



Computer Technician

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EDUCATION

Intermediate Technical Diploma in Computer Science

Alexandria Advanced Technical School-Mohrembek, Alexandria 2025

Undergraduate Student in Business Information Systems (BIS)

Department of Business Information Systems

Higher Institute for Computer Science and Business Systems - Syouf, Alexandria

Skills

·Front-End Web Development (HTML, CSS, JavaScript)

·Java SE 1 Programming Basics

·Microsoft Office (Word, Excel, PowerPoint)

·HR Recruitment

·Voice Acting & Transcription

·Basic Knowledge of Artificial Intelligence

·Database Management (SQL)

·Data Entry

·Research Paper Writing

·Tele Sales- Real Estate & Cold Calling ·Computer Hardware Fundamentals

· Basic Knowledge of Cybersecurity

PROFESSIONAL EXPERIENCE

· HR Recruitment | Dragons Academy Hiring Agency & Call Center

December 2024 - Present

- · Responsible for sourcing, screening, and recruiting candidates for various positions.
- Managed candidate communications and ensured a smooth hiring process.
- Worked closely with the team to understand client needs and meet hiring targets.

• Training Session Attendee | Tele Sales Agent - Real Estate at Rapid Gen

January 2025

- Completed a specialized training session in tele sales for real estate, enhancing sales and negotiation skills.
- Gained knowledge of real estate market trends, client interaction techniques, and effective sales strategies.
- Developed communication skills to engage with potential clients and close deals efficiently.

Research Assistant (Remote)

April 2024 - October 2024

- Collaborated on a doctoral research project focused on the role of information technology in converting conventional banking to Islamic banking in Saudi Arabia.
- Assisted in collecting, organizing, and analyzing data.
- Conducted literature reviews and summarized key findings to support the research framework.
- Participated in discussions and brainstorming sessions to refine research methodologies.
- Ensured accuracy and consistency in data entry and documentation.

• Front-End Developer | Freelancer (Remote)

April 2023 - Present

- Worked on small to medium-scale tasks and projects, creating user-friendly and visually appealing websites.
- Developed and styled responsive web pages using HTML, CSS, and JavaScript, ensuring compatibility across different devices and browsers.
- o Collaborated with clients to implement their requirements and deliver functional designs with a focus on user experience.

English Teacher's Assistant

Alexandria, Egypt | September 2022 - April 2023

- Assisted the lead teacher in planning and delivering English lessons to students of various age groups.
- Prepared teaching materials, lesson plans, and interactive activities to engage students effectively.
- · Encouraged a positive learning environment to build students' confidence in speaking and writing English.

· Transcription (Remote)

May 2022 - December 2022

- Provided high-quality document translation services between English and Arabic, including legal, technical, and business materials, ensuring accuracy and maintaining context.
- · Recorded professional voiceovers for various projects, including audiobooks, advertisements, and e-learning modules.
- Managed deadlines and communicated effectively with clients to meet their specific needs and requirements.

CERTIFICATES

- Computer Hardware Basics
 By Cisco Networking Academy
- Introduction To lot
 By Cisco Networking Academy
- Social Media Marketing By HP LIFE
- Cybersecurity Essentials
 By Cisco Networking Academy
- Java Se:1
 By INTRAST

- JavaScript Essentials
 By Cisco Networking Academy
- Business Communications
 By Hp Life

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Arabic : Native Language

• English : Upper Intermediate (B1-B2)