

ARIJIT BASAK

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SUMMARY

- 12 years of experience in BFSI domain with 4+ years in project management, 7 years in software development, Performance engineering and tuning.
- Currently managing a 10+ member team to certify application and infrastructure scalability, stability for financial institutions and payments banks. It has resulted in 100 to 300% growth in online traffic and a 30-50% reduction in Infrastructure load.
- Spearheaded cost cutting initiative of moving from licensed Software like LoadRunner, QTP etc. to free-wares like JMeter, Selenium, ELK Stack resulting in savings of thousands of dollars in licensing cost. This has helped the company in successfully bidding for smaller NBFC clients.
- Been involved in complete product life cycle, starting from design review, to development, testing, implementation and post production support for various financial products on retail banking, loan management etc.
- Designed, implemented and imparted in-house training programs for team size of up to 30 members.

EMPLOYMENT

Fidelity Information Services India P Ltd, Bangalore, India (Senior Technology Lead)

2013 – Present

Jio Money/PayTM Payments Gateway Implementation (Jan 2017 – Jun 2017)

- Managed and coordinated with teams of developers, performance engineers and system administrators to identify, analyze hardware and application issues, find solution and prepare mitigation plan.
- Used ELK Stack for real-time application and infrastructure monitoring. This framework has been used to create dashboards for real-time monitoring of production environment.

Performance Certification of General Motors Finance DM Solutions (2016 July – Dec 2016).

- Completed performance certification for Default Manager Implementation for General Motors Finance.
- Led a team of Engineers/Tester to fine tune Webservice based middle-ware solution apart from ETL processes, batch jobs and online application.

Re-architecting of Defaulter Management Solutions (DM) (2014 Oct – Jun 2016).

- Collaborated with Business Executives, analyzed production data to identify Volume and Response time SLAs for the application and prepare Test Strategy.
- Led a team of performance Engineers/Tester to fine tune a SAP BO based ETL process, a set of Batch jobs and a Browser based application for helping Customer Support Executives manage delinquent and default loan accounts.

Teller Implementation for Bank of Ayudhya(Krungsri), Thailand (2013 Jun – 2014 Sept).

- Analyzed production data to identify the Non-Functional Requirements for the Online Teller Application based on J2EE architecture.
- Prepared Software Requirement Specifications (SRS) and Test Strategy.
- Managed project lifecycle including project scoping, resourcing and execution.
- Conducted weekly status meeting with CXO level executives.
- Built up a Non-functional Test team for South-East Asian implementations by managing recruitments, training and transition.
- Prepared and delivered multiple Client presentations on the Service Delivery Model for the Performance Certification team for ASEAN Clients.

Student at PGDBM program in XLRI, Jamshedpur

2012 Jun – 2013 May

Fidelity Information Services India P Ltd, Bangalore, India (Technology Lead)**2011 Jun – 2012 May**

- Providing Technical solutions in Infrastructure Management and S/W development for clients to achieve the performance goals for their production environment.
- Publishing Configuration Recommendation document for Retail Banking, Customer Servicing and Branch Maintenance Application for FIS which is still in use as Handbook for any new implementation.
- Preparing training materials on performance engineering/ testing methodologies.
- As an early member of the team, was involved in recruitment processes helping in building up the team from 3 to 10+ member team.

Infosys Technologies Ltd, Finacle Division (Product Technical Lead)**2008 – 2010**

- Acting as a technology lead managed a team of developers/testers to complete high watermark benchmarking of the online Retail Banking solution.
- Worked as a technical consultant for a leading bank in Israel identifying NFRs, infrastructure setup, resource augmentation and delivery.

Infosys Technologies Ltd, Finacle Division (Software Engineer)**2004 – 2008**

- Worked as a JAVA/J2EE developer on Retail Banking implementation of Finacle for a leading bank in Australia.

EDUCATION**XLRI, Xavier School of Management, Jamshedpur, India****2012 - 2013**

PGDM (General Management)

Jadavpur University, India**2000 – 2004**

Bachelor of Electrical Engineering.

Certification

NSE Certification(NCFM) on Commercial Banking in India

Oracle 1Z0 –007

TOOLS AND TECHNOLOGIES**Technology:** Java/J2EE, PL/SQL, Oracle, SQL Server**IDE:** Eclipse, NetBeans.**Server:** IBM WebSphere, Apache Tomcat.**O/S:** Windows, Unix.**Performance Testing Tools:** HP LoadRunner, JMeter.**Automation Tools:** Selenium.**APM Tools:** CA Wily Introscope, DynaTrace.**Project Management:** Microsoft Project Professional.**Defect Management:** JIRA, IBM ClearCase.**Log management:** Elastic Stack(ELK).