

# QUALITY MANAGEMENT FOR MEASURE 3

## ***ARIES HCP Users Group Training Webinar***

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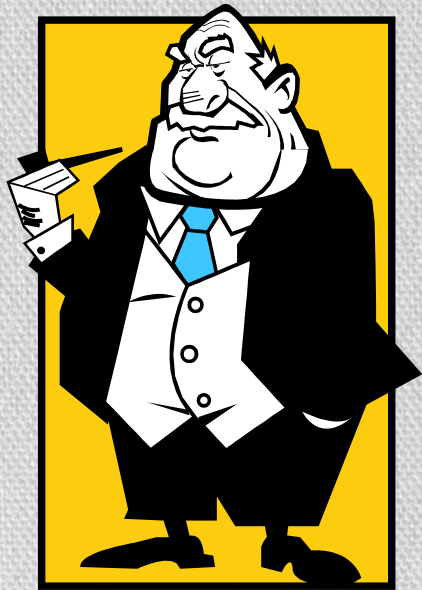
# Quality Management-Why is it so important?

How well does QM work to improve client outcomes?

**Fortune 500 CEO**

*compared to*

**CDPH Office of AIDS**





# HIV Care Program (HCP) Quality Management Plan

- The Office of AIDS is continuing to monitor the 5 clinical indicators for HIV/AIDS care providers.
- HRSA requires grantees and their providers to establish QM programs that:
  - Monitor and analyze data entered by the provider
  - Assess the findings/provider scores
  - Use the data to assist providers and improve outcomes





# Clinical Indicators for HCP Medical Providers

1. Clients with HIV who had 2 or more medical visits at least three months apart in an HIV care setting in the measurement year *OA Benchmark – 75%*
2. Clients with HIV who had 2 or more CD4 T-cell counts performed at least 3 months apart during measurement year *OA Benchmark – 75%*
3. Clients with HIV and a CD4 T-cell count below 200 cells/mm<sup>3</sup> who were prescribed PCP prophylaxis *OA Benchmark 75%*
- 12a. AIDS-diagnosed clients that are prescribed highly active antiretroviral therapy (HAART) *OA Benchmark – 75%*
17. Pregnant women with HIV who are prescribed antiretroviral therapy during 2nd and 3rd trimester in measurement year *OA Benchmark - 100%*



# Non-clinical Indicators for All HCP Providers

## Percentage of:

- Clients with documentation of HIV status **75%**
- Clients with a calculated federal poverty level indicated **95%**
- Clients with documentation of insurance **95%**

• For more information about these indicators, please read the Office of AIDS Management Memo 11-01: Policy on Quality Management Indicators

# HIV/AIDS Bureau (HAB)

## Measure 3 – PCP Prophylaxis

- **Percentage of clients with HIV infection and a CD4 T-cell count below 200 cells/mm<sup>3</sup> who were prescribed PCP prophylaxis**

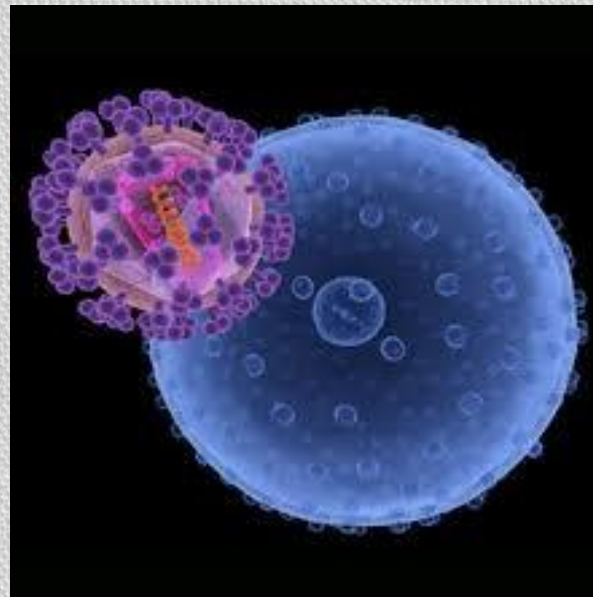




# Some definitions first.....

- **CD4 T-cell**—the human body's immune cells (WBCs) that HIV inhabits and destroys

- CD4 count plays an integral role in determining the stage of HIV.



