "Wa
##  $ start_station_id  : chr [1:822410] "13001" "17660" "SL-012" "17660" ...
##  $ end_station_name  : chr [1:822410] "Halsted St & North Branch St" "Wood St & Hubbard St" "Rush St
##  $ end_station_id    : chr [1:822410] "KA1504000117" "13432" "KA1503000044" "13196" ...
##  $ start_lat         : num [1:822410] 41.9 41.9 41.9 41.9 41.9 ...
##  $ start_lng         : num [1:822410] -87.6 -87.7 -87.6 -87.7 -87.7 ...
##  $ end_lat           : num [1:822410] 41.9 41.9 41.9 41.9 41.9 ...
##  $ end_lng           : num [1:822410] -87.6 -87.7 -87.6 -87.7 -87.7 ...
##  $ member_casual     : chr [1:822410] "casual" "casual" "member" "member" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m08_2021)
```

```
## spec_tbl_df [804,352 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:804352] "99103BB87CC6C1BB" "EAFCCCFB0A3FC5A1" "9EF4F46C57AD234D" "5834
##  $ rideable_type     : chr [1:804352] "electric_bike" "electric_bike" "electric_bike" "electric_bike
##  $ started_at        : POSIXct[1:804352], format: "2021-08-10 17:15:49" "2021-08-10 17:23:14" ...
##  $ ended_at          : POSIXct[1:804352], format: "2021-08-10 17:22:44" "2021-08-10 17:39:24" ...
##  $ start_station_name: chr [1:804352] NA NA NA NA ...
##  $ start_station_id  : chr [1:804352] NA NA NA NA ...
##  $ end_station_name  : chr [1:804352] NA NA NA NA ...
##  $ end_station_id    : chr [1:804352] NA NA NA NA ...
##  $ start_lat         : num [1:804352] 41.8 41.8 42 42 41.8 ...
##  $ start_lng         : num [1:804352] -87.7 -87.7 -87.7 -87.7 -87.6 ...
##  $ end_lat           : num [1:804352] 41.8 41.8 42 42 41.8 ...
##  $ end_lng           : num [1:804352] -87.7 -87.6 -87.7 -87.7 -87.6 ...
##  $ member_casual     : chr [1:804352] "member" "member" "member" "member" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m09_2021)
```

```
## spec_tbl_df [756,147 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:756147] "9DC7B962304CBFD8" "F930E2C6872D6B32" "6EF72137900BB910" "78D1
##  $ rideable_type     : chr [1:756147] "electric_bike" "electric_bike" "electric_bike" "electric_bike
##  $ started_at        : POSIXct[1:756147], format: "2021-09-28 16:07:10" "2021-09-28 14:24:51" ...
##  $ ended_at          : POSIXct[1:756147], format: "2021-09-28 16:09:54" "2021-09-28 14:40:05" ...
##  $ start_station_name: chr [1:756147] NA NA NA NA ...
##  $ start_station_id  : chr [1:756147] NA NA NA NA ...
##  $ end_station_name  : chr [1:756147] NA NA NA NA ...
##  $ end_station_id    : chr [1:756147] NA NA NA NA ...
##  $ start_lat         : num [1:756147] 41.9 41.9 41.8 41.8 41.9 ...
##  $ start_lng         : num [1:756147] -87.7 -87.6 -87.7 -87.7 -87.7 ...
##  $ end_lat           : num [1:756147] 41.9 42 41.8 41.8 41.9 ...
##  $ end_lng           : num [1:756147] -87.7 -87.7 -87.7 -87.7 -87.7 ...
##  $ member_casual     : chr [1:756147] "casual" "casual" "casual" "casual" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
```

```
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m10_2021)
```

```
## spec_tbl_df [631,226 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:631226] "620BC6107255BF4C" "4471C70731AB2E45" "26CA69D43D15EE14" "3629
##  $ rideable_type     : chr [1:631226] "electric_bike" "electric_bike" "electric_bike" "electric_bike
##  $ started_at        : POSIXct[1:631226], format: "2021-10-22 12:46:42" "2021-10-21 09:12:37" ...
##  $ ended_at          : POSIXct[1:631226], format: "2021-10-22 12:49:50" "2021-10-21 09:14:14" ...
##  $ start_station_name: chr [1:631226] "Kingsbury St & Kinzie St" NA NA NA ...
##  $ start_station_id  : chr [1:631226] "KA1503000043" NA NA NA ...
##  $ end_station_name  : chr [1:631226] NA NA NA NA ...
##  $ end_station_id    : chr [1:631226] NA NA NA NA ...
##  $ start_lat         : num [1:631226] 41.9 41.9 41.9 41.9 41.9 ...
##  $ start_lng         : num [1:631226] -87.6 -87.7 -87.7 -87.7 -87.7 ...
##  $ end_lat           : num [1:631226] 41.9 41.9 41.9 41.9 41.9 ...
##  $ end_lng           : num [1:631226] -87.6 -87.7 -87.7 -87.7 -87.7 ...
##  $ member_casual     : chr [1:631226] "member" "member" "member" "member" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m11_2021)
```

