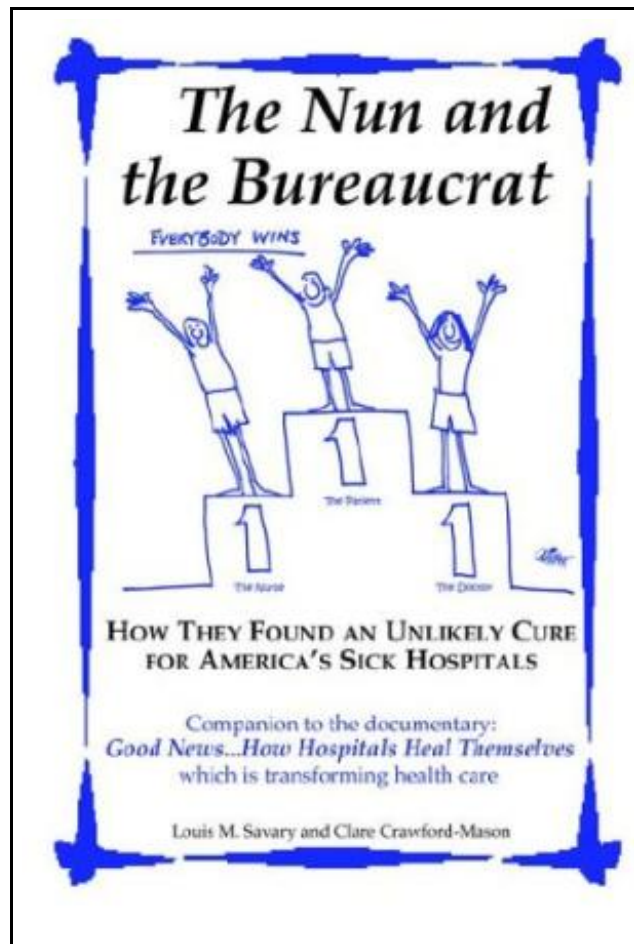


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(Prof. Maya Hand)

THE NUN AND THE BUREAUCRAT--HOW THEY FOUND AN UNLIKELY CURE FOR AMERICAS SICK HOSPITALS



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