**HIV  
attacking White  
Blood Cell**

- **CD4 count Indicates the need for prophylaxis against opportunistic infections.**
- Used in decisions regarding initiation or adjustment of antiretroviral therapy.



# Some definitions first.....

## ***Prophylaxis***

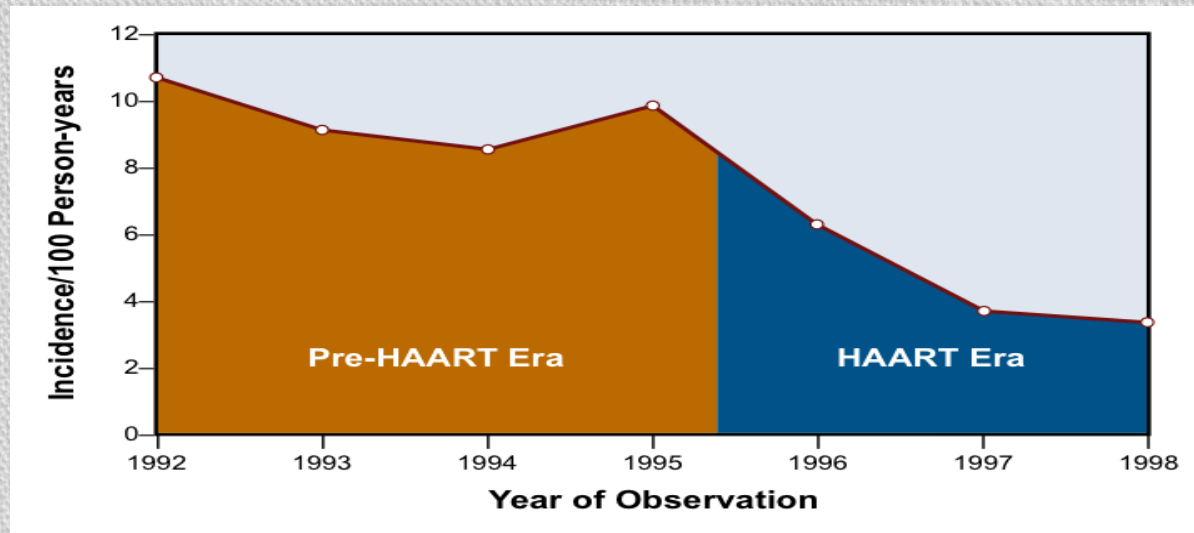
## ***Pneumocystis Pneumonia (PCP)***

- Pneumocystis fungi almost always infect the lungs, causing a virulent form of pneumonia.
- Prophylaxis is medication designed to prevent susceptible people (immunosuppressed and elderly) from contracting pneumonia
- Drugs used for PCP include: TMP/SMX (trimethoprim/sulfamethoxazole -- Septra, Bactrim), dapsone (Dapsone), pentamidine (Nebupent), atovaquone (Mepron)



# Pneumocystis Pneumonia (PCP)

- Pneumocystis pneumonia, is a severe infection caused by a fungus called *Pneumocystis jiroveci* (carinii). Most people infected with this fungus don't acquire PCP because their immune systems are healthy, but people with HIV have a very high chance of getting it.
- Before HIV medication was available, PCP occurred in 70%-85% percent of HIV-positive people. The number of cases has decreased a great deal. This is due to highly active antiretroviral therapy (HAART) and PCP-preventive drugs.



