# **Briana Aubrey** 778-980-9451

Vancouver, BC briana.aubrey@gmail.com

I am currently seeking a position; I believe that the diversity of my experience and skills combined with my enthusiasm for new challenges makes me a useful addition to your team.

#### **EDUCATION AND TRAINING**

College of New Caledonia New Media Arts and Communications

Art Institute of Vancouver Digital Film and Video

# TICKET SELLING AND CUSTOMER SERVICE EXPERIENCE

- Greet guests at ticket area and complete transactions thoroughly and politely
- Answer and respond to phone calls from guests or other cast members
- Deal with complaints and concerns, bring attention to managers if needed
- Full knowledge of POS system and company standards
- Train fellow cast members on box office position; after 6 months of employment
- Assist in cleaning of theatres and public areas of the theatre

#### **EVENTS AND PROMOTIONS EXPERIENCE**

- Marketing, Vancouver Asian Film Festival
- Develop and distribute promotional materials, advertising, posters, brochures
- Marketing and Event Volunteer, Vancouver International Bhangra Celebration Society
- Organize booths, tents, and materials pre and post events
- Donations Assistant, Latin American Professional Network BC
- Solicit business donations for Inspirational Latin Awards Ceremony

## **ADMINISTRATIVE SKILLS**

- Highly organized, fast and efficient in time sensitive environments
- Computer literate, adapt quickly to different programs
- Proficient in Microsoft Office: Word, Excel, PowerPoint
- Excellent communication and problem solving skills
- Experienced receptionist in multi line phone and message systems
- Experience with high volume shipping and receiving

#### **GRAPHIC DESIGN SKILLS**

- Proficiency in Adobe Creative Suite, InDesign, Illustrator, Photoshop, Final Cut Pro, Lightroom
- Knowledge of web technologies: basic HTML, CSS, and Flash
- Proficiency in creative design and illustration for multimedia applications,
- Experience in prepress, colour correction and preflighting
- Demonstrated ability and initiative for learning new software quickly
- Experienced in film editing software, photography and video

# EMPLOYMENT HISTORY

# **BOX OFFICE CAST MEMBER - PART-TIME**

Cineplex Entertainment
October 2015 - Current

#### **GRAPHIC DESIGNER**

Vancouver Asian Film Festival - Volunteer
June 2015 - Current

# **GRAPHIC DESIGNER**

Vancouver Asian Film Festival - Volunteer April 2014 - January 2017

#### POLL CLERK - ORDINARY POLL DAY

Elections Canada October 2015

# **BUSINESS SUPPORT OFFICER**

Hong Kong Shanghai Bank of Canada (HSBC) - Contract January 2015 - May 2015

#### **GRAPHIC DESIGNER**

Hong Kong Shanghai Bank of Canada (HSBC) - Contract June 2014 - May 2015

#### **GRAPHIC DESIGNER**

Prince George Free Press September 2010 - September 2012

# **PRODUCTION ASSISTANT**

Prince George Free Press January 2012 - September 2012

# **RECEPTIONIST - PART-TIME**

Prince George Free Press January 2012 - September 2012

# SHIPPING AND RECEIVING CLERK

Greyhound Canada, Prince George Seasonal 2008 - 2010

References upon request