Task Action step				Action success	Action failure
Will the user try to achieve the right result?	yes ☐	from experience	the system tells them to	no ☐	
Will the user notice that the correct action is available?	yes ☐	from experience	they would see a call-to-action	no ☐	
Will the user associate the correct action with the effect they're trying to achieve?	yes ☐	from experience	a prompt/label matches action	no ☐	
After the action is performed, will the user see that progress is being made toward the goal?	yes ☐	from experience	there's a connection between the system response and user goal	no ☐	