



Overview of the VHA Corporate Data Warehouse (CDW), the VSSC Portal and Importance of Accurate Data

Sara Temlitz

Jack Bates

Pat Gadbaw

VHA Data as a Business Asset

- Master Data Management
 - Multiple data sources
 - Data is not linear or unidirectional
- Single Version of the Truth
- Data Issues
 - Completeness
 - Latency
 - Accuracy
 - Data management
 - Data stewardship

The Importance of Data Quality

- The role of Data Quality in:
 - Data Governance
 - Data Management
- Data Quality as it relates to other programs within and outside VHA
 - Data Standardization
 - Data Stewardship
 - Other VA Administrations
 - Other Business Partners

- Mission - to enhance the delivery of Veterans health care benefits by improving the management of administrative data
- Membership – made up of representatives from:
 - Chief Business Office
 - Health Informatics and Information Resources
 - Field HIM, Registration, Enrollment and other Staff
 - Ad Hoc members from Data Warehousing, Data Standardization, Compliance, Training and others

Data Quality in VHA Data Stores

- Understanding Data Definitions
- Understanding Data Use
- Reporting inaccurate data
- Being diligent in using good Data Quality practices

VHA Corporate Data Warehouse Overview

A background image showing a close-up of two hands. One hand is wearing a white lab coat and a stethoscope, while the other is wearing a dark shirt. They are interacting with a tablet device that displays a grid of binary code (0s and 1s). The overall theme is healthcare and technology.

Jack Bates, MS

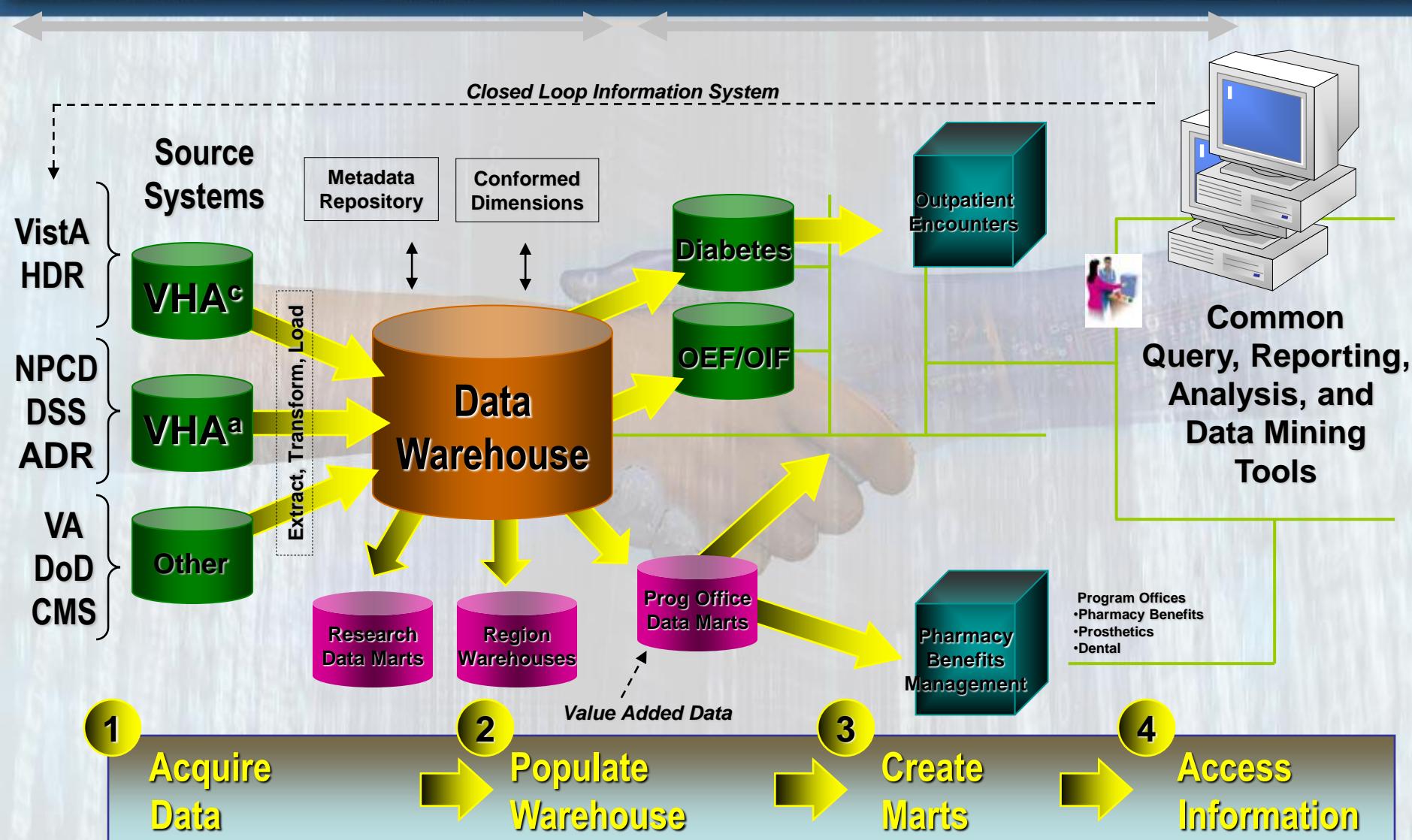
Director, VHA Corporate Data
Warehouse

- **What is the Corporate Data Warehouse?**
 - The CDW is a central collection of standardized databases integrating key enterprise wide clinical, administrative, and financial data to provide a unified view of VHA.
- **CDW Strategy is a result of three primary factors:**
 - 1. Standard Information:** Business needs to have ready access to data to support management decision making.
 - 2. Standard Architectures:** Recognized value in standard platform, architecture, database structure and maintenance of CDW opposed to independent disparate Data Warehouse (DW) and Data Mart (DM) development by each business entity.
 - 3. Standard Tools:** The need to have modern, proven, robust access tools for reporting and analyzing data at the enterprise level.

VHA Data Warehouse Architecture

Data Warehouse System

Business Intelligence System



VHA^c – VHA clinical systems

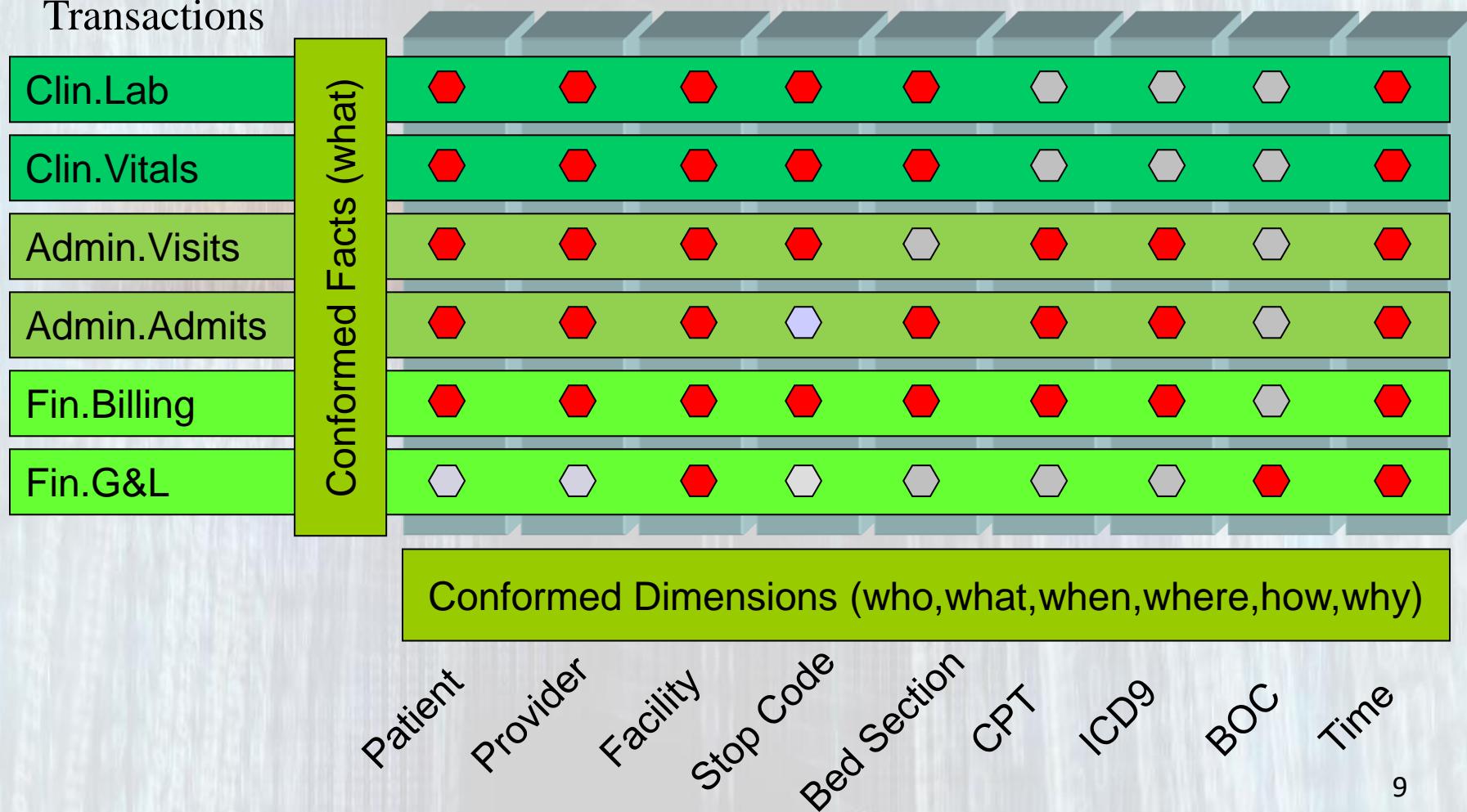
VHA^a – VHA administrative and financial systems

