



## Zenvora Consulting - Terms & Conditions

### **1. Acceptance**

Using our services means you accept all company policies.

### **2. Advance Payment**

Minimum 2% advance is mandatory and non-refundable.

### **3. Refund Policy**

Advance payments are non-refundable once work starts.

### **4. Project Payment**

50% payment at start, full payment before deployment.

### **5. Cancellation**

Client cancellation after work starts is non-refundable.

### **6. Client Responsibility**

Client is responsible for legal usage of developed products.

### **7. NDA**

Confidentiality applies to both parties.

### **8. Maintenance & Hosting**

Covered only under agreed contract.

### **9. Payment Timeline**

Delayed payments may suspend services.

### **10. Employee Qualification**

Technical + business knowledge required.

### **11. Intellectual Property**

Ownership transferred after full payment.

### **12. Limitation of Liability**

Company not liable for misuse.

### **13. Illegal Activities & FIR Responsibility**

If any client develops, operates, or uses a website/app for illegal activities, fraud, or unlawful purposes, and any FIR, legal notice, police case, or government action is taken, the entire responsibility shall be of the client. Zenvora Consulting will not be liable under any circumstances.

**14. Governing Law**

Indian law applies.

**15. Modification**

Company may modify terms anytime.