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Arrangements for residents affected by fire in Tai Po to replace identity cards and travel documents

The Immigration Department (ImmD) announced today (November 27) that residents affected by the fire at Wang Fuk Court in Tai Po may visit any Registration of Persons Office during office hours for the replacement of their Hong Kong identity card without an appointment. For the addresses and office hours of the offices, please refer to Annex I.

Similarly, affected residents who need to replace their Hong Kong Special Administrative Region travel documents may visit Immigration Headquarters or any Immigration Branch Office during office hours without an appointment. For the addresses and office hours of the offices, please refer to Annex II.

For more details about the arrangements, please visit the ImmD website (www.immd.gov.hk). For enquiries, please contact the ImmD by email (enquiry@immd.gov.hk) or by the enquiry hotline (2824 6111).

Ends/Thursday, November 27, 2025

Issued at HKT 15:35

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