

New York's Statewide Pressure Ulcer Improvement Initiative

**CMS Region 2
Third Annual Stakeholders'
Conference**

September 28, 2010

Pressure Ulcer Overview

- ◆ **CMS' national nursing home pressure ulcer goal – average less than 8.6%.**
- ◆ **NYS' average QM rate of high-risk residents with pressure ulcers 13%*. (* Source: Advancing Excellence campaign – 9/17/2010)**
- ◆ **The initiative to reduce pressure ulcer rates is a shared goal: state, federal, provider associations and providers.**

Pressure Ulcers Are A Patient Safety Issue that:

- ◆ **Are one of the five most common problems experienced by patients in healthcare facilities.**
- ◆ **Are both high cost and high volume adverse events - the majority of which can be prevented.**
 - In 2006, the mean cost of treating a patient with the primary diagnosis of PU in a hospital was \$1200/day.*
 - In a 2008 study, SNF Residents' with Stage II pressure ulcers, median healing time was 46 days.* *
 - In 2006, about 54% of hospitalized patients with a primary or secondary diagnosis of PU were discharged to a SNF.*
- ◆ **Negatively impact quality of life by causing pain, reducing mobility, and inhibiting one's overall feeling of wellbeing**

Sources: *NQF: National Voluntary Consensus for Developing a framework for Measuring Quality for Prevention and Management of Pressure Ulcers: April 8, 2009, and AHRQ Statistical Brief #64 Dec.2008; **Journal American Geriatric Society 56: 1252-1258,2008

Move That Rate!

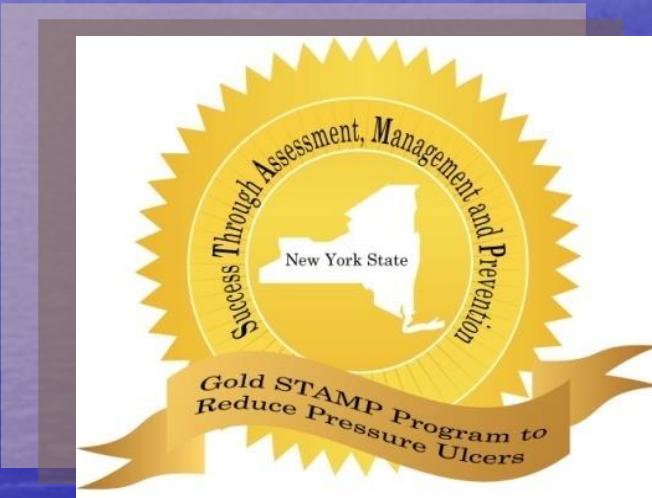
- ◆ Include Healthcare Partners from *across the continuum*.
- ◆ Provide training on building a *strong collaborative*.
- ◆ Build Awareness that *pressure ulcers are a shared responsibility*.
- ◆ Share *best practices*.

Pressure Ulcer Initiative Promoting Gold Standards

Leaders from the hospital, nursing home, and home care programs are spearheading a new, cross-setting, coordinated pressure ulcer quality improvement initiative called **Gold Success Through Assessment, Management, and Prevention (STAMP) Program**



Defining the *Gold STAMP* Program in New York State



Success Through:
◆ **Assessment**

◆ **Management**
◆ **Prevention**



Gold STAMP Partners

CONTINUING CARE LEADERSHIP COALITION
CENTERS FOR MEDICARE & MEDICAID SERVICES REGION II
EMPIRE STATE ASSOCIATION OF ASSISTED LIVING
GREATER NEW YORK HOSPITAL ASSOCIATION
GREATER NEW YORK HEALTH CARE FACILITIES ASSOCIATION
HEALTHCARE ASSOCIATION OF NEW YORK STATE
HOME CARE ASSOCIATION OF NEW YORK STATE
HOSPICE AND PALLIATIVE CARE ASSOCIATION OF NEW YORK STATE
IPRO
KRASNOFF QUALITY MANAGEMENT INSTITUTE
(DIVISION OF NORTH SHORE-LIJ HEALTH SYSTEM)
NEW YORK STATE ASSOCIATION OF COUNTIES
NEW YORK STATE DEPARTMENT OF HEALTH
NEW YORK STATE HEALTH FACILITIES ASSOCIATION
NEW YORK STATE ASSOCIATION OF HEALTHCARE PROVIDERS
NEW YORK ASSOCIATION OF HOMES & SERVICES FOR THE AGING



Gold STAMP Mission Statement

The **Gold STAMP Program** to Reduce Pressure Ulcers in New York State is a coalition of organizations convened to provide evidence-based resources and education across the continuum of care in order to improve the assessment, management, and prevention of pressure ulcers.



