



# Culture at Work in Aviation and Medicine: National, Organizational and Professional Influences

By Robert L. Helmreich, Ashleigh C. Merritt

Taylor Francis Ltd, United Kingdom, 2001. Paperback. Book Condition: New. New ed.. 229 x 155 mm. Language: English. Brand New Book. Culture forms a complex framework of national, organizational and professional attitudes and values within which groups and individuals function. The reality and strength of culture become salient when we work within a new group and interact with people who have well-established norms and values. In this book the authors report the results of their ongoing exploration of the influences of culture in two professions - aviation and medicine. Their focus is on commercial airline pilots and operating room teams. Within these two environments, they show the effects of professional, national and organizational cultures on individual attitudes, values and team interactions. From the Foreword by Captain Daniel Maurino: .the authors direct their attention to applied research as well as to the search for practical tools to approach and deal with the relationship between culture, error and error management, and between culture and aviation human factors training for operational personnel. They devote particular attention to the link between culture and Crew Resource Management (CRM) training, a safety and prevention tool towards which few if any have contributed so much and...



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