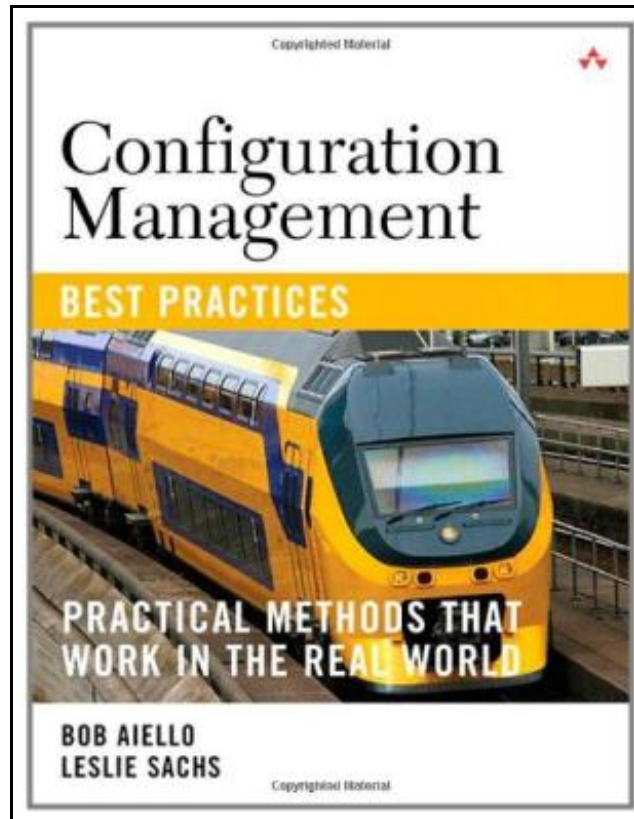


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CONFIGURATION MANAGEMENT BEST PRACTICES: PRACTICAL METHODS THAT WORK IN THE REAL WORLD



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