

ZEYAD ELSAYED

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Education:

Alta Loma High School – Rancho Cucamonga
High School Diploma, May 2017.

Chaffey College – Rancho Cucamonga
Associate in Science, Business Administration for Transfer, IGETC (AS-T), May 2021.
Certificate, California State University - General Education, May 2021.

California State Polytechnic University (Cal Poly Pomona) – Pomona, CA.
Bachelor of Science, Business Administration, Computer Information System and Technology, May 2024.

Awards

Cumulative GPA: 3.8 (Cum Laude Honors)
Dean's List 2021, 2022, 2023, 2024.
President's List 2021, 2022, 2023, 2024.

Relevant Coursework:

- **Object-oriented Programming for Business:** Developed commercial applications using Java, including graphical user interfaces, file management, and multi-class systems in integrated development environments.
- **Client-side Web Development:** Created interactive websites using HTML, CSS, and JavaScript. Enhanced user interfaces with jQuery and Bootstrap. Applied responsive design techniques for optimal viewing across devices.
- **Database Design and Development:** Designed and managed relational databases using ERD and SQL queries. Proficient with MySQL and MS SQL Server.
- **Business Intelligence:** Developed business reports and dynamic dashboards using Tableau, Power BI, and DAX. Imported and transformed data from Excel and SQL databases.
- **IS Project Management and Development:** Gained expertise as a Scrum Master, using project management tools like Trello for effective collaboration.
- **Mobile Application Programming:** Developed applications using Android Studio and Java. Created a pizza order app and a to-do list app as personal projects.

Work Experience:

AmPac Business Capital Internship

March 2024 – May 2024

- **Design Creation and Editing:** Developed and edited technology and business-related designs using Canva and AI-generated images.
- **Newsletter Management:** Utilized Constant Contact for editing newsletters and preparing PDF documents for weekly newsletters, invitations, and events.
- **Content Update:** Maintained and updated content for the Entrepreneur Ecosystem Optix application through Constant Contact.
- **Customer Communication:** Managed and responded to phone calls and voicemails using the 8x8 Work application, ensuring excellent customer service for AmPac Business Capital.

UPS Innovation Mail Center

July 2022 – Present

- **Mail Processing:** Scanned and processed packages, including handling camera operations when required.
- **Vari-Sort Operation:** Operated the Vari-Sort machine for flat mail and managed the sweeper at the back of the machine.
- **Data Entry:** Accurately entered customer information into the system for processing.
- **Hand Sorting:** Sorted packages manually by customer name, zip code, and state number.

Food Delivery Driver (Uber Eats and Door Dash)

December 2018 – Present

- Deliver food promptly and courteously to customers' homes, businesses, complexes, and workplaces.
- Demonstrate strong communication and customer service skills to ensure customer satisfaction.
- Excel in organizational abilities to manage multiple orders simultaneously.
- Provide knowledgeable and professional customer service to ensure a positive experience for customers.

Projects:

To-Do List Application. (**Mobile Application Programming Project**)

- Developed a mobile application to manage tasks and to-do lists efficiently using Android Studio and Java.
- Designed an intuitive user interface with XML, allowing users to add, edit, delete, and mark tasks as complete.
- Integrated SQLite Database for persistent storage of tasks, ensuring data is saved and accessible across app sessions.
- Technologies Used: Android Studio, Java, XML, SQLite Database.

E-Commerce Website Template Project. (**E-Commerce Application Development Project**)

- Enhanced a purchased e-commerce template by adding custom features using ASP.NET and Visual Basic.
- Implemented functionalities including featured pictures, featured electronic products, a search bar, navigation menus, and user authentication (login/logout).
- Technologies Used: ASP.NET, Visual Basic, Visual Studio.

Web API Group Project. (**IS Project Management and Development Project**)

- Collaborated in a team to develop a Web API using ASP.NET and Visual Basic.
- Focused on credit card validation, security measures, and user authentication (login/logout).
- Utilized project management methodologies and tools, serving as Scrum Master to facilitate collaboration using Trello.
- Technologies Used: ASP.NET, Visual Basic, Trello, Discord, Postman API platform.

Clothing Application Project. (**Client-side Web Development Project**)

- Developed a client-side web application using Angular to manage a clothing store's inventory and user interactions.
- Created interactive and responsive user interfaces with HTML, CSS, and JavaScript, enhancing functionality with jQuery and Bootstrap.
- Technologies Used: Angular, HTML, CSS, JavaScript, jQuery, Bootstrap.

Pizza Order Mobile Application. (**Mobile Application Programming Project**)

- Developed a user-friendly interface pizza ordering mobile application with three fragments.
- Implemented features including customizable pizza options, user input fields for customer information, order summary and receipt generation saved as a text file in internal storage.
- Technologies Used: Android Studio, Java, Fragment Manager.

Secure Local Host Website. (**Secure Web Applications Project**)

- Developed functionalities including login/logout, authenticated pages, product listings, and image displays.
- Implemented security measures to protect against SQL injection attacks, ensuring secure user authentication and data handling.
- Designed both public and private sections of the website, with enhanced security for the private side.
- Technologies Used: ASP.NET, Visual Basic, SQL.

Technical Skills:

- Front-End: JavaScript (React, Node), Angular, HTML, CSS.
- Back-End: SQL, MYSQL, C++, Python, Java, PHP, ASP.NET (Visual Basics Language).
- Data Analysis & Project Management Tools: Pandas, NumPy, Tableau, Google Analytics, Google Collab, Jupiter Notebook, Scrum Master.
- Other Tools: Microsoft Excel (Coursework Certificate- Udemy), Google docs, Google slides.