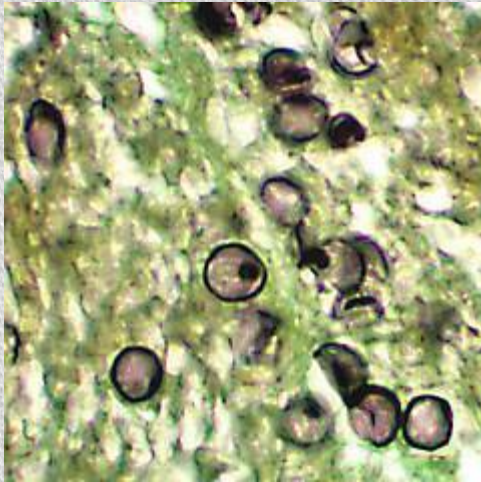
Information--[aids.about.com/cs/conditions/a/pcpguide.htm](https://aids.about.com/cs/conditions/a/pcpguide.htm) From Mark Cichocki, R.N., former About.com Guide. Updated May 12, 2009. Reviewed by the Medical Review Board

Chart--The incidence of HIV-associated Pneumocystis pneumonia in the United States.

[depts.washington.edu](https://depts.washington.edu)



# HAB Measure 3: PCP Prophylaxis Fact Sheet



Pneumocystis  
carinii pneumonia

[iahealth.net](http://iahealth.net)

- Is there a vaccine for PCP? No. The Pneumovax vaccine protects against Pneumococcal bacterial, but not against Pneumocystis Pneumonia.
- PCP can be prevented, which is key, especially if CD4 count is low (from 200-250 cells/mm<sup>3</sup>). The best prevention drug for PCP is the antibiotic Bactrim. If someone has an allergy to Bactrim, it can be replaced with Dapsone or pentamidine.
- If someone contracts PCP, they will probably be prescribed Bactrim, Septra, Dapsone, Nebupent, Mepron.

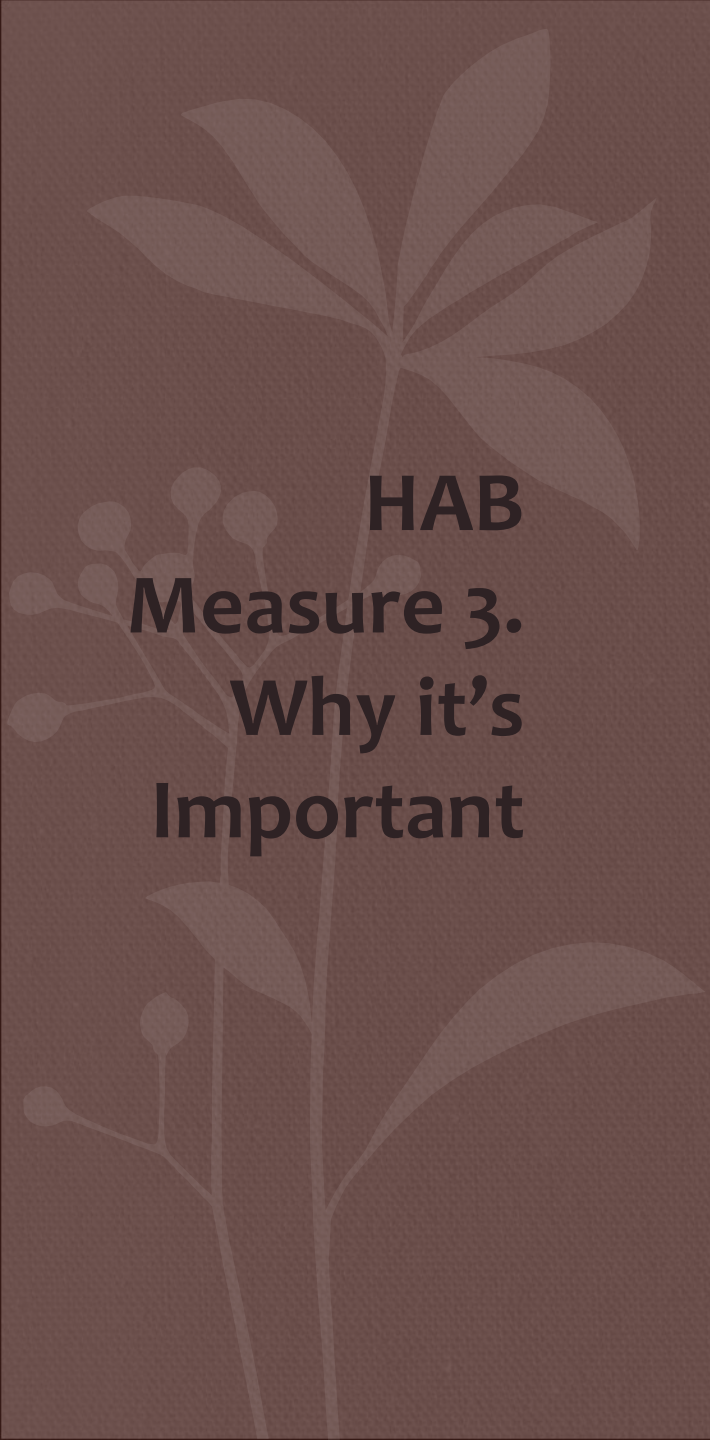
HAB HIV Core Clinical Performance Measures for Adult/Adolescent Clients: Group 1 Measure 3

