

Lab 5 - Usability Testing Session

Run usability testing on one of your restaurant project pages.

REQUIREMENTS:

Create a Test Plan, execute it and create a Test Report. Required forms can be found at: <http://www.sensible.com/downloads-rsme.html>.

1. Select one of your pages from your JavaScript restaurant project – choose one with the most potential tasks on it.
2. In your Test Plan document, list the name of the website, the name of the page, your name and the date of the test.
3. Add two tasks with scenarios for this page.
4. You will need to print off:
 - a. Your Test Plan (x 1)
 - b. Your scenarios (on separate pieces of paper) (x 2)
 - c. Usability test script (x 1)
 - d. Recording consent form (x 5)
5. Make sure you have something to write notes down on.
6. You will run your Test Plan on three Test Participants that were not part of your restaurant project.
7. This means you must be able to run the site (or at least the necessary pages) on your laptop.
8. You must use the test script and Recording consent form. The Non-Disclosure Agreement is optional and is not found on the Krug website. The script does not need to be memorized, you can read right off the page – but do not let the first time you read it out loud be with your first participant!
9. Create a report based on your observations and prioritize the usability issues identified during your tests by order of severity.

10. Email your Test Report (with your Test Plan as an appendix) by 9pm to sean.doyle@humber.ca.

NB: Microphones and screen recording software are optional, but you should still speak these sections of the script if you are not using them.