

QUALITY POLICY STATEMENT

We, at Greenserve, are committed to conducting business in a way that ensures that our Management System is well formulated and effectively implemented. We will manage these through compliance to our company's Management System and will review and improve the contents within it, ensuring the company continues to effectively manage it. The Management System shall be used to ensure that company activities and products and services comply with these Quality principles, these being:

- Comply will all customer requirements and applicable legislation, permits, codes of practice, contract terms, and other stakeholder expectations. Company compliance will be confirmed regularly by senior management
- Maintain our Management System, whilst continually seeking improvement
- Measure the effectiveness of the management system, to meet and continuously monitor progression towards targets
- Establish performance improvement objectives, and monitor performance and progress towards these objectives to ensure the desired quality is achieved
- Ensure that records are kept, to effectively control processes and monitor performance towards the company's Quality Objectives
- Greenserve will check that staff are trained, and partners, contractors and/or associates competent to a level that allows them to meet the required standards

We will encourage compliance with these principles through the implementation and operation of our Management System. Non-conformance will be identified and corrected. The Quality requirements of our Management System will be communicated widely so that all staff and partners, contractors and/or associates are aware of it and thus able to conform.

Our Policy will be reviewed annually or in response to improvement to our Management System.

Signed: Samir Ounnas

Position: Managing Director

Date: 14th September 2017