A Complete Guide [aids.about.com/s/conditions/a/pcpguide.htm](http://aids.about.com/s/conditions/a/pcpguide.htm) From Mark Cichocki, R.N., former About.com Guide

Updated May 12, 2009

About.com Health's Disease and Condition content is reviewed by the Medical Review Board



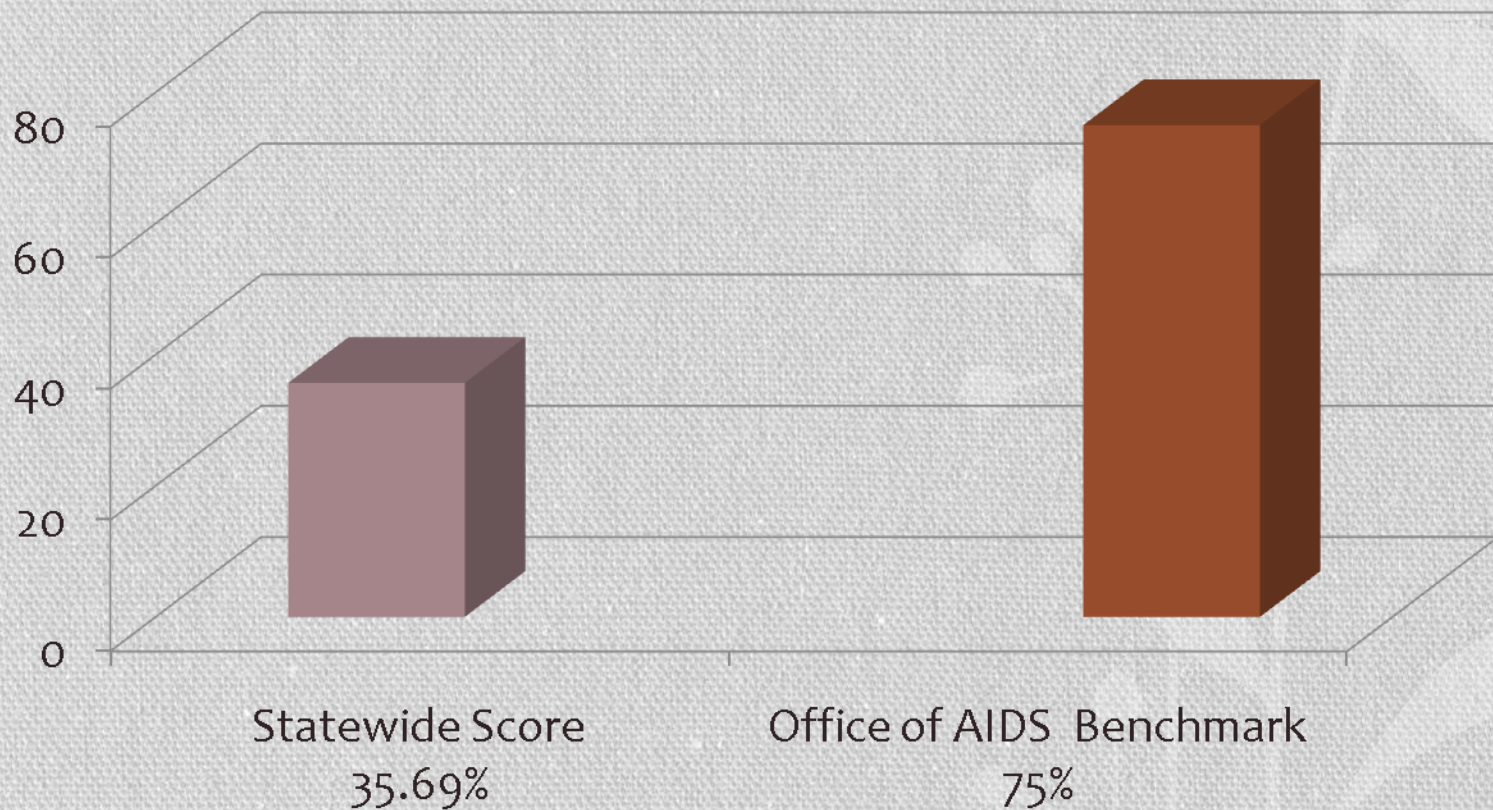


## **HAB** **Measure 3.** **Why it's** **Important**

- \* PNEUMOCYSTIS PNEUMONIA (PCP) IS THE MOST COMMON OPPORTUNISTIC INFECTION IN PEOPLE WITH HIV.
- \* WITHOUT TREATMENT, OVER 85% OF PEOPLE WITH HIV WOULD EVENTUALLY DEVELOP PCP.
- \* IT IS THE MAJOR CAUSE OF DEATH AMONG PEOPLE WITH HIV INFECTION (MORTALITY RATE IS BETWEEN 20-40% IN PEOPLE WITH ACUTE IMMUNOSUPPRESSION, YET IT IS ALMOST ALWAYS PREVENTABLE AND TREATABLE).




# How well is HCP meeting Measure 3?



ARIES Measure 3 (PCP Prophylaxis)  
Performance Among HIV Care Program  
Providers Funded for  
Outpatient/Ambulatory Medical Care  
Report Date Oct 1, 2010 to Sept 30, 2011




A stylized, dark brown graphic of a plant with several large, pointed leaves and a cluster of small, round buds on a thin stem, positioned on the left side of the slide.

