ZACHARY FELCYN

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PROFESSIONAL SUMMARY

As a sophomore pursuing a degree in computer science, I am actively seeking an internship opportunity to gain practical experience in the field. I possess foundational knowledge in programming, data structures, and problem-solving, acquired through my coursework. I am enthusiastic about applying these skills in a professional setting, eager to collaborate within a team, and committed to contributing effectively to projects. With a strong desire to learn and adapt to new technologies, I aim to make a valuable contribution to your organization while furthering my education and career in computer science.

SKILLS

Leadership	Adaptability
Communication	C++ Programming

WORK HISTORY

Technology Lead, 05/2023 - 08/2023
Puyallup School District – Puyallup, WA

- Led a team of 5 employees, providing clear direction, delegating tasks, and overseeing their work to meet project deadlines.
- Developed and maintained detailed project plans, tracking progress and milestones to ensure project goals were met.
- Implemented quality control processes to ensure the reliability and functionality of deployed technology systems.
- Demonstrated strong leadership skills in a fast-paced and dynamic work environment, delivering successful technology deployments across multiple school sites.

Student Technology Assistant , 06/2019 - 09/2022
Puyallup School District – Puyallup, WA

- Followed up with staff to verify optimal customer satisfaction following support engagement and problem resolution.
- Configured hardware, devices and software to set up work stations for school district employees.
- Ran scripts, provisioned devices, and ensured devices were up to School District protocol.
- Installed HDMI and AV in two elementary schools.

EDUCATION

Bachelor of Science: Computer Science, Expected in 05/2026
Washington State University - Pullman, WA

REFERENCES

Justin Lacroix - One to One Technology Team Lead
lacrojr@puyallupsd.org

Jennifer Mathis - Technology Team Lead
mathija@puyallupsd.org

Devin Cosmo - Help Desk Technician II
konsmdm@puyallupsd.org