Contents

1 Introduction 1

1.1 Purpose of the Manual 2

1.2 Overview of the EV-Charger 2

1.3 Safety Information 4

2 Getting Started 5

2.1 Unpacking the EV-Charger 5

2.2 Understanding the EV-Charger components 5

2.3 Location requirements for the EV-Charger 5

2.4 Preparing the site for installation 6

3 Installation 7

3.1 Choosing the correct location for the EV-Charger 7

3.2 Mounting the EV-Charger on the Wall 7

3.3 Connecting the EV-Charger to the electrical system 7

3.4 Testing the EV-Charger 8

4 Operation 9

4.1 Starting and stopping the charging process 9

4.2 Using the display and controls 9

4.3 Understanding the LED indicators 10

4.4 Troubleshooting common issues 10

5 Maintenance 11

5.1 Cleaning the EV-Charge 11

5.2 Inspecting the EV-Charger for damage 11

5.3 Replacing components if necessary 12

5.4 Upgrading the EV-Charger 12

6 Technical specifications 13

1 Introduction

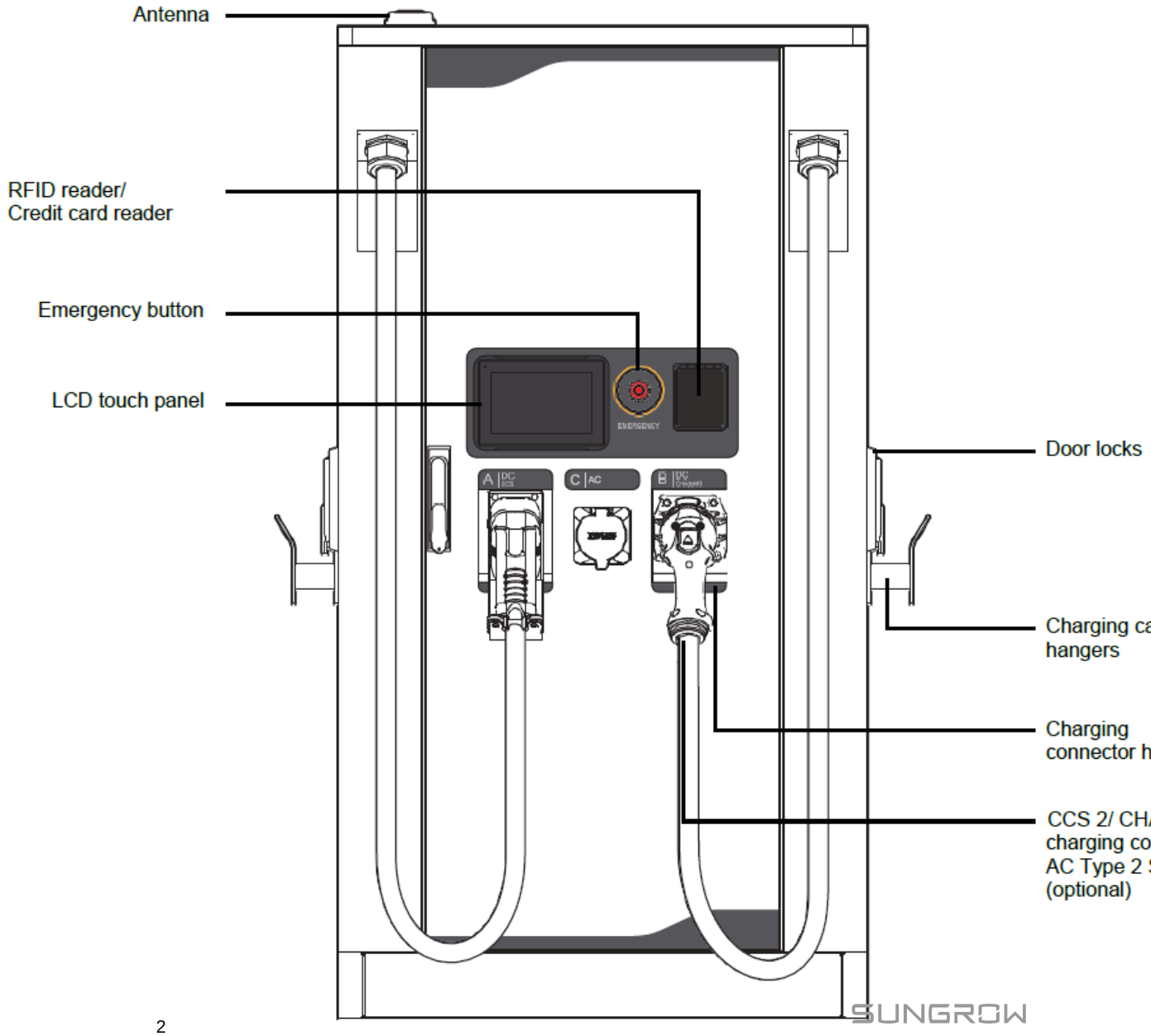
The introduction provides an overview of the EV-charger and its purpose.
../rsc/RobotExample-Robot.html