## **Summary~Providers and HAB Performance Measures: What is Your Responsibility?**

1. ENTER AND TRACK DATA ON CLINICAL AND NON-MEDICAL INDICATORS TO MONITOR THE QUALITY OF CARE PROVIDED
2. RUN THE HAB QM REPORT IN ARIES TO GET BASELINE DATA FOR THE CLINICAL INDICATORS.
3. ASSESS DATA QUALITY AND RESOLVE ANY DATA ENTRY ERRORS.




A stylized, dark brown illustration of a plant with several large, pointed leaves and a cluster of small, round buds or flowers on a thin stem, positioned on the left side of the slide.

4. BEGIN THE PDSA CYCLE TO IDENTIFY  
AREAS FOR IMPROVEMENT AND  
INCLUDE THESE IN YOUR QUALITY  
MANAGEMENT PLAN

5. THERE IS A LOT OF RESEARCH ON  
HOW TO IMPROVE PCP PROPHYLAXIS  
ADHERENCE AMONG HIV CLIENTS

6. OBTAIN TECHNICAL ASSISTANCE TO  
HELP REACH BENCHMARK GOALS



A stylized, dark brown illustration of a plant with several large, pointed leaves and a cluster of small, round buds or flowers on a thin stem, positioned on the left side of the slide.

7. PERIODICALLY RERUN THE MEASURES  
IN **ARIES** TO SEE IF TECHNICAL  
ASSISTANCE AND INTERVENTIONS HAVE  
RESULTED IN IMPROVEMENT (THIS  
LEADS US TO THE PDSA CYCLE, COMING  
UP NEXT!)

