# JEAN ERICK SIQUEIROS LEWIS

IT SUPPORT, SOFWARE DEVELOPER

## **Contact Info**

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## About me

I'm studying Computer Science at **UMOV Academy** with the goal of eventually becoming a Full-Stack developer. I've pursued various certifications in programming, Scrum methodology, cybersecurity, data analysis, and programming languages to enhance my knowledge. I possess the ability to self-learn and have a keen eye for details, English spoken 90%, have 7+ years on IT support to date.

## **Experience**

#### Ecoterra 2017 - 2023

IT Support, developer

I worked in the IT and networks department at that company, doing installation, maintenance and support on pc terminals, later a specialized area was created to develop software for internal use within the company. we were required to pursue careers related to the field of programming, along with taking multiple certifications in web development, Scrum methodology, databases, and cybersecurity, network cable, fiber optics installation and more.

### **Education**

2022 - present Umov Academy Degree in progress I am studying a degree in Computer Science Engineering, in addition to a diploma in Technology Project Management, currently holding a 9.8 GPA

2019 - 2021 prepa en línea Certificate High school specialized in Emerging Technologies for Administration and Management.

1999 - 2002 Instituto de computo e ingles Certificate Microsoft Office training, programming in C++, assembly, and computer equipment maintenance.

## Skills

IT Support
Team work

Windows
Desk Support

Web
Empathy

development • Python knowledge

Scrum
Fifteen years of experience in

• English 90% computer assembly and maintenance.

## Certifications

- The Complete JavaScript Course 2024
- Udemy CompTIA Security+ (SY0-701)
- · Udemy Complete Agile Scrum Course
- CS Structured Cabling Installer Technician
- · Udemy 100 Days of Python
- · And more in progress...