HDR – Health Data Repository NPCD – National Patient Care Database DSS – Decision Support System
 ADR – Administrative Data Repository DoD – Dept. of Defense CMS - Centers for Medicare & Medicaid Services 8

VHA Corporate Data Warehouse

Dimensional Architecture

Business Process Transactions



HDR Clinical Domains (Facts)

- OP Pharmacy
- Allergies
- Vitals
- Ch Lab
- Demographics
- IP Pharmacy
- Problem List
- TIU Documents
- Orders
- OP Encounters
- Health Factors
- Radiology
- Immunizations
- Autopsy Lab
- Patient Education
- Mental Health
- Consults
- Decision Support
- Surgery
- Women's Health
- Clinical Procedures
- Dental
- HBHC
- Nursing
- Blind Rehab
- Catastrophically Disabled
- Event Capture
- Dietetics
- Prosthetics
- Registry Data
- RAI/MDS (Long Term Care)
- Compensation and Pension Exams
- Blood Bank Lab

Daily Load Dashboard

VistAWeb: Patient Record - Microsoft Internet Explorer

ProClarity Dashboard - Windows Internet Explorer

File Edit View Favorites Tools Help

ProClarity Dashboard

Dashboard: CDW Metrics Email Log off cdw Help

CDW Daily Load Metrics CDW Metadata Documents

Facility VHA Date 2006-06-09 Subject Vitals Operation All ETL Operation Apply

Actual vs Projected Record Counts

| | RC KPI | Record Count | Projected | Deviation % |
|-----------|--------|--------------|-----------|-------------|
| IVHA | 4 | 22,383 | 22,724 | 1.50% |
| + VISN 1 | | 15,580 | 15,457 | 0.80% |
| + VISN 2 | | 26,530 | 26,880 | 1.30% |
| + VISN 3 | | 30,791 | 31,214 | 1.36% |
| + VISN 4 | | 19,216 | 18,167 | 5.78% |
| + VISN 5 | | 34,309 | 34,937 | 1.80% |
| + VISN 6 | | 35,576 | 35,878 | 0.84% |
| + VISN 7 | | 68,280 | 68,592 | 0.46% |
| + VISN 8 | | 32,759 | 32,792 | 0.10% |
| + VISN 9 | | 25,988 | 25,336 | 2.58% |
| + VISN 10 | | 24,572 | 25,863 | 4.99% |
| + VISN 11 | | 30,691 | 30,452 | 0.79% |
| + VISN 12 | | 26,761 | 26,771 | 0.04% |
| + VISN 15 | | 63,794 | 61,782 | 3.26% |
| + VISN 16 | | 32,641 | 32,481 | 0.49% |
| + VISN 18 | 1 | 18,905 | 24,486 | 22.79% |
| + VISN 19 | 1 | 15,159 | 14,818 | 2.30% |
| + VISN 20 | 2 | 22,631 | 23,211 | 2.50% |
| + VISN 21 | | 25,987 | 25,630 | 1.39% |
| + VISN 22 | | 33,646 | 33,321 | 0.98% |
| + VISN 23 | | 29,741 | 29,169 | 1.96% |

Record Count by VISN

The Future is Now



Increasing Data Volumes

- Increasing domains
 - Clinical, Administrative, and Financial domains
 - Telemedicine
 - Genomics
- Clinical documents

Increasing Data Frequency

- Quarterly → Monthly → Semimonthly → Weekly → Daily → Real time

Increasing BI Capabilities

- Push technology (Mobile devices)
- Alerts
- Predictive analytics
- Point of care knowledge management (closed loop decision making)
- Text mining



VHA Support Service Center

Overview VSSC Portal

Pat Gadbaw



- Provide Basic Understanding of VSSC
 - Portal Layout & Utilization
 - Tools
 - Support
 - Access

Link to VSSC Home Page

[http://vssc.med.va.gov//](http://vssc.med.va.gov/)



- VSSC Portal
 - Domains
 - Program Areas
 - Subject Areas
 - Tools
 - Drop Down Menus



Drop Down Menus

UNITED STATES AFFAIRS VHA SUPPORT SERVICE CENTER (VSSC)

Home

News

Portals

Training Resources



Support

Advanced Search

Search

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PRODUCT TAXONOMY: DOMAINS, PROGRAMS & SUBJECTS AREAS

| ADVANCED CLINIC ACCESS | CAPITAL AND PLANNING | CUSTOMER SATISFACTION |
|--|---|---|
| <ul style="list-style-type: none"> Q VHA Systems Redesign Portal ↗ + Clinic Wait Times + Primary Care Panel Management (PCMM) | <ul style="list-style-type: none"> Q Capital Portal ↗ Q Planning Portal ↗ + Capital (reports and databases) + Projections, Business Plans | <ul style="list-style-type: none"> Q National Veterans Service and Advocacy Program Portal ↗ + Patient Advocate |
| QUALITY AND PERFORMANCE | RESOURCE MANAGEMENT | SPECIAL POPULATIONS |
| <ul style="list-style-type: none"> + Performance Measures/Monitors + Quality Management + Safety | <ul style="list-style-type: none"> Q DSS Portal ↗ + Finance + Human Resources + Logistics | <ul style="list-style-type: none"> Q Seamless Transition Portal ↗ + OEF/OIF + Clinical Cohorts |
| SPECIAL PROJECTS | WORKLOAD | REPORT TOOLS/RELATED SITES |
| <ul style="list-style-type: none"> Q All Employee Survey (AES) Portal ↗ + Surveys, Data Control Other Projects + Physician Product + VANOD - VA Nurses Outcomes Database | <ul style="list-style-type: none"> Q DSS Portal ↗ | <ul style="list-style-type: none"> + Mainframe + My Subscriptions + Partners + ProClarity |

**Domains &
Program Areas.
Click + for Subject
Areas.**

Product Types

Products are also classified into Types. Product Types that have PHI (Protected Health Information) require a [PHI Task Code](#).



Announcements

- ▶ 6/19/2007 DSS Cubes Update [more»](#)
- ▶ 6/17/2007 NEW! Click more to read about improvements made to the website's Product Page [more»](#)
- ▶ 4/20/2007 Orlando CBOC [more»](#)
- ▶ 4/19/2007 3rd Next Available - February 2007 is not available [more»](#)
- all announcements=

VSSC Top Links

- [All Product Listing](#) ↗
- [Briefing Books](#) ↗
- [Cube Library](#) ↗
- [Help Desk Request](#) ↗
- [New Products](#) ↗
- [Newsletter \(current\)](#) ↗
- [Popular Reports](#) ↗
- [ProClarity Downloads](#) ↗
- [Training Calendar](#) ↗
- [Trip Pack Reports](#) ↗

Like the site?