```
## spec_tbl_df [359,978 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:359978] "7C00A93E10556E47" "90854840DFD508BA" "0A7D10CDD144061C" "2F3B
```

```
##  $ rideable_type     : chr [1:359978] "electric_bike" "electric_bike" "electric_bike" "electric_bike"
##  $ started_at        : POSIXct[1:359978], format: "2021-11-27 13:27:38" "2021-11-27 13:38:25" ...
##  $ ended_at          : POSIXct[1:359978], format: "2021-11-27 13:46:38" "2021-11-27 13:56:10" ...
##  $ start_station_name: chr [1:359978] NA NA NA NA ...
##  $ start_station_id  : chr [1:359978] NA NA NA NA ...
##  $ end_station_name  : chr [1:359978] NA NA NA NA ...
##  $ end_station_id    : chr [1:359978] NA NA NA NA ...
##  $ start_lat         : num [1:359978] 41.9 42 42 41.9 41.9 ...
##  $ start_lng         : num [1:359978] -87.7 -87.7 -87.7 -87.8 -87.6 ...
##  $ end_lat           : num [1:359978] 42 41.9 42 41.9 41.9 ...
##  $ end_lng           : num [1:359978] -87.7 -87.7 -87.7 -87.8 -87.6 ...
##  $ member_casual     : chr [1:359978] "casual" "casual" "casual" "casual" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

```
str(m12_2021)
```

```
## spec_tbl_df [247,540 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
##  $ ride_id           : chr [1:247540] "46F8167220E4431F" "73A77762838B32FD" "4CF42452054F59C5" "3278
##  $ rideable_type     : chr [1:247540] "electric_bike" "electric_bike" "electric_bike" "classic_bike"
##  $ started_at        : POSIXct[1:247540], format: "2021-12-07 15:06:07" "2021-12-11 03:43:29" ...
##  $ ended_at          : POSIXct[1:247540], format: "2021-12-07 15:13:42" "2021-12-11 04:10:23" ...
##  $ start_station_name: chr [1:247540] "Laflin St & Cullerton St" "LaSalle Dr & Huron St" "Halsted St
##  $ start_station_id  : chr [1:247540] "13307" "KP1705001026" "KA1504000117" "KA1504000117" ...
##  $ end_station_name  : chr [1:247540] "Morgan St & Polk St" "Clarendon Ave & Leland Ave" "Broadway &
##  $ end_station_id    : chr [1:247540] "TA1307000130" "TA1307000119" "13137" "KP1705001026" ...
##  $ start_lat         : num [1:247540] 41.9 41.9 41.9 41.9 41.9 ...
##  $ start_lng         : num [1:247540] -87.7 -87.6 -87.6 -87.6 -87.7 ...
##  $ end_lat           : num [1:247540] 41.9 42 41.9 41.9 41.9 ...
##  $ end_lng           : num [1:247540] -87.7 -87.7 -87.6 -87.6 -87.6 ...
##  $ member_casual     : chr [1:247540] "member" "casual" "member" "member" ...
##  - attr(*, "spec")=
##   .. cols(
##   ..   ride_id = col_character(),
##   ..   rideable_type = col_character(),
##   ..   started_at = col_datetime(format = ""),
##   ..   ended_at = col_datetime(format = ""),
##   ..   start_station_name = col_character(),
##   ..   start_station_id = col_character(),
```

```
##   ..   end_station_name = col_character(),
##   ..   end_station_id = col_character(),
##   ..   start_lat = col_double(),
##   ..   start_lng = col_double(),
##   ..   end_lat = col_double(),
##   ..   end_lng = col_double(),
##   ..   member_casual = col_character()
##   .. )
##  - attr(*, "problems")=<externalptr>
```

All columns assigned correctly. Check No further action required.

