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## Relationship-Centered Healthcare Communication: An Advanced Topic Guide

By Amy K Windover Ph D, J Harry Isaacson M D, Lily C Pien M D

Createspace, United States, 2014. Paperback. Book Condition: New. 222 x 150 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.The REDE model is a conceptual framework for teaching relationship-centered communication. The REDE model applies specific skills to optimize a unique and personal connection throughout 3 different phases of Relationship: Establishment, Development, and Engagement (i.e., REDE). It is based on the premise that a genuine and authentic relationship is a vital therapeutic agent with the potential to positively influence outcomes and experiences for both the patient and provider. This advanced topic guide was designed for the self-directed learning of relationship-centered healthcare communication using the REDE model within The Cleveland Clinic Lerner College of Medicine (CCLCM) of Case Western Reserve University. This guide includes the following topics: managing time, assessing health literacy and adherence, managing patient problems and education, use of the electronic health record, managing patient emotion, taking a sexual history, screening for violence, health behavior change, presenting an unexpected or difficult diagnosis, cultural sensitivity, establishing boundaries, interviewing when a companion is present, and transitions of care. For each topic, readers are provided with a brief summary of relevant literature and best practices followed by a behavior skills...



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