PRODUCT TYPES



U.S. Department of Veterans Affairs - VSSC (VHA Support Service Center) - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Address Go

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS
VHA SUPPORT SERVICE CENTER (VSSC)

Home News Portals Successful Practices Support Advanced Search Search

NOTE: Click + to EXPAND SUBJECT AREAS

PRODUCT ROADMAP: CLICK LINKS TO DISPLAY PRODUCTS

| ADVANCED CLINIC ACCESS | CAPITAL AND PLANNING | CUSTOMER SATISFACTION |
|---|---|--|
| <ul style="list-style-type: none"> ② Advanced Clinical Access Portal + Clinic Wait Times + Primary Care Panel Management (PCM): Reports, Performance Measures and Monitors, Clinic Wait List | <ul style="list-style-type: none"> ② Capital Portal ② Planning Portal + Capital (reports and | <ul style="list-style-type: none"> ② National Veterans Service and Advocacy Program Portal + Patient Advocate |
| QUALITY AND PERFORMANCE | RESOURCE MANAGEMENT | SPECIAL POPULATIONS |
| <ul style="list-style-type: none"> + Performance Measures: Monitors + Quality Management + Safety | <ul style="list-style-type: none"> ② DSS Portal + Finance + Human Resources + Logistics | <ul style="list-style-type: none"> ② Seamless Transition Portal + OFFICE + Clinical Cohorts <ul style="list-style-type: none"> - Care Coordination Home Telehealth - Diabetes - Fugitive Felons - Long Term Care - Mental Health - MOVE! Managing Overweight/Obesity for Veterans Everywhere - Women's Health |

Click on + to Expand Subject Areas

Or click on Program Area to open list in separate window

Announcements

- ▶ 4/20/2006 Problem with Length of Stay Value (LSB) in the PTF SAS files at the AAC has been fixed [more>](#)
- ▶ 4/13/2006 Logic behind the calculation of the

Successful Practice Award [more>](#)

- ▶ 2/4/2006 Like the new site? [more>](#)
- ▶ 1/10/2006 ProClarity Software available [all annou](#)

VSSC Top 10

- [New Prod](#)
- [All Prod](#)
- [Popular Reports](#)
- [Help Desk Request](#)
- [Training Calendar](#)

This layout may change in next several months



Special Populations Domain - Clinical Cohorts Subject Area

Home News Portals Training Resources Support Advanced Search Search

My Subscriptions ▶

- Mainframe ▶
- Advanced Clinic Access ▶
- Capital & Planning ▶
- Customer Satisfaction ▶
- Quality & Performance ▶

CUSTOMER SATISFACTION: PATIENT ADVOCATE

Important Announcements [all announcements»](#)

- 1/8/2007 NEW! Protected Health Information Task Code Required [more»](#)

Learn more about » [frequently asked questions](#) | [resource documents & links](#) | [tutorials](#)

CLICK ON A SUBJECT AREA BUTTON TO FILTER THE PRODUCT LIST BELOW

Customer Satisfaction Scores (SHEP)
 Patient Complaint Tracking

OR CLICK ON AN ICON TO FILTER BY PRODUCT TYPE. [PRODUCT TYPE HELP»](#)

| TYPE | PRODUCT NAME/DESCRIPTION | PHI | DEF | SAMPLE |
|------|---|-----|-----|--------|
| | All Complaint Issue Trending (PATs) ↗ | | | |
| | All Complaint Issues (PATs) ↗ | | | |
| | Complaint Clinical Appeal Data (PATs) ↗ | | | |
| | Complaint Summary Data (PATs) ↗ | | | |
| | Compliments/ Complaints as % of Total (PATs) ↗ | | | |
| | Highest number of Complaint Issues (PATs) ↗ | | | |
| | Number of Complaint Issues by Type of Care (PATs) ↗ | | | |
| | Patient Advocate Cube ↗ | | | |
| | Patient Advocate Customer Service Standards and Summary Statistics for OEF/OIF Patients ↗ | | | |
| | Patient Complaint Scorecard ↗ | | | |
| | SHEP Inpatient Survey Report ↗ | | | |
| | SHEP Outpatient Survey Report ↗ | | | |

Select by Subject Area

Hoover over Product Name for Description



- VSSC Web Site vssc.med.va.gov
- VSSC Portal & ProClarity Tools
 - SAS Canned Reports
 - MS Reporting Services
 - ProClarity Briefing Books
 - ProClarity Desktop Software (software needed)
 - Other Tools
 - Dashboard
 - Protected Health Information (PHI)
 - Applications
- Portals

Protected Health Information (PHI)



- A Protected Health Information (PHI) task code, implemented in January 2007, is required to access products with PHI icons on the VSSC web site or ProClarity Analytics Server . This task code is a lower level access code than real ssn; therefore, if you already have station, visn or national level real ssn, you do not need to apply. To access PHI, including provider-specific information, the **PHI – 110NN07** task code must be added to [VA Form 9957](#) to allow a user to see all variables that were previously removed to de-identify the PHI such as dates, scrambled social security number, zip codes, names, and any other unique identifying number, characteristics or codes. The approval process for this task code is as follows: Requesting Individual signs VA Form 9957, first approval official is the Supervisor and second approval official is the Director. The point of contact will either be the ACRS Point of Contact or the Information Security Officer. When signatures are completed, the ACRS POC will enter the information in the National Security SSN Database (NSSD).

- ACA –
 - Clinic Wait Times
 - PCMM
- Quality & Performance
 - Performance Measures & Monitors
 - Quality
- Special Populations
 - Clinical Cohorts
- Special Projects
 - Physician Productivity
 - VANOD
- Workload
 - Workload

Examples of Product Type reports





[Home](#) [View Reports](#) [Check Job Status](#) [Accessibility Help & Information](#) [Navigation Tips](#) [Help Desk](#) [FAQ's](#) [AAC TSO-SPF](#)
[Data Definitions](#) [Sample Report](#)

Observed vs. Capacity vs. Modeled Panel Sizes

Select Summary Level:

National
VISN
Parent Station (STA3N)
Sub-Station (STA6A)

Select Finest Breakout:

Sub-Station
Parent Station
VISN

Summary Selection List:

- 1 BOSTON
- 2 ALBANY
- 3 BRONX
- 4 PITTSBURGH**
- 5 BALTIMORE
- 6 DURHAM
- 7 ATLANTA
- 8 BAY PINES
- 9 NASHVILLE
- 10 CINCINNATI
- 11 ANN ARBOR
- 12 CHICAGO (HINES)
- 13 MINNEAPOLIS/ST. PAUL
- 14 OMAHA
- 15 KANSAS CITY

[Click to Find](#)

[View Choices](#)

Providers of Interest:

All Providers
Only Preceptors
Only Non-Preceptors

Exclude Contract CBOCs from analysis?

[SUBMIT](#)

[RESET](#)

SAS Canned Report



Observed vs. Capacity vs. Modeled - Windows Internet Explorer

Table of Contents

REPORT
 • Observed vs. Capacity vs. Modeled

DOWNLOAD SPREADSHEETS
 • Observed vs. Capacity vs. Modeled

Data Definitions

Send Email to Help Desk

Search FAQ Knowledge Base by Keyword:

Go

Home View Reports Check Job Status Accessibility Help & Information Navigation Tips Help Desk FAQ's AAC TSO-SPE

Data Last Updated on 24JUN2007
 Adjusted MD Equivalent Observed Panels VS. Adjusted MD Equivalent Capacity Panels AND
 Adjusted MD Equivalent Capacity Panels VS. Modeled Capacity

Click on the right (BLUE) button to drill down one more level into the data
 Click on the left (RED) button to get the full provider listing at that respective level

| VISN | Parent Station | # of Providers | Total MD Equivalent FTE of All Providers | Average Adjusted MD Equivalent Observed Panelsize | Average Adjusted MD Equivalent Capacity | Modeled Capacity | Observed to Capacity Ratio (Monitor#1) | Capacity to Modeled Ratio (Monitor#2) |
|-------|---------------------------|----------------|--|---|---|------------------|--|---------------------------------------|
| (V04) | (V04)(460)Wilmington,DE | 25 | 17.538 | 1,009.49 | 1,026.32 | 1,153 | 98.4% | 89.0% |
| (V04) | (V04)(503)Altoona,PA | 22 | 19.120 | 1,125.68 | 1,168.93 | 1,261 | 96.3% | 92.7% |
| (V04) | (V04)(529)Butler,PA | 16 | 14.178 | 1,030.44 | 1,321.81 | 1,254 | 78.0% | 105.4% |
| (V04) | (V04)(540)Clarksburg,WV | 19 | 13.533 | 1,225.64 | 1,205.25 | 1,085 | 101.7% | 111.1% |
| (V04) | (V04)(542)Coatesville,PA | 22 | 14.143 | 1,138.62 | 1,184.09 | 1,190 | 96.2% | 99.5% |
| (V04) | (V04)(562)Erie,PA | 23 | 14.525 | 1,176.66 | 1,226.57 | 1,263 | 95.9% | 97.1% |
| (V04) | (V04)(595)Lebanon,PA | 40 | 28.160 | 1,115.48 | 1,188.46 | 1,187 | 93.9% | 100.1% |
| (V04) | (V04)(642)Philadelphia,PA | 78 | 42.900 | 923.38 | 946.50 | 1,128 | 97.6% | 83.9% |
| (V04) | (V04)(646)Pittsburgh,PA | 38 | 14.918 | 1,097.57 | 1,389.37 | 1,296 | 79.0% | 107.2% |
| (V04) | (V04)(693)Wilkes-Barre,PA | 34 | 27.880 | 1,174.75 | 1,257.96 | 1,245 | 93.4% | 101.0% |

Monitor #1 Target is between 90% and 105%
 Monitor #2 Target is between 80% and 120%

