### 装维工单监控表

|  |  |  |  |
| --- | --- | --- | --- |
| **序号** | **字段信息** | **spark字段名** | **kv字段名** |
|  | [区域编码](#_区域编码(REGION_CODE)) | REGION\_CODE |  |
|  | [区域名称](#_区域名称(REGION_NAME)) | REGION\_NAME |  |
|  | 工单类型 | ORDER\_TYPE |  |
|  | 产品 | PRODUCT\_TYPE |  |
|  | 总数 | ORDER\_SUM |  |

### 开通表

|  |  |  |  |
| --- | --- | --- | --- |
| **序号** | **字段信息** | **spark字段名** | **kv字段名** |
| 1 | [rowkey](#_rowkey(ROWKEY)) | R**OWKEY** | ROWKEY |
| 2 | [业务单编号](#_业务单编号(ID))（定单号） | ID |  |
| ~~3~~ | [~~原始单号~~](#_原始单号(OPENING_CODE)) | ~~OPENING\_CODE~~ | ~~UPSTEAM\_ORDER\_ID~~ |
| 4 | [业务单规格](#_业务单规格(SPEC_ID)) | SPEC\_ID | SPEC\_ID |
| 5 | [业务单类型](#_业务单类型(BUSINESS_TYPE)) | BUSINESS\_TYPE | TYPE\_ID |
| 6 | [业务单标识](#_业务单标识(ORDER_ID)) | ORDER\_ID | ID |
| ~~7~~ | [~~所属客户订单编号~~](#_所属客户订单编号(CUSTOMER_ORDER_NUMBER)) | ~~CUSTOMER\_ORDER\_NUMBER~~ |  |
| 8 | [所属服务定单编号](#_所属服务定单编号(SERVICE_ORDER_NUMBER)) | SERVICE\_ORDER\_NUMBER |  |
| 12 | [区域编码](#_区域编码(REGION_CODE)) | REGION\_CODE |  |
| 13 | [区域名称](#_区域名称(REGION_NAME)) | REGION\_NAME |  |
| ~~14~~ | [~~区域树形编码~~](#_区域树形编码(REGION_TREECODE)) | ~~REGION\_TREECODE~~ |  |
| 30 | 主[产品服务类型](#_产品服务类型(PRODUCT_TYPE))（产品） | PRODUCT\_TYPE | ENTITY\_SPEC\_ID |
| 40 | 主[*产*品服务动作](#_产品服务动作(PRODUCT_SERVICE_ACTION)) | PRODUCT\_SERVICE\_ACTION | ENTITY\_ACTION\_ID |
| 41 | [业务号码](#_业务号码(ACC_NUMBER)) | ACC\_NUMBER | ACC\_NUMBER |
|  | 客户姓名 | CONTACTOR |  |
|  | 客户等级 | CUSTOMER\_LEVEL |  |
| 42 | [业务单状态](#_@业务单状态(STATUS_ID)) | STATUS\_ID | STATUS\_ID |
| ~~43~~ | [~~自动回访成功标识~~](#_@自动回访成功标识(IS_VISIT)) | ~~IS\_VISIT~~ | ~~OPT\_MODE\_ID~~ |
| ~~44~~ | [~~原始回访满意度~~](#_@原始回访满意度(PROVIENCE_VISIT_SATISFY_ID) | ~~PROVIENCE\_VISIT\_SATISFY\_ID~~ | ~~SATISFY\_ID~~ |
| ~~45~~ | [~~自动回访满意度~~](#_@原始回访满意度(PROVIENCE_VISIT_SATISFY_ID) | ~~VISIT\_SATISFY\_ID~~ | ~~SATISFY\_ID~~ |
| ~~46~~ | [~~一级撤单原因编码~~](#_一级撤单原因编码(WITHDRAW_REASON_ID_A)) | ~~WITHDRAW\_REASON\_ID\_A~~ |  |
| 53 | [撤单次数](#_撤单次数(WITHDRAW_COUNT)) | WITHDRAW\_COUNT |  |
| ~~54~~ | [~~受理时间~~](#_受理时间(ACCEPT_TIME)) | ~~ACCEPT\_TIME~~ | ~~ACCEPT\_TIME~~ |
| ~~55~~ | [~~受理时间时间戳~~](#_受理时间时间戳(ACCEPT_TIMESTAMP)) | ~~ACCEPT\_TIMESTAMP~~ |  |
