



The Invisible Employee: Using Carrots to See the Hidden Potential in Everyone

By Adrian Gostick

Wiley. Hardcover. Book Condition: New. Hardcover. 208 pages. Dimensions: 8.8in. x 5.8in. x 0.9in. Praise for The Invisible EmployeeA gem of a book . . . finding that workers who are recognized are more productive, have fewer on-the-job accidents, and translate their satisfaction into customer satisfaction. Financial PostThere is magic in this book. Whether you are looking for a few good tips to keep a good thing going or need to recapture the very essence of a productive workplace, The Invisible Employee provides valuable lessons nestled among the pages of a clever and compelling story. Stephen C. Lundinbestselling coauthor of Fish! Gostick and Eltons simple-tounderstand and teachable approach of setting and supporting core values and recognizing and celebrating those behaviors can be a very effective management technique for creating a committed and engaged workforce of visible employees. This is a culture no organization can afford to be without. Michael R. LoseyPresident, World Federation of Personnel Management AssociationsThe basic principles detailed in The Invisible Employee are simple yet profound: (1) setting a guiding vision, (2) seeing employees supporting that vision, and (3) praising and celebrating that behavior. Engaging our entire staff by using these principles helps Friendlys provide great memories for our guests....



Reviews

This publication is definitely worth buying. It can be loaded with wisdom and knowledge I am easily could possibly get a satisfaction of looking at a composed publication.

-- Rhiannon Steuber

Very helpful to all type of individuals. It really is rally interesting through looking at time. Its been designed in an extremely basic way which is just soon after i finished reading this pdf through which basically modified me, change the way i believe.

-- Tyshawn Brekke

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