

Chapter 5

Improving Security, Governance, and Cloud Reliability

In This Chapter

- ▶ Understanding the nuances of cloud security
 - ▶ Ensuring accountability through proper governance
 - ▶ Establishing the right service delivery levels for your company
 - ▶ Asking the right questions
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Many companies contemplating the addition of the cloud into their IT strategy are concerned about three key issues: security, accountability, and reliability. This chapter presents best practices that can help you improve security, build a reliable and resilient environment, and put proper controls in place to meet governance requirements.

Finding out Why Cloud Security Matters

Security is top on the list of any IT manager who's thinking about the cloud. Whether you're looking at creating a private cloud, leveraging a public cloud, or implementing a hybrid environment, you must have a security strategy.