| 56 | [到单时间](#_到单时间(CREATE_TIME)) | CREATE\_TIME | CREATE\_TIME |
| 57 | [到单时间时间戳](#_到单时间时间戳(CREATE_TIMESTAMP)) | CREATE\_TIMESTAMP |  |
| 58 | [竣工时间](#_竣工时间(COMPLETE_TIME)) | COMPLETE\_TIME | COMPLETE\_TIME |
| 59 | [竣工时间时间戳](#_竣工时间时间戳(COMPLETE_TIMESTAMP)) | COMPLETE\_TIMESTAMP |  |
| 60 | [归档时间](#_归档时间(ARCHIVE_TIME)) | ARCHIVE\_TIME | ARCHIVE\_TIME |
| 61 | [归档时间时间戳](#_归档时间时间戳(ARCHIVE_TIMESTAMP)) | ARCHIVE\_TIMESTAMP |  |
| ~~66~~ | [~~装机地址(新)~~](#_@装机地址(新)(INSTALL_ADDRESS_NEW)) | ~~INSTALL\_ADDRESS\_NEW~~ |  |
| ~~75~~ | [~~预约开始时间~~](#_@预约结束时间(BOOKING_END_TIME)) | ~~BOOKING\_START\_TIME~~ |  |
| ~~79~~ | [~~预约结束时间~~](#_@预约结束时间(BOOKING_END_TIME)) | ~~BOOKING\_END\_TIME~~ |  |
| ~~90~~ | [~~预约终止时间~~](#_&预约终止时间(REAL_BOOKING)) | ~~REAL\_BOOKING~~ |  |
| ~~91~~ | [~~预约终止时间时间戳~~](#_预约终止时间时间戳(REAL_BOOKINGSTAMP)) | ~~REAL\_BOOKINGSTAMP~~ |  |
| 99 | [退单次数](#_退单次数(CHARGEBACK_COUNT)) | CHARGEBACK\_COUNT |  |
| ~~119~~ | [~~装移机时长~~](#_装移机时长(INSTALL_SHIFT_LONG)) | ~~INSTALL\_SHIFT\_LONG~~ |  |
| 128 | [原始执行方式标识](#_原始执行方式标识(PROVIENCE_EXECUTE_MODE_ID)) | PROVIENCE\_EXECUTE\_MODE\_ID | EXECUTE\_MODE\_ID |
| 129 | [原始执行系统标识](#_原始执行系统标识(PROVIENCE_EXECUTE_SYS_ID)) | PROVIENCE\_EXECUTE\_SYS\_ID | EXECUTE\_SYS\_ID |
| 130 | [业务单执行方式](#_业务单执行方式(EXECUTE_TYPE)) | EXECUTE\_TYPE |  |
| ~~139~~ | [~~宽带账号~~](#_宽带账号(BROAD_BAND_ID)) | ~~BROAD\_BAND\_ID~~ |  |
| ~~143~~ | [~~到达外线时间~~](#_到达外线时间(ARRSVR_TIME)) | ~~ARRSVR\_TIME~~ |  |
| ~~144~~ | [~~到达外线时间戳~~](#_到达外线时间戳(ARRSVR_TIMESTAMP)) | ~~ARRSVR\_TIMESTAMP~~ |  |
| 146 | [业务竣工时间](#_业务竣工时间(BUSSINESS_COMPLETE_TIME)) | BUSSINESS\_COMPLETE\_TIME |  |
| 147 | [业务竣工时间时间戳](#_业务竣工时间时间戳(BUSSINESS_COMPLETE_TIMEST) | BUSSINESS\_COMPLETE\_TIMESTAMP |  |
| 163 | 施工调度[回单时间](#_回单时间（RETURN_TIME）) | RETURN\_TIME | RETURN\_TIME |
| 164 | [施工回单时间时间戳](#_@施工回单时间时间戳(RETURN_TIMESTAMP)) | RETURN\_TIMESTAMP |  |
| 165 | [是否归档](#_@是否归档(ISARCHIVE)) | ISARCHIVE |  |
| ~~166~~ | [~~定单归档~~](#_@定单归档(ORDERISARCHIVE)) | ~~ORDERISARCHIVE~~ |  |
| 167 | [业务单类别](#_@业务单类别) | CLASS\_TYPE\_ID | CLASS\_TYPE\_ID |
| ~~168~~ | [~~施工时长~~](#_@施工时长(SVR_TIMELONG)) | ~~SVR\_TIMELONG~~ |  |
| 169 | [省上传时间戳](#_省_上传时间戳(TIME_STAMP)) | TIME\_STAMP | TIME\_STAMP |
