SIMEON P. HENDRICKS

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SUMMARY

Software Engineer with 10+ years of experience in operations and project management. Solution-driven, lean and six-sigma focused, team building and detail-oriented, to lead teams to solve client pain points. Proven to develop strong relationships across cultures and teams to provide leadership in a fast-paced environment.

COMPETENCIES & SKILLS

Certified Scrum Master	Agile Methodologies	Project Management	Six Sigma Green Belt
HTML, CSS, & JavaScript	MongoDB, Express, React and Node	Python and Django	Strategic Planning
Product Inspection	Procedures Development	Stakeholder Relations	Quality Assurance

EXPERIENCE

Firefighter | Atlanta Fire Rescue Department, Atlanta GA   *Sept. 2018 – August 2022*
- Collaborated across teams to deploy Hazardous Crisis Management for Acts of God and human error to protect the safety and well being of life and property.
- Developed and implemented high intensity fire, EMT training for teams of 12+ increasing safety standards by 5% year over year.
- Implement inspections, audits and quality insurance, internally and with stakeholders to ensure that physical infrastructures meet city and state code and regulations.

Service Manager | Massey Services Inc | Atlanta GA   *March 2018 – Sept. 2018*
- Orchestrated 90% efficiency of production flow for a multi-million dollar service center that serviced a customer base of over 200 miles.
- Mobilized a team of 20 service technicians responsible for ensuring customer satisfaction and world class quality.
- Managed short and obtainable projects through Lean Methodologies to improve service technicians productivity by 10% month over month.
- Owned an annual budget of $400,000, ensuring no oversights or mismanagement of funds through budget analysis and routine audits.

Locomotive Service Manager | CSX Transportation| Buffalo NY   *Jan 2013 – July 2017*
- Managed a team of 60 mechanical employees, providing trainings for and oversight of freight car and locomotive operations.
- Coordinated and maintained all business operations for Buffalo Service Center and Line of Road operations.
- Managed the handling, and maintenance of hazardous and safety protocols and procedures, including but not limited to Federal Railroad Administration guidelines, Environmental Protection Agency policies and SOPs/SOGs of CSX Transportation.

PROJECTS

Doctor's Portal | General Assembly Immersive   October 2022
- A full-stack application utilizing the Python-based Django Web Framework for an interactive portal for doctor's.

Travel XP.Log | General Assembly Immersive   September 2022
- A full-stack application utilizing MongoDB, Express, React, Node, vanilla CSS, Heroku, and Netlify for a full user interface experience.

Cattle Caller | General Assembly Immersive   September 2022
- A full-stack application utilizing Node, Express, MongoDB, CSS, Bootstrap and Heroku with functionality of full CRUD.

Let's-Get-Quote-ie!!! | General Assembly Immersive   *August 2022*
- A web-app utilizing HTML, CSS and JavaScript that renders random quotes and pictures.

EDUCATION

General Assembly Software Engineering Immersive, Remote   October 2022
Software Engineering Fellow
University of North Carolina at Chapel Hill, Chapel-Hill, NC   *2017*
Kenan-Flagler Business School CSK Transportation Emerging Leader
North Carolina A&T State University, Greensboro, NC   *December 2012*

Master of Science, Agricultural Education
Completed: 18 credits

North Carolina A&T State University, Greensboro, NC   *December 2011*
Bachelor of Science, Industrial Systems Engineering
Certification: Waste Management

Certifications:

Scrum Alliance   *September 2022*
Certified ScrumMaster® (CSM®)