NOTE THAT THE TWO AVERAGE ADJUSTED COLUMNS WERE PREVIOUSLY CALCULATED AS STRAIGHT AVERAGES.
 NOW, THE PROVIDER FTE IS USED IN CALCULATING A WEIGHTED AVERAGE.
 PLEASE CONSULT THE DATA DEFINITIONS FOR MORE DETAILS.
 Inconsistencies between these figures and what you see in your local PCMM report? Consult this Document on Potential Fixes

Subscription Ready Interactive Report



Report Manager - Windows Internet Explorer

Report Manager

SQL Server Reporting Services

Home > Planning > PlanningProjections

View Properties History Subscriptions

New Subscription

VISN V07

Find | Next | Select a format | Export

FY2005 Enrollment and Veteran Population Projection, Market Penetration

| Market | County | Enroll EOY 2005 Actual | Enroll EOY 2010 | Enroll EOY 2015 | Enroll EOY 2020 | Enroll EOY 2025 | Veterans EOY 2005 | Veterans EOY 2010 | Veterans EOY 2015 | Veterans EOY 2020 | Veterans EOY 2025 | FY05 Mkt Pen Enrollees |
|--------------------|--------|------------------------|-----------------|-----------------|-----------------|-----------------|-------------------|-------------------|-------------------|-------------------|-------------------|------------------------|
| V07-Alabama | | 130,109 | 140,332 | 138,704 | 133,829 | 127,679 | 398,386 | 371,441 | 342,619 | 316,493 | 293,326 | 32.7% |
| V07-Georgia | | 161,595 | 186,634 | 192,720 | 191,236 | 186,086 | 631,873 | 616,264 | 590,827 | 564,058 | 536,992 | 25.6% |
| V07-South Carolina | | 135,709 | 148,824 | 148,611 | 144,739 | 139,132 | 432,368 | 415,500 | 393,203 | 370,301 | 347,825 | 31.4% |

VISN Enrollment Projections

| Market | Enroll EOY 2005 Actual | Enroll EOY 2010 | Enroll EOY 2015 | Enroll EOY 2025 |
|--------------------|------------------------|-----------------|-----------------|-----------------|
| V07-Alabama | 130,109 | 140,332 | 138,704 | 133,829 |
| V07-Georgia | 161,595 | 186,634 | 192,720 | 191,236 |
| V07-South Carolina | 135,709 | 148,824 | 148,611 | 144,739 |

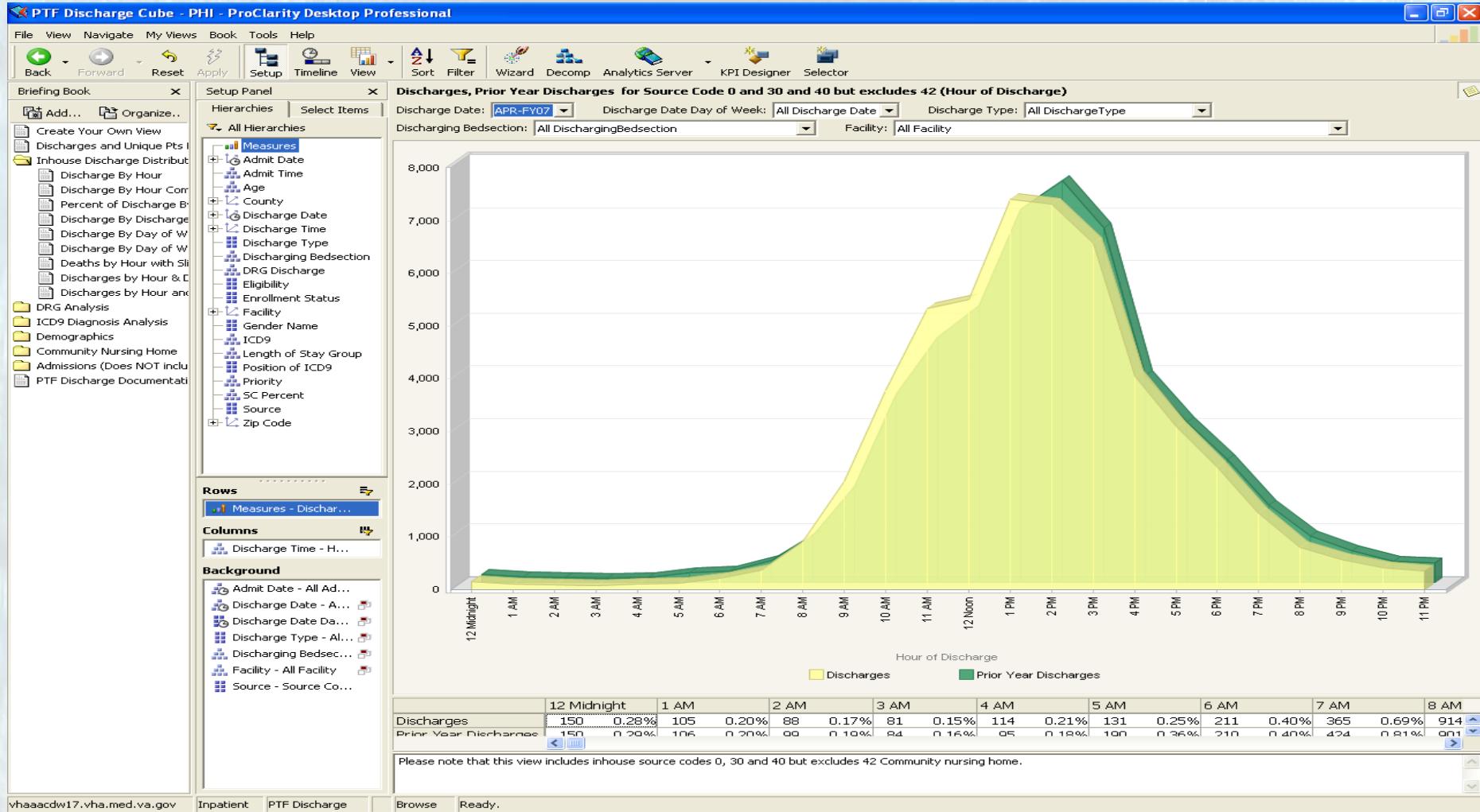
VISN Veteran Population Projections

| Market | Veterans EOY 2005 | Veterans EOY 2010 | Veterans EOY 2015 | Veterans EOY 2025 |
|--------------------|-------------------|-------------------|-------------------|-------------------|
| V07-Alabama | 398,386 | 371,441 | 342,619 | 316,493 |
| V07-Georgia | 631,873 | 616,264 | 590,827 | 564,058 |
| V07-South Carolina | 432,368 | 415,500 | 393,203 | 370,301 |

Market Penetration

VISN

Done Local intranet 100%



ProClarity Desktop

Cube



Physician%20Productivity%20-%20PHI[1].bbk - ProClarity Desktop Professional

File View Navigate My Views Book Tools Help

Back Forward Reset Apply Setup Timeline View Sort Filter Wizard Decomp Analytics Server KPI Designer Selector

Briefing Book X

Setup Panel X

Hierarchies | Select Items | **Create your own view**

All Hierarchies

| | | |
|---------------------|---------------------|---------------|
| All Doctor_Resident | All DSS Clinic Stop | 20,226,130.00 |
|---------------------|---------------------|---------------|

Measures

- Doctor_Resident
- DSS Clinic Stop
- Facility
- Physician
- ProviderType
- Specialty
- Time

Rows

- Clinic DSS Clinic Stop

Columns

- Dr Doctor_Resident

Background

- Measures - RVU Sum

vhaaacdw17.vha.med.va.gov Physician_Productivity Physician Productivity Browse Ready.