| ~~170~~ | [~~定单关联施工单~~](#_定单关联施工单(ORDER_REL__SVR)) | ~~ORDER\_REL\_SVR~~ |  |
| 171 | [处理人员ID](#_施工人员ID(SVR_DEALMAN_ID_)) | SVR\_DEALMAN\_ID |  |
| 175 | [处理人身份证](#_施工人员身份证(SVR_DEALMAN__IDENTITY)) | SVR\_DEALMAN\_IDENTITY |  |
| 176 | [处理人所在机构ID](#_施工人员所在机构ID(SVR_DEALMAN_ORG_ID_)) | SVR\_DEALMAN\_ORG\_ID |  |
| 177 | [处理人所在机构名称](#_施工人员所在机构_名称(SVR_DEALMAN_ORG_NAME)) | SVR\_DEALMAN\_ORG\_NAME |  |
| 178 | 处理人所在机构代码 | SVR\_DEALMAN\_ORG\_CODE |  |
| 209 | 施工类型标识 | WORK\_TYPE\_ID |  |
| 214 | 处理人所在公司类型 | CORP\_TYPE |  |
| 215 | 处理人所在组织类别 | ORG\_CLASS\_ID |  |
| 216 | 处理人代理商ID | AGENT\_ID |  |
| 217 | 处理人代理商名称 | AGENT\_NAME |  |
| 218 | 处理人代理商组织机构代码证 | AGENT\_CODE |  |
| 219 | 处理人代理商所属地区编码 | AGENT\_AREA\_CODE |  |
| 220 | 处理人代理商所属地区名称 | AGENT\_AREA\_NAME |  |
| 221 | 处理人处理人所属地区名称 | SVR\_DEALMAN\_AREA\_NAME |  |
| 222 | 归档类型 | ARCHIVE\_TYPE\_ID |  |
| 223 | 入HB时间戳 | SOLR\_TIMESTAMP |  |
| 224 | 所属服务定单的定单类型 | SERVICE\_ORDER\_TYPE |  |
| 227 | 收单人员ID | SVR\_RECEIVEMAN\_ID |  |
| 228 | 收单人员工号 | SVR\_RECEIVEMAN\_EMPNO |  |
| 229 | 收单人员工姓名 | SVR\_RECEIVEMAN\_NAME |  |
| 230 | 收单人员电话号码 | SVR\_RECEIVEMAN\_PHONE |  |
| 231 | 收单人员身份证 | SVR\_RECEIVEMAN\_IDENTITY |  |
| 232 | 收单人所在机构ID | SVR\_RECEIVEMAN\_ORG\_ID |  |
| 233 | 收单人员所在机构名称 | SVR\_RECEIVEMAN\_ORG\_NAME |  |
| 234 | 收单人代理商ID | RECEIVEMAN\_AGENT\_ID |  |
| 235 | 收单人代理商名称 | RECEIVEMAN\_AGENT\_NAME |  |
| 236 | 回单人员ID | SVR\_RETURNMAN\_ID |  |
| 237 | 回单人员工号 | SVR\_RETURNMAN\_EMPNO |  |
| 238 | 回单人员工姓名 | SVR\_RETURNMAN\_NAME |  |
| 239 | 回单人员电话号码 | SVR\_RETURNMAN\_PHONE |  |
| 240 | 回单人员身份证 | SVR\_RETURNMAN\_IDENTITY |  |
| 241 | 回单人所在机构ID | SVR\_RETURNMAN\_ORG\_ID |  |
| 242 | 回单人员所在机构名称 | SVR\_RETURNMAN\_ORG\_NAME |  |
| 243 | 回单人代理商ID | RETURNMAN\_AGENT\_ID |  |
| 244 | 回单人代理商名称 | RETURNMAN\_AGENT\_NAME |  |
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### 保障表

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| --- | --- | --- | --- |
|  | **字段信息** | **spark字段名** | **KV字段名** |
| 1 | [r**owkey**](#_rowkey(ROWKEY)_1) | ROWKEY | ROWKEY |
| 2 | [业务单编号](#_业务单编号(ID)_1) | ID |  |
| 3 | [业务单规格](#_原始单号(OPENING_CODE)_1) | SPEC\_ID | SPEC\_ID |
| 4 | [原始单号](#_原始单号(OPENING_CODE)_1) | OPENING\_CODE | DOWNSTEAM\_ORDER\_ID |
