



Change Management Strategy for Implementing Shared Services

By Martin Wenderoth

Grin Verlag Feb 2009, 2009. Taschenbuch. Book Condition: Neu. 211x144x9 mm. This item is printed on demand - Print on Demand Titel. - Seminar paper from the year 2008 in the subject Business economics - Business Management, Corporate Governance, printed single-sided, grade: 5 (excellent), University of Pécs (International PhD Program), course: Management I, 18 entries in the bibliography, language: English, abstract: Nearly all managers seek to improve the bottom line of their business in different ways. After off shoring of production facilities and outsourcing of processes, the Shared Services ap-proach has heavily been discussed in previous years. With regard to Bergeron (2003, p.3), the Shared Service business model can be defined as follows: Shared Services is a collaborative strategy in which a subsets of existing business functions is concentrated into a new, semi-autonomous business unit that has a management structure designed to promote efficiency, value generation, cost savings, and improved service for internal customer of the parent corporation, like a business competing in the open market. Following Wißkirchen (2006, p.7), organisations try to achieve in general the following objectives via the implementation of Shared Services:- Cost reduction due to economies of scale and scope, based on the standardisation and accumulation...



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