List of Cube Libraries



Learn How To Use This Site PRODUCT TAXONOMY: DOMAINS, PROGRAMS & SUBJECTS AREAS

| ADVANCED CLINIC ACCESS | | CAPITAL AND PLANNING | | CUSTOMER SATISFACTION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|---|---------------------------------|---|--|---------------------------------------|--|--|--|--|------|--------------|-------------|-----------------|---------------|--|--|---|--|--|--|-------------------|--|--|--|--|-----------------------|--|--|--|--|------------------|---|--|--|--|----------------|---|--|--|
| VHA Systems Redesign Portal | | Capital Portal | Planning Portal | National Veterans Service and Advocacy Program Portal | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VHA Support Service Center: Cube Listing by Server Name - Microsoft Internet Ex... [X] File Edit View Favorites Tools Help Address: <input type="text"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <h2>List of Cube Libraries by Server Location</h2> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <table border="1"> <thead> <tr> <th colspan="5">SERVER NAME: VHAACDW04.VHA.MED.VA.GOV</th> </tr> <tr> <th>TYPE</th> <th>PRODUCT NAME</th> <th>DESCRIPTION</th> <th>DATA DEFINITION</th> <th>SAMPLE REPORT</th> </tr> </thead> <tbody> <tr> <td></td> <td>All Employee Survey_Combined Years 2004 and 2006</td> <td>The VHA All Employee Survey_Combined Years cubes combine the All Employee Surveys from 2004 and 2006. The surveys were developed by the National Center for Organizational Development (NCO) and the VHA Management Support Office. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server: vhaacdw04.vha.med.va.gov.</td> <td></td> <td></td> </tr> <tr> <td></td> <td>Cancellation Cube</td> <td>Displays information for canceled appointments. A canceled appointment is an appointment with a status of canceled by clinic, canceled by patient, action required, no action taken, or no show. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server: vhaacdw04.vha.med.va.gov.</td> <td></td> <td></td> </tr> <tr> <td></td> <td>CCHT Vendor Data Cube</td> <td>The CCHT Vendor Data cube combines data from the CCHT Vendor databases with data from the Corporate Data Warehouse and NPCD Outpatient workload data to enable care coordinators to correct the vendor database. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server: vhaacdw04.vha.med.va.gov.</td> <td></td> <td></td> </tr> <tr> <td></td> <td>CCHT Visits Cube</td> <td>The CCHTVisits cube is based upon the specific CCHT outpatient visit data and can be used to manage and monitor the CCHT at a particular site or nationwide. There are two cell actions available: CCHT Patient which provides patient details and CCHT Visits which provides visit details both include real ssn data. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server: vhaacdw04.vha.med.va.gov.</td> <td></td> <td></td> </tr> <tr> <td></td> <td>Discharge cube</td> <td>The Discharge cube contains all VA PTF Discharges from the National Patient Care Database (NPCD) from FY03 forward and will assist facilities & networks in analyzing their inpatient discharge patterns. Dimensions include Discharge Date, Hour, Day of</td> <td></td> <td></td> </tr> </tbody> </table> | | | | | | SERVER NAME: VHAACDW04.VHA.MED.VA.GOV | | | | | TYPE | PRODUCT NAME | DESCRIPTION | DATA DEFINITION | SAMPLE REPORT | | All Employee Survey_Combined Years 2004 and 2006 | The VHA All Employee Survey_Combined Years cubes combine the All Employee Surveys from 2004 and 2006. The surveys were developed by the National Center for Organizational Development (NCO) and the VHA Management Support Office. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server: vhaacdw04.vha.med.va.gov. | | | | Cancellation Cube | Displays information for canceled appointments. A canceled appointment is an appointment with a status of canceled by clinic, canceled by patient, action required, no action taken, or no show. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server: vhaacdw04.vha.med.va.gov. | | | | CCHT Vendor Data Cube | The CCHT Vendor Data cube combines data from the CCHT Vendor databases with data from the Corporate Data Warehouse and NPCD Outpatient workload data to enable care coordinators to correct the vendor database. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server: vhaacdw04.vha.med.va.gov. | | | | CCHT Visits Cube | The CCHTVisits cube is based upon the specific CCHT outpatient visit data and can be used to manage and monitor the CCHT at a particular site or nationwide. There are two cell actions available: CCHT Patient which provides patient details and CCHT Visits which provides visit details both include real ssn data. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server: vhaacdw04.vha.med.va.gov. | | | | Discharge cube | The Discharge cube contains all VA PTF Discharges from the National Patient Care Database (NPCD) from FY03 forward and will assist facilities & networks in analyzing their inpatient discharge patterns. Dimensions include Discharge Date, Hour, Day of | | |
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Announcements

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Other Tools

Business Reporter



Improvement Opportunities Summary

Data Definitions Utilize the pull down menu below to select your Month you would like the data through

SEP06

Facility Level Data

Current Year Potential Savings (savings computed based on difference from national rates)

| VISN | Overtime | Laboratory | Radiology | OWCP** | Nursing Home | ICU LOS | Outpatient Clinics | Vehicle Cost | Total |
|------|---------------|-----------------|---------------|----------------|----------------|---------------|--------------------|--------------|----------------|
| V01 | \$ 2,823,062 | \$ - | \$ - | \$ 5,886,309 | \$ - | \$ 13,752,220 | \$ 11,411,757 | \$ 401,166 | \$ 34,274,514 |
| V02 | \$ - | \$ - | \$ - | \$ 4,818,029 | \$ - | \$ - | \$ 2,816,024 | \$ 470,821 | \$ 8,104,874 |
| V03 | \$ 2,663,223 | \$ 8,062,204.05 | \$ 3,837,362 | \$ 11,085,944 | \$ 26,086,957 | \$ 14,066,100 | \$ 16,155,013 | \$ 466,211 | \$ 82,423,015 |
| V04 | \$ - | \$ - | \$ - | \$ 4,959,879 | \$ - | \$ - | \$ 10,805,571 | \$ - | \$ 15,765,450 |
| V05 | \$ 1,727,760 | \$ 1,366,327.35 | \$ - | \$ 3,940,137 | \$ - | \$ - | \$ 2,519,966 | \$ - | \$ 9,554,190 |
| V06 | \$ 1,097,575 | \$ - | \$ 3,190,711 | \$ 6,672,415 | \$ - | \$ - | \$ - | \$ - | \$ 10,960,701 |
| V07 | \$ 5,457,368 | \$ - | \$ - | \$ 4,957,168 | \$ - | \$ 3,956,792 | \$ 5,971,508 | \$ - | \$ 20,342,836 |
| V08 | \$ - | \$ - | \$ - | \$ 7,553,972 | \$ - | \$ 12,682,525 | \$ 348,908 | \$ - | \$ 20,585,405 |
| V09 | \$ 462,503 | \$ 2,049,963.35 | \$ 4,158,736 | \$ 4,259,279 | \$ - | \$ 9,221,075 | \$ 879,351 | \$ - | \$ 21,030,907 |
| V10 | \$ - | \$ - | \$ - | \$ 3,357,578 | \$ - | \$ - | \$ 4,319,920 | \$ 522,467 | \$ 8,199,965 |
| V11 | \$ - | \$ - | \$ - | \$ 4,238,118 | \$ 7,428,113 | \$ 857,184 | \$ 5,600,766 | \$ - | \$ 18,124,181 |
| V12 | \$ - | \$ - | \$ - | \$ 4,665,587 | \$ 16,822,402 | \$ - | \$ 1,609,085 | \$ - | \$ 23,097,073 |
| V15 | \$ - | \$ - | \$ - | \$ 2,079,853 | \$ 4,905,187 | \$ - | \$ 1,892,496 | \$ - | \$ 8,877,536 |
| V16 | \$ - | \$ - | \$ - | \$ 7,909,269 | \$ - | \$ 5,276,007 | \$ 13,232,535 | \$ - | \$ 26,417,812 |
| V17 | \$ 4,366,818 | \$ 3,931,526.97 | \$ - | \$ 4,447,211 | \$ - | \$ 9,923,761 | \$ 4,055,336 | \$ 659,065 | \$ 27,383,717 |
| V18 | \$ - | \$ - | \$ - | \$ 3,402,042 | \$ - | \$ - | \$ 713,693 | \$ - | \$ 4,115,735 |
| V19 | \$ 476,240 | \$ - | \$ - | \$ 3,149,170 | \$ - | \$ - | \$ 2,213,388 | \$ - | \$ 5,838,798 |
| V20 | \$ - | \$ - | \$ - | \$ 3,097,658 | \$ 10,769,937 | \$ - | \$ 17,842,032 | \$ 99,577 | \$ 31,809,204 |
| V21 | \$ - | \$ 2,835,091.96 | \$ 4,940,375 | \$ 4,904,664 | \$ 25,711,324 | \$ - | \$ 25,028,776 | \$ - | \$ 63,420,232 |
| V22 | \$ 875,969 | \$ 9,231,154.28 | \$ 4,941,232 | \$ 9,773,469 | \$ 23,357,303 | \$ 8,399,133 | \$ 33,642,295 | \$ 17,205 | \$ 90,237,761 |
| V23 | \$ - | \$ - | \$ - | \$ 3,716,551 | \$ - | \$ - | \$ 9,937,034 | \$ - | \$ 13,653,585 |
| VHA | \$ 19,950,516 | \$ 27,476,268 | \$ 21,068,417 | \$ 108,874,302 | \$ 115,081,223 | \$ 78,134,798 | \$ 170,995,455 | \$ 2,636,510 | \$ 544,217,490 |



Overtime - \$ of overtime per dollar of personnel services costs (source Financial Management Profile Report #118)

Laboratory - Lab Cost per VA Unique (source Financial Management Profile Report #102)

Radiology - Radiology Cost per VA Unique (source Financial Management Profile Report #113)