| 5 | [业务单类型](#_业务单类型(BUSINESS_TYPE)_1) | BUSINESS\_TYPE | TYPE\_ID |
| 6 | [业务单标识](#_业务单标识(ORDER_ID)_1) | ORDER\_ID | ID |
| 7 | [所属保障单编号](#_所属保障单编号(BELONG_ID)) | BELONG\_ID | Code |
| 8 | [区域编码](#_区域编码(REGION_CODE)_1) | REGION\_CODE |  |
| 9 | [区域名称](#_区域名称(REGION_NAME)_1) | REGION\_NAME |  |
| ~~29~~ | [~~二级业务类型名称~~](#_二级业务类型名称(BUSSINESS_NAME_B)) | ~~BUSSINESS\_NAME\_B~~ |  |
| 30 | [接入方式](#_接入方式(LINE_TYPE_ID)) | LINE\_TYPE\_ID | TYPE\_ID |
| 31 | [业务号码](#_业务号码(ACC_NUMBER)_1) | ACC\_NUMBER | ACC\_NUMBER |
| 32 | [业务单状态](#_业务单状态(STATUS_ID)) | STATUS\_ID | STATUS\_ID |
| 51 | [受理时间](#_受理时间(ACCEPT_TIME)_1) | ACCEPT\_TIME |  |
| 52 | [受理时间时间戳](#_受理时间时间戳(ACCEPT_TIMESTAMP)_1) | ACCEPT\_TIMESTAMP |  |
| 53 | [故障单类型](#_故障单类型(TYPE_ID)) | TYPE\_ID |  |
| 54 | [到单时间](#_到单时间(CREATE_TIME)_1) | CREATE\_TIME |  |
| 55 | [到单时间时间戳](#_到单时间时间戳(CREATE_TIMESTAMP)_1) | CREATE\_TIMESTAMP |  |
| 56 | [业务恢复时间](#_业务恢复时间(RESUME_TIME)) | RESUME\_TIME |  |
| 57 | [业务恢复时间时间戳](#_业务恢复时间时间戳(RESUME_TIMESTAMP)) | RESUME\_TIMESTAMP |  |
| 58 | [故障修复时间](#_故障修复时间(RETURN_TIME)) | RETURN\_TIME |  |
| 59 | [故障修复时间时间戳](#_故障修复时间时间戳(RETURN_TIMESTAMP)) | RETURN\_TIMESTAMP |  |
| 60 | [归档时间](#_归档时间(ARCHIVE_TIME)_1) | ARCHIVE\_TIME |  |
| 61 | [归档时间时间戳](#_归档时间时间戳(ARCHIVE_TIMESTAMP)_1) | ARCHIVE\_TIMESTAMP |  |
| 127 | [最近一次业务开通时间](#_最近一次业务开通时间(RECENT_PROVISIONING_TIME) | RECENT\_PROVISIONING\_TIME |  |
| 128 | [最近一次业务开通时间时间戳](#_最近一次业务开通时间时间戳(RECENT_PROVISIONING_T) | RECENT\_PROVISIONING\_TIMESTAMP |  |
| 129 | [最近一次业务开通单号](#_最近一次业务开通单号(RECENT_PROVISIONING_ID)) | RECENT\_PROVISIONING\_ID |  |
| 133 | [障碍修复时长](#_障碍修复时长(REPAIR_LONG)) | REPAIR\_LONG |  |
| 135 | [当前写入日期](#_当前写入日期(WRITE_TIME)_1) | WRITE\_TIME |  |
| 136 | [状态时间](#_状态时间(STATUS_TIME)_1) | STATUS\_TIME |  |
| 137 | [竣工时间](#_竣工时间(COMPLETE_TIME)_1) | COMPLETE\_TIME |  |
| 138 | [竣工时间时间戳](#_竣工时间时间戳(COMPLETE_TIMESTAMP)_1) | COMPLETE\_TIMESTAMP |  |
| 139 | [业务竣工时间](#_业务竣工时间(BUSSINESS_COMPLETE_TIME)_1) | BUSSINESS\_COMPLETE\_TIME |  |
| 140 | [业务竣工时间时间戳](#_业务竣工时间时间戳(BUSSINESS_COMPLETE_TIMEST_1) | BUSSINESS\_COMPLETE\_TIMESTAMP |  |
| 156 | [产品服务类型](#_@产品服务类型(PRODUCT_TYPE)) | PRODUCT\_TYPE |  |
