**Joshua Lopez**

San Jose, CA | 408.393.8018 | j.lopez1997@hotmail.com

**Education**

**Bachelor of Science, Computer Information Technology, Oral Roberts University**

2015 - 2019

**Skills**

**Technical:** Web Development (HTML, CSS, JavaScript, PHP, Bootstrap, jQuery, LESS, learning React), Microsoft Windows OS, macOS, iOS (iPhone, iPad, etc.), Android, Microsoft Office (Word, PowerPoint, Excel, etc.), E-mail Software (Gmail, Outlook, etc.), SQL, MySQL, Technical Troubleshooting

**Soft:** Detail-Oriented, Critical Thinker, Punctual, Perseverant, Curious, Great Multi-Tasker

**Languages:** Native speaker in English and Spanish

**Experience**

**Apple, Sunnyvale, California – Data Annotation QA Specialist (Contractor via Kelly Services)**

April 2020 - Present

* Perform text annotation (in English & Spanish) for Apple’s System Intelligence and Machine Learning (SIML) department
* Conduct error analysis and identify error trends
* In charge of error trend reports and documentation

**Apple Store, Stanford, California – Product Specialist (Seasonal)**

November 2019 - January 2020

* Created positive energy and excitement around Apple products
* Delivered great customer service and helpful and detailed information to inquiring customers
* Provided helpful solutions to technical problems customers had with their Apple devices
* Helped customers choose the best device suited for their preferences and lifestyles
* Managed inventory and stocking

**Web Development Project, Oral Roberts University – Web Developer**

May 2019 - November 2019

* Developed a web application using HTML, CSS, PHP, SSH, & Linux that allows users to submit and run GAMESS (General Atomic and Molecular Electronic Structure System) input files on my university’s supercomputer
* Created a login and main menu page that helps users easily navigate the app

**EON Reality, Laval, France – Software Engineering Intern**

October 2018 - December 2018

* Built educational mobile applications using Unity software and the C# programming language
* Developed a mobile app called *Les Chaînes d’énergie dans les transports* for teaching children about the transfer of energy in certain vehicles
* Created a mobile app called *Aper* for teaching children about street signs and traffic law