

# Qi (Tina) Zhang

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GitHub io: zhangqi0210.github.io

## EDUCATION

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### University of Illinois at Urbana-Champaign

Urbana, IL

Master of Science in Accountancy, Major concentrated in Data Analytics, May 2019

GPA: 3.97/4.0

Highest Academic Distinction Award, Circle of Excellence Award

Participated CFA II Exam, June 2019

### Shandong University of Finance and Economics (SDUFE)

China

Bachelor of Management, First-class Scholarship, Outstanding Student Cadre, June 2012

GPA: 3.23/4.0

## WORK EXPERIENCE

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### Pan-China Certified Public Accountants, Shandong, China

November 2016– January 2018

#### Auditor

- Engaged in fixed assets inventory, checking the accounting voucher, sending letters of confirmation to banks, and filing working paper for more than 20 companies
- Communicated effectively with clients to gather financial information and solve the problems which are found in inventory valuation method, depreciation and expense accounting
- Discovered a major fraud by checking bank confirmation letters and reported to manager

### China CITIC Bank, Jinan Branch, Shandong, China

October 2014 – October 2016

#### Financial Manager

- Managed the maintenance and development of over 200 VIP clients who have over a half a million RMB in assets; providing exclusive financial advice and product configuration
- Took charge of personal banking business such as attracting deposit, account management, individual loan service, financial planning and extended financial objects to family and small enterprises
- Improved problem solving ability by providing professional financial solutions for VIP individual customers to help them allocate assets, avoid taxes and transfer of assets
- Enhanced communication skills by interacting on a frequent basis, in person or via phone, with more than 2000 clients and by resolving customers' complaints. Established close relationships with clients
- Improved organizational and leadership skills by leading team to organize more than 40 regular customer activities to explore potential clients and increase customer loyalty

### China CITIC Bank, Jinan Branch, Shandong, China

July 2012 – October 2014

#### Corporate Accountant

- Operated corporate daily settlement business, foreign capital settlement bill business, corporate accounts' checking and annual auditing for more than 100 companies
- Provided branches and business units with operation service, individual and corporate loan repayment, change management, marketing and telephone-invitation
- Coached new employees and interns; all trained employees are in important jobs now
- Gained insights in corporate accounting business, financial system and risk prevention

## ACTIVITIES

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- Participated as a VITA volunteer, assisted 3 taxpayers for their tax return
- Did a data analytic project of Crime in Chicago from 2008 to 2017 by Python
- Participated PWC case competition, provided profit analysis for auto insurance companies

## CERTIFICATES

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CFP Certificate; passed All CPA exams; passed CFA level I

## SKILLS

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- **Languages:** English (Fluent); Mandarin Chinese (Native)
- **Technical:** Microsoft Office Suite; Python; MySQL; Tableau; Minitab; GitHub