Lucas Z.

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PROFESSIONAL SUMMARY
I am an equity data analyst with experience in vendor management, customer service and learning and development. I aspire to be a full-stack developer with expertise on front-end and back-end development.
Work history
Data Analyst, Events and Transcripts, 06/2022 - Current
BLOOMBERG LP - London
• Streamlined key processes, reducing escalations and outsourcing missing core tasks; improved client satisfaction with premium resolutions and troubleshooting; and coordinated vendors with new dashboard by identifying gaps, refining and proposing KPIs and SLAs.
Actuarial Analyst , 07/2021 - 09/2021
LANE CLARK & PEACOCK - London
 Oversaw independent reserve reviews, internal model validation, and conducted ESG project to assess impact of climate change on general insurance, proposing relevant regulations for Lloyd's Syndicates.
Financial Services Consultant, 09/2020 - 07/2021
AIA - Singapore
 Held licenses for financial advisory and insurance product marketing, specializing in retirement planning based on Central Provident Fund projections and managing corporate solutions for group plans.
EDUCATION —
Skills Bootcamp: Front-End Web Development , 11/2023 - 03/2024
edX Skills for Life - London, UNITED KINGDOM - Current
Bachelor of Arts: History and International Relations, 09/2019 - 06/2022 King's College London - London, UNITED KINGDOM
Languages: R, Python, SQL, HTML, CSS, Javascript Apps: Visio, Articulate 360, Tableau, Power BI, Q
Certifications
• MicroMasters Program: Analytics: Essential Tools and Methods, Georgia Institute of Technology

- **Postgraduate Program**: *Artificial Intelligence and Machine Learning*, The University of Texas at Austin, McCombs School of Business
- National Information & Communications Technology Competency Framework: *Business Analytics*, Lithan Academy Singapore
- Applied Data Science, WorldQuant University, New York, United States
- Code in Place: CS106A, Stanford University, California, United States