OWCP** - Currently FY2006 Baseline Chargeback for Old Cases

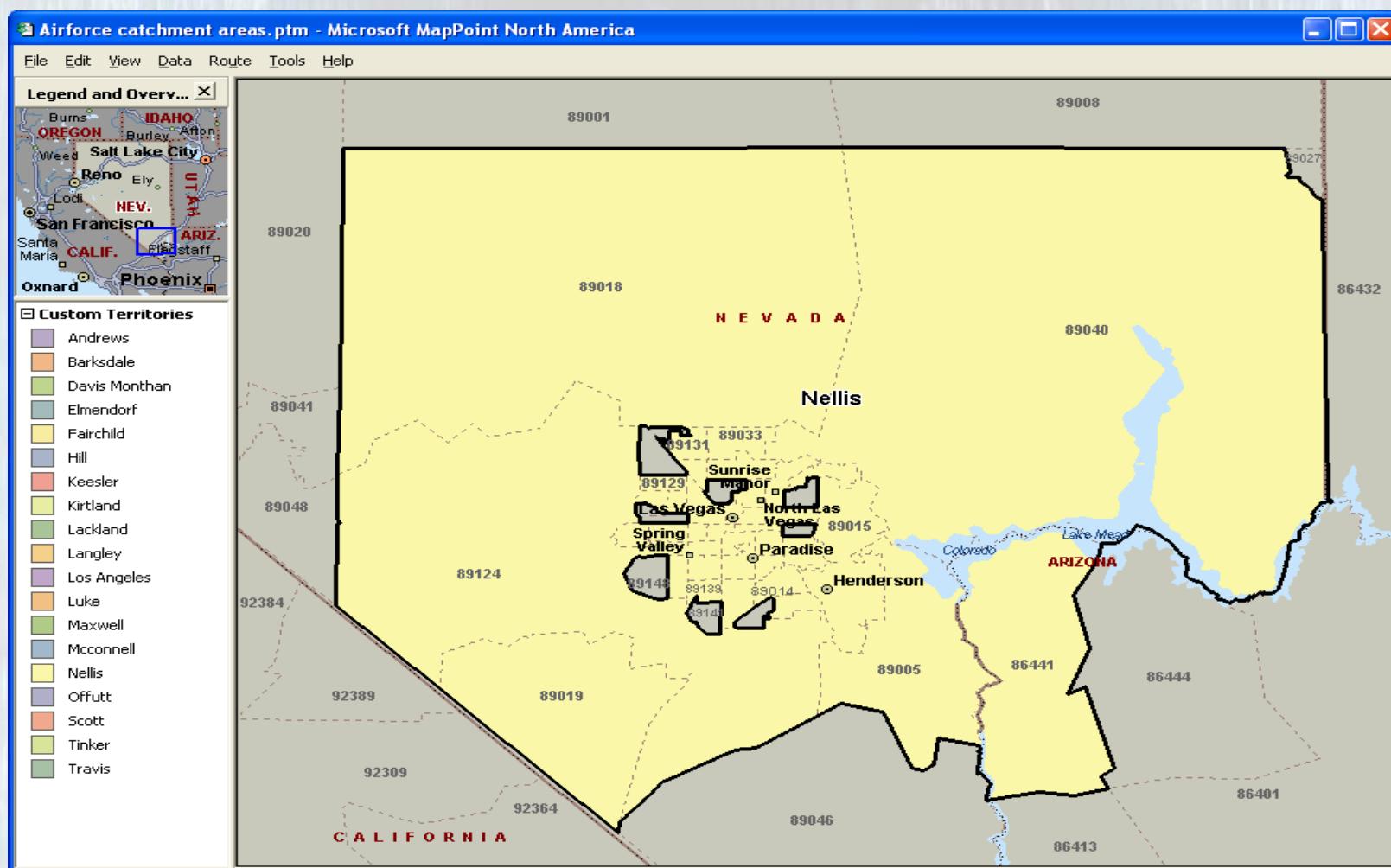
Nursing Home - Total Cost per Fiscal Year BDOC (source DSS Treating Specialty National Data Extract (DSS Treating Specialty Cube))

ICU LOS - Decrease in ICU LOS (source DSS Treating Specialty National Data Extract (DSS Treating Specialty Cube))

Laundry - TBD

Outpatient Clinics - Summary of 10 High Interest Clinics Total Cost / Encounter (source DSS Outpatient National Data Extract (DSS Outpatient Cube))

Vehicle Costs - Cost of GSA Rental Vehicles per Total Unique Patients (source Financial Management Profile Report #119)



Example shows zip codes missed in VA-Air Force market



- News
- Portals
- Training
- Support
- Search & Advanced Search



VSSC Newsletter



U.S. Department of Veterans Affairs - VSSC (WHA Support Service Center) - Windows Internet Explorer

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Page Tools

**U.S. Department of Veterans Affairs
VHA SUPPORT SERVICE CENTER (VSSC)**

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Complete Product Listing

Current Training Events

New Products

Newsletters

VSSC News Group

Join VSSC News group to receive up-to-date information, newsletters, new products, and new training sessions - this opens in a new browser window

Quality and Planning

Customer Satisfaction

Customer Portal

Planning Portal

National Veterans Service and Advocacy Program Portal

Patient Advocate

Projections, Business Plans

Social Populations

DSS Portal

Seamless Transition Portal

Finance

Human Resources

Logistics

OEF/OIF

Clinical Cohorts

SPECIAL PROJECTS

WORKLOAD

MANAGEMENT REPORTS

All Employee Survey (AES) Portal

Surveys, Data Collection, Other Projects

Physician Productivity

VANOD - VA Nursing Outcomes Database

PRODUCT TYPES: FEATURES & CAPABILITIES

Products are also classified into **Types**. Product Types that have **PHI (Protected Health Information)** require a **PHI Task Code**.

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- ▶ 6/19/2007 DSS Cubes Update [more»](#)
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- E-Mail Help Desk
- Live Meeting Training Sessions
- Tutorials
- Presentations and Face to Face Meetings

 UNITED STATES DEPARTMENT OF VETERANS AFFAIRS
VHA SUPPORT SERVICE CENTER (VSSC)

June 2007 VSSC Newsletter: Volume 3, Number 9

In This Issue

- VSSC Product Updates
- Training Opportunities



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VSSC Product Updates 

Workload: Non-VA

 **New VA-AF In-house Discharge Cube and Briefing Book**
 - The focus of this cube is on Air Force and VA Inpatient In-House Workload in identified catchment areas. Database contains all VA or Air Force patients with inpatient in-house care that have been discharged with a zip code in the designated catchment areas for the selected timeframe. Additional discharged VA & AF patients outside those catchment areas have also been included in the database. This cube is located on server **vhaaacdw14.vha.med.va.gov**. This cube and briefing book requires the PHI task code to access.

Customer Satisfaction

 The VSSC, in collaboration with the Office of Quality and Performance, has developed two new reports that are now available on the **NVSAP portal** that summarize data from the patient complaint questions on the **Survey of the Health Experience of Patients (SHEP)**. These reports replace the SHEP Inpatient and Outpatient Summary and Comparison Reports previously posted on the NVSAP portal. The reports answer the following questions:

- What percentage of SHEP Survey respondents had a complaint about their care?
- If these responders had a complaint, to whom did they report it?
- How easy was it to find someone to hear the complaint?
- Were the respondents satisfied with the resolution?
- How long did it take to resolve the complaint?



**UNITED STATES DEPARTMENT OF VETERANS AFFAIRS
 VHA SUPPORT SERVICE CENTER (VSSC)**

L-Soft LISTSERV 1.8e

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[Server Management](#)
[Help](#)
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Archives of DWDM-F

Financial a

- ◆ [Search the archives](#)
- ◆ [Join or leave the list \(or change settings\)](#)
- ◆ [Manage the list \(list owners only\)](#)

- ◆ [April 2005](#)
- ◆ [January 2005](#)
- ◆ [December 2004](#)
- ◆ [October 2004](#)
- ◆ [September 2004](#)

ADVANCED PORTALS

Quality and Performance

RESOURCES

New EXPAND S

+ Clinical

+ Primary Care Health Management (PCHM)

VSSC News Group

A large red arrow points from the "VSSC News Group" link in the left sidebar to the "List Archives" section of the L-Soft interface.

Portals Supported by VSSC



U.S. Department of Veterans Affairs - VSSC (VHA Support Service Center) - Windows Internet Explorer

Live Search

U.S. Department of Veterans Affairs - VSSC (VHA Sup...)

