#### **HCI** Qui trình thiết kế

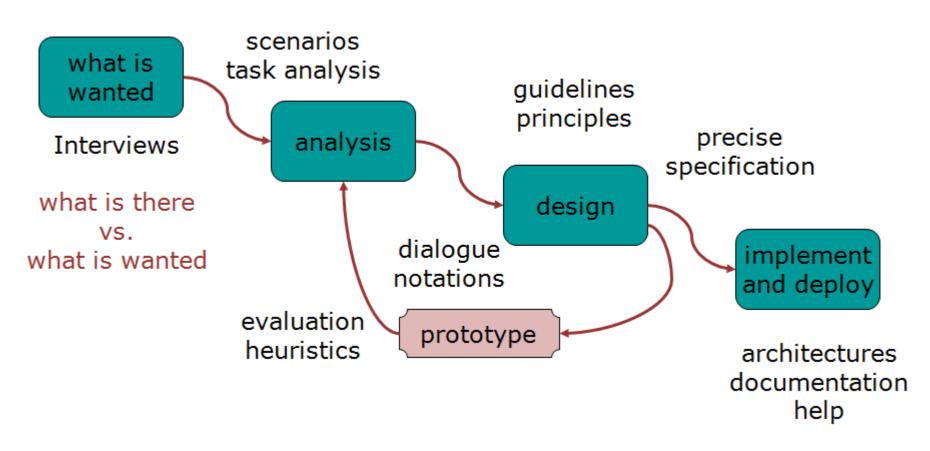
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#### Nội dung

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#### Qui trình thiết kế



[Dix et al, p.195]

#### Yêu cầu

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#### Phân tích

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#### Thiết kế

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 $\begin{array}{ccc} - & & \\ - & \longrightarrow & \end{array}$ 

#### Lặp lại và prototype

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#### Cài đặt và triển khai

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#### Norman's 7 Principles

- 1. Use both knowledge in the world and knowledge in the head.
- 2. Simplify the structure of tasks.
- 3. Make things visible: bridge the gulfs of Execution and Evaluation.
- 4. Get the mappings right.
- 5. Exploit the power of constraints, both natural and artificial.
- 6. Design for error.
- 7. When all else fails, standardize.

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#### Shneiderman's 8 Golden Rules

- 1. Strive for consistency
- 2. Enable frequent users to use shortcuts
- 3. Offer informative feedback
- 4. Design dialogs to yield closure
- 5. Offer error prevention and simple error handling
  - 6. Permit easy reversal of actions
  - 7. Support internal locus of control
  - 8. Reduce short-term memory load

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