



CIO Status Report

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Information Technology Investment Board April 13, 2005

expect the best





Transformation Update

- Infrastructure PPEA Status
 - Due Diligence April 25
 - Detailed proposals due in June
 - On schedule for potential comprehensive agreement by November
 - Employee announcement and Town Halls
- Enterprise Applications PPEA Status
 - Governor's Office designated Virginia Retirement System Chief Technology & Security Officer Tim Bass project director (April 8)
 - Reports to Secretaries of Finance and Administration as business owners
 - Forming project team to perform due diligence/baselining
 - Due Diligence begins May 2, comprehensive agreement by November 1





Infrastructure PPEA Status Report

<u>Milestone</u>	Start Date	End Date	<u>Status</u>	<u>Comments</u>
Program Planning	1/10/2005	1/27/2005		Develop plan for the detailed review of the VITA PPEA infrastructure proposals. Conduct initial planning meetings. Establish Infrastructure PPEA Steering and Finance Review Committees.
Due Diligence	1/27/2005	4/25/2005		Establish the base case/current processes and automated systems which support them. YELLOW - Due Diligence (DD) teams have encountered difficulty in gathering the data required to complete the base case templates. The DD Finance Team is waiting on input from the technical teams to provide asset counts and other information necessary to complete the Finance portion of the base case. Schedules, particularly those relating to data gathering interviews are being intensively managed.
Draft SOW/SLA/Ts & Cs	3/28/2005	5/20/2005		Develop Statements of Work (SOW), Service Level Agreement (SLA) expectations and draft terms and conditions. Provide to proposers for completion of detailed proposals.
Develop Detailed Proposals	5/23/2005	7/1/2005		Proposers develop detailed proposals in response to base case, SOW/SLA and Terms & Conditions
Review Detailed Proposals	7/5/2005	8/17/2005		Commonwealth team reviews detailed proposals
Negotiate Comprehensive Agreement	8/18/2005	11/1/2005		Negotiate Comprehensive Agreement (CA) for infrastructure services.





Enterprise Applications PPEA Status Report

<u>Milestone</u>	Start Date	End Date	<u>Status</u>	<u>Comments</u>
Program Planning	3/22/2005	4/11/2005	~	Develop Plan for the detailed review of the PPEA Enterprise Applications proposals. Conduct initial meetings with IBM and CGI-AMS. Establish program organization, to include steering committee. Task underway. Revised schedule (re-baseline) pending.
Due Diligence	4/11/2005	6/23/2005		Establish the base case, including current processes and the automated systems which support them. YELLOW - Task not started. Revised schedule (rebaseline) pending.
Draft SOW/SLA/Ts & Cs	4/25/2005	6/23/2005	·	Develop Statements of Work, Service Level (Agreement) expectations and draft terms and conditions. Provide to proposers. YELLOW - Predecessor task not started.
Develop Detailed Proposals	6/23/2005	8/4/2005		Proposers develop proposals in response to base case, SOW/SLA and Terms & Conditions. YELLOW - Predecessor task not started.
Evaluate Detailed Proposals	8/42005	9/16/2005		Commonwealth team evaluates proposals. YELLOW - Predecessor task not started.
Negotiate Comprehensive Agreement	9/16/2005	10/31/2005		Negotiate Comprehensive Agreement for Enterprise Applications. YELLOW - Predecessor task not started.





Quarterly Highlights

- VITA Learning Management System went live March 10
- Government to Government (G2G) Enterprise Systems Interface went live in Arlington County on March 21
- VITA Quarterly Report issued to Governor and General Assembly on April 1
- Completed Strategic Plan for Technology in the Commonwealth "refresh" with input from Council on Technology Services
- Completed Enterprise Business Architecture and redesign of the Recommended Technology Investment Projects process and report



Local Outreach Update

- New Customers since January 2005
 - City of Richmond
 - City of Roanoke
 - Arlington County
 - Isle of Wight County
 - Powhatan County
 - Prince William County
 - Pulaski County
 - Loudoun County Schools
 - Powhatan County Schools
 - Westmoreland County Schools
 - Wise County Schools





Auditor of Public Accounts (APA) Activity

- APA Statewide Single Audit Report issued March 15
 - One finding, four recommendations from the APA SAS 70 Audit Report
 - SAS 70 is a service organization review on operations and related policies and procedures
 - Progress to be reported bimonthly
- APA Wireless E-911 Services Board Audit Report for year ended June 30, 2004 released April 1
 - No findings





CIO Major IT Project and Procurement Actions Since Last ITIB Meeting

- **Project Planning Approval** VITA: Commonwealth Technology Portfolio, Version 2, Phase 2
- **Project Development Approval Department of Social Services: Child Support Payment Processing Modernization** Virginia Commonwealth University: Modernization of **Communications Infrastructure (ACES)**
- **Contract Approval** None
- **Project Suspension or Resumption Approval Resumption—VSU Reengineer Core Business Processes**

NOTE: See the February ITIB Major IT Project Status Report (provided separately) for a complete status of the Commonwealth major IT project portfolio





Security Assessment

- In-scope agencies
- Level 1 assessment through cooperative interviews
- Baseline IT security risks at the Enterprise and the agency level to:
 - Increase agency-level security awareness
 - Identify programmatic gaps and deficiencies
 - Provide basis to determine mitigation plans
 - Facilitate knowledge transfer to ensure repeatable process
- Assessments completed by June 30, 2005





2005 General Assembly

- HB 2866/SB 1327 (Charter University bill)
 Provides for negotiated exemptions from ITIB,
 CIO, and VITA oversight upon certain conditions being met by public institutions of higher education
- HB 2051—Requires CIO approval for use of online public auctions and cooperative procurements to purchase IT goods and services
- HB 2054 Authorizes VITA to establish a pilot project using alternative dispute resolution (ADR) to resolve procurement protests