Home News Portals Training Resources Support Advanced Search Search

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DSS ▾

VHA AES Portal ▾

VHA Data Consortium ▾

VHA National Leadership Board - NLB ▾

VHA Nat'l Veterans Service Advocacy Program ▾

VHA Seamless Transition ▾

VHA SOARS ▾

VHA Systems Redesign ▾

VSSC Capital ▾

VSSC Planning ▾

VSSC Training ▾

MAINS, PROGRAMS & SUBJECTS AREAS

| TRAINING | CUSTOMER SATISFACTION |
|--|---|
| ▪ VHA Systems Redesign Portal ▾ ▪ Clinic Wait Times ▾ ▪ Primary Care Patient Management (PCPM) ▾ | ▪ National Veterans Service and Advocacy Program Portal ▾ ▪ Patient Advocate |

| SEGMENT | SPECIAL POPULATIONS |
|---------|---|
| | ▪ Seamless Transition Portal ▾ ▪ OEF/OIF |

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Training Calendar and Links to Sign-up for VSSC Training Classes - this opens in a new browser window

Trusted sites 100%

Portals: Data Consortium

VHA Data Tutorial



VHA Data Consortium - VHA Data Tutorial - Microsoft Internet Explorer



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UNITED STATES DEPARTMENT OF VETERANS AFFAIRS
VHA DATA CONSORTIUM

Home Topics **VHA Data Tutorial** News

VHA Data Consortium
VHA Data Tutorial

 **Veteran's Health Administration (VHA) Data Repositories Introduction**

[next ▶](#)

All Veteran's Health Administration (VHA) data repositories exist to support VHA's mission to honor America's veterans by providing exceptional health care that improves their health and well-being.

How many VHA repositories are available to me?

This web-based course provides information on multiple national repository sites that contain data about VA healthcare across the nation and are available to VHA staff members nationwide.

Many other repositories exist in the Veterans Healthcare Administration at Veterans Affairs Medical Center (VAMC), Veterans Integrated Service Network (VISN) field offices and research centers and central office. Access to some repositories may be limited, and data may not be national in scope.

Which repositories form the basic information structure for VHA?

This Performance Support System will provide information on several major data repositories that contribute to the VHA Knowledge Management System:

 Allocation Resource Center (ARC)

 Office of Quality and Performance (OQP)

VSSC Web-Cam Training Sessions



VHA Data Consortium - VSSC - Microsoft Internet Explorer

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Home Topics **VHA Data Tutorial** News

VHA Data Consortium
VSSC

VSSC Repository Training Resources

This topic

Training Resource Name Description

VSSC Portal (Repository) Overview Provides an overview of navigating the VSSC portal, content and tools. This tutorial requires the Macromedia Flash Player Plug in. To download this player, [click here](#)

VSSC Sample Reports **WORKING DRAFT**
This tutorial will detail how to access reports from the VSSC website. This tutorial requires the Macromedia Flash Player Plug in. To download this player, [click here](#)

ProClarity Desktop Product Overview **WORKING DRAFT**
This tutorial briefly shows how to use the ProClarity desktop to access the VSSC cubes and briefing books on the VSSC server. This tutorial requires the Macromedia Flash Player Plug in. To download this player, [click here](#)

VSSC NetMeeting Classes Please contact Judy Thompson at 775-328-1270 or Judy.Thompson4@med.va.gov to register for a NetMeeting class.

Overview of VSSC Web based ProClarity Analytic Server – Session 1 Introductory session to the VSSC Web based ProClarity Analytic server (Part 1 of 3).

Overview of VSSC Web based ProClarity Analytic Server – Session 2 This training session provides an overview of the VSSC Web Based ProClarity analytic Server structure. It discusses libraries, briefing books, views, and documentation (Part 2 of 3).

Overview of VSSC Web based ProClarity Analytic Server – Session 3 This training session demonstrates how an end-user would use the "Create your own report" from



- Overview of VSSC Portal Part 1 & 2
- Overview of ProClarity Web (PAS) Parts 1, 2 & 3
 - Briefing Book Libraries, Books & Views
 - Customizing Pre-Built views
 - Create Your own View
- Overview of accessing VSSC cubes & Briefing Books via ProClarity Desktop



VSSC Support



U.S. Department of Veterans Affairs - VSSC (WHA Support Service Center) - Windows Internet Explorer

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SEARCH

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- + [Clinic Wait Times](#)
- + [Primary Care Panel Management \(PCMM\)](#)
- ② [Capital Portal](#)
- ② [Planning Portal](#)
- + [Capital \(reports and databases\)](#)
- + [Projections, Business Plan](#)

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- + [VANOD - VA Nursing Outcomes Database](#)
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- ② [VA National Bed Control System](#)
- + [Bed Control](#)
- + [Workload](#)
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Camtasia Recorder Preview

VSSC FAQ Search Results - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Address Go

Program Area: Select report area AND Type of Help: FAQ Go

OR please select one of the following options

Program Area: Select report area Go

Type of Help: FAQ Go

Keyword: Go

| ID # | Type | Program | Search Results |
|------|------|---------|---|
| 1 | FAQ | GENERAL | How do I access the instructions for browser configuration settings to most effectively access the KLF Menu web site? |
| 2 | FAQ | GENERAL | How do I get an account at Austin for real SSN (Social Security) access on the KLF Menu & ProClarity applications? I am an ACRA POC, what new procedures do I need to follow for entering information into the ACRS database for an end-user who has been granted access to see patient level social security information and who do I need to contact for additional help? I am a customer and have already obtained an Austin ID so I can drill down to SSN level, but the SSN continues to come up scrambled, what do I need to do? Do I need to add additional task codes on VA Form 9957 for DSS SSN access? |
| 3 | FAQ | GENERAL | I have an account at Austin, but I have not used it for a long time. How do I reactivate my account? |

Questions? Need Help?



**UNITED STATES DEPARTMENT OF VETERANS AFFAIRS
 VHA SUPPORT SERVICE CENTER (VSSC)**

Enter Report Information

Report Area (Use General if Unknown): Name of Report (if applicable):

Is this related to a Data Cube? YES NO

Please enter more details to provide better customer support to you!

Enter Description of Problem, Question, or Data Request:

Options You Selected in Report (if applicable):

We will respond to the following e-mail address when answering:
 Deborah.Wheeler@va.gov

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Support ▾ Advanced Search

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[VSSC News Group](#) ↗

[VSSC Training](#) ↗

+ [Patient Advocate](#)

Announcements

- ▶ 3/6/2006 New "Pharmacy Only" Unique Patient Calculation [more»](#)
- ▶ 3/2/2006 Bi-Weekly PAID files [more»](#)
- ▶ 2/6/2006 VSSC 1st Qtr Successful Practice Award [more»](#)
- ▶ 2/4/2006 Like the new site? [more»](#)
- ▶ 1/10/2006 Updated ProClarity V 6.1

| | | |
|-------------------------|---------------------|---------------------|
| QUALITY AND PERFORMANCE | RESOURCE MANAGEMENT | SPECIAL POPULATIONS |
|-------------------------|---------------------|---------------------|

E-Mail: VSSC KLF Help Desk

Sign up for Live-Meeting Training Sessions



Training - Home - Windows Internet Explorer

VSSC VHA SUPPORT SERVICE CENTER (VSSC) TRAINING

Home Communications & Marketing Training Evaluation Training Resources

All Training source

WELCOME TO THE VSSC TRAINING PORTAL

The VSSC provides training through a variety of medium, including:

- on-line training and access to training resources throughout the portal;
- national conferences that VSSC either hosts or participates in;
- monthly NetMeeting trainings that are advertised through the VSSC newsletter and VSSC Intranet web page and are made available to anyone in VHA on a space available basis by signing-up on the Calendar; and,
- the newly created CAMP VSSC which provides for VISN specific on-site training that is focused on VISN prioritized training needs.

Complete Evaluation Improve Training

See other on-line training tools

IMPORTANT ANNOUNCEMENT! by vha06\vhah06adordi
When you register to attend a training session on a VSSC product with Protected Health Information (PHI) in it, you are certifying that you have either the PHI task code or real SSN task code. If you do not meet these requirements do not sign up...

5/16/2007 8:20 AM

All VSSC Training Events - All Eastern Time.

New Item | Link to Outlook | Today | View by Day | View by Week | View by Month

| Sun | Mon | Tue | Wed | Thur | Fri | Sat |
|-----|-----|-----|--|------|-----|-----|
| 27 | 28 | 29 | 30 Physician Prod... Wait Times Cub... | 31 | 1 | 2 |
| 3 | 4 | 5 | 6 Introduction to ... | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 PTF Discharge C... | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 Patient Advocat... | 21 | | |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |

Click on desired session & enter email for class

Local intranet 100%

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PRODUCT TAXONOMY: DOMAINS, PROGRAMS & SUBJECTS AREAS

| ADVANCED CLINIC ACCESS | CAPITAL AND PLANNING | CUSTOMER SATISFACTION |
|--|---|---|
| <ul style="list-style-type: none"> ② VHA Systems Redesign Portal + Clinic Wait Times + Primary Care Panel Management (PCMM) | <ul style="list-style-type: none"> ② Capital Portal + Planning Portal + Capital (reports and databases) + Projections, Business Plans | <ul style="list-style-type: none"> ② National Veterans Service and Advocacy Program Portal + Patient Advocate |
| QUALITY AND PERFORMANCE | RESOURCE MANAGEMENT | SPECIAL POPULATIONS |
| <ul style="list-style-type: none"> + Performance Measures/Monitors + Quality Management + Safety | <ul style="list-style-type: none"> ② DSS Portal + Finance + Human Resources + Logistics | <ul style="list-style-type: none"> ② Seamless Transition Portal + OEF/OIF + Clinical Cohorts |
| SPECIAL PROJECTS | WORKLOAD | MANAGEMENT REPORTS |
| <ul style="list-style-type: none"> ② All Employee Survey (AES) Portal + Surveys, Data Collection, Other Projects + Physician Productivity + VANOD - VA Nursing Outcomes Database | <ul style="list-style-type: none"> ② DSS Portal + VA National Bed Control System + Bed Control + Workload | <ul style="list-style-type: none"> + Trip Pack |

PRODUCT TYPES: FEATURES & CAPABILITIES

Products are also classified into [Types](#). Product Types that have require a [PHI Task Code](#).