Gold STAMP Goals

- ◆ Provide Information and Education.
- ◆ Promote Collaboration and Communication.
- ◆ Provide Strategic Direction and support for Performance Measurement.
- ◆ Ensure Care Transition



Gold STAMP Objectives

- ◆ Electronic resource guide
- ◆ Communication within and across the continuum
- ◆ Education promoting evidence-based pressure ulcer improvement within and between settings.
- ◆ Support and strategic direction in use of **Gold STAMP** tools and resources



Gold STAMP Coalition Structure

- ◆ **Steering Committee**
- ◆ **Full Committee**
- Focused Workgroups**
 - Clinical**
 - Data Management**
 - Care Transitions**
 - Program Planning/Funding**

Gold STAMP Organizational Profile

Self-Assessment of Key Processes Related to Pressure Ulcer Prevention and Management

- Designed to support provider assessment of current program, policies and procedures
- Assist in identifying opportunities to strengthen current internal systems and processes
- Facilitate interdisciplinary review and implementation of improvement strategies
- Support implementation of cross-setting information sharing and care coordination

Gold STAMP Organizational Profile

Design and Development

- MedQIC *Organization Assessment Checklists for Pressure Ulcers*
- NYS DOH Facility Profile: *Self Assessment of Key Processes Related to Pressure Ulcer Prevention and Healing*
- Gold STAMP Clinical Work Group direct care provider expertise
- Review and feedback from Gold STAMP Steering and Full Committee membership
- Pilot test of tool by acute care hospital, skilled nursing facility and home health provider setting representatives

Gold STAMP Organizational Profile

Implementation Plan

- Organizational Self Assessment Tool will serve as a first step for comprehensive review of current pressure ulcer assessment, prevention and treatment programs
- Gold STAMP Pressure Ulcer Resource Guide will serve as second step to provide guidance on recommended practices and supporting evidence tools and resources to support performance improvement strategy implementation

Gold STAMP Pressure Ulcer Resource Guide

Design and Development

- Easy to use resource guide with electronic link to access Web site where resource/tool is housed
- Organized by Domains:
 - Care Management
 - Quality Improvement & performance Measurement
 - Organizational Systems
 - Prevention
 - Treatment Modalities
 - Communication
 - Documentation
 - Education
 - Regulatory Information

Gold STAMP

Breakout Session #1

Gold STAMP Pressure Ulcer Resource Guide

- Introductory Section incorporates:
 - Gold STAMP Overview
 - Pressure Ulcers: Patient Safety Issue
 - Guidance on how to use the Resource Guide
 - Application of the Performance Improvement Model
 - Quality Improvement Action Plan Template
- Provides description of each of the tools/resources
- Will incorporate a cross walk with Self Assessment Tool questions so providers can easily search topic specific resources

Gold STAMP Pressure Ulcer Resource Guide

Pressure Ulcer Resource Guide

| Domain | Description Source |
|--|---|
| Education Nursing Home Staff | Anna and Harry Borum Center for Gerontological Research This is a joint program of the UCLA School of Medicine and the Jewish Home for the Aging of Greater Los Angeles. This site offers nursing home staff the tools and guidance they need to do just that. Here you'll find protocols, guidelines, and other support information to help your facility improve care in six areas that profoundly affect residents' quality of life and well-being. http://borun.medsch.ucla.edu/default.htm |
| Education Staff Patient Family Quality Improvement | Medicare Quality Improvement Community (MedQIC) - Pressure Ulcer Information The Medicare Quality Improvement Community (MedQIC) Web site is a free on-line resource for quality improvement interventions and associated tools, toolkits, presentations, and links to other resources. MedQIC is founded on the principle of sharing resources created or endorsed by Quality Improvement Organizations (QIOs). These quality improvement resources are shared within the QIO community and with the health care providers they serve. The content framework for the Web site is based on the Centers for Medicare & Medicaid (CMS) 9th Scope of Work contract. The contract prioritizes the work of the QIOs into themes, categories, and measures. http://www.medqic.org/dcs/ContentServer?clid=1098482995360&pagename=Medqic%2FContent%2FParentShellTemplate&parentName=Topic&c=MQParents |
| Education Nursing Home Staff | Michigan Process Guideline for the Prevention and Management of Pressure Ulcers (February 24, 2003) This document was originally prepared in February 2003, but contains documents and tools to improve prevention and management of pressure ulcers for nursing home residents in the state of Michigan. http://www.michigan.gov/documents/cls_fns_bhs_pressure_ulcer_document_59000_7.pdf |

Gold STAMP Pressure Ulcer Resource Guide

Implementation

- Ongoing “living” document with any identified updates incorporated on a quarterly basis
- Housed electronically on the NYS DOH and each of the Gold STAMP partner organization Web sites
- Introduction to Organizational Self-Assessment Tool and Resource Guide will be provided on 10/04/10 teleconference launch
 - Testimonials from pilot test acute care hospital, skilled nursing facility and home care representatives

Gold STAMP

Breakout Session #2

Gold Stamp Next Steps

- **Develop and provide Gold STAMP information and material to be available on all provider websites**
- **Promote collaboration within and between care settings**
- **Utilize a standard measurement system to reduce Pressure Ulcers**
- **Standardize a definition of Pressure Ulcers to improve evaluation and measurement**

Gold Stamp Next Steps

Statewide Teleconference:
Monday October 4th 10:30am-Noon

10:30-10:35 – Welcome/Opening

10:35-11:05 – Environment of Quality

 Introduce Gold STAMP Program

 CMS (invited) and DOH

11:05-11:45 – Organizational Self-Assessment Tool and

 Resource Guide – Pilot Test Team (Hospital,
 Nursing Home, and Home Care Staff)

11:45-11:55 – Q and A

11:55-12:00 – Gold STAMP Program Next Steps

Continued...

Statewide Regional Conferences:

A series of Regional Conferences will be held throughout the state, beginning:

November 10th in Albany at HANY'S

and

November 22nd in NYC at CCLC

**Dates in Long Island and Western NY
are TBD for early 2011**

Thank You !

Contact Information

Jacqueline Pappalardi

jop01@health.state.ny.us

Debora LeBarron

dlebarro@hanys.org

Sara Butterfield

sbutterfield@nyqio.sdps.org