字段说明

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| --- | --- | --- | --- |
| **V11字段名** | **智云字段名** | **说明** | **rec** |
| archiveenddate | archive\_time | 结案时间 | Y |
| overtimetimes | dispose\_overtime\_times | 处置超时倍数 | main |
| visitednum | visited\_num | 回访数 | V11注释 |
| linedisruption | line\_disruption | 是否热线不通畅 | Y |
| handleunit | handle\_unit | 在办部门 | Y |
| handlehuman | handle\_human | 在办人员 | Y |
| passactdef | pass\_act\_def | 经办阶段 | N |
| overplusday | over\_plus\_day | 指挥长案件剩余天数 | N |
| applytype | apply\_type | 指挥长案件申请类型 | Y |
| emergencyflag | emergency\_flag | 是否应急指挥类案件 | 未找到采集 |
| isphonereply | is\_phone\_reply | 是否需回复 | Y |
| appointflag | appoint\_flag | 是否指定案件 | Y |
| dealoperatorid | deal\_operator\_id | 是否督办 | 未找到采集 |
| accurdispatchnum | accur\_dispatch\_num | 准确派遣数 | main |
| wrongdispatchnum | wrong\_dispatch\_num | 错误派遣数 | main |
| nbstatsubtypeid | nb\_stat\_sub\_type\_id | 宁波子报表类型ID | 不采集 |
| disposetime | dispose\_used | 处置用时 | main |
| citydirectarchivenum | citydirect\_archive\_num | 市直接结案数 | main |
| districtdirectarchivenum | districtdirect\_archive\_num | 区直接结案数 | main |
| twicedonetimes | multi\_rework\_num | 返工次数 | main |
| overtimetransbacknum | multi\_overtime\_back\_num | 处置部门超时回退数 | main |
| checkpicnum | stock\_num | 积存案件数 | main |
| checkwavnum | escape\_stock\_num | 跳出积存案件数 | main |
| endtime | stock\_time | 进入积存时间 | main |
| publiccomplaintsnum | public\_complaints\_num | 热线举报立案数 | 考核用 |
| inspectionnum | assign\_inst\_num | 领导督办立案数 | 考核用 |
| assessmentreportnum | assess\_inst\_num | 考评发现立案数 | 考核用 |
| videoreportnum | district\_video\_report\_num | 区视频上报数 | 考核用 |
| districtvideoinstnum | district\_video\_inst\_num | 区视频立案数 | 考核用 |
| mediareportnum | media\_report\_num | 媒体监督立案数 | 考核用 |
| inspectionchecknum | inspection\_inst\_num | 督查检查数 | 考核用 |
| urbanvideoreportnum | urban\_video\_report\_num | 市视频上报数 | 考核用 |
| urbanvideoinstnum | urban\_video\_inst\_num | 市视频立案数 | 考核用 |
| otherreportnum | other\_report\_num | 其他上报数 | 考核用 |
| onedisposetimeoutmulnum | dispose\_overtime\_times | 处置超时倍数 | 考核用 |
| dispatchovertimenum | dispatch\_overtime\_num | 派遣超时数 | 考核用 |
| dispatcherrornum | wrong\_dispatch\_num | 派遣差错数 | 考核用 |
| substitutionflag | substitution\_flag | 代处置标识 | Y |
| checkovertimenum | check\_overtime\_num | 超时核查数 | 考核用 |
| prearchiveerrornum | prearchive\_error\_num | 预结案差错数 | 考核用 |
| enforcereportnum | enforce\_report\_num | 执法发现数 | 考核用 |
| instovertimenum | inst\_overtime\_num | 立案超时数 | 考核用 |
| wrongNoInstNum | not\_inst\_error\_num | 不立案差错数 | 考核用 |
| twicedonenum | rework\_num | 返工数 | main |
| prearchivenum | prearchive\_num | 预结案数 | main |
| isreplyflag | is\_reply\_flag | 是否已回复 | Y |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

去除以下字段：

over\_time\_times visited\_num emergency\_flag

onedispose\_timeout\_mul\_num dispatch\_error\_num

check\_pic\_num check\_wav\_num end\_time

twice\_done\_times dispose\_time dispose\_limit\_time

overtime\_transback\_num twice\_done\_times

transback\_times transback\_num

check\_overtime\_num dispatch\_error\_num

deal\_operator\_id asscessment\_report\_num inspection\_num

vedio\_report\_num inspection\_check\_num other\_inst\_num

public\_complaints\_num urban\_vedio\_report\_num

增加以下字段：

|  |  |
| --- | --- |
| 字段名 | 含义 |
| stock\_num | 积存案件数 |
| escape\_stock\_num | 跳出积存数 |
| stock\_time | 进入积存时间 |
| wrong\_inst\_num | 错误立案数 |
| patrol\_deal\_flag | 自处置标识 |
| patrol\_deal\_report\_num | 自处置上报数 |
| patrol\_deal\_archive\_num | 自处置结案数 |
| patrol\_deal\_cancel\_num | 自处置作废数 |
| assess\_inst\_num | 考评发现立案数 |
| assign\_inst\_num | 领导督办立案数 |
| district\_video\_inst\_num | 区视频立案数 |
| city\_video\_inst\_num | 市视频立案数 |
| inspection\_inst\_num | 督查检查立案数 |
| internet\_inst\_num | 网络上报立案数 |
| hotline\_inst\_num | 热线举报立案数 |
| patrol\_inst\_num | 信息采集立案数 |
| media\_inst\_num | 媒体监督立案数 |
| return\_visit\_type\_id | 回访类型标识 |
| return\_visit\_flag | 回访标识 |
| to\_return\_visit\_num | 未回访数 |
| return\_visit\_num | 回访数 |
| need\_reply\_num | 应回复数 |
| reply\_num | 回复数 |
| omit\_reply\_num | 回复漏报数 |
| satisfaction\_id | 满意度 |
| satisfaction\_score | 满意度得分 |
| service\_satisfaction\_id | 服务满意度 |
| service\_satisfaction\_score | 服务满意度得分 |