1.1 Purpose of the Manual

This user manual is designed to provide detailed instructions on how to safely and efficiently use the new-gen EV-Charger from our company. It includes information on installation, operation, maintenance, safety, and troubleshooting.

1.2 Overview of the EV-Charger

The new-gen EV-Charger is an advanced charging system designed to work with most electric vehicles. It features a sleek design, sturdy construction, and a range of advanced features that make it easy to use and highly efficient.



1. Antenna

Antenna

The antenna located on the EV charger is responsible for establishing a wireless connection between the charger and your electric vehicle. It allows for seamless communication between the two devices, ensuring that the charging process is efficient and effective.

RFID reader/Credit card reader

The RFID reader or credit card reader is a convenient way to pay for your charging session. Simply swipe your credit card or scan your RFID card, and the charging session will begin. Please note that not all EV chargers come equipped with this feature.

Emergency button

In case of an emergency, the emergency button located on the EV charger can be pressed to immediately stop the charging process. It is important to familiarize yourself with the location of this button in case it is needed.

LCD touch panel

The LCD touch panel provides a user-friendly interface for configuring and monitoring the charging process. It allows you to easily adjust the charging settings and monitor the progress of the charging session.

Door locks

The door locks on the EV charger ensure that the charging equipment is secure and protected from unauthorized access.

Charging cable hangers

The charging cable hangers provide a convenient storage solution for the charging cable when it is not in use. They help keep the charging area organized and prevent the cable from becoming tangled or damaged.

Charging connector holders

The charging connector holders provide a secure place to store the charging connector when it is not in use. They help protect the connector from damage and ensure that it is easily accessible when needed.

CCS 2/CHAdeMO charging connector AC Type 2 Socket (optional)

The CCS 2/CHAdeMO charging connector AC Type 2 Socket is the standard charging connector used for most electric vehicles. It allows for fast and efficient charging, and is compatible with most charging stations. Please note that not all EV chargers come equipped with this connector, and it is important to check the compatibility of your vehicle before using it.

1.3 Safety Information

Safety is our top priority, and we have included detailed safety information throughout this manual. Please read this information carefully before using the EV-Charger.

General Safety Precautions

When using the EV-Charger, always follow basic safety precautions such as wearing protective gear, keeping children and pets away, and avoiding contact with water.

Electrical Safety

DANGER

The EV-Charger uses high-voltage electricity, so always follow electrical safety precautions such as turning off power before servicing the unit and not touching electrical components while wet.

Fire Safety

DANGER

The EV-Charger can generate heat, so always ensure that it is installed in a well-ventilated area and that there are no flammable materials nearby.

Emergency Procedures

NOTICE

In case of an emergency, such as a fire or electrical shock, immediately stop using the EV-Charger and contact emergency services.

2 Getting Started

Provides information on how to set up and prepare your EV-charger for use.

2.1 Unpacking the EV-Charger

When you receive your new EV-Charger, please check the contents of the package to ensure that everything is included.

step 1 Remove the EV-Charger from its packaging.

step 2 Check that all the components are included, including the charging unit, power cord, and plug.

step 3 Carefully inspect all components for any damage or defects.

- - End

If any component is missing or damaged, please contact customer support immediately.

2.2 Understanding the EV-Charger components

The EV-Charger consists of a charging unit, power cord, and a plug that connects to the electrical outlet.