| 158 | [是否归档](#_@是否归档(ISARCHIVE)_1) | ISARCHIVE |  |
| 159 | [保障单归档](#_@保障单归档(SVRISARCHIVE)) | SVRISARCHIVE |  |
| 162 | [处理人ID](#_施工人员ID(SVR_DEALMAN_ID_)) | SVR\_DEALMAN\_ID |  |
| 163 | [处理人工号](#_施工人员工号(SVR_DEALMAN_EMPNO_)) | SVR\_DEALMAN\_EMPNO |  |
| 164 | [处理人工姓名](#_施工人员工姓名(SVR_DEALMAN_NAME_)) | SVR\_DEALMAN\_NAME |  |
| 165 | [处理人电话号码](#_施工人员电话号码(SVR_DEALMAN_PHONE_)) | SVR\_DEALMAN\_PHONE |  |
| 166 | [处理人身份证](#_施工人员身份证(SVR_DEALMAN__IDENTITY)) | SVR\_DEALMAN\_IDENTITY |  |
| 167 | [处理人所在机构ID](#_施工人员所在机构ID(SVR_DEALMAN_ORG_ID_)) | SVR\_DEALMAN\_ORG\_ID |  |
| 168 | [处理人所在机构名称](#_施工人员所在机构_名称(SVR_DEALMAN_ORG_NAME)) | SVR\_DEALMAN\_ORG\_NAME |  |
| 169 | 处理人所在机构代码 | SVR\_DEALMAN\_ORG\_CODE |  |
| 170 | [处理人所属地区编码](#_施工人员所属地区编码(SVR_DEALMAN_AREA_CODE_)) | SVR\_DEALMAN\_AREA\_CODE |  |
| 171 | 处理人所在公司类型 | CORP\_TYPE |  |
| 172 | 处理人所在组织类别 | ORG\_CLASS\_ID |  |
| 173 | 代理商ID | AGENT\_ID |  |
| 174 | 代理商名称 | AGENT\_NAME |  |
| 175 | 代理商组织机构代码证 | AGENT\_CODE |  |
| 176 | 代理商所属地区编码 | AGENT\_AREA\_CODE |  |
| 177 | 代理商所属地区名称 | AGENT\_AREA\_NAME |  |
| 178 | 处理人所属地区名称 | SVR\_DEALMAN\_AREA\_NAME |  |
| 179 | 归档类型 | ARCHIVE\_TYPE\_ID |  |
| 180 | 入HB时间戳 | SOLR\_TIMESTAMP |  |
| 181 | 收单人员ID | SVR\_RECEIVEMAN\_ID |  |
| 182 | 收单人员工号 | SVR\_RECEIVEMAN\_EMPNO |  |
| 183 | 收单人员工姓名 | SVR\_RECEIVEMAN\_NAME |  |
| 184 | 收单人员电话号码 | SVR\_RECEIVEMAN\_PHONE |  |
| 185 | 收单人员身份证 | SVR\_RECEIVEMAN\_IDENTITY |  |
| 186 | 收单人所在机构ID | SVR\_RECEIVEMAN\_ORG\_ID |  |
| 187 | 收单人员所在机构名称 | SVR\_RECEIVEMAN\_ORG\_NAME |  |
| 188 | 收单人代理商ID | RECEIVEMAN\_AGENT\_ID |  |
| 189 | 收单人代理商名称 | RECEIVEMAN\_AGENT\_NAME |  |
| 190 | 回单人员ID | SVR\_RETURNMAN\_ID |  |
| 191 | 回单人员工号 | SVR\_RETURNMAN\_EMPNO |  |
| 192 | 回单人员工姓名 | SVR\_RETURNMAN\_NAME |  |
| 193 | 回单人员电话号码 | SVR\_RETURNMAN\_PHONE |  |
| 194 | 回单人员身份证 | SVR\_RETURNMAN\_IDENTITY |  |
| 195 | 回单人所在机构ID | SVR\_RETURNMAN\_ORG\_ID |  |
| 196 | 回单人员所在机构名称 | SVR\_RETURNMAN\_ORG\_NAME |  |
| 197 | 回单人代理商ID | RETURNMAN\_AGENT\_ID |  |
| 198 | 回单人代理商名称 | RETURNMAN\_AGENT\_NAME |  |
| 199 | 子状态标识 | CHILD\_STATUS\_ID |  |
|  |  |  |  |
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|  |  |  |  |