Combining checked data frames: !!! **WARNING, chunk crashing R. Run syntax in console.** !!!

```
all_trips <- bind_rows(m02_2021, m03_2021, m04_2021, m05_2021, m06_2021, m07_2021, m08_2021, m09_2021, r
```

Adding columns: Date, month, day, year, day of week.

```
all_trips$date <- as.Date(all_trips$started_at) #The default format is yyyy-mm-dd
all_trips$month <- format(as.Date(all_trips$date), "%m")
all_trips$day <- format(as.Date(all_trips$date), "%d")
all_trips$year <- format(as.Date(all_trips$date), "%Y")
all_trips$day_of_week <- format(as.Date(all_trips$date), "%A")
```

Adding ride length calculation:

```
all_trips$ride_length <- difftime(all_trips$ended_at,all_trips$started_at)
```

Converting ride length from factor to numeric:

```
is.factor(all_trips$ride_length)
```

```
## [1] FALSE
```

```
all_trips$ride_length <- as.numeric(as.character(all_trips$ride_length))
is.numeric(all_trips$ride_length)
```

```
## [1] TRUE
```

Cleaning bad data, getting rid of values for ride length less than zero: !!! **WARNING, chunk crashing R. Run syntax in console.** !!

```
all_trips_v2 <- all_trips[!(all_trips$ride_length<0),]
```

Check for NA's in ride_length:

```
summary(all_trips_v2$ride_length)
```

```
##    Min. 1st Qu.  Median    Mean 3rd Qu.    Max.
##       0     403     717    1316    1303 3356649
```

Removing NA's if needed: Wasn't the case, no NA's found. **Code referenced for future uses** all_trips_v3 <- all_trips_v2[complete.cases(all_trips_v2),] #Creates a new DF without NA's

```
mean(all_trips_v2$ride_length) #straight average (total ride length / rides)
```

Descriptive analysis

```
## [1] 1315.679
```

```
median(all_trips_v2$ride_length) #midpoint number in the ascending array of ride lengths
```

```
## [1] 717
```

```
max(all_trips_v2$ride_length) #longest ride
```

```
## [1] 3356649
```

```
min(all_trips_v2$ride_length) #shortest ride
```

```
## [1] 0
```

Summary:

```
summary(all_trips_v2$ride_length)
```

```
##    Min. 1st Qu.  Median    Mean 3rd Qu.    Max.
##       0     403     717    1316    1303 3356649
```

Casual users x members comparison:

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual, FUN = mean)
```

```
##   all_trips_v2$member_casual all_trips_v2$ride_length
## 1                     casual                1922.1339
## 2                     member                 816.4328
```

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual, FUN = median)
```

```
##   all_trips_v2$member_casual all_trips_v2$ride_length
## 1                     casual                       957
## 2                     member                       574
```

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual, FUN = max)
```

```
##   all_trips_v2$member_casual all_trips_v2$ride_length
## 1                     casual                   3356649
## 2                     member                     93596
```

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual, FUN = min)
```

```
##   all_trips_v2$member_casual all_trips_v2$ride_length
## 1                     casual                       0
## 2                     member                       0
```

Average ride time by each day for members vs casual users:

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual + all_trips_v2$day_of_week, FUN = mean)
```

```
##    all_trips_v2$member_casual all_trips_v2$day_of_week all_trips_v2$ride_length
## 1                      casual                  domingo                2253.5312
## 2                      member                  domingo                 939.1112
## 3                      casual            quarta-feira                1664.7196
## 4                      member            quarta-feira                 766.3520
## 5                      casual            quinta-feira                1669.3015
## 6                      member            quinta-feira                 765.2519
## 7                      casual                  sábado                2084.9851
## 8                      member                  sábado                 914.4283
## 9                      casual           segunda-feira                1915.5870
## 10                     member           segunda-feira                 791.4723
## 11                     casual             sexta-feira                1822.0201
## 12                     member             sexta-feira                 799.0695
## 13                     casual             terça-feira                1676.1845
## 14                     member             terça-feira                 767.1502
```

Average ride time by each day for members vs causal users (ordered):

```
all_trips_v2$day_of_week <- ordered(all_trips_v2$day_of_week, levels=c("domingo", "segunda-feira", "ter
```

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual + all_trips_v2$day_of_week, FUN = mean)
```

```
##    all_trips_v2$member_casual all_trips_v2$day_of_week all_trips_v2$ride_length
## 1                      casual                  domingo                2253.5312
## 2                      member                  domingo                 939.1112
## 3                      casual           segunda-feira                1915.5870
## 4                      member           segunda-feira                 791.4723
## 5                      casual             terça-feira                1676.1845
## 6                      member             terça-feira                 767.1502
## 7                      casual            quarta-feira                1664.7196
## 8                      member            quarta-feira                 766.3520
## 9                      casual            quinta-feira                1669.3015
## 10                     member            quinta-feira                 765.2519
## 11                     casual                  sábado                2084.9851
## 12                     member                  sábado                 914.4283
```

```
all_trips_v2 %>%
  mutate(weekday = wday(started_at, label = TRUE)) %>%  #creates weekday field using wday()
  group_by(member_casual, weekday) %>%                  #groups by usertype and weekday
  summarise(number_of_rides = n()                       #calculates the number of rides and average dur
  ,average_duration = mean(ride_length)) %>%            # calculates the average duration
  arrange(member_casual, weekday)                       # sorts
```

