ZHAO, ZHAN

RESEARCH INTERESTS Urban Computing and Spatiotemporal Data Mining;

Human Mobility and Travel Behavior;

Public Transit and Shared Mobility on Demand Systems

EDUCATION

Massachusetts Institute of Technology, Cambridge, MA, USA

Ph.D. Transportation, July 2018

Department of Civil and Environmental Engineering

Thesis: "Uncovering Individual Mobility Patterns from Transit Smart Card Data: Trip Prediction, Activity Inference, and Change Detection"

University of British Columbia, Vancouver, BC, Canada

M.S. Civil Engineering, August 2013 Department of Civil Engineering Thesis: "Understanding Car Pride"

Tongji University, Shanghai, China

B.E. Transportation Engineering, July 2011 College of Transportation Engineering

Professional Experience

Via Transportation, Inc., New York, NY, USA

Data Scientist

2018-Present

- Analyzed the unit economics of the ridesharing marketplace, including estimating the sharing ratio and operational cost per ride
- Compared different models for short-term demand prediction, including time series models and deep learning methods
- Developed methods to identify fraudulent behaviors of drivers based on mixed effects models and Bayesian inference
- Investigated the effects of vehicle routing (e.g., detours) on user retention

Singapore-MIT Alliance for Research and Technology, Singapore, Singapore Visiting Researcher Summer 2017

IBM Research, Dublin, Ireland

Research Intern Summer 2016

Transport for London, London, UK

Research Intern Summer 2015

Translink, Vancouver, BC, Canada

Research Intern Summer 2012

TEACHING AND ADVISING EXPERIENCE

Massachusetts Institute of Technology, Cambridge, MA, USA

Teaching Assistant

• 11.478 Behavior and Policy, Spring 2015

Student Advisor

• Margo Dawes, undergraduate Capstone project, Spring 2015

University of British Columbia, Vancouver, BC, Canada

Teaching Assistant

- CIVL 441 Transportation Planning and Analysis, Spring 2013
- CIVL 587 Urban Transportation Economics and Policy, Fall 2012

Submitted Papers

• Zhao, Z., Koutsopoulos, H. N., and Zhao, J. (2019). Discovering latent activity patterns using transit smart card data. Submitted to *Transportation Research Part C: Emerging Technologies*.

JOURNAL PUBLICATIONS

- Zhao, Z., Koutsopoulos, H. N., and Zhao, J. (2018). Detecting pattern changes in individual travel behavior: A Bayesian approach. *Transportation Research Part B: Methodological*, 112, 73-88.
- Zhao, Z., Koutsopoulos, H. N., and Zhao, J. (2018). Individual mobility prediction using transit smart card data. *Transportation Research Part C: Emerging Technologies*, 89, 19-34.
- Goulet-Langlois, G., Koutsopoulos, H. N., Zhao, Z., and Zhao, J. (2018). Measuring regularity of individual travel patterns. *IEEE Transactions on Intelligent Transportation Systems*, 19(5), 1583-1592.
- **Zhao**, **Z**., and Zhao, J. (2018). Car pride and its behavioral implication: An exploration in Shanghai. *Transportation*, 1-10.
- Zhao, J., Frumin, M., Wilson, N. H., and **Zhao, Z.** (2013). Unified estimator for excess journey time under heterogeneous passenger incidence behavior using smartcard data. *Transportation Research Part C: Emerging Technologies*, 34, 70-88.
- Frumin, M., Zhao, J., Wilson, N. H., and **Zhao, Z.** (2013). Automatic data for applied railway management: Case study on the London Overground. *Transportation Research Record: Journal of the Transportation Research Board*, 2353, 47-56.
- **Zhao, Z.**, Zhao, J., and Shen, Q. (2013). Has transportation demand of Shanghai, China, passed its peak growth? *Transportation Research Record: Journal of the Transportation Research Board*, 2394, 85-92.

Conference Papers

- Zhao, Z., Koutsopoulos, H. N., and Zhao, J. (2018). Discovering latent activity patterns from human mobility. *The 7th ACM SIGKDD International Workshop on Urban Computing (UrbComp'18)*, London, UK.
- Zhao, Z., Koutsopoulos, H. N., and Zhao, J. (2018). Detecting changes in individual travel behavior patterns. *Transportation Research Board 97th Annual Meeting*, Washington, DC.
- Zhao, Z., Koutsopoulos, H. N., and Zhao, J. (2017). Mobility as a language: Predicting individual mobility in public transportation using n-gram models. *Transportation Research Board 96th Annual Meeting*, Washington, DC.
- Zhao, Z., Zhao, J., and Koutsopoulos, H. N. (2016). Individual-level trip detection using sparse call detail record data based on supervised statistical learning. Transportation Research Board 95th Annual Meeting, Washington, DC.
- Zhao, Z., and Zhao, J. (2015). Car pride: Psychological structure and behavioral implications. Transportation Research Board 94th Annual Meeting, Washington, DC
- **Zhao, Z.**, Chua G., and Zhao, J. (2012). Evolution of trip chaining patterns in London from 1991 to 2010. *Innovations in Travel Modelling Conference*, Tampa, FL.

BOOK CHAPTERS

• Zhao, Z., Koutsopoulos, H. N., and Zhao, J. (2019). Uncovering Spatiotemporal Structures from Transit Smart Card Data for Individual Mobility Modeling. Book chapter for *Demand for Emerging Transportation Systems* (in press).

Honors and Awards

- Fellow, Meeting of Minds@HKU Forum for Outstanding Young Scholars, 2019
- Mitacs-Accelerate Internship Award, 2012
- Tongji University Outstanding Graduate Award, 2011
- \bullet Second Prize of Competition of Transport Science and Technology of Tongji University, 2010
- Scholarships for Excellent Academic Performance, 2008-2010

SERVICE

Ad-hoc reviewer for Transportation Research Part C: Emerging Technologies, Transportation Research Part A: Policy and Practice, IEEE Transactions on Intelligent Transportation Systems, and Transportation Research Board Annual Meetings.