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- ▶ 6/19/2007 DSS Cubes Update [more»](#)
- ▶ 6/17/2007 NEW! Click more to read about improvements made to the website's Product Page [more»](#)
- ▶ 4/20/2007 Orlando CBOC [more»](#)
- ▶ 4/19/2007 3rd Next Available - February 2007 is not available [more»](#)
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PRODUCT SEARCH RESULTS FOR KEYWORD: LTC

If a product appears in multiple locations, you will see duplicates in your search results. Mouseover the Product Name to reveal the Product's Domain, Program and Subject Area location on the website.

| TYPE | PRODUCT NAME | DESCRIPTION | DATA DEF. | SAMPLE RPT. |
|---|---|---|---|---|
|  | Long Term Care Quality Indicators Briefing Book  | Data on 24 quality indicators from the LTC RAI/MDS (Rating Assessment Instrument/Minimum Data Set). | |  |
|  | Long Term Care Quality Indicators Cube  | This cube provides LTC cost and workload to be used in reporting and monitoring LTC activities. There is one record in the database per patient per month for each LTC movement as identified in the Patient Treatment File (PTF) movement file based on the station type of VA Nursing Home. This information is augmented by RAI/MDS data for those LTC patients that an assessment instrument is completed. Normal standard is all LTC patients should get an initial assessment completed within the first 14 days. This data also incorporates DSS Adjusted Costs from the Patient Cost and Workload (ARC/DSS) cube data. The LTC data provides the ability to benchmark and assess outliers with respect to LTC workload and cost over time. This data can be viewed at the National, VISN, VAMC and NHCU level. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server: vhaaacdw17.vha.med.va.gov. |  |  |
|  | MCCF and LTC Collections  | This report provides collections for selected network with facility, fund, and general ledger account drilldown as well as graphic of collections by facility. This report allows you to set up a subscription for automatic e-mail delivery. |  |  |
|  | MCCF Collections vs Goals (VISN Only)- FY03 and Later  | Report of amount of MCCF/HSIF/LTC Collections. For VISN level reports, the collections are compared to the VISN goals with percentages. This report is for FY03 and after. |  |  |

Records 1 to 4 of 4

| ADVANCED SEARCH | |
|-----------------|----------------------------------|
| Keyword: | <input type="text" value="LTC"/> |
| Program Area: | <input type="button" value="▼"/> |

Advanced Search



Camtasia Recorder Preview

| | | |
|---|---|--|
| MCCF and LTC Collections | This report provides collections for selected network with facility, fund, and general ledger account drilldown as well as graphic of collections by facility. This report allows you to set up a subscription for automatic e-mail delivery. | |
| MCCF Collections vs Goals (VISN Only)- FY03 and Later | Report of amount of MCCF/HSIF/LTC Collections. For VISN level reports, the collections are compared to the VISN goals with percentages. This report is for FY03 and after. | |

Records 1 to 6 of 6

ADVANCED SEARCH

| | |
|---|--|
| Keyword: | <input type="text" value="LTC"/> |
| Program Area: | <input type="text"/> |
| Subject Area: | <input type="text"/> |
| Product Type: | <input type="text"/> |
| Developer: | Briefing Books Canned Reports Cubes Dashboard Other Tools Reporting Services Subscription Ready Reports |
| Report Date: | (mm/dd/yyyy) |
| <input type="button" value="Search"/> <input type="button" value="Reset Form"/> | |

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start Inbox - Microsoft O... 2 Microsoft Office... 2 Microsoft Office... 2 Internet Explorer Camtasia Studio - ... Save Delete

0:07:54.85 / 0:09:43.75

Mouse over function displays where product/ report is located



Search Results for VSSC Products - Windows Internet Explorer

Search Results for VSSC Products

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| Type | Product Name | Description | Data Def. | Sample Rpt. |
|------|---|---|-----------|-------------|
| | Long Term Care Quality Indicators Reporting Book | <p>Data on 24 quality indicators from the LTC RAI/MDS (Rating Assessment Instrument/Minimum Data Set).</p> <p>This report is in Domain: Special Populations, Program Area: Long Clinical Cohorts, Subject Area: Long Term Care. It is used to be used in reporting and monitoring LTC activities. There is one record in the database per instance. One record is generated per patient per month for each LTC movement as identified in the Patient Treatment Record. The report is generated based on the station type of VA Nursing Home. This information is augmented by RAI/MDS data for those LTC patients that an assessment instrument is completed. Normal standard is all LTC patients should get an initial assessment completed within the first 14 days. This data also incorporates DSS Adjusted Costs from the Patient Cost and Workload (ARC/DSS) cube data. The LTC data provides the ability to benchmark and assess outliers with respect to LTC workload and cost over time. This data can be viewed at the National, VISN, VAMC and NHCU level. Download ProClarity Desktop Professional by clicking the icon in the Sample Report column to open and use this cube which is located on server vhaaacdw17.vha.med.va.gov.</p> | | |
| | MCCF and LTC Collections | <p>This report provides collections for selected network with facility, fund, and general ledger account drilldown as well as graphic of collections by facility. This report allows you to set up a subscription for automatic e-mail delivery.</p> | | |
| | MCCF Collections vs Goals (VISN Only)- FY03 and Later | <p>Report of amount of MCCF/HSIF/LTC Collections. For VISN level reports, the collections are compared to the VISN goals with percentages. This report is for FY03 and after.</p> | | |

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Keyword: LTC



- We recommend for all Data Analysts:
 - ProClarity Desktop Professional and Business Reporter
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PRODUCT TAXONOMY: DOMAINS, PROGRAMS & SUBJECTS AREAS

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|---|--|--|
| <ul style="list-style-type: none">⊕ VHA Systems Redesign Portal ↗+ Clinic Wait Times+ Primary Care Panel Management (PCMM) | <ul style="list-style-type: none">⊕ Capital Portal ↗⊕ Planning Portal ↗+ Capital (reports and databases)+ Projections, Business Plans | <ul style="list-style-type: none">⊕ National Veterans Service and Advocacy Program Portal ↗+ Patient Advocate |
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| <ul style="list-style-type: none">⊕ All Employee Survey (AES) Portal ↗+ Surveys, Data Collection, Other Projects+ Physician Productivity+ VANOD - VA Nursing Outcomes Database | <ul style="list-style-type: none">⊕ DSS Portal ↗⊕ VA National Bed Control System+ Bed Control+ Workload | <ul style="list-style-type: none">+ Mainframe+ My Subscriptions+ Partners+ ProClarity |

Announcements

- ▶ 4/20/2007 Orlando CBOC [more»](#)
- ▶ 4/19/2007 3rd Next Available - February 2007 is not available [more»](#)
- ▶ 4/10/2007 Wait Time data delayed [more»](#)
- ▶ 1/8/2007 NEW! Protected Health Information Task Code Required [more»](#)
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Note: You must run the install or execute the Setup.exe programs from the folder where you extracted the files in the Zip file.
 You cannot run setup.exe from within the Zip file.

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Desktop Professional Version 6.1

| Product | Download CD image | Download | Install Instructions |
|--|--|----------------------------|--------------------------------------|
| ProClarity Desktop Professional 6.1 zip (approx 280mb) <ul style="list-style-type: none"> • Desktop Professional • Business Reporter for Excel | click here to download ISO image | click here | Install Instructions |
| Proclarity Desktop Professional 6.1 Hot Fix Products 6.1 zip (approx 8mb) | click here to download ISO image | click here | Install Instructions |
| Proclarity Business Logic Products 6.1 zip (approx 206mb) <ul style="list-style-type: none"> • KPI Designer • Selector | click here to download ISO image | click here | Install Instructions |

Desktop Professional Version 6.3

| Product | Download |
|---|----------------------------|
| ProClarity Desktop Professional 6.3 zip (approx 280mb) <ul style="list-style-type: none"> • Desktop Professional | click here |
| Proclarity KPI Designer 6.3 zip | click here |
| Proclarity Selector 6.3 zip | click here |
| Business Reporter for Excel (Note: this product is only available for office 2007) | |

Discussion

**What can we do to Enhance our
Products to meet Your Needs?**

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