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# "EMPOWERING PEOPLE FOR LONG TERM SUCCESS"

A Step Backwards
for
Continuous Improvement



# Objectives

- Company Overview
- Introduce an Old Process
- Discuss How We Got Here
- Provide Tools
- Demonstrate How It Works
- Discuss How It Can Be Used



#### Plum Creek

- Small Timber Company
- NW Montana
- Over 1 Million Acres
- Large Employer
- Self Insured
- Grow Trees
- Manage Natural Resources
- Harvest Timber
- Manufacture Lumber, Plywood, MDF



### Rest of the Story

- Headquarters Seattle, WA
- > 8 Million Acres
- 20 States
- 19 Million Tons Annually
- 2300 Employees
- 6 Million Exposure Hours
- Drive 8 Million Miles



# Safety Overview

- Process not Program
- Employee Driven
- Behavioral Based
- Safety Isn't Always #1
- Managed Like Rest of Business
- Compliance A Given
- Doesn't Drive Process
- Safety "A Performance Expectation"



#### **Accident Causation**

- Wrong Person
- Wrong Tools
- Inadequate Training
- Not Enough Time
- Short Cuts
- In A Hurry
- Unknown Hazard



# Hazard Analysis Process

- Review Existing Information
- Select Person
- Interview
- Observe
- Photos
- DRAFT
- Review
- Final Implementation



# Hazard Analysis Highlights

- Description
- Knowledge of Hazards
- Understanding of Risks
- Self Directed Safety
- Non-routine Tasks
- Quality Control
- Time & Money Exercise
- Five Minute Drill



## Process Accomplishments

- Ownership
- Hazard Identification
- Risk Assessment
- Hiring Criteria
- ADA
- Quality Control
- Compliance
- Orientation
- Performance Expectations
- Accountability
- Claims Management



#### Process Uses

- Hiring
- Orientation
- Performance Reviews
- Accident Investigation
- Training
- Compliance
- Legal
- "Transitional Work"



"It's the Process, not the paper generated, that's Important"



# Suggestions

Go Slow, this is not a race!

Do one a month forever!

Have FUN!