2005 General Assembly

- Possible New IT Projects and Customer Responsibilities
 - HB 1798/SB 1143— Development of a system to facilitate verification of legal presence for public benefit eligibility (human services agencies)
 - HB 2519/SB 1132 –Virginia Immunization Information System established (Dept. of Health)
 - HB 2871 -- Online filing of registrations for solicitation of charitable contributions (VDACS)





Savings Initiatives

Savings Initiatives (\$000)

	FY04	FY05	FY06	Fy04-FY09 Cumulative
Gross Savings	\$15,858	\$26,352	\$28,011	\$138,332
Cost Avoidance	875	1,530	720	\$4,970
Total	\$16,733	\$27,882	\$28,731	\$143,302





Financial Results

As of February 2005

	FY05 Adjusted Budget	Feb. 2005 Actual Results
Operating Revenues	\$264,191,386	\$142,522,326
Expenses, including transfers	267,958,032	141,877,143
Net change	(3,766,646)	645,183
Ending, retained earnings		45,912,412





Evolution of Funding: 2004 – 2006 Biennial Budget

BUDGET ISSUE	Governor's	Member	Total	Approved	VITA
	Budget	Amendments ¹	Request	Budget (Net) ²	Action Plan
Facilities Relocation (FY 2005)	\$1,100,000	\$2,100,000	\$3,200,000	\$0	A, B, D
Program Management Enterprise Architecture	\$320,000 \$320,000	\$1,330,000	\$1,650,000	\$0	В
Portfolio/PM Tools		\$1,330,000			
VA Base Mapping Program Base Map Update Centerline Address File	\$500,000 \$500,000	\$400,000 \$150,000 \$250,000	\$900,000	\$500,000	В
DB Risk Assess/Incident Mgt		\$3,271,000	\$3,271,000	\$0	B, D
Repay Start-Up Treas Loan ³	\$6,100,000		\$6,100,000	\$0	С
<u>TOTALS</u>	\$8,020,000	<u>\$7,101,000</u>	<u>\$15,121,000</u>	<u>\$500,000</u>	
FY 2005	\$1,100,000	\$0	\$1,100,000	\$0	
FY 2006	\$6,920,000	\$7,101,000	\$14,021,000	\$500,000	

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B Establish new rates requiring JLARC approval

C Establish one-time rate w/out JLARC approval

D Use PPEA solution if possible

PROJECTED AGENCY IMPACT				
FY 2006	\$9,900,000			
FY 2007	\$10,900,000			
FY 2008	\$5,300,000			





Anticipated Rate Changes

	FY06	FY07
Shared services rates from direct bill Relocate Data Center	No change \$ 1.5 M	No change \$ 1.7 M
Project Management Division	\$ 1.6 M	\$ 1.0 M
Virginia Base Mapping Program	\$.4 M	\$ 1.9 M
Security/Risk assessment/Incident Management	\$ 3.3 M	\$ 3.3 M
Start-up Fund reversion	\$ 3.1 M	\$ 3.0 M
TOTAL	\$ 9.9 M	\$ 10.9 M





Homeland Security Block Grant Applications

Request	Dollars
Statewide Incident Management	\$ 750,000
Video Surveillance capability in RPB	\$ 70,000
Risk assessment software	\$ 55,000
Information security officer and customer security awareness training program	\$ 400,000
Operation and maintenance of Virginia Readiness, Response and Recovery (VR3)	\$ 580,000
TOTAL	\$ 1,855,000





Enterprise Business Architecture Briefing

- Created the Enterprise Business
 Architecture to
 - Understand the business of the Commonwealth
 - Document specific business activities conducted throughout
 - Drive the development of other pieces of the enterprise architecture
 - Meet concern raised by the APA





Enterprise Business Model

Community & Social Services Health Why we **Consumer Protection** Homeland Security What we do Correctional Activities Income Security Defense & Virginia Security Services to Law Enforcement **Economic Development** Legislative Representation **Citizens** Education are Litigation & Judicial Activities **Electoral Services Natural Resources** Emergency & Disaster Mgt. **Transportation** here Energy **Unclaimed Property Environmental Management** Workforce Management **Government Service Delivery Mode of Delivery Financial Vehicles Direct Services for Citizens** Knowledge Creation & Mgt. Public Goods Creation & Mgt. Regulatory Compliance & Enforcement Planning and Resource Allocation Support Delivery of Controls and Oversight **Public Affairs** General Government Services Regulatory Development Internal Risk Mgt. & Mitigation Revenue Collection Legislative Relations Support Support Revenue Generation Management of Human Resource Management Administrative Management Government Information & Technology Mgt Financial Management Supply Chain Management Resources





Uses of the Enterprise Business Architecture

- ITIB requested EBA to understand business of state government
 - Make better technology investment decisions
- Common reference model for the business of the Commonwealth
- Well received by Governor's Chief of Staff
- Identify opportunities for collaboration
 - Council on Virginia's Future
 - General Assembly Cost Cutting Caucus
- Reference tool for VITA business development
- Used EBA in Secretariat presentations
- Will be used by Enterprise Applications PPEA initiative





"AS IS" EBA

Agencies	Functions
30	Issue regulatory licenses and/or permits.
39	Administer one or more grants
73	Perform budget execution, budget formulation, and strategic planning
44	Collect user fees.
22	Perform Debt Collection
18	Conduct retail sales operations.





Next Steps

- Continuous updating
- Make EBA dynamic, readily accessible, and easy to use
- As appropriate and at the direction of state business leadership, facilitate development of the "TO BE" component of the EBA and the corresponding "GAP Analysis"





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