



## Bedside Manner: How to Gain Your Patients Respect, Love Loyalty

By Robert M Fleisher

Uphill Publishing, United States, 2010. Paperback. Book Condition: New. 226 x 150 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Bedside Manner: How to Gain Your Patients Respect, Love Loyalty is the definitive textbook on bedside manner. This book teaches all healthcare providers how to manage the needs, wants and fears of their patients. Bedside Manner explores a multitude of techniques to make better doctors, all based on Dr. Fleisher's six pillars of great bedside manner: compassion, communication, confidence, character, class and comedy/charisma. Every healthcare provider and every patient benefits from a great bedside manner. Through lessons, scripts, the shared experiences of Dr. Fleisher and other specialists and their staff members, and an extra dollop of humor, Bedside Manner guides health-care practitioners of any age through simple steps to improve their attitude, their patient care, their practice, and even the quality of their own lives while also protecting against lawsuits. Seems like a big promise? Bedside Manner is a big idea that has been executed brilliantly. Bedside Manner is not just about charisma. By developing and instituting practice management systems, Dr. Fleisher teaches how office design, employee and doctor scripts, interpersonal techniques, and the six pillars...



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