- Charging unit: This is the main component of the EV-Charger that controls the charging process.
- Power cord: This is the cord that connects the EV-Charger to the electrical outlet.
- Plug: This is the plug that connects to the electrical outlet.

2.3 Location requirements for the EV-Charger

Before installing the EV-Charger, you need to choose a suitable location.

- Near your parking spot: The location should be near your parking spot or wherever you usually park your electric vehicle.
- Close to an electrical outlet: The location should be close to an electrical outlet that can handle the power requirements of the EV-Charger.
- Indoors or covered: The EV-Charger should be installed indoors or in a covered area, away from direct sunlight, rain, and snow.

2.4 Preparing the site for installation

Before installing the EV-Charger, you need to ensure that the electrical wiring is compatible with the EV-Charger's requirements. You may need to hire an electrician to install a dedicated circuit for the EV-Charger.

step 1 Ensure that the electrical wiring is compatible with the EV-Charger's requirements. You may need to hire an electrician to install a dedicated circuit for the EV-Charger.

step 2 Choose a suitable location for the EV-Charger that meets the requirements outlined in section 2.3.

step 3 Ensure that the location is clear of any obstacles or obstructions that may interfere with the installation process.

step 4 Gather all the tools and equipment you need for installation, including a drill, screws, and mounting brackets.

- - End

Once you have prepared the site, you are ready to proceed with the installation of the EV-Charger.

3 Installation

Provides step-by-step instructions on how to install your EV-charger.

3.1 Choosing the correct location for the EV-Charger

Once you have chosen a suitable location, you need to mount the EV-Charger on the wall using the mounting brackets and screws provided. Make sure the EV-Charger is securely mounted and level.

step 1 Refer to section 2.3 of this manual to identify the location requirements.

step 2 Choose a location that meets all the requirements outlined in section 2.3.

step 3 Ensure that the location is easily accessible and close to the electrical outlet.

- - End

3.2 Mounting the EV-Charger on the Wall

To mount the EV-Charger on the wall, follow these steps:

step 1 Use a stud finder to locate the wall studs where you want to mount the EV-Charger.

step 2

Mark the location of the wall studs with a pencil.

step 3

Use the mounting brackets and screws provided to mount the EV-Charger on the wall, ensuring that it is level and securely mounted.

- - End

If you are not sure how to mount the EV-Charger on the wall, consult a professional installer or electrician.

3.3 Connecting the EV-Charger to the electrical system

Connect the EV-Charger to the electrical system using the power cord and plug. Follow the instructions in the user manual to ensure that the wiring is correct.

step 1 Turn off the power to the electrical outlet where you will be plugging in the EV-Charger.

step 2 Connect the power cord to the EV-Charger.

step 3 Connect the plug to the electrical outlet, ensuring that it is securely plugged in.

step 4 Turn on the power to the electrical outlet.

- - End

3.4 Testing the EV-Charger

Once the EV-Charger is installed, you need to test it to ensure that it is working properly. Connect the charging cable to your electric vehicle and press the start button on the EV-Charger. The display screen should show the charging status and estimated time to full charge.

To test the EV-Charger, follow these steps:

step 1 Turn on the power to the electrical outlet.

step 2 Connect the charging cable to your electric vehicle and the EV-Charger.

step 3 Press the start button on the EV-Charger to begin the charging process.

step 4 Monitor the display screen on the EV-Charger to ensure that the charging process is progressing as expected.

- - End

If you encounter any issues during the testing process, refer to the troubleshooting section of this manual for assistance.

4 Operation

Provides information on how to use your EV-charger.

4.1 Starting and stopping the charging process

To start the charging process, connect the charging cable to your electric vehicle and press the start button on the EV-Charger.

step 1 Ensure the charger is properly connected to your electric vehicle and the power source.

step 2 Press the power button on the charger to turn it on.

step 3 Once the charger is on, press the start button to begin charging your electric vehicle.

step 4 To stop the charging process, press the stop button on the charger.

- - End

The exact controls and display options may vary depending on the model of your EV-Charger. Please refer to the user manual for specific instructions.