8. IMPLEMENT CHANGES AS NECESSARY  
TO ACCURATELY TRACK AND ENSURE  
HIGH-QUALITY CLIENT CARE

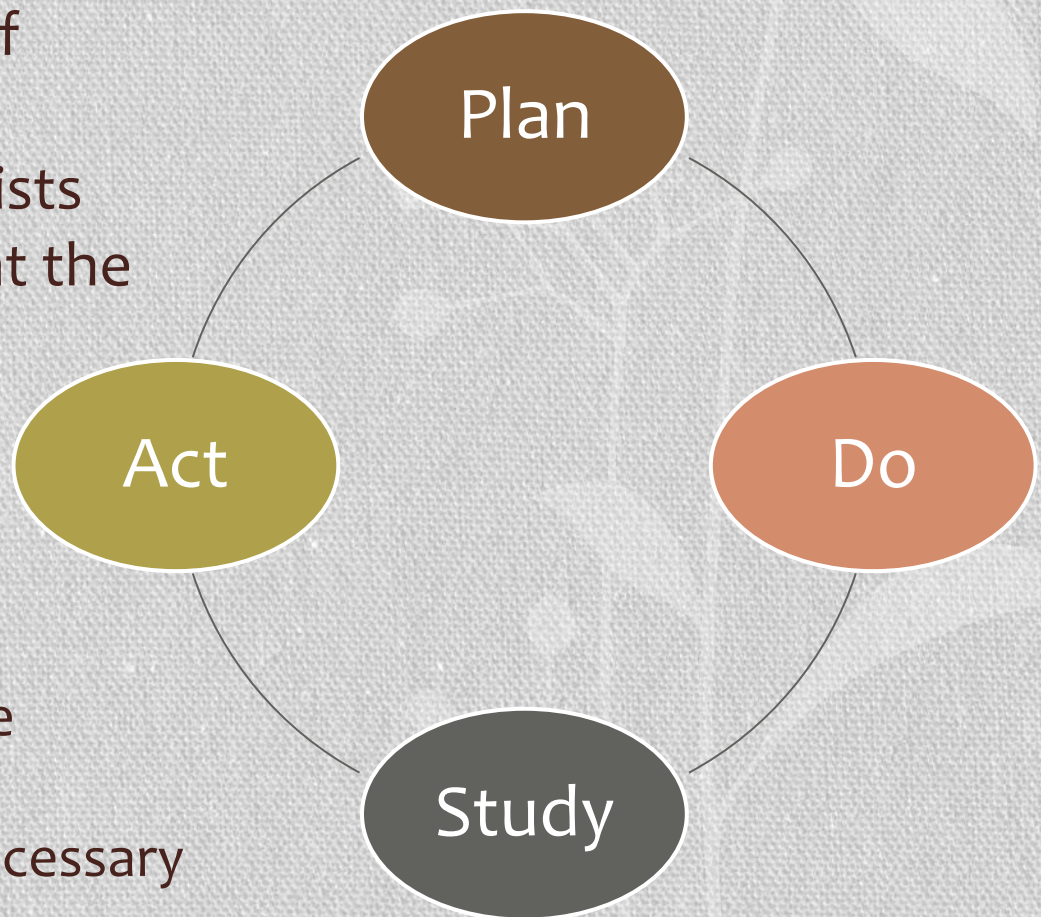


# The PDSA Cycle

*What happens when benchmarks are not met?*

Quality management staff collaborate with provider program specialists to develop and implement the Plan, Do, Study, Act cycle

