|  |  |  |
| --- | --- | --- |
| **ARIJIT BASAK** | | |
| +91-9986913770 | [arijit.basak@gmail.com](mailto:arijit.basak@gmail.com) | | |
| **SUMMARY** | | |
| * 12 years of experience in BFSI domain with 4+ years in project management, 7 years in software development, Performance engineering and tuning. * Currently managing a 10+ member team to certify application and infrastructure scalability, stability for financial institutions and payments banks. It has resulted in 100 to 300% growth in online traffic and a 30-50% reduction in Infrastructure load. * Spearheaded cost cutting initiative of moving from licensed Software like LoadRunner, Splunk etc. to free-wares like JMeter, ELK Stack resulting in savings of thousands of dollars in licensing cost. This has helped the company in successfully bidding for smaller NBFC clients. * Been involved in complete product life cycle, starting from design review, to development, testing, implementation and post production support for various financial products on retail banking, loan management etc. * Designed, implemented and imparted in-house training programs for team size of up to 30 members. | | |
| **EMPLOYMENT** | | |
| **Fidelity Information Services India P Ltd, Bangalore, India (Senior Technology Lead)** | | 2013 – Present |
| **Jio Money/PayTM Payments Gateway Implementation (Jan 2017 – Jun 2017)**   * Managed and coordinated with teams of developers, performance engineers and system administrators to identify, analyze hardware and application issues, find solution and prepare mitigation plan. * Used ELK Stack for real-time application and infrastructure monitoring. This framework has been used to create dashboards for real-time monitoring of production environment. | | |
| **Performance Certification of General Motors Finance DM Solutions (2016 July – Dec 2016).**   * Completed performance certification for Default Manager Implementation for General Motors Finance. * Led a team of Engineers/Tester to fine tune Webservice based middle-ware solution apart from ETL processes, batch jobs and online application. | | |
| **Re-architecting of Defaulter Management Solutions (DM) (2014 Oct – Jun 2016).**   * Collaborated with Business Executives, analyzed production data to identify Volume and Response time SLAs for the application and prepare Test Strategy. * Led a team of performance Engineers/Tester to fine tune a SAP BO based ETL process, a set of Batch jobs and a Browser based application for helping Customer Support Executives manage delinquent and default loan accounts. | | |
| **Teller Implementation for Bank of Ayudhya(Krungsri), Thailand (2013 Jun – 2014 Sept).** | | |
| * Analyzed production data to identify the Non-Functional Requirements for the Online Teller Application based on J2EE architecture. * Prepared Software Requirement Specifications (SRS) and Test Strategy. * Managed project lifecycle including project scoping, resourcing and execution. * Conducted weekly status meeting with CXO level executives. * Built up a Non-functional Test team for South-East Asian implementations by managing recruitments, training and transition. * Prepared and delivered multiple Client presentations on the Service Delivery Model for the Performance Certification team for ASEAN Clients. | | |
| **Student at PGDBM program in XLRI, Jamshedpur** | | **2012 Jun – 2013 May** |
| **Fidelity Information Services India P Ltd, Bangalore, India (Technology Lead)** | | **2011 Jun – 2012 May** |
| * Providing Technical solutions in Infrastructure Management and S/W development for clients to achieve the performance goals for their production environment. * Publishing Configuration Recommendation document for Retail Banking, Customer Servicing and Branch Maintenance Application for FIS which is still in use a as Handbook for any new implementation. * Preparing training materials on performance engineering/ testing methodologies. * As an early member of the team, was involved in recruitment processes helping in building up the team from 3 to 10+ member team. | | |
| **Infosys Technologies Ltd, Finacle Division (Product Technical Lead)** | | **2008 – 2010** |
| * Acting as a technology lead managed a team of developers/testers to complete high watermark benchmarking of the online Retail Banking solution. * Worked as a technical consultant for a leading bank in Israel identifying NFRs, infrastructure setup, resource augmentation and delivery. | | |
| **Infosys Technologies Ltd, Finacle Division (Software Engineer)** | **2004 – 2008** | |
| * Worked as a JAVA/J2EE developer on Retail Banking implementation of Finacle for a leading bank in Australia. | | |

|  |  |
| --- | --- |
| **EDUCATION** | |
| **XLRI, Xavier School of Management, Jamshedpur, India**  PGDM (General Management) | **2012 - 2013** |
| **Jadavpur University, India**  Bachelor of Electrical Engineering. | **2000 – 2004** |
| **Certification** |  |
| NSE Certification(NCFM) on Commercial Banking in India |  |
| Oracle 1Z0 –007 |  |
|  | |
| **TOOLS AND TECHNOLOGIES** | |
| **Technology:** Java/J2EE, PL/SQL, Oracle, SQL Server  **IDE:** Eclipse, NetBeans.  **Server:** IBM WebSphere, Apache Tomcat, JBoss.  **O/S:** Windows, Unix.  **Monitoring Tool:** SAR, NMON, Perfmon etc.  **Performance Testing Tools:** HP LoadRunner, JMeter.  **APM Tools:** CA Wily Introscope, DynaTrace, AppDynamics.  **Project Management:** Microsoft Project Professional.  **Defect Management:** JIRA, IBM ClearCase.  **Log management:** Elastic Stack(ELK). | |