4.2 Using the display and controls

The display screen on the EV-Charger shows the charging status, estimated time to full charge, and any error messages. The controls on the EV-Charger allow you to start and stop the charging process, adjust the charging rate, and set a timer for charging.

step 1 The display shows the current battery level, the charging status, and any error messages.

step 2 The controls allow you to adjust the charging rate and set a charging timer.

step 3 To adjust the charging rate, press the “+” or “-” buttons on the control panel.

step 4 To set a charging timer, press the timer button and use the “+” and “-” buttons to set the desired time.

- - End

The exact controls and display options may vary depending on the model of your EV-Charger. Please refer to the user manual for specific instructions.

If you encounter any issues with the LED indicators, please refer to the troubleshooting section of this manual.

4.3 Understanding the LED indicators

The EV-Charger has LED indicators that show the charging status and any error messages. A green light indicates that the charging process is in progress, while a red light indicates an error.

- The power LED indicates whether the device is connected to a power source.
- The charging LED indicates whether the device is currently charging.
- The full LED indicates when the device is fully charged and ready to use.

If the full LED does not light up when the device is fully charged, disconnect the charger and reconnect it.

4.4 Troubleshooting common issues

If you encounter any issues with the EV-Charger, consult the troubleshooting section of the user manual. Common issues include faulty wiring, incorrect installation, and overheating.

step 1 Check the charger and power source to make sure they are properly connected.

step 2 Make sure the device is compatible with the charger and power source.

step 3 Check the display for error messages and follow the instructions to resolve the issue.

step 4 If the problem persists, contact customer support for further assistance.

- - End

5 Maintenance

Provides information on how to clean and maintain your EV-charger to ensure optimal performance and longevity.

5.1 Cleaning the EV-Charge

Keeping your EV-charger clean is essential for ensuring its proper function and longevity.

step 1 Unplug the charger from the power source.

step 2 Use a soft, damp cloth to wipe down the exterior of the charger.

step 3 If there is any stubborn dirt or grime, use a mild soap solution to clean the affected area.

step 4 Use a dry cloth to remove any excess moisture.

step 5 Plug the charger back into the power source.

- - End

⚠ WARNING

Do not use any abrasive cleaning agents or solvents, as they may damage the charger.

5.2 Inspecting the EV-Charger for damage

Regular inspection of your EV-charger can help you catch potential issues early and prevent them from becoming bigger problems.

step 1 Look for any cracks or other physical damage to the charger's exterior.

step 2 Check the charging cable for any signs of wear or fraying.

step 3 Inspect the charging port for any corrosion or damage.

step 4 Verify that the LED indicators are functioning correctly.

- - End

NOTICE

If you notice any damage, do not use the charger. Contact customer support for assistance.

5.3 Replacing components if necessary

If any components of the EV-Charger need to be replaced, contact customer support for assistance. Do not attempt to replace components yourself.

If any components of your EV-charger are damaged or not functioning correctly, you may need to replace them.

step 1 Unplug the charger from the power source.

step 2 Use a screwdriver to remove the cover of the charger.

step 3 Locate the damaged component and remove it from the charger.

step 4 Install the replacement component, following the manufacturer's instructions.

step 5 Replace the cover of the charger.

step 6 Plug the charger back into the power source.

- - End

NOTICE

Only replace components with parts specified by the manufacturer.

5.4 Upgrading the EV-Charger

Upgrading your EV-charger can improve its functionality and keep it up to date with the latest technology.

step 1 Check with the manufacturer to see if upgrades are available for your specific model of charger.

step 2 Download any necessary software or firmware updates from the manufacturer's website.

step 3 Follow the manufacturer's instructions for installing the updates.

step 4 If hardware upgrades are available, contact the manufacturer for assistance with installation.

- - End

Be sure to back up any important data before installing upgrades.

6 Technical specifications

The technical specifications for your EV-charger can help you understand its capabilities and ensure compatibility with your device.

Technical Specification	Description
Input Voltage	110-240V AC
Output Voltage	12-24V DC
Charging Current	Up to 5A
Connector Type	Type 2
Cable Length	6 meters
Operating Temperature	-20°C to 50°C
Protection	Short circuit, overvoltage, overcurrent

SUNGROW

Sungrow Power Supply Co., Ltd.
www.sungrowpower.com