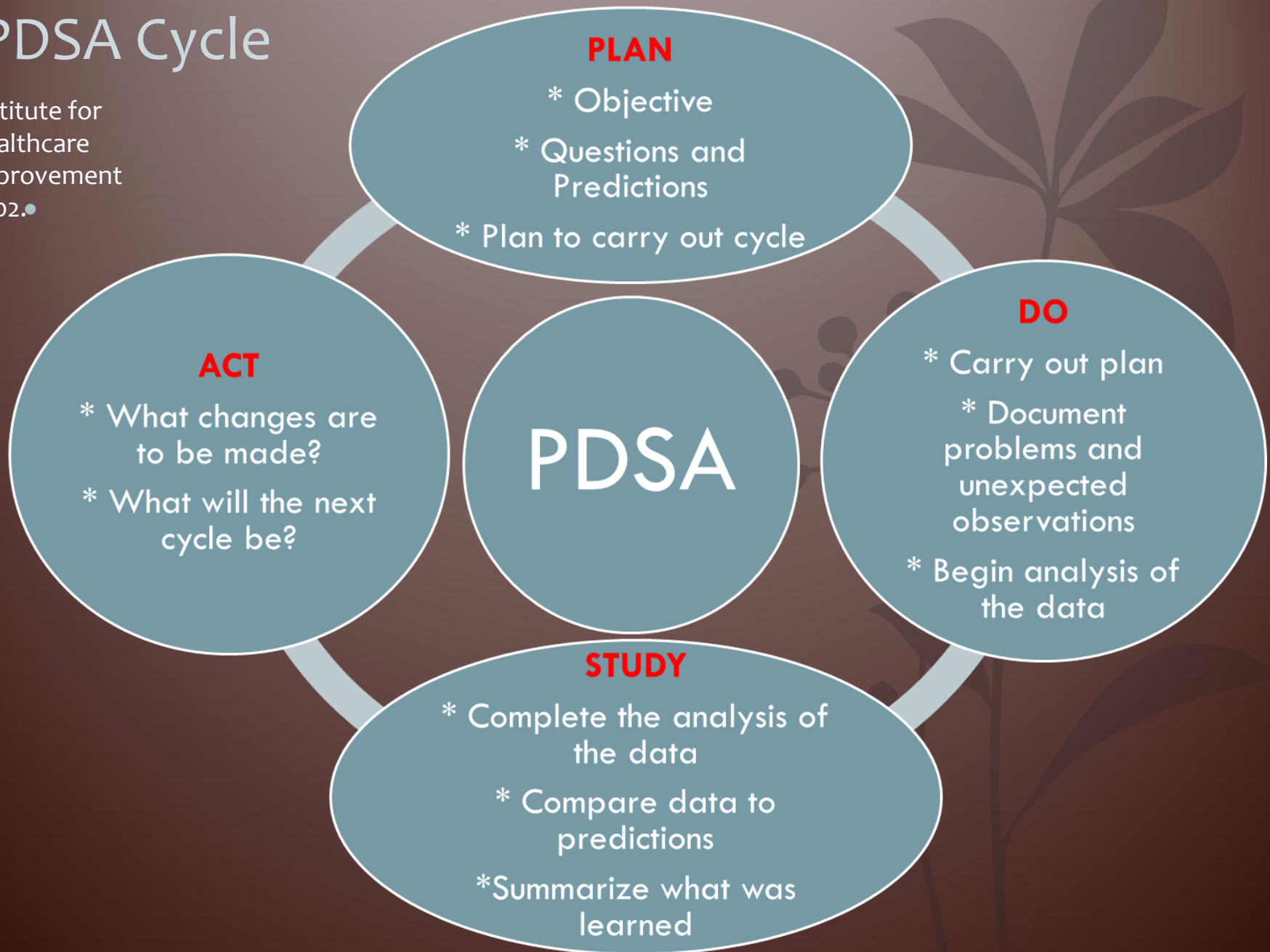
**Plan**-Plan a change  
**Do**-Try it out on a small scale  
**Study**-Observe the results  
**Act**-Refine the change as necessary