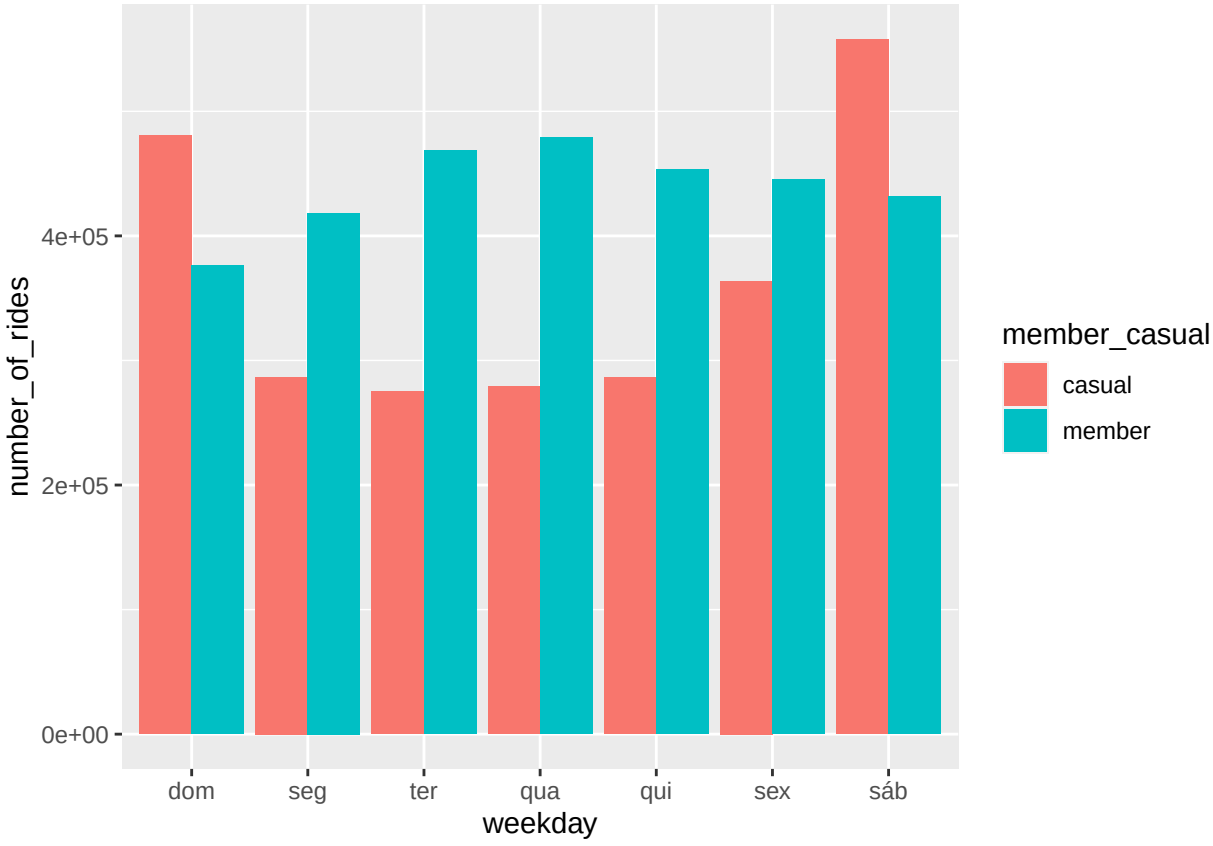
```
## `summarise()` has grouped output by 'member_casual'. You can override using the `.groups` argument.
```

```
## # A tibble: 14 x 4
## # Groups:   member_casual [2]
##    member_casual weekday number_of_rides average_duration
##    <chr>         <ord>             <int>            <dbl>
##  1 casual        dom              480755            2254.
##  2 casual        seg              286714            1916.
##  3 casual        ter              274900            1676.
##  4 casual        qua              279243            1665.
##  5 casual        qui              286259            1669.
##  6 casual        sex              363696            1822.
##  7 casual        sáb              557782            2085.
##  8 member        dom              376239             939.
##  9 member        seg              418443             791.
## 10 member        ter              468695             767.
## 11 member        qua              478734             766.
## 12 member        qui              453563             765.
## 13 member        sex              445130             799.
## 14 member        sáb              431701             914.
```

```
all_trips_v2 %>%
  mutate(weekday = wday(started_at, label = TRUE)) %>%
  group_by(member_casual, weekday) %>%
  summarise(number_of_rides = n()
            ,average_duration = mean(ride_length)) %>%
  arrange(member_casual, weekday)  %>%
  ggplot(aes(x = weekday, y = number_of_rides, fill = member_casual)) +
  geom_col(position = "dodge")
```

