



ZANS OSTAPKO

PROFILE

Chief hardware technician with 9 year experience in the field, providing high quality service and repairs as well as providing knowledgeable and professional guidance on how to prevent future problems and prolong product longevity

CONTACT

Phone:
(+371) 26022224

E-mail:
zans.ostapko@gmail.com

LinkedIn:
<https://www.linkedin.com/in/zans-ostapko/>

Learning projects:
<https://github.com/zhanostapko>

LANGUAGES

Russian - native
Latvian – fluent
English – upper intermediate
German – basic
Norwegian - basic

EDUCATION

Riga Technical University

2009-2015

Professional Bachelor degree in Transport Electronics and Telematics
Qualification – Electronics engineer

ADDITIONAL TRAININGS

WEB Developer 2021

Online training platform Udemy.com

The Complete JavaScript Course 2021: From zero to Expert

Online training platform Udemy.com

The Developer Bootcamp 2021

Online training platform Udemy.com

LANGUAGE COURSES

Nordic Language Centre - Nordisk

2017/11 – 2018/01

A2 Norwegian language course

Nordic Language Centre - Nordisk

2017/08 – 2017/11

A2 Norwegian language course

Accredited Training Centre – ItLat

2011-2012

Laptop, computer hardware and software repairing and servicing certification

Goethe Institute

2010-2012

A1 & A2 German language courses

WORK EXPERIENCE

Service Centre Mobilemonsters (SIA "MEK")

Chief hardware technician

2012/04- present

Main responsibilities:

- Accept customer mobile phones in-store for repairs;
- Perform mobile devices software and hardware repairs;
- Develop and maintain strong customer-oriented relationships with customers and colleagues;
- Document work performance and materials used as required;
- Perform preventive maintenance work as required as well as equipment control and inspections;
- Performed financial management as required

SKILLS

- Web-development knowledge (HTML/CSS/JavaScript);
- Successfully completed half-year C++ course with written term paper in Riga Technical University;
- Mobile device software and hardware repairing;
- Schematic reading and understanding;
- Iron soldering all type of components;
- Hot air soldering all type of components and integrated circuits;
- Experience in technical documentation analysis and writing;
- Good knowledge and expertise in MS Office products;
- Good knowledge and expertise in MS Windows family products.

OTHER SKILLS

- Good communication skills;
- Good problem solving skills;
- Attention to detail and strong analytical thinking;
- Self-motivated, able to organize my work as well as work of other staff at the office;
- Interested in new technologies and constant improvement of my knowledge.

DRIVING LICENCE

- Holder of driving licence type B
- Holder of driving licence type A