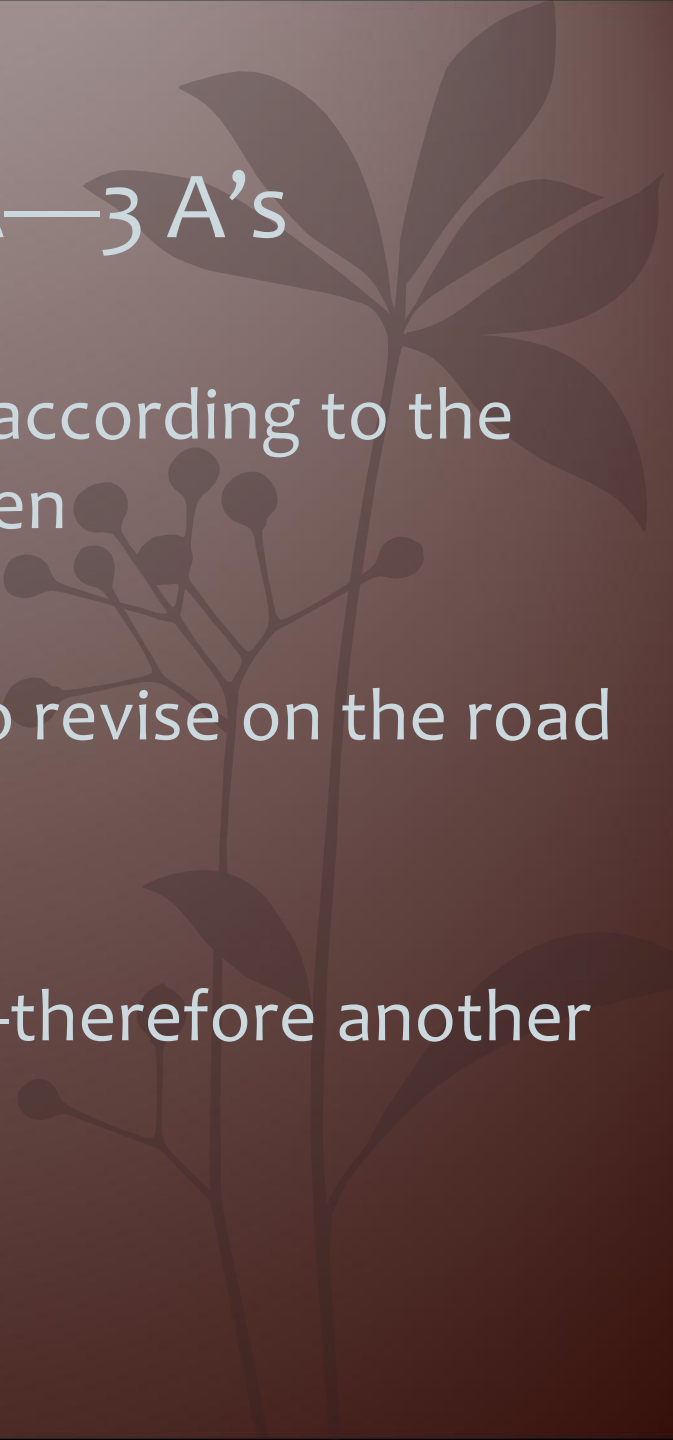
# PDSA Cycle

Institute for  
Healthcare  
Improvement  
2002.●





# The **Act** Phase of the PDSA—3 A's

- Adopt-change your overall plan according to the positive improvement you've seen
  - Adapt-adjust part of your plan to revise on the road to improvement
  - Abandon-choose another plan—therefore another PDSA cycle—to lead to success
- 

# QM Resources

\* To look up HAB medical measures, go to the HIV/AIDS Bureau  
[habhrsa.gov/special/habmasures.html](http://habhrsa.gov/special/habmasures.html)

\* For information on the HIVQUAL workbook,  
[hab.hrsa.gov/deliverhivaidscares/hivqual.html](http://hab.hrsa.gov/deliverhivaidscares/hivqual.html)

\* For providers who develop their own QM plan, refer to the 9 steps in HAB's QM Technical Assistance Manual

[hab.hrsa.gov/tools/qm](http://hab.hrsa.gov/tools/qm)

\* For great trainings on quality management, go to the National Quality Center

[nationalqualitycenter.org/index.cfm](http://nationalqualitycenter.org/index.cfm)

\* Pacific AIDS Education and Training Center has 11 Local Performance Sites in California that offer free training programs for healthcare teams designed to improve HIV/AIDS services, treatment and prevention

[paetc.org](http://paetc.org)

\* More Ryan White Technical Assistance at the Target Center

[careacttarget.org](http://careacttarget.org)



# OA Contact Information

- ARIES Help Desk    [www.projectaries.org](http://www.projectaries.org)    (866) 411-2743
- [lorene.vanzandt@cdph.ca.gov](mailto:lorene.vanzandt@cdph.ca.gov)    (916) 449-5981

Thank you!

