



ZANS OSTAPKO

PROFILE

Chief hardware technician with 9 year experience in the field, providing high quality service and repairs as well as providing knowledgeable and professional guidance on how to prevent future problems and prolong product longevity

CONTACT

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LinkedIn:
<https://www.linkedin.com/in/zans-ostapko/>

Git repository:
<https://github.com/zhanostapko>

Portfolio:
<https://zhanostapko.github.io/>

LANGUAGES

Russian - native
Latvian – fluent
English – upper intermediate
German – basic
Norwegian - basic

EDUCATION

Riga Technical University

2009-2015

Professional Bachelor degree in Transport Electronics and Telematics
Qualification – Electronics engineer

ADDITIONAL TRAININGS

WEB Developer 2021

Online training platform Udemy.com

The Complete JavaScript Course 2021: From zero to Expert

Online training platform Udemy.com

The Developer Bootcamp 2021

Online training platform Udemy.com

LANGUAGE COURSES

Nordic Language Centre - Nordisk

2017/11 – 2018/01

A2 Norwegian language course

Nordic Language Centre - Nordisk

2017/08 – 2017/11

A2 Norwegian language course

Accredited Training Centre – ItLat

2011-2012

Laptop, computer hardware and software repairing and servicing
certification

Goethe Institute

2010-2012

A1 & A2 German language courses

WORK EXPERIENCE

Service Centre Mobilemonsters (SIA "MEK")

Chief hardware technician

2012/04- present

Main responsibilities:

- Accept customer mobile phones in-store for repairs;
- Perform mobile devices software and hardware repairs;
- Develop and maintain strong customer-oriented relationships with customers and colleagues;
- Document work performance and materials used as required;
- Perform preventive maintenance work as required as well as equipment control and inspections;
- Performed financial management as required

SKILLS

- Web-development knowledge (HTML/CSS/JavaScript);
- Successfully completed half-year C++ course with written term paper in Riga Technical University;
- Mobile device software and hardware repairing;
- Schematic reading and understanding;
- Iron soldering all type of components;
- Hot air soldering all type of components and integrated circuits;
- Experience in technical documentation analysis and writing;
- Good knowledge and expertise in MS Office products;
- Good knowledge and expertise in MS Windows family products.

OTHER SKILLS

- Good communication skills;
- Good problem solving skills;
- Attention to detail and strong analytical thinking;
- Self-motivated, able to organize my work as well as work of other staff at the office;
- Interested in new technologies and constant improvement of my knowledge.

DRIVING LICENCE

- Holder of driving licence type B
- Holder of driving licence type A