Number of rides per Rider Type:

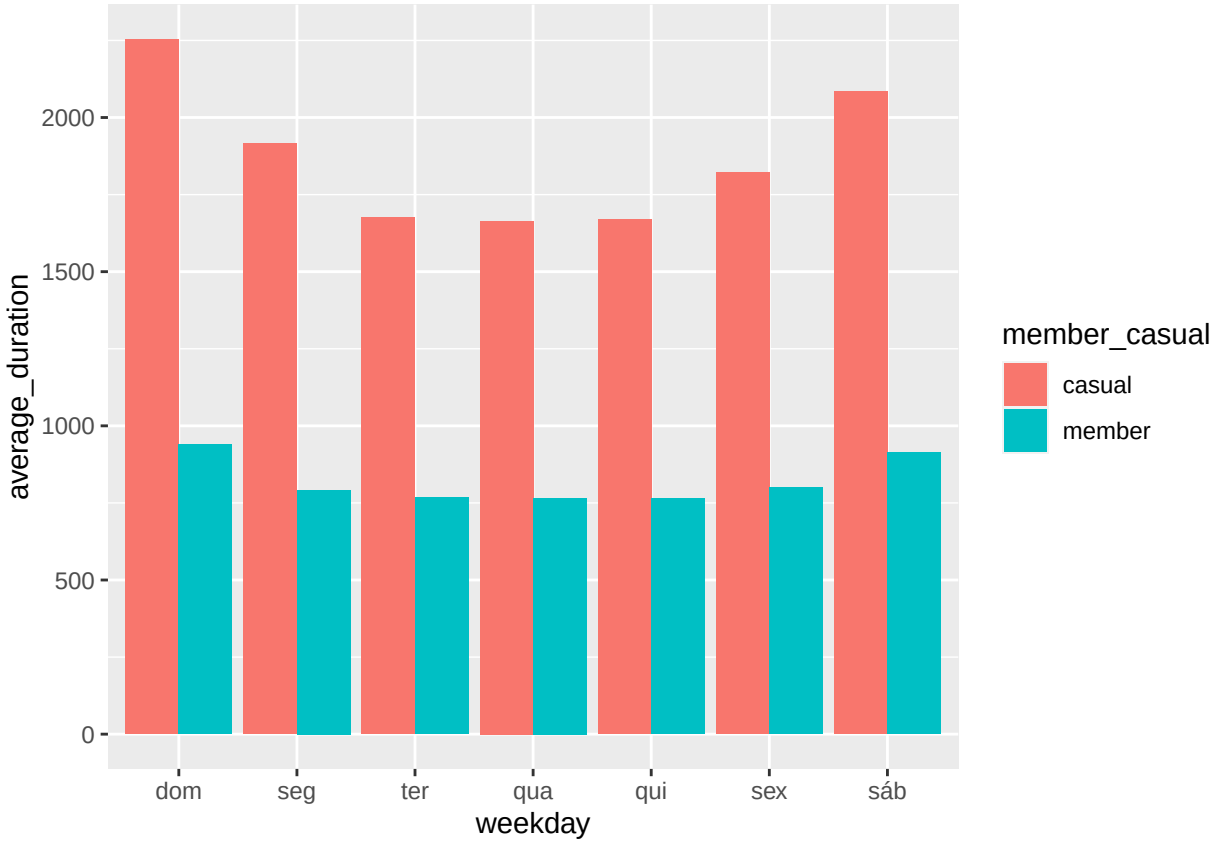
```
## `summarise()` has grouped output by 'member_casual'. You can override using the `.groups` argument.
```




```
all_trips_v2 %>%
  mutate(weekday = wday(started_at, label = TRUE)) %>%
  group_by(member_casual, weekday) %>%
  summarise(number_of_rides = n()
            ,average_duration = mean(ride_length)) %>%
  arrange(member_casual, weekday)  %>%
  ggplot(aes(x = weekday, y = average_duration, fill = member_casual)) +
  geom_col(position = "dodge")
```

Average trip duration:

```
## `summarise()` has grouped output by 'member_casual'. You can override using the `.groups` argument.
```



File export for further analysis: