



Customer Service: Knowledge Management

Course completed by Joshua Marc Masellones

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Top skills covered

Knowledge Management

A stylized, handwritten signature in black ink, appearing to read "Shea H".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: 90c86181ee4f524e8319cc485c0e8d78f7c